2016年第2四半期(4月~6月) 決算短信

会社名 アメリカン・インターナショナル・グループ・インク

決算期 本決算:年1回 (12月)

中間決算:四半期毎

問い合わせ先 東京都港区元赤坂一丁目2番7号 赤坂Kタワー アンダーソン・毛利・友常法律事務所 弁護士 北澤 正明 電話(03)6888-1000

1. 本国における決算発表日 2016年8月2日

2. 業績(注1:下記の数字は2016年6月30日現在の会計方法に従い算出したものである。)

| | 第2四半 | 第2四半期(4月~6月の3ヶ月間) | | | | | |
|--------------|-------------|-------------------|--------------|--|--|--|--|
| | 当年度(2016年) | 前年度(2015 年) | 増減率 | | | | |
| 売上高又は営業収入 | 14,724 百万ドル | 15,699 百万ドル | riangle 6.2% | | | | |
| 純利益(税引後) | 1,913 百万ドル | 1,800百万ドル | 6.3% | | | | |
| 1株当たり純利益(注2) | 1.68 ドル | 1.32 ドル | 27.3% | | | | |

| | | 今期累計額 | |
|--------------|-------------|-------------|---------------|
| | 当期 | 前年同期 | 増減率 |
| 売上高又は営業収入 | 26,503 百万ドル | 31,674 百万ドル | riangle 16.3% |
| 純利益(税引後) | 1,730 百万ドル | 4,268 百万ドル | riangle 59.5% |
| 1株当たり純利益(注2) | 1.49 ドル | 3.10 ドル | riangle 51.9% |

| | ۲. E | 記当金の推移 (注3) | |
|-------|------------|-------------|----|
| | 当年度(2016年) | 前年度(2015年) | 備考 |
| 第1四半期 | 0.32 ドル | 0.125 ドル | |
| 第2四半期 | 0.32 ドル | 0.125 ドル | |
| 第3四半期 | | 0.28 ドル | |
| 第4四半期 | | 0.28 ドル | |
| 合計 | | 0.810 ドル | |

(注2) 1株当たり純利益は、希薄化後である。

(注3) 配当金は、各四半期に設定された基準日に基づき記載されている。

3. 概況・特記事項・その他

上記2. の各数値は、会社の2016年8月2日付けプレス・リリースおよび Quarterly Financial Supplement Second Quarter 2016から抜粋したものである。当該プレス・リリースおよび Quarterly Financial Supplement Second Quarter 2016を添付する。



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AIG REPORTS SECOND QUARTER 2016 RESULTS

RETURN ON EQUITY INCREASES TO 8.6% FROM 6.8%

BOARD OF DIRECTORS AUTHORIZES REPURCHASE OF \$3.0 BILLION OF ADDITIONAL SHARES OF AIG COMMON STOCK

NEW YORK, August 2, 2016 – American International Group, Inc. (NYSE: AIG) today reported net income of \$1.9 billion, or \$1.68 per diluted share, for the second quarter of 2016, compared to \$1.8 billion, or \$1.32 per diluted share, in the prior-year quarter.

After-tax operating income was \$1.1 billion, or \$0.98 per diluted share, for the second quarter of 2016, compared to \$1.9 billion, or \$1.39 per diluted share, in the prior-year quarter.

"AIG's second quarter results show strong improvement towards all the goals the Board and I announced in January," said Peter D. Hancock, AIG President and Chief Executive Officer. "We have executed more quickly and smoothly than expected and our confidence in reaching our 2017 financial targets is high as our earnings become more sustainable."

Year-over-year comparisons of net income and after-tax operating income were impacted by an adverse change in net loss reserve discount on workers' compensation reserves of \$455 million after tax, or \$0.36 per diluted share. Year-over-year comparisons of net income and after-tax operating income also were impacted by a decline in earnings from market sensitive assets of \$631 million after tax, or \$0.44 per diluted share. This decline reflects the strong returns on market sensitive assets in the second quarter of 2015, as well as the impact of sales of assets as part of the plan to return capital to shareholders. The year-over-year comparison for net income was also favorably impacted by an increase in net realized capital gains of \$576 million after tax, or \$0.52 per diluted share.

Second Quarter Operating Highlights

ROE expansion - Return on Equity (ROE) was 8.6%, up from 6.8% in the prior-year quarter. Normalized ROE improved to 8.8% from 6.7% in the prior-year quarter. Both metrics benefited from operating margin improvement and a lower capital base from the active return of capital to shareholders.



Continued Commercial underwriting improvements - While higher catastrophe losses and the use of a lower discount rate for reserves contributed 11.6 points to the Commercial Property Casualty loss ratio of 75.0, our strategic actions improved the Accident Year Loss ratio, as adjusted, by 4.2 points from the prior-year quarter to 62.4, which is a 3.8 point improvement from the full year of 2015.

Consumer expense discipline - Strategic actions to reduce expenses in Consumer, particularly in Personal Insurance, drove improved operating margins. The Personal Insurance expense ratio declined by 7.0 points to 40.0 from the prior-year quarter.

Ongoing firm-wide focus on efficiency – For the first six months of 2016, general operating and other expenses declined 7% from the prior year. General operating expenses, operating basis, excluding the impact of foreign exchange, declined 11% from the prior year. The improvement was largely driven by lower employee-related expenses, benefits rationalization and professional fee declines.

Legacy actions underway - AIG continued to move forward on its action plan for managing its Legacy portfolio, a key contributor to AIG's capital return target. Monetizations of Legacy assets totaled \$4.3 billion over the last three quarters consistent with our continuing strategy to focus capital on core operations while optimizing the value realized from the transfer or sale of assets and liabilities.

Book value per share growth - Benefiting from the impact of lower interest rates on AOCI, earnings growth and accretive share repurchases, book value per share of \$83.08 grew 6% during the quarter. Book value per share, excluding AOCI and DTA, including dividend growth grew 5% to \$61.78, during the quarter.

Second Quarter Capital & Other Highlights

Total capital returned to shareholders was \$3.2 billion and included \$2.8 billion of repurchases of AIG Common Stock, \$90 million of warrant repurchases and \$350 million in shareholder dividends. From the end of the second quarter through August 2, 2016, AIG repurchased an additional \$698 million of AIG Common Stock resulting in a total year to date capital return of \$7.9 billion.

On August 2, 2016, the Board of Directors authorized the repurchase of additional shares of AIG Common Stock with an aggregate purchase price of up to \$3.0 billion, which increased AIG's remaining share repurchase authorization on such date to approximately \$4.0 billion. On August 2, 2016, AIG's Board of Directors declared a quarterly dividend of \$0.32 per share. AIG Parent liquidity was \$6.7 billion at June 30, 2016.

Pre-tax realized capital gains in the second quarter were \$1.0 billion and included \$928 million of gains from the sale of shares in PICC Property and Casualty Company Limited. Gross proceeds received by the Non-Life Insurance Companies from the sale were approximately \$1.25 billion, of which \$448 million was remitted to AIG Parent in the form of dividends and tax sharing payments.



"I want to thank our employees for their hard work and client focus while embracing widespread change in our management structure, asset and liability mix and operating workflow. Together we are reshaping AIG, investing in talent and technology to become our clients' most valued insurer," said Mr. Hancock.

SECOND QUARTER FINANCIAL SUMMARY*

| | Т | hree Mont June | | Ended | | |
|---|----|-------------------|----|-------|--------|---|
| (\$ in millions, except per share amounts) | | 2016 | | 2015 | Change | |
| Net income | \$ | 1,913 | \$ | 1,800 | 6 | % |
| Earnings per diluted share | \$ | 1.68 | \$ | 1.32 | 27 | |
| After-tax operating income | \$ | 1,113 | \$ | 1,893 | (41) | |
| After-tax operating income per diluted common share | \$ | 0.98 | \$ | 1.39 | (29) | |
| ROE | | 8.6 % |) | 6.8 % | | |
| ROE – after tax operating income, ex AOCI | | 5.4 % |) | 7.8 % | | |
| ROE – after tax operating income, ex AOCI & DTA | | 6.7 % |) | 9.3 % | | |
| Normalized ROE, ex AOCI & DTA | | 8.8 % |) | 6.7 % | | |

| | Jı | ine 30, | 80, March 31, | | De | cember 31, | , | |
|---|----|---------|---------------|-------|--------|------------|--------|--|
| | | 2016 | | 2016 | Change | 2015 | Change | |
| Period end: | | | | | | | | |
| Book value per common share | \$ | 83.08 | \$ | 78.28 | 6 % \$ | 75.10 | 11 % | |
| Book value per common share, ex AOCI | | 75.45 | | 73.40 | 3 | 72.97 | 3 | |
| Book value per common share, ex AOCI & DTA | | 61.03 | | 58.52 | 4 | 58.94 | 4 | |
| Book value per common share, ex AOCI & DTA, including | | | | | | | | |
| dividend growth | | 61.78 | | 59.05 | 5 | 59.26 | 4 | |

*Refer to the Comments on Regulation G and the tables that follow for a discussion of non-GAAP and other financial measures and the reconciliations of the non-GAAP financial measures to GAAP measures.



SEGMENT RESULTS

All operating segment comparisons that follow are to the second quarter of 2015 unless otherwise noted.

COMMERCIAL INSURANCE

PROPERTY CASUALTY

| | Three Months Ended June 30, | | | |
|---|--------------------------------|----------|-------|---------|
| (\$ in millions) | | 2016 | 2015 | Change |
| Net premiums written | \$ | 4,424 \$ | 5,583 | (21) % |
| Net premiums earned | | 4,649 | 5,102 | (9) |
| Underwriting income (loss) | | (100) | 61 | NM |
| Net investment income | | 891 | 1,131 | (21) |
| Pre-tax operating income | \$ | 791 \$ | 1,192 | (34) |
| Underwriting ratios: | | | | |
| Loss ratio | | 75.0 | 70.8 | 4.2 pts |
| Catastrophe losses and reinstatement premiums | | (7.5) | (4.1) | (3.4) |
| Prior year development net of premium adjustments | | (1.0) | (5.3) | 4.3 |
| Net reserve discount benefit (charge) | | (4.1) | 5.2 | (9.3) |
| Accident year loss ratio, as adjusted | | 62.4 | 66.6 | (4.2) |
| Acquisition ratio | | 15.4 | 15.1 | 0.3 |
| General operating expense ratio | | 11.7 | 12.9 | (1.2) |
| Expense ratio | | 27.1 | 28.0 | (0.9) |
| Combined ratio | | 102.1 | 98.8 | 3.3 |
| Catastrophe losses and reinstatement premiums | | (7.5) | (4.1) | (3.4) |
| Prior year development net of premium adjustments | | (1.0) | (5.3) | 4.3 |
| Net reserve discount benefit (charge) | | (4.1) | 5.2 | (9.3) |
| Accident year combined ratio, as adjusted | | 89.5 | 94.6 | (5.1) |
| Catastrophe-related losses | \$ | 353 \$ | 209 | 69 % |
| Severe losses | | 130 | 184 | (29) |
| Prior year loss reserve development (favorable) | | | | |
| unfavorable, net of reinsurance and premium adjustments | | 58 | 279 | (79) |
| Net reserve discount charge (benefit) | | 191 | (270) | NM |

Property Casualty pre-tax operating income declined to \$791 million, primarily reflecting the strong level of alternative investment income in the second quarter of 2015, as well as an underwriting loss in the current quarter driven by the effect of net loss reserve discount and higher catastrophe losses. The higher loss ratio was partially offset by a lower expense ratio. The current quarter loss ratio included a net loss reserve discount charge of \$191 million compared to a net loss reserve discount benefit of \$270 million in the prior-year quarter. In addition, catastrophe losses were \$353 million, up from \$209 million in the prior-year quarter. Pre-tax operating income



benefited from an improvement in accident year losses and lower net adverse prior year loss reserve development.

Property Casualty net adverse prior year loss reserve development, including premium adjustments, was \$58 million and included a \$100 million reserve charge associated with industry-wide rulings in Florida courts during the quarter that have increased the potential liability for workers' compensation claims in that state by reversing certain aspects of regulations in place since 2003. Excluding this charge, Property Casualty reserves developed favorably during the quarter.

The improvement in the accident year loss ratio, as adjusted, reflected the continued execution of our strategy to enhance risk selection, improve underwriting discipline and manage exposures, including the use of reinsurance, and lower overall severe losses. The accident year loss ratio, as adjusted, improved in Casualty, reflecting the non-renewal of certain underperforming classes of business, as well as the effect of reinsurance. Financial Lines improved across all regions due to our pricing discipline and Specialty benefited from lower severe and attritional losses. These declines in the accident year losses were partially offset by an increase in Property severe and attritional losses.

The expense ratio declined 0.9 points largely driven by a reduction in the general operating expense ratio of 1.2 points due to lower employee-related costs resulting from ongoing actions to streamline our management structure and general cost containment measures.

In line with our planned portfolio optimization efforts, net premiums written decreased 21%, or 20% excluding the impact of foreign exchange. This decrease was primarily due to the continued execution of our strategy to enhance risk selection in our Casualty and Property product portfolios, the non-renewal of certain underperforming classes of business, the increased use of reinsurance, and adherence to our underwriting discipline in competitive market conditions.



MORTGAGE GUARANTY

| | , | Fhree Month June 3 | | |
|---|----|-----------------------|---------|-----------|
| (\$ in millions) | | 2016 | 2015 | Change |
| Net premiums written | \$ | 244 \$ | 277 | (12) % |
| Net premiums earned | | 239 | 226 | 6 |
| Underwriting income | | 151 | 122 | 24 |
| Net investment income | | 36 | 35 | 3 |
| Pre-tax operating income | \$ | 187 \$ | 157 | 19 |
| Underwriting ratios: | | | | |
| Loss ratio | | 10.5 | 19.5 | (9.0) pts |
| Prior year loss development | | 5.0 | 7.5 | (2.5) |
| Accident year loss ratio, as adjusted | | 15.5 | 27.0 | (11.5) |
| Acquisition ratio | | 8.8 | 8.8 | - |
| General operating expense ratio | | 17.6 | 17.7 | (0.1) |
| Expense ratio | | 26.4 | 26.5 | (0.1) |
| Combined ratio | | 36.9 | 46.0 | (9.1) |
| Prior year loss development | | 5.0 | 7.5 | (2.5) |
| Accident year combined ratio, as adjusted | | 41.9 | 53.5 | (11.6) |
| Prior year loss reserve development (favorable) | \$ | (12) \$ | (17) | 29 % |
| New insurance written, domestic first-lien | \$ | 12,985 \$ | 15,190 | (15) |
| Primary delinquency ratio | | 2.9% | 3.6% | (19) |
| <u>Select Balance Sheet & other data:</u> | | | | |
| Shareholders' equity (at period end) | \$ | 3,468 \$ | 3,247 | 7 |
| First-lien primary insurance in force | \$ | 186,406 \$ | 174,250 | 7 |
| In-force count | | 914,646 | 879,045 | 4 |

Mortgage Guaranty is primarily composed of the operations of United Guaranty Corporation. Mortgage Guaranty's pre-tax operating income increased to \$187 million, primarily due to the decline in incurred losses from lower delinquency rates, higher cure rates and an increase in premiums earned from the growth in policies in-force.

Domestic first-lien new insurance written decreased 15% to approximately \$13.0 billion, largely due to strong refinancing activity in early 2015. New business written in the second quarter of 2016 had an average FICO score of 742 and an average loan-to-value ratio of 92%, compared to an average FICO score of 752 and an average loan-to-value ratio of 91% in the prior-year quarter.

As of June 30, 2016, Mortgage Guaranty had estimated available assets under the Private Mortgage Insurer Eligibility Requirements of \$3.3 billion compared to minimum required assets of \$2.9 billion.



| | T | | | |
|-----------------------------|----|------|-----------|--------|
| (\$ in millions) | | 2016 | 2015 | Change |
| Operating revenues: | | | | |
| Premiums | \$ | 215 | \$ 643 | (67) % |
| Policy fees | | 50 | 50 | 0 |
| Net investment income | | 430 | 479 | (10) |
| Total operating revenues | | 695 | 1,172 | (41) |
| Benefits and expenses | | 585 | 1,021 | (43) |
| Pre-tax operating income | \$ | 110 | \$ 151 | (27) |
| Premiums and deposits: | | | | |
| Premiums | \$ | 215 | \$ 643 | (67) |
| Deposits | | 288 | 26 | NM |
| Other | | 3 | 11 | (73) |
| Total premiums and deposits | \$ | 506 | \$ 680 | (26) |

INSTITUTIONAL MARKETS

Institutional Markets pre-tax operating income declined to \$110 million, primarily due to lower net investment income, reflecting lower income on alternative investments. The decreases in premiums, and benefits and expenses were primarily due to a large terminal funding annuity issued in the prior-year quarter. The decrease in premiums and deposits was partially offset by a \$254 million funding agreement issued in the current quarter.



CONSUMER INSURANCE

RETIREMENT

| |] | Three Months Ended June 30, | | | | |
|--|----|--------------------------------|----|-------|--------|---|
| (\$ in millions) | | 2016 | | 2015 | Change | |
| Operating revenues: | | | | | | |
| Premiums | \$ | 52 | \$ | 44 | 18 | % |
| Policy fees | | 272 | | 277 | (2) | |
| Net investment income | | 1,567 | | 1,618 | (3) | |
| Advisory fee and other income | | 318 | | 526 | (40) | |
| Total operating revenues | | 2,209 | | 2,465 | (10) | |
| Benefits and expenses | | 1,468 | | 1,661 | (12) | |
| Pre-tax operating income | \$ | 741 | \$ | 804 | (8) | |
| Premiums and deposits ⁽¹⁾ : | | | | | | |
| Premiums | \$ | 52 | \$ | 44 | 18 | |
| Deposits | | 6,377 | | 6,046 | 5 | |
| Other | | 2 | | (20) | NM | |
| Total premiums and deposits ⁽¹⁾ | \$ | 6,431 | \$ | 6,070 | 6 | |

(1) Excludes activity related to closed blocks of fixed and variable annuities.

Retirement pre-tax operating income declined to \$741 million, primarily due to lower net investment income on alternative investments, partially offset by a decrease in employee-related expenses. Premiums grew due to higher immediate annuity premiums in the Fixed Annuities product line. Premiums and deposits grew to \$6.4 billion, primarily due to higher sales in Fixed Annuities, Retail Mutual Funds and Group Retirement. The growth in sales and lower Group Retirement surrenders were the primary drivers of an improvement in net flows, which were up \$422 million from the prior-year quarter.



LIFE

| | Three Mon June | | | |
|--|-----------------------|-------------|--------|---|
| (\$ in millions) | 2016 | 2015 | Change | |
| Operating revenues: | | | | |
| Premiums | \$ 762 | \$ 702 | 9 | % |
| Policy fees | 371 | 362 | 2 | |
| Net investment income | 542 | 551 | (2) | |
| Other income | 15 | 17 | (12) | |
| Total operating revenues | 1,690 | 1,632 | 4 | |
| Benefits and expenses | 1,506 | 1,483 | 2 | |
| Pre-tax operating income | \$ 184 | \$ 149 | 23 | |
| Premiums and deposits: | | | | |
| Premiums | \$ 762 | \$ 702 | 9 | |
| Deposits | 372 | 380 | (2) | |
| Other | 183 | 167 | 10 | |
| Total premiums and deposits | \$ 1,317 | \$ 1,249 | 5 | |
| Gross life insurance in force, end of period | 1,033,691 | 1,016,632 | 2 | |

Life pre-tax operating income increased to \$184 million, primarily due to more favorable mortality experience and lower domestic employee-related expenses, partially offset by lower net investment income on alternative investments. Growth in premiums, and in premiums and deposits, excluding the effect of foreign exchange, was 8% and 5%, respectively, which was principally driven by growth in international life and health.



PERSONAL INSURANCE

| | T | hree Month June 3 | Ended | | |
|---|----|----------------------|-------------|--------|-----|
| (\$ in millions) | | 2016 | 2015 | Change | |
| Net premiums written | \$ | 2,922 | \$ 2,930 | - | % |
| Net premiums earned | | 2,862 | 2,806 | 2 | |
| Underwriting income | | 126 | 7 | NM | |
| Net investment income | | 53 | 63 | (16) | |
| Pre-tax operating income (loss) | \$ | 179 | \$ 70 | 156 | |
| Underwriting ratios: | | | | | |
| Loss ratio | | 55.7 | 52.7 | 3.0 | pts |
| Catastrophe losses and reinstatement premiums | | (2.1) | (0.5) | (1.6) | |
| Prior year development net of premium adjustments | | 1.4 | 0.6 | 0.8 | |
| Accident year loss ratio, as adjusted | | 55.0 | 52.8 | 2.2 | |
| Acquisition ratio | | 25.9 | 27.9 | (2.0) | |
| General operating expense ratio | | 14.1 | 19.1 | (5.0) | |
| Expense ratio | | 40.0 | 47.0 | (7.0) | |
| Combined ratio | | 95.7 | 99.7 | (4.0) | |
| Catastrophe losses and reinstatement premiums | | (2.1) | (0.5) | (1.6) | |
| Prior year development net of premium adjustments | | 1.4 | 0.6 | 0.8 | |
| Accident year combined ratio, as adjusted | | 95.0 | 99.8 | (4.8) | |
| Catastrophe-related losses | \$ | 59 | \$ 16 | 269 | % |
| Severe losses | | 16 | - | NM | |
| Prior year loss reserve development (favorable) | | | | | |
| unfavorable, net of reinsurance and premium adjustments | | (39) | (17) | (129) | |

Personal Insurance pre-tax operating income grew to \$179 million, reflecting improved underwriting results. The lower combined ratio was driven by an improvement in the expense ratio, partially offset by an increase in the loss ratio.

The increase in the loss ratio reflected higher catastrophe losses, partially offset by increased net favorable prior year loss reserve development. The increase in the accident year loss ratio, as adjusted, was primarily driven by a single large loss event impacting the personal property business in the U.S.

The improvement in the acquisition ratio reflected lower direct marketing expenses. The decrease in the general operating expense ratio primarily reflected lower employee-related expenses arising from organizational realignment activities together with lower strategic investment expenditures.

Net premiums written were broadly flat. Excluding the effects of foreign exchange, net premiums written decreased slightly due to a decline in automobile and personal property, partially offset by an increase in warranty service programs.



| Three Months Ended June 30, | | | | |
|--------------------------------|----------|--|---|---|
| | 2016 | 2015 | Change | |
| | | | | |
| \$ | - \$ | 127 | NM | % |
| | (44) | 170 | NM | |
| | 215 | 509 | (58) | |
| | (289) | (268) | (8) | |
| | (261) | (278) | 6 | |
| | (164) | 110 | NM | |
| | (1) | 2 | NM | |
| \$ | (544) \$ | 372 | NM | |
| | \$ | June 30, 2016 \$ - \$ (44) 215 (289) (261) (164) (1) | June 30, 2016 2015 \$ - \$ 127 (44) 170 215 509 (289) (268) (261) (278) (164) 110 (1) 2 | June 30, 2016 2015 Change \$ - \$ 127 NM (44) 170 NM 215 509 (58) (289) (268) (8) (261) (278) 6 (164) 110 NM (1) 2 NM |

CORPORATE AND OTHER

Corporate and Other reported a pre-tax operating loss of \$544 million compared to pre-tax operating income of \$372 million in the prior-year quarter, primarily due to lower earnings on Legacy investments at AIG Parent, for which the fair value option was elected, as well as the absence of equity earnings from shares in AerCap Holdings N.V., which was divested in 2015. Additionally, a net loss reserve discount charge associated with run-off insurance lines was recorded in the current quarter compared to a net loss reserve discount benefit in the prior-year quarter.

CONFERENCE CALL

AIG will host a conference call tomorrow, Wednesday, August 3, 2016, at 8:00 a.m. ET to review these results. The call is open to the public and can be accessed via a live listen-only webcast at www.aig.com. A replay will be available after the call at the same location.

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Additional supplementary financial data is available in the Investor Relations section at www.aig.com.

The conference call (including the conference call presentation material), the earnings release and the financial supplement may include, and officers and representatives of AIG may from time to time make, projections, goals, assumptions and statements that may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only AIG's belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG's control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as "will," "believe," "anticipate," "expect," "intend," "plan," "focused on achieving," "view," "target," "goal" or "estimate." These projections, goals, assumptions and statements may address, among other things, AIG's: exposures to subprime mortgages, monoline insurers, the residential and commercial real estate markets, state and municipal bond issuers, sovereign bond issuers, the energy sector and currency exchange rates;



exposure to European governments and European financial institutions; strategy for risk management; sales of businesses; restructuring of business operations; generation of deployable capital; anticipated business or asset divestitures or monetizations; anticipated organizational and business changes; strategies to increase return on equity and earnings per common share; strategies to grow net investment income, efficiently manage capital, grow book value per share, and reduce expenses; anticipated restructuring charges and annual cost savings; strategies for customer retention, growth, product development, market position, financial results and reserves; and subsidiaries' revenues and combined ratios. It is possible that AIG's actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG's actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include: changes in market conditions; negative impacts on customers, business partners and other stakeholders; the occurrence of catastrophic events, both natural and man-made; significant legal proceedings; the timing and applicable requirements of any new regulatory framework to which AIG is subject as a nonbank systemically important financial institution and as a global systemically important insurer; concentrations in AIG's investment portfolios; actions by credit rating agencies; judgments concerning casualty insurance underwriting and insurance liabilities; AIG's ability to successfully manage run-off insurance portfolios; AIG's ability to successfully reduce costs and expenses and make business and organizational changes without negatively impacting client relationships or AIG's competitive position; AIG's ability to successfully dispose of or monetize, businesses or assets; judgments concerning the recognition of deferred tax assets; judgments concerning estimated restructuring charges and estimated cost savings; and such other factors discussed in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) and Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2016, Part I, Item 2. MD&A and Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2016, and Part II, Item 7. MD&A and Part I, Item 1A. Risk Factors in AIG's Annual Report on Form 10-K for the year ended December 31, 2015. AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions, or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.

Nothing in this press release or in any oral statements made in connection with this press release is intended to constitute, nor shall it be deemed to constitute, an offer of any securities for sale or the solicitation of an offer to purchase any securities in any jurisdiction.

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COMMENT ON REGULATION G

Throughout this press release, including the financial highlights, AIG presents its financial condition and results of operations in the way it believes will be most meaningful and representative of its business results. Some of the measurements AIG uses are "non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for "accounting principles generally accepted in the United States." The non-GAAP financial measures AIG presents may not be comparable to similarly-named measures reported by other companies. The reconciliations of such measures to the most comparable GAAP measures in 12



accordance with Regulation G are included within the relevant tables or in the Second Quarter 2016 Financial Supplement available in the Investor Information section of AIG's website, www.aig.com.

Book Value Per Common Share Excluding Accumulated Other Comprehensive Income (AOCI), Book Value Per Common Share Excluding AOCI and Deferred Tax Assets (DTA) and Book Value Per Common Share Excluding AOCI and DTA and Including Dividend Growth are used to show the amount of AIG's net worth on a per-share basis. AIG believes these measures are useful to investors because they eliminate items that can fluctuate significantly from period to period, including changes in fair value of AIG's available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. These measures also eliminate the asymmetrical impact resulting from changes in fair value of AIG's available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. AIG excludes deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Book Value Per Common Share. Book Value Per Common Share Excluding AOCI is derived by dividing Total AIG shareholders' equity, excluding AOCI, by Total common shares outstanding. Book Value Per Common Share Excluding AOCI and DTA is derived by dividing Total AIG shareholders' equity, excluding AOCI and DTA, by Total common shares outstanding. Book Value Per Common Share Excluding AOCI and DTA and including dividend growth is derived by dividing Total AIG shareholders' equity, excluding AOCI and DTA, and including growth in quarterly dividends above \$0.125 per share to shareholders, by Total common shares outstanding.

Return on Equity – After-tax Operating Income Excluding AOCI and Return on Equity – After-tax Operating Income Excluding AOCI and DTA are used to show the rate of return on shareholders' equity. AIG believes these measures are useful to investors because they eliminate items that can fluctuate significantly from period to period, including changes in fair value of its available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. These measures also eliminate the asymmetrical impact resulting from changes in fair value of AIG's available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. AIG excludes deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Return on Equity. Return on Equity – After-tax Operating Income Excluding AOCI is derived by dividing actual or annualized after-tax operating income attributable to AIG by average AIG shareholders' equity, excluding average AOCI. Return on Equity – Aftertax Operating Income Excluding AOCI and DTA is derived by dividing actual or annualized aftertax operating income attributable to AIG by average AIG shareholders' equity, excluding average AOCI and DTA.

Normalized Return on Equity, Excluding AOCI and DTA (Normalized ROE) further adjusts Return on Equity – After-tax Operating Income, Excluding AOCI and DTA for the effects of certain volatile or market-related items. AIG believes this measure is useful to investors because it presents the trends in AIG's consolidated return on equity without the impact of certain items that 13



can experience volatility in AIG's short-term results. Normalized Return on Equity, Excluding AOCI and DTA is derived by excluding the following tax adjusted effects from Return on Equity – After-tax Operating Income, Excluding AOCI and DTA: the difference between actual and expected (i) catastrophe losses, (ii) alternative investment returns, and (iii) Direct Investment Book (DIB) and Global Capital Markets (GCM) returns; fair value changes on PICC investments; update of actuarial assumptions; net reserve discount change; Life insurance incurred but not reported death claim charge; and prior year loss reserve development.

AIG uses the following operating performance measures because it believes they enhance the understanding of the underlying profitability of continuing operations and trends of AIG's business segments. AIG believes they also allow for more meaningful comparisons with AIG's insurance competitors. When AIG uses these measures, reconciliations to the most comparable GAAP measure are provided on a consolidated basis.

After-tax operating income attributable to AIG is derived by excluding the following items from net income attributable to AIG. These items generally fall into one or more of the following broad categories: legacy matters having no relevance to AIG's current businesses or operating performance; adjustments to enhance transparency to the underlying economics of transactions; and measures that AIG believes to be common to the industry. For example, certain ratios and other metrics described below: income or loss from discontinued operations; income and loss from divested businesses (including gain on the sale of International Lease Finance Corporation (ILFC) and certain post-acquisition transaction expenses incurred by AerCap Holdings N.V. (AerCap) in connection with its acquisition of ILFC and the difference between expensing AerCap's maintenance rights assets over the remaining lease term as compared to the remaining economic life of the related aircraft and related tax effects); legacy tax adjustments primarily related to certain changes in uncertain tax positions and other tax adjustments; non-operating litigation reserves and settlements; reserve development related to non-operating run-off insurance business; restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify AIG's organization; deferred income tax valuation allowance releases and charges; changes in fair value of securities used to hedge guaranteed living benefits; changes in benefit reserves and deferred policy acquisition costs (DAC), value of business acquired (VOBA), and sales inducement assets (SIA) related to net realized capital gains and losses; other income and expense - net, related to Corporate and Other runoff insurance lines; loss on extinguishment of debt; net realized capital gains and losses; and non-qualifying derivative hedging activities, excluding net realized capital gains and losses. See page 17 for the reconciliation of Net income attributable to AIG to After-tax operating income attributable to AIG.

Operating revenue excludes Net realized capital gains (losses), income from non-operating litigation settlements (included in Other income for GAAP purposes) and changes in fair value of securities used to hedge guaranteed living benefits (included in Net investment income for GAAP purposes).

General operating expenses, operating basis (GOE), is derived by making the following adjustments to general operating and other expenses: include (i) loss adjustment expenses, reported as policyholder benefits and losses incurred and (ii) certain investment and other expenses reported as net investment income, and exclude (i) advisory fee expenses, (ii) non-deferrable insurance commissions, (iii) direct marketing and acquisition expenses, net of deferrals, (iv) non-operating 14



litigation reserves and (v) other expense related to a retroactive reinsurance agreement. AIG also derive General operating expense savings on a gross basis, which represents changes during the period in General operating expenses, operating basis, before the effect of additional investments made during the period. AIG uses general operating expenses, operating basis, because it believes it provides a more meaningful indication of its ordinary course of business operating costs.

AIG uses the following operating performance measures within its Commercial Insurance and Consumer Insurance reportable segments as well as Corporate and Other.

Commercial Insurance: Property Casualty and Mortgage Guaranty; Consumer Insurance: Personal Insurance

Pre-tax operating income: includes both underwriting income and loss and net investment income, but excludes net realized capital gains and losses, other income and expense — net, and non-operating litigation reserves and settlements. Underwriting income and loss is derived by reducing net premiums earned by losses and loss adjustment expenses incurred, acquisition expenses and general operating expenses.

Ratios: AIG, along with most property and casualty insurance companies, uses the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every \$100 of net premiums earned, the amount of losses and loss adjustment expenses, and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. AIG's ratios are calculated using the relevant information calculated under GAAP, and thus may not be comparable to similar ratios calculated for regulatory reporting purposes. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and associated ratios.

Accident year loss and combined ratios, as adjusted: both the accident year loss and combined ratios, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior year development, net of premium adjustments, and the impact of reserve discounting. Natural catastrophe losses are generally weather or seismic events having a net impact in excess of \$10 million each. Catastrophes also include certain man-made events, such as terrorism and civil disorders that meet the \$10 million threshold. AIG believes the as adjusted ratios are meaningful measures of its underwriting results on an on-going basis as they exclude catastrophes and the impact of reserve discounting which are outside of management's control. AIG also excludes prior year development to provide transparency related to current accident year results.

Commercial Insurance: Institutional Markets; Consumer Insurance: Retirement and Life

Pre-tax operating income is derived by excluding the following items from pre-tax income: changes in fair value of securities used to hedge guaranteed living benefits; net realized capital gains and losses; changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains and losses; and non-operating litigation reserves and settlements. 15



Premiums and deposits includes direct and assumed amounts received and earned on traditional life insurance policies, group benefit policies and life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts and mutual funds.

Corporate and Other

Pre-tax operating income and loss is derived by excluding the following items from pre-tax income and loss: loss on extinguishment of debt; net realized capital gains and losses; changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains and losses; income and loss from divested businesses, including Aircraft Leasing; net gain or loss on sale of divested businesses (including gain on the sale of ILFC and certain post-acquisition transaction expenses incurred by AerCap in connection with its acquisition of ILFC and the difference between expensing AerCap's maintenance rights assets over the remaining lease term as compared to the remaining economic life of the related aircraft and AIG's share of AerCap's income taxes); non-operating litigation reserves and settlements; reserve development related to non-operating run-off insurance business; and restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify AIG's organization.

Results from discontinued operations are excluded from all of these measures.

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American International Group, Inc. (AIG) is a leading global insurance organization. Founded in 1919, today we provide a wide range of property casualty insurance, life insurance, retirement products, mortgage insurance and other financial services to customers in more than 100 countries and jurisdictions. Our diverse offerings include products and services that help businesses and individuals protect their assets, manage risks and provide for retirement security. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at <u>www.aig.com</u> and www.aig.com/strategyupdate | YouTube: www.youtube.com/aig | Twitter: @AIGinsurance | LinkedIn: http://www.linkedin.com/company/aig. These references with additional information about AIG have been provided as a convenience, and the information contained on such websites is not incorporated by reference into this press release.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

American International Group, Inc. Selected Financial Data and Non-GAAP Reconciliation (\$ in millions, except per share data)

| | | | | Т | hree | Months H | Ende | d June 3 | 0, | | | |
|--|-----|-------|--------|------|------|-----------------|------|----------|-----|--------|-----|--------|
| | | | 201 | 16 | | | | | | 2015 | | |
| | Pre | e-tax | Tax Ef | fect | Aft | er-tax | Pı | re-tax | Tax | Effect | Aft | er-tax |
| Operating income, including noncontrolling interests | \$ | 1,620 | \$ | 503 | \$ | 1,117 | \$ | 2,868 | \$ | 985 | \$ | 1,883 |
| Noncontrolling interest | | - | | - | | (4) | | - | | - | | 10 |
| Operating income, net of noncontrolling interests | | 1,620 | | 503 | | 1,113 | | 2,868 | | 985 | | 1,893 |
| Adjustments: | | | | | | | | | | | | |
| Uncertain tax positions and other tax adjustments | | - | | (63) | | 63 | | - | | (49) | | 49 |
| Deferred income tax valuation allowance releases (charges) | | - | | 35 | | (35) | | - | | (40) | | 40 |
| Changes in fair value of securities used to hedge | | | | | | | | | | | | |
| guaranteed living benefits | | 120 | | 42 | | 78 | | (87) | | (30) | | (57) |
| Changes in benefit reserves and DAC, VOBA and | | | | | | | | | | | | |
| SIA related to net realized capital gains (losses) | | (64) | | (22) | | (42) | | (28) | | (10) | | (18) |
| Other (income) expense - net | | 5 | | 2 | | 3 | | - | | - | | - |
| Loss on extinguishment of debt | | (7) | | (2) | | (5) | | (342) | | (120) | | (222) |
| Net realized capital gains | | 1,042 | | 380 | | 662 | | 126 | | 46 | | 80 |
| Noncontrolling interest on net realized capital gains | | - | | - | | (7) | | - | | - | | (1) |
| Income (loss) from discontinued operations | | - | | - | | (10) | | - | | - | | 16 |
| Income (loss) from divested businesses | | 225 | | 79 | | 146 | | (34) | | (23) | | (11) |
| Non-operating litigation reserves and settlements | | 7 | | 2 | | 5 | | 49 | | 18 | | 31 |
| Restructuring and other costs | | (90) | | (32) | | (58) | | - | | - | | - |
| Pre-tax income/net income attributable to AIG | \$ | 2,858 | \$ | 924 | \$ | 1,913 | \$ | 2,552 | \$ | 777 | \$ | 1,800 |

| | | | | | Six N | /Ionths Ei | ıded | l June 30 | • | | | |
|--|----|-------|-----|----------|-------|------------|------|-----------|----------|----------|----|--------|
| | | | | 2016 | | | | | <i>.</i> | 2015 | | |
| | Pr | e-tax | Tay | x Effect | Aft | ter-tax | Р | re-tax | Ta | x Effect | Af | er-tax |
| Operating income, including noncontrolling interests | \$ | 2,574 | \$ | 686 | \$ | 1,888 | \$ | 5,395 | \$ | 1,810 | \$ | 3,585 |
| Noncontrolling interest | | - | | - | | (2) | _ | - | | - | | (1) |
| Operating income, net of noncontrolling interests | | 2,574 | | 686 | | 1,886 | | 5,395 | | 1,810 | | 3,584 |
| Adjustments: | | | | | | | | | | | | |
| Uncertain tax positions and other tax adjustments | | - | | 142 | | (142) | | - | | (91) | | 91 |
| Deferred income tax valuation allowance releases (charges) | | - | | (2) | | 2 | | - | | 53 | | (53) |
| Changes in fair value of securities used to hedge | | | | | | | | | | | | |
| guaranteed living benefits | | 253 | | 89 | | 164 | | (43) | | (15) | | (28) |
| Changes in benefit reserves and DAC, VOBA and | | | | | | | | | | | | |
| SIA related to net realized capital gains (losses) | | (24) | | (8) | | (16) | | (82) | | (29) | | (53) |
| Other (income) expense - net | | 12 | | 4 | | 8 | | - | | - | | - |
| Loss on extinguishment of debt | | (90) | | (32) | | (58) | | (410) | | (144) | | (266) |
| Net realized capital gains (losses) | | (64) | | (7) | | (57) | | 1,467 | | 515 | | 952 |
| Noncontrolling interest on net realized capital gains (losses) | | - | | - | | 11 | | - | | - | | 1 |
| Income (loss) from discontinued operations | | - | | - | | (57) | | - | | - | | 17 |
| Income (loss) from divested businesses | | 223 | | 78 | | 145 | | (55) | | (42) | | (13) |
| Non-operating litigation reserves and settlements | | 38 | | 13 | | 25 | | 56 | | 20 | | 36 |
| Restructuring and other costs | | (278) | | (97) | | (181) | | - | | - | | - |
| Pre-tax income/net income attributable to AIG | \$ | 2,644 | \$ | 866 | \$ | 1,730 | \$ | 6,328 | \$ | 2,077 | \$ | 4,268 |

American International Group, Inc. Selected Financial Data and Non-GAAP Reconciliation (continued) (\$ in millions, except per share data)

Summary of Key Financial Metrics

| | | Three Me | onths | Ended Ju | ne 30, | | Six Mon | ths Ende | d June | e 3 0, |
|--|------|----------|-------|--------------|---------|-----------|---------|-----------|--------|---------------|
| | | | | | % Inc. | | | | | % Inc. |
| | | 2016 | | 2015 | (Dec.) | | 2016 | 2 | 015 | (Dec.) |
| Income (loss) per common share: | | | | | | | | | | |
| Basic | | | | | | | | | | |
| Income from continuing operations | \$ | 1.73 | \$ | 1.34 | 29.1 % | \$ | 1.57 | \$ | 3.16 | (50.3)% |
| Income (loss) from discontinued operations | _ | (0.01) | _ | 0.01 | NM | | (0.05 | _ | 0.01 | NM |
| Net income attributable to AIG | \$ | 1.72 | \$ | 1.35 | 27.4 | \$ | 1.52 | \$ | 3.17 | (52.1) |
| Diluted | | | | | | | | | | |
| Income from continuing operations | \$ | 1.69 | \$ | 1.31 | 29.0 | \$ | 1.54 | \$ | 3.09 | (50.2) |
| Income (loss) from discontinued operations | | (0.01) | | 0.01 | NM | | (0.05 |) | 0.01 | NM |
| Net income attributable to AIG | \$ | 1.68 | \$ | 1.32 | 27.3 | \$ | 1.49 | \$ | 3.10 | (51.9) |
| After-tax operating income attributable to AIG per diluted share | \$ | 0.98 | \$ | 1.39 | (29.5)% | \$ | 1.62 | \$ | 2.60 | (37.7)% |
| Weighted average shares outstanding: | | | | | | | | | | |
| Basic | | 1,113.6 | | 1,329.2 | | | 1,135.1 | 1 | ,347.5 | |
| Diluted | | 1,140.0 | | 1,365.4 | | | 1,163.1 | 1 | ,376.3 | |
| Return on equity (a) | | 8.6 | % | 6.8 9 | % | | 3.9 | % | 8.0 | % |
| Return on equity - after-tax operating income, excluding AOCI (b) | | 5.4 | % | 7.8 9 | % | | 4.5 | % | 7.4 | % |
| Return on equity - after-tax operating income, excluding AOCI and DTA (c) | | 6.7 | % | 9.3 9 | % | | 5.6 | % | 8.8 | % |
| As of period end: | | Ju | ne 30 | , 2016 | I | March 31 | , 2016 | D | ecemb | er 31, 2015 |
| Total AIG shareholders' equity | \$ | | 8 | 9,946 | \$ | 8 | 8,518 | \$ | | 89,658 |
| Accumulated other comprehensive income | | | | 8,259 | | | 5,525 | | | 2,537 |
| Total AIG shareholders' equity, excluding AOCI | | | 8 | 1,687 | | 8 | 2,993 | | | 87,121 |
| Deferred tax assets | | | 1 | 5,614 | | 1 | 6,825 | | | 16,751 |
| Total AIG shareholders' equity, excluding AOCI and DTA | | | 6 | 6,073 | | 6 | 6,168 | | | 70,370 |
| Add: Cumulative quarterly common stock dividends above \$0.125 per share | | | | 814 | | | 599 | | | 378 |
| Total AIG shareholders' equity, excluding AOCI and DTA, including dividend growth | \$ | | 6 | 6,887 | \$ | 6 | 6,767 | \$ | | 70,748 |
| | - | | | | | | | T | | , |
| As of period end: | June | | | rch 31, 2016 | 6 % In | c. (Dec.) | Decembe | r 31, 201 | 5 % I | nc. (Dec.) |
| Book value per common share (d) | \$ | 83.08 | \$ | 78.2 | | 6.1 % | \$ | 75.10 | | 10.6 % |
| Book value per common share excluding AOCI (e) | \$ | 75.45 | \$ | 73.4 | | 2.8 | \$ | 72.97 | | 3.4 |
| Book value per common share excluding AOCI and DTA (f) | \$ | 61.03 | \$ | 58.5 | 2 | 4.3 | \$ | 58.94 | Ļ | 3.5 |
| Book value per common share excluding AOCI and DTA, including | | | ¢ | | - | | ¢ | | | 10 |
| dividend growth (g) | \$ | 61.78 | \$ | 59.0 | 5 | 4.6 % | \$ | 59.26 |) | 4.3 % |
| Total common shares outstanding | | 1,082.7 | | 1,130. | 7 | | | 1,193.9 |) | |
| Financial highlights - notes | | | | | | | | | | |

Financial highlights - notes

(a) Computed as Annualized net income (loss) attributable to AIG divided by average AIG shareholders' equity. Equity includes AOCI and DTA.

(b) Computed as Annualized after-tax operating income attributable to AIG divided by average AIG shareholders' equity, excluding AOCI. Equity includes DTA.

(c) Computed as Annualized after-tax operating income attributable to AIG divided by average AIG shareholders' equity, excluding AOCI and DTA.

(d) Represents total AIG shareholders' equity divided by Total common shares outstanding.

(e) Represents total AIG shareholders' equity, excluding AOCI, divided by Total common shares outstanding.

(f) Represents total AIG shareholders' equity, excluding AOCI and DTA, divided by Total common shares outstanding.

(g) Represents total AIG shareholders' equity, excluding AOCI and DTA, and including growth in quarterly dividends above \$0.125 per share to shareholders, divided by Total common shares outstanding.

American International Group, Inc. Selected Financial Data and Non-GAAP Reconciliation (continued) (\$ in millions, except per share amounts)

Reconciliations of General Operating Expenses, Operating basis to General Operating and Other Expenses, GAAP basis

| | Tł | ree Mo | nth | | <u>l June 30,</u> | Six Months Ende | | | | | |
|---|----|--------|-----|-------|-------------------|-----------------|-------|----|-------|------------------|--|
| | | 2016 | | 2015 | % Inc. (Dec.) | | 2016 | | 2015 | % Inc. (Dec.) | |
| Total general operating expenses, Operating basis | \$ | 2,439 | \$ | 2,942 | (17.1)% | \$ | 5,031 | \$ | 5,726 | (12.1)% | |
| Loss adjustment expenses, reported as policyholder benefits and losses incurred | | (350) | | (428) | 18.2 | | (691) | | (851) | 18.8 | |
| Advisory fee expenses | | 173 | | 341 | (49.3) | | 490 | | 673 | (27.2) | |
| Non-deferrable insurance commissions | | 121 | | 126 | (4.0) | | 243 | | 254 | (4.3) | |
| Direct marketing and acquisition expenses, net of deferrals | | 133 | | 101 | 31.7 | | 277 | | 241 | 14.9 | |
| Investment expenses reported as net investment income and other | | (15) | _ | (19) | 21.1 | _ | (30) | _ | (39) | 23.1 | |
| Total general operating and other expenses included in pre-tax operating income | - | 2,501 | _ | 3,063 | (18.3) | _ | 5,320 | | 6,004 | (11.4) | |
| Restructuring and other costs | | 90 | | - | NM | | 278 | | - | NM | |
| Other expense related to retroactive reinsurance agreement | | (5) | | - | NM | | (12) | | - | NM | |
| Non-operating litigation reserves | | - | _ | 27 | NM | _ | 3 | _ | 35 | (91.4) | |
| Total general operating and other expenses, GAAP basis | \$ | 2,586 | \$ | 3,090 | (16.3)% | \$ | 5,589 | \$ | 6,039 | (7.5)% | |

Reconciliations of Normalized and After-tax Operating Income Return on Equity, Excluding AOCI and DTA

| | | ŗ | | e Mon lune 30 | | Ended 16 | | | | | nths Ended 30, 2015 | |
|--|--------|----------|-------|------------------|----|-------------|--------|-------------|-------------|-----|------------------------|--------------|
| | | | | Tax | | | | | Та | IX | | |
| - |] | Pre-tax | | Effect | A | After-tax | ROE | Pre-tax | Eff | ect | After-tax | ROE |
| Return on Equity | | | | | \$ | 1,913 | 8.6 % | | | | \$ 1,800 | 6.8 % |
| Return on equity - after-tax operating income, excluding AOCI and DTA (a) | \$ | 1,620 | \$ | 503 | \$ | 1,113 | 6.7 % | \$ 2,868 | \$ 9 | 85 | \$ 1,893 | 9.3 % |
| Adjustments to arrive at Normalized Return on Equity, Excluding AOCI and DTA: | | | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | 160 | | 56 | | 104 | 0.6 | (39) | | 14) | (25) | (0.1) |
| (Better) worse than expected alternative returns | | 5 | | 1 | | 4 | - | (179) | | 63) | (116) | (0.6) |
| (Better) worse than expected DIB & GCM returns | | (42) | | (14) | | (28) | (0.1) | (312) | (1 | 09) | (203) | (1.0) |
| Fair value changes on PICC investments | | 85 | | 30 | | 55 | 0.3 | (224) | | 78) | (146) | (0.7) |
| Net reserve discount change | | 300 | | 105 | | 195 | 1.2 | (400) | (1 | 40) | (260) | (1.3) |
| Life Insurance - IBNR death claims | | - | | - | | - | - | - | | - | - | - |
| Unfavorable prior year loss reserve development | | 29 | _ | 10 | _ | 19 | 0.1 | 329 | 1 | 15 | 214 | 1.1 |
| Normalized Return on Equity, excluding AOCI and DTA | \$ | 2,157 | \$ | 691 | \$ | 1,462 | 8.8 % | \$ 2,043 | \$ <u>6</u> | 696 | \$ 1,357 | <u>6.7</u> % |
| Average AIG Shareholders' equity | | | | | | \$ | 89,232 | | | | 5 | \$ 106,119 |
| Less: Average AOCI | | | | | | | 6,892 | | | | | 9,139 |
| Less: Average DTA | | | | | | | 16,220 | | | | | 15,428 |
| Effect of normalization on equity | | | | | | | 175 | | | | | (269) |
| Normalized Average AIG Shareholders' equity, excluding | g aver | age AOCI | l and | DTA | | \$ | 66,295 | | | | 5 | \$ 81,283 |

(a) After-tax operating income excludes Net income (loss) attributable to non-controlling interest of \$4 million and \$(10) million for the three months ended June 30, 2016 and 2015, respectively.

American International Group, Inc. Selected Financial Data and Non-GAAP Reconciliation (continued) (\$ in millions, except per share amounts)

Reconciliations of Normalized and After-tax Operating Income Return on Equity, Excluding AOCI and DTA (continued)

| _ | | | | Montl une 30 | | | | | | | s Ended , 2015 | |
|--|--------|----------|-----|-----------------|----|----------|--------|-------------|-----------------|----------|-------------------|---------|
| | | | | Tax | | | | | Tax | | | |
| - |] | Pre-tax | F | Effect | A | fter-tax | ROE | Pre-tax | Effec | t | After-tax | ROE |
| Return on Equity | | | | | \$ | 1,730 | 3.9 % | | | \$ | 4,268 | 8.0 % |
| Return on equity - after-tax operating income, excluding AOCI and DTA (a) | \$ | 2,574 | \$ | 686 | \$ | 1,886 | 5.6 % | \$ 5,395 | \$ 1,810 |) \$ | 3,584 | 8.8 % |
| Adjustments to arrive at Normalized Return on Equity, Excluding AOCI and DTA: | | | | | | | | | | | | |
| Catastrophe losses above (below) expectations | | 183 | | 64 | | 119 | 0.3 | (153) | (54 | .) | (99) | (0.2) |
| (Better) worse than expected alternative returns | | 719 | | 251 | | 468 | 1.4 | (320) | (112 |) | (208) | (0.5) |
| (Better) worse than expected DIB & GCM returns | | 353 | | 124 | | 229 | 0.7 | (372) | (130 |) | (242) | (0.6) |
| Fair value changes on PICC investments | | 188 | | 66 | | 122 | 0.4 | (278) | (97 |) | (181) | (0.4) |
| Net reserve discount change | | 290 | | 102 | | 188 | 0.6 | (235) | (82 |) | (153) | (0.4) |
| Life Insurance - IBNR death claims | | (25) | | (9) | | (16) | (0.1) | - | | | - | - |
| Unfavorable (favorable) prior year loss reserve development | | (31) | | (11) | | (20) | (0.1) | 365 | 128 | <u> </u> | 237 | 0.6 |
| Normalized Return on Equity, excluding AOCI and DTA | \$ | 4,251 | \$ | 1,273 | \$ | 2,976 | 8.8 % | \$ 4,402 | \$ <u>1,463</u> | \$\$ | 2,938 | 7.3 % |
| Average AIG Shareholders' equity | | | | | | \$ | 89,374 | | | | \$ | 106,378 |
| Less: Average AOCI | | | | | | | 5,440 | | | | | 9,631 |
| Less: Average DTA | | | | | | | 16,397 | | | | | 15,671 |
| Effect of normalization on equity | | | | | | | 116 | | | | | (179) |
| Normalized Average AIG Shareholders' equity, excludin | g aver | age AOCI | and | DTA | | \$ | 67,653 | | | | \$ | 80,897 |

(a) After-tax operating income is excludes Net income (loss) attributable to non-controlling interest of \$2 million and \$1 million for the six months ended June 30, 2016 and 2015, respectively.

Reconciliation of Property Casualty Accident Year Combined Ratio, as Adjusted

| | Twelve Months Ended December 31, 2015 |
|---|--|
| Underwriting ratios: | · · · · · · · · · · · · · · · · · · · |
| Loss ratio | 86.2 |
| Catastrophe losses and reinstatement premiums | (2.9) |
| Prior year development net of premium adjustments | (17.5) |
| Net reserve discount benefit | 0.4 |
| Accident year loss ratio, as adjusted | 66.2 |
| Acquisition ratio | 16.1 |
| General operating expense ratio | 12.7 |
| Expense ratio | 28.8 |
| Combined ratio | 115.0 |
| Catastrophe losses and reinstatement premiums | (2.9) |
| Prior year development net of premium adjustments | (17.5) |
| Net reserve discount benefit | 0.4 |
| Accident year combined ratio, as adjusted | 95.0 |



American International Group, Inc.

Quarterly Financial Supplement Second Quarter 2016

All financial information in this document is unaudited. This report should be read in conjunction with AIG's Quarterly Report on Form 10-Q for the quarter ended June 30, 2016, filed with the Securities and Exchange Commission.

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American International Group, Inc. Cautionary Statement Regarding Forward-Looking Information

This Financial Supplement may include, and officers and representatives of American International Group, Inc. (AIG) may from time to time make, projections, goals, assumptions and statements that may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only AIG's belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG's control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as "will," "believe," "anticipate," "expect," "intend," "plan," "focused on achieving," "view," "target," "goal" or "estimate." These projections, goals, assumptions and statements may address, among other things, AIG's: exposures to subprime mortgages, monoline insurers, the residential and commercial real estate markets, state and municipal bond issuers, sovereign bond issuers, the energy sector and currency exchange rates; exposure to European governments and European financial institutions; strategies to grow net investment income, efficiently manage capital, grow book value per share, and reduce expenses; anticipated restructuring charges and annual cost savings; anticipated business or asset divestitures or monetizations; anticipated organizational and business changes; strategies for customer retention, growth, product development, market position, financial results and reserves; and subsidiaries' revenues and combined ratios.

It is possible that AIG's actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG's actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include:

- changes in market conditions;
- negative impacts on customers, business partners and other stakeholders;
- the occurrence of catastrophic events, both natural and man-made;
- significant legal proceedings;
- the timing and applicable requirements of any new regulatory framework to which AIG is subject as a nonbank systemically important financial institution and as a global systemically important insurer;
- concentrations in AIG's investment portfolios;
- actions by credit rating agencies;
- judgments concerning casualty insurance underwriting and insurance liabilities;
- our ability to successfully manage run-off insurance portfolios;
- our ability to successfully reduce costs and expenses and make business and organizational changes without negatively impacting client relationships or our competitive position;
- our ability to successfully dispose of, or monetize, businesses or assets;
- judgments concerning the recognition of deferred tax assets;
- judgments concerning estimated restructuring charges and estimated cost savings; and
- such other factors discussed in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) and Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2016, Part I, Item 2. MD&A and Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended March 31, 2016, and Part II, Item 7. MD&A and Part I, Item 1A. Risk Factors in AIG's Annual Report on Form 10-K for the year ended December 31, 2015.

AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.



American International Group, Inc. Non-GAAP Financial Measures

Throughout this Financial Supplement, we present our financial condition and results of operations in the way we believe will be most meaningful and representative of our business results. Some of the measurements we use are "non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for "accounting principles generally accepted in the United States." The non-GAAP financial measures we present may not be comparable to similarly-named measures reported by other companies.

Book Value Per Common Share Excluding Accumulated Other Comprehensive Income (AOCI) and Book Value Per Common Share Excluding AOCI and Deferred Tax Assets (DTA) are used to show the amount of our net worth on a per-share basis. We believe these measures are useful to investors because they eliminate items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. These measures also eliminate the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Book Value Per Common Share. Book Value Per Common Share Excluding AOCI is derived by dividing Total AIG shareholders' equity, excluding AOCI, by Total common shares outstanding. Book Value Per Common Share Excluding AOCI and DTA, by Total common shares outstanding. The reconciliation to book value per common share, the most comparable GAAP measure, is presented on page 7 herein.

Return on Equity – After-tax Operating Income Excluding AOCI and Return on Equity – After-tax Operating Income Excluding AOCI and DTA are used to show the rate of return on shareholders' equity. We believe these measures are useful to investors because they eliminate items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio, foreign currency translation adjustments and U.S. tax attribute deferred tax assets. These measures also eliminate the asymmetrical impact resulting from changes in fair value of our available for sale securities portfolio wherein there is largely no offsetting impact for certain related insurance liabilities. We exclude deferred tax assets representing U.S. tax attributes related to net operating loss carryforwards and foreign tax credits as they have not yet been utilized. Amounts for interim periods are estimates based on projections of full-year attribute utilization. As net operating loss carryforwards and foreign tax credits are utilized, the portion of the DTA utilized is included in Return on Equity – After-tax Operating Income Excluding AOCI and DTA is derived by dividing actual or annualized after-tax operating income attributable to AIG by average AIG shareholders' equity, excluding average AOCI and DTA. The reconciliation to return on equity, the most comparable GAAP measure, is presented on page 7 herein.

Normalized Return on Equity, Excluding AOCI and DTA further adjusts Return on Equity – After-tax Operating Income, excluding AOCI and DTA for the effects of certain volatile or market related items. We believe this measure is useful to investors because it presents the trends in our consolidated return on equity without the impact of certain items that can experience volatility in our short-term results. Normalized Return on Equity, Excluding AOCI and DTA is derived by excluding the following tax adjusted effects from Return on Equity – After-tax Operating Income, Excluding AOCI and DTA: the difference between actual and expected (i) catastrophe losses, (ii) alternative investment returns, and (iii) Direct Investment book (DIB) and Global Capital Markets (GCM) returns; fair value changes on PICC investments; update of actuarial assumptions; net reserve discount change; Life insurance incurred but not reported (IBNR) death claim charge; and prior year loss reserve development. The reconciliation to Return on Equity – After-tax Operating Income Excluding AOCI and DTA, is presented on page 14 herein.

We use the following operating performance measures because we believe they enhance the understanding of the underlying profitability of continuing operations and trends of our business segments. We believe they also allow for more meaningful comparisons with our insurance competitors. When we use these measures, reconciliations to the most comparable GAAP measure are provided on a consolidated basis.

After-tax operating income attributable to AIG is derived by excluding the following items from net income attributable to AIG. These items generally fall into one or more of the following broad categories: legacy matters having no relevance to our current businesses or operating performance; adjustments to enhance transparency to the underlying economics of transactions; and measures that we believe to be common to the industry. For example, certain ratios and other metrics described below:

- · deferred income tax valuation allowance releases and charges;
- changes in fair value of securities used to hedge guaranteed living benefits;
- changes in benefit reserves and deferred policy acquisition costs (DAC), value of business acquired (VOBA), and sales inducement assets (SIA) related to net realized capital gains and losses;
- other income and expense net, related to Corporate and Other run-off insurance lines;
- loss on extinguishment of debt;
- net realized capital gains and losses;
- · non-qualifying derivative hedging activities, excluding net realized capital gains and losses;
- · income or loss from discontinued operations;

- · income and loss from divested businesses, including:
 - gain on the sale of International Lease Finance Corporation (ILFC); and
- certain post-acquisition transaction expenses incurred by AerCap Holdings N.V. (AerCap) in connection with its acquisition of ILFC and the difference between expensing AerCap's maintenance rights assets over the remaining lease term as compared to the remaining economic life of the related aircraft and related tax effects;
- legacy tax adjustments primarily related to certain changes in uncertain tax positions and other tax adjustments;
- non-operating litigation reserves and settlements;
- · reserve development related to non-operating run-off insurance business; and
- restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify our organization.

Operating revenue excludes Net realized capital gains (losses), income from non-operating litigation settlements (included in Other income for GAAP purposes) and changes in fair value of securities used to hedge guaranteed living benefits (included in Net investment income for GAAP purposes).



American International Group, Inc. Non-GAAP Financial Measures (continued)

General operating expenses, operating basis, is derived by making the following adjustments to general operating and other expenses: include (i) loss adjustment expenses, reported as policyholder benefits and losses incurred and (ii) certain investment and other expenses reported as net investment income, and exclude (i) advisory fee expenses, (ii) non-deferrable insurance commissions, (iii) direct marketing and acquisition expenses, net of deferrals, (iv) non-operating litigation reserves and (v) other expense related to a retroactive reinsurance agreement. We use general operating expenses, operating basis, because we believe it provides a more meaningful indication of our ordinary course of business operating costs.

We use the following operating performance measures within our Commercial Insurance and Consumer Insurance reportable segments as well as Corporate and Other.

Commercial Insurance: Property Casualty and Mortgage Guaranty; Consumer Insurance: Personal Insurance

- Pre-tax operating income: includes both underwriting income and loss and net investment income, but excludes net realized capital gains and losses, other income and expense net, and non-operating litigation reserves and settlements. Underwriting income and loss is derived by reducing net premiums earned by losses and loss adjustment expenses incurred, acquisition expenses and general operating expenses.
- Ratios: We, along with most property and casualty insurance companies, use the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every \$100 of net premiums earned, the amount of losses and loss adjustment expenses, and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. Our ratios are calculated using the relevant information calculated under GAAP, and thus may not be comparable to similar ratios calculated for regulatory reporting purposes. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and associated ratios.
- Accident year loss and combined ratios, as adjusted: both the accident year loss and combined ratios, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior year development, net of premium adjustments, and the impact of reserve discounting. Natural catastrophe losses are generally weather or seismic events having a net impact in excess of \$10 million each. Catastrophes also include certain manmade events, such as terrorism and civil disorders, that meet the \$10 million threshold. We believe the as adjusted ratios are meaningful measures of our underwriting results on an on-going basis as they exclude catastrophes and the impact of reserve discounting which are outside of management's control. We also exclude prior year development to provide transparency related to current accident year results.

Commercial Insurance: Institutional Markets; Consumer Insurance: Retirement and Life

- Pre-tax operating income is derived by excluding the following items from pre-tax income:
 - changes in fair value of securities used to hedge guaranteed living benefits;
 - net realized capital gains and losses;
 - changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains and losses; and
 - non-operating litigation reserves and settlements.

Premiums and deposits: includes direct and assumed amounts received and earned on traditional life insurance policies, group benefit policies and life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts and mutual funds.

Corporate and Other — Pre-tax operating income and loss is derived by excluding the following items from pre-tax income and loss:

- loss on extinguishment of debt;
- net realized capital gains and losses;
- · changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains and losses;
- income and loss from divested businesses, including Aircraft Leasing;

- net gain or loss on sale of divested businesses, including:
 - gain on the sale of ILFC; and
 - certain post-acquisition transaction expenses incurred by AerCap in connection with its acquisition
 of ILFC and the difference between expensing AerCap's maintenance rights assets over the
 remaining lease term as compared to the remaining economic life of the related aircraft and our
 share of AerCap's income taxes;
- · non-operating litigation reserves and settlements;
- · reserve development related to non-operating run-off insurance business; and
- restructuring and other costs related to initiatives designed to reduce operating expenses, improve efficiency and simplify our organization.

Results from discontinued operations are excluded from all of these measures.



American International Group, Inc. Consolidated Statement of Operations

Consolidated Results

| (in millions) | | | | Quarterly | | | Six Mont June | |
|---|----------|------|----------|------------|----------|--------|------------------|-----------------|
| | 2Q16 | 10 | 16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Revenues: | | | | | | | | |
| Premiums | \$ 8,75 | 1 \$ | 8,806 \$ | 9,426 \$ | 8,862 \$ | 9,545 | \$ 17,557 | 5 18,367 |
| Policy fees | 690 | 5 | 687 | 689 | 701 | 688 | 1,383 | 1,365 |
| Net investment income: | | | | | | | | |
| Interest and dividends | 3,242 | 2 | 3,243 | 3,257 | 3,204 | 3,208 | 6,485 | 6,395 |
| Alternative investments (1) | 310 | 0 | (366) | (106) | (18) | 658 | (56) | 1,244 |
| Other investment income (1) | 240 | 0 | 250 | 158 | 153 | 77 | 490 | 294 |
| Investment expenses | (10 | 9) | (114) | (126) | (133) | (117) | (223) | (269) |
| Total net investment income | 3,682 | 3 | 3,013 | 3,183 | 3,206 | 3,826 | 6,696 | 7,664 |
| Net realized capital gains (losses) (page 54) | 1,042 | 2 | (1,106) | (349) | (342) | 126 | (64) | 1,467 |
| Other income | 552 | 2 | 379 | 882 | 395 | 1,514 | 931 | 2,811 |
| Total revenues | 14,724 | 4 1 | 1,779 | 13,831 | 12,822 | 15,699 | 26,503 | 31,674 |
| Benefits, losses and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | 6,872 | 2 | 6,387 | 10,758 | 6,936 | 7,100 | 13,259 | 13,651 |
| Interest credited to policyholder account balances | 96 | 1 | 950 | 973 | 881 | 942 | 1,911 | 1,877 |
| Amortization of deferred policy acquisition costs | 1,34 | 5 | 1,262 | 1,255 | 1,275 | 1,356 | 2,607 | 2,706 |
| General operating and other expenses (page 9) | 2,58 | 6 | 3,003 | 3,472 | 3,175 | 3,090 | 5,589 | 6,039 |
| Interest expense | 320 | 0 | 306 | 304 | 321 | 316 | 626 | 656 |
| Loss on extinguishment of debt | | 7 | 83 | - | 346 | 342 | 90 | 410 |
| Net (gain) loss on sale of divested businesses | (22: | 5) | 2 | 1 | 3 | 1 | (223) | 7_ |
| Total benefits, losses and expenses | 11,86 | 61 | 1,993 | 16,763 | 12,937 | 13,147 | 23,859 | 25,346 |
| Income (loss) from continuing operations before income tax expense (benefit) | 2,85 | 8 | (214) | (2,932) | (115) | 2,552 | 2,644 | 6,328 |
| Income tax expense (benefit) | 924 | 4 | (58) | (1,083) | 65 | 777 | 866 | 2,077 |
| Income (loss) from continuing operations | 1,934 | 4 | (156) | (1,849) | (180) | 1,775 | 1,778 | 4,251 |
| Income (loss) from discontinued operations, net of income tax expense (benefit) | (1 | 0) | (47) | | (17) | 16 | (57) | 17 |
| Net income (loss) | 1,924 | 4 | (203) | (1,849) | (197) | 1,791 | 1,721 | 4,268 |
| Net income (loss) from continuing operations attributable to noncontrolling interests | 1 | 1 | (20) | (8) | 34 | (9) | (9) | |
| Net income (loss) attributable to AIG | \$ 1,913 | 3 \$ | (183) \$ | (1,841) \$ | (231) \$ | 1,800 | \$ 1,730 | 4,268 |
| Effective tax rates | 32.39 | % | 27.1% | 36.9% | N/M | 30.4% | 32.8% | 32.8% |

See Page 5 for the related earnings per share computations and Pages 14 to 15 for Accompanying Notes.



American International Group, Inc. Earnings Per Share Computations

Consolidated Results

| (in millions, except share data) | | | Quarterly | | | | ths Ended e 30, |
|---|---------------|---------------|---------------|---------------|---------------|---------------|--------------------|
| GAAP Basis: | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Numerator for EPS: | | | | | | | |
| Income (loss) from continuing operations | \$ 1,934 | \$ (156)\$ | (1,849)\$ | (180)\$ | 1,775 | \$ 1,778 | \$ 4,251 |
| Less: Net income (loss) from continuing operations attributable to noncontrolling | | | | | | | |
| interests | 11 | (20) | (8) | 34 | (9) | (9) | |
| Income (loss) attributable to AIG common shareholders from continuing operations | 1,923 | (136) | (1,841) | (214) | 1,784 | 1,787 | 4,251 |
| Income (loss) from discontinued operations, net of income tax expense | (10) | (47) | | (17) | 16 | (57) | 17 |
| Net income (loss) attributable to AIG common shareholders | \$ 1,913 | \$ (183)\$ | (1,841)\$ | (231)\$ | 1,800 | \$ 1,730 | \$ 4,268 |
| Denominator for EPS: | | | | | | | |
| Weighted average shares outstanding - basic | 1,113,587,927 | 1,156,548,459 | 1,226,880,632 | 1,279,072,748 | 1,329,157,366 | 1,135,068,193 | 1,347,452,833 |
| Dilutive shares | 26,458,046 | | | | 36,233,065 | 28,021,555 | 28,873,138 |
| Weighted average shares outstanding - diluted (2) | 1,140,045,973 | 1,156,548,459 | 1,226,880,632 | 1,279,072,748 | 1,365,390,431 | 1,163,089,748 | 1,376,325,971 |
| Income per common share attributable to AIG: | | | | | | | |
| Basic: | | | | | | | |
| Income (loss) from continuing operations | \$ 1.73 | \$ (0.12)\$ | (1.50)\$ | (0.17)\$ | 1.34 | \$ 1.57 | \$ 3.16 |
| Income (loss) from discontinued operations | (0.01) | (0.04) | | (0.01) | 0.01 | (0.05) | 0.01 |
| Net income (loss) attributable to AIG | \$ 1.72 | \$ (0.16)\$ | (1.50)\$ | (0.18)\$ | 1.35 | \$ 1.52 | \$ 3.17 |
| Diluted: | | | | | | | |
| Income (loss) from continuing operations | \$ 1.69 | \$ (0.12)\$ | (1.50)\$ | (0.17)\$ | 1.31 | \$ 1.54 | \$ 3.09 |
| Income (loss) from discontinued operations | (0.01) | (0.04) | | (0.01) | 0.01 | (0.05) | 0.01 |
| Net income (loss) attributable to AIG | \$ 1.68 | \$ (0.16)\$ | (1.50)\$ | (0.18)\$ | 1.32 | \$ 1.49 | \$ 3.10 |

See Page 6 for the related operating earnings per share computations and Pages 14 to 15 for Accompanying Notes.



American International Group, Inc. Reconciliations of Pre-tax and After-tax Operating Income

| (in millions, execut shore date) | | | | On antanla | | | Six Mont | |
|--|---------------|----|-------------|---------------|----------------|---------------|---------------|------------------|
| (in millions, except share data) | | | | Quarterly | | | June | - |
| | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Pre-tax income (loss) from continuing operations | \$ 2,858 | \$ | (214)\$ | (2,932)\$ | (115)\$ | 2,552 | \$ 2,644 | \$ 6,328 |
| Adjustments to arrive at Pre-tax operating income (loss) | | | | | | | | |
| Changes in fair value of securities used to hedge guaranteed living benefits | (120) | | (133) | 4 | (4) | 87 | (253) | 43 |
| Changes in benefit reserves and DAC, VOBA and SIA related to | | | | | | | | |
| net realized capital gains (losses) | 64 | | (40) | (69) | 2 | 28 | 24 | 82 |
| Loss on extinguishment of debt | 7 | | 83 | - | 346 | 342 | 90 | 410 |
| Net realized capital (gains) losses (19) | (1,042) | | 1,106 | 349 | 342 | (126) | 64 | (1,467 |
| (Income) loss from divested businesses (3) | (225) | | 2 | 1 | 3 | 34 | (223) | 55 |
| Non-operating litigation reserves and settlements | (7) | | (31) | 4 | (30) | (49) | (38) | (56 |
| Other (income) expense - net | (5) | | (7) | 233 | - | - | (12) | - |
| Reserve development related to non-operating run-off insurance business | - | | - | - | 30 | - | - | - |
| Restructuring and other costs (4) | 90 | | 188 | 222 | 274 | - | 278 | |
| Pre-tax operating income (loss) | \$ 1,620 | \$ | 954 \$ | (2,188)\$ | 848 \$ | 2,868 | \$ 2,574 | \$5,395 |
| Net income (loss) attributable to AIG | \$ 1,913 | \$ | (183)\$ | (1,841)\$ | (231)\$ | 1,800 | \$ 1,730 | \$ 4,268 |
| Adjustments to arrive at After-tax operating income (loss) | | | | | | | | |
| (amounts net of tax, at a rate of 35%, except where noted): | | | | | | | | |
| Uncertain tax positions and other tax adjustments | (63) | | 205 | (30) | 233 | (49) | 142 | (91 |
| Deferred income tax valuation allowance (releases) charges (5) | 35 | | (37) | 49 | 8 | (40) | (2) | 53 |
| Changes in fair value of securities used to hedge guaranteed living benefits | (78) | | (86) | 3 | (3) | 57 | (164) | 28 |
| Changes in benefit reserves and DAC, VOBA and SIA related to | | | | | | | | |
| net realized capital gains (losses) | 42 | | (26) | (45) | 2 | 18 | 16 | 53 |
| Loss on extinguishment of debt | 5 | | 54 | - | 225 | 222 | 58 | 266 |
| Net realized capital (gains) losses (19) | (655) | | 701 | 215 | 262 | (79) | 46 | (953 |
| (Income) loss from discontinued operations | 10 | | 47 | - | 17 | (16) | 57 | (17 |
| (Income) loss from divested businesses (3) | (146) | | 1 | 2 | 1 | 11 | (145) | 13 |
| Non-operating litigation reserves and settlements | (5) | | (20) | 3 | (20) | (31) | (25) | (36 |
| Other (income) expense - net | (3) | | (5) | 151 | - | - | (8) | - |
| Reserve development related to non-operating run-off insurance business | - | | - | - | 20 | - | - | - |
| Restructuring and other costs (4) | 58 | | 122 | 145 | 177 | | 181 | |
| After-tax operating income (loss) | \$ 1,113 | \$ | 773 \$ | (1,348)\$ | <u>691 </u> \$ | 1,893 | \$ 1,886 | \$ <u>3,584</u> |
| Weighted average shares outstanding - diluted for operating EPS | 1,140,045,973 | 1, | 186,133,523 | 1,226,880,632 | 1,319,428,918 | 1,365,390,431 | 1,163,089,748 | \$ 1,376,325,971 |
| After-tax operating income (loss) per diluted share (2) | \$ 0.98 | \$ | 0.65 \$ | (1.10)\$ | 0.52 \$ | 1.39 | \$ 1.62 | \$2.60 |
| Calculation of Effective tax rates: | | | | | | | | |
| Pre-tax operating income (loss) | \$ 1,620 | \$ | 954 \$ | (2,188)\$ | 848 \$ | 2,868 | \$ 2,574 | \$ 5,395 |
| Income tax benefit (expense) | (503) | | (183) | 843 | (164) | (985) | (686) | (1,810 |
| Net income (loss) attributable to non-controlling interest | (4) | - | 2 | (3) | 7 | 10 | (2) | (1 |
| After-tax operating income (loss) | \$ 1,113 | \$ | 773 \$ | (1,348)\$ | <u> </u> | 1,893 | \$ 1,886 | \$3,584 |
| Effective tax rates on pre-tax operating income (loss) | 31.0% | | 19.2% | 38.5% | 19.3% | 34.3% | 26.7% | 33.5% |



American International Group, Inc. Return On Equity and Per Share Data

Consolidated Results

(in millions, except per share data)

| Common Equity and Book Value Per Share Computations: | | Six Months Ended June 30, | | | | | | |
|--|-----------------|------------------------------|------------|------------|---------|----|-----------|---------|
| (as of period end) | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 |
| Total AIG shareholders' equity (a) | \$ 89,946 \$ | | 89,658 \$ | 98,999 \$ | 104,258 | \$ | 89,946 \$ | 104,258 |
| Less: Accumulated other comprehensive income (AOCI) | 8,259 | 5,525 | 2,537 | 6,557 | 7,620 | | 8,259 | 7,620 |
| Total AIG Shareholders' equity, excluding AOCI (b) | 81,687 | 82,993 | 87,121 | 92,442 | 96,638 | | 81,687 | 96,638 |
| Less: Deferred tax assets (DTA)* | 15,614 | 16,825 | 16,751 | 15,252 | 15,290 | | 15,614 | 15,290 |
| Total AIG Shareholders' equity, excluding AOCI and DTA (c) | \$ 66,073 \$ | 66,168 \$ | 70,370 \$ | 77,190 \$ | 81,348 | \$ | 66,073 \$ | 81,348 |
| Total common shares outstanding (d) | 1,082.7 | 1,130.7 | 1,193.9 | 1,246.8 | 1,307.5 | | 1,082.7 | 1,307.5 |
| Book Value Per Share (a÷d) | \$ 83.08 \$ | 78.28 \$ | 75.10 \$ | 79.40 \$ | 79.74 | \$ | 83.08 \$ | 79.74 |
| Book Value Per Share, excluding AOCI (b+d) | 75.45 | 73.40 | 72.97 | 74.14 | 73.91 | | 75.45 | 73.91 |
| Book Value Per Share, excluding AOCI and DTA (c÷d) | \$ 61.03 \$ | 58.52 \$ | 58.94 \$ | 61.91 \$ | 62.22 | \$ | 61.03 \$ | 62.22 |
| Return On Equity (ROE) Computations: | | | | | | | | |
| Actual or Annualized net income (loss) attributable to AIG (a) | \$ 7,652 \$ | (732) \$ | (7,364) \$ | (924) \$ | 7,200 | \$ | 3,460 \$ | 8,536 |
| Actual or Annualized after-tax operating income (loss) attributable to AIG (b) | \$ 4,452 \$ | 3,092 \$ | (5,392) \$ | 2,764 \$ | 7,572 | \$ | 3,772 \$ | 7,168 |
| Average AIG Shareholders' equity (c) | \$ 89,232 \$ | 89,088 \$ | 94,329 \$ | 101,629 \$ | 106,119 | \$ | 89,374 \$ | 106,378 |
| Less: Average AOCI | 6,892 | 4,031 | 4,547 | 7,089 | 9,139 | | 5,440 | 9,631 |
| Average AIG Shareholders' equity, excluding average AOCI (d) | 82,340 | 85,057 | 89,782 | 94,540 | 96,980 | | 83,934 | 96,747 |
| Less: Average DTA | 16,220 | 16,788 | 16,002 | 15,271 | 15,428 | | 16,397 | 15,671 |
| Average AIG Shareholders' equity, excluding average AOCI and DTA (e) | \$ 66,120 \$ | 68,269 \$ | 73,780 \$ | 79,269 \$ | 81,552 | \$ | 67,537 \$ | 81,076 |
| ROE (a÷c) | 8.6% | (0.8%) | (7.8%) | (0.9%) | 6.8% | | 3.9% | 8.0% |
| ROE - after-tax operating income, excluding AOCI (b+d) | 5.4% | 3.6% | (6.0%) | 2.9% | 7.8% | | 4.5% | 7.4% |
| ROE - after-tax operating income, excluding AOCI and DTA ($b\dot{-}e$) (6) | 6.7% | 4.5% | (7.3%) | 3.5% | 9.3% | | 5.6% | 8.8% |
| Normalized ROE - after-tax operating income, excluding AOCI and DTA (6) | 8.8% | 8.9% | 6.7% | 5.9% | 6.7% | | 8.8% | 7.3% |
| Common Stock Repurchase: | | | | | | | | |
| Aggregate repurchase of common stock | \$ 2,762 \$ | 3,486 \$ | 3,218 \$ | 3,730 \$ | 2,345 | \$ | 6,248 \$ | 3,743 |
| Total number of common shares repurchased** | 50.1 | 63.2 | 52.9 | 61.0 | 39.7 | | 113.3 | 68.6 |
| Average price paid per share of common stock | \$ 55.19 \$ | 55.17 \$ | 60.83 \$ | 61.15 \$ | 59.15 | \$ | 58.62 \$ | 54.65 |
| Aggregate repurchase of warrants | 90 | 173 | - | - | - | | 263 | - |
| Total number of warrants repurchased | 5.0 | 10.0 | - | - | - | | 15.0 | - |
| Dividends: | | | | | | | | |
| Dividends Declared Per Common Share | \$ 0.320 \$ | 0.320 \$ | 0.280 \$ | 0.280 \$ | 0.125 | \$ | 0.640 \$ | 0.250 |
| Total Dividends Declared | \$ 350 \$ | 363 \$ | 341 \$ | 352 \$ | 165 | \$ | 713 \$ | 335 |

Represents U.S. tax attributes related to net operating loss carryforwards and foreign tax credits. Amounts are estimates based on projections of full year attribute utilization.
 ** Six months ended June 30, 2015 includes approximately 3.5 million shares of AIG Common Stock received in January 2015 upon the settlement of an accelerated stock repurchase agreement executed in the fourth quarter of 2014.



American International Group, Inc. Selected Segment Data

Consolidated Results - Operating basis

| (in millions) | | Six Months Ended June 30, | | | | | | |
|---|--------------|------------------------------|------------|-----------|--------|----|-----------|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 |
| Total operating revenues: (7) | | | | | | | | |
| Commercial Insurance | | | | | | | | |
| Property Casualty | \$ 5,540 | \$ 5,278 \$ | 5,721 \$ | 5,715 \$ | 6,233 | \$ | 10,818 \$ | 12,189 |
| Mortgage Guaranty | 275 | 261 | 260 | 266 | 261 | | 536 | 525 |
| Institutional Markets | 695 | 619 | 1,144 | 578 | 1,172 | | 1,314 | 1,796 |
| Total Commercial Insurance | 6,510 | 6,158 | 7,125 | 6,559 | 7,666 | | 12,668 | 14,510 |
| Consumer Insurance | | | | | | | | |
| Retirement | 2,209 | 2,114 | 2,242 | 2,203 | 2,465 | | 4,323 | 4,853 |
| Life | 1,690 | 1,597 | 1,570 | 1,578 | 1,632 | | 3,287 | 3,245 |
| Personal Insurance | 2,915 | 2,821 | 2,776 | 2,871 | 2,869 | | 5,736 | 5,731 |
| Total Consumer Insurance | 6,814 | 6,532 | 6,588 | 6,652 | 6,966 | | 13,346 | 13,829 |
| Corporate and Other | 450 | 206 | 631 | 109 | 1,119 | | 656 | 2,161 |
| Consolidation, eliminations and other adjustments | (205) | (159) | (157) | (141) | (116) | | (364) | (275) |
| Total operating revenues | \$ 13,569 | \$ 12,737 \$ | 14,187 \$ | 13,179 \$ | 15,635 | \$ | 26,306 \$ | 30,225 |
| Total pre-tax operating income (loss): | | | | | | | | |
| Commercial Insurance | | | | | | | | |
| Property Casualty | \$ 791 | \$ 720 \$ | (2,338) \$ | 569 \$ | 1,192 | \$ | 1,511 \$ | 2,362 |
| Mortgage Guaranty | 187 | 163 | 180 | 162 | 157 | | 350 | 302 |
| Institutional Markets | 110 | 6 | 33 | 84 | 151 | | 116 | 298 |
| Total Commercial Insurance | 1,088 | 889 | (2,125) | 815 | 1,500 | | 1,977 | 2,962 |
| Consumer Insurance | | | | | | | | |
| Retirement | 741 | 461 | 600 | 635 | 804 | | 1,202 | 1,604 |
| Life | 184 | 105 | 185 | (40) | 149 | | 289 | 320 |
| Personal Insurance | 179 | 222 | (32) | 62 | 70 | | 401 | 44 |
| Total Consumer Insurance | 1,104 | 788 | 753 | 657 | 1,023 | | 1,892 | 1,968 |
| Corporate and Other | (544) | (733) | (804) | (613) | 372 | | (1,277) | 534 |
| Consolidation, eliminations and other adjustments | (28) | 10 | (12) | (11) | (27) | | (18) | (69) |
| Total pre-tax operating income (loss) | \$ 1,620 | \$ 954 \$ | (2,188) \$ | 848 \$ | 2,868 | \$ | 2,574 \$ | 5,395 |
| Cas Assauranting Notas on Dugan 1440 15 | | | | | | | | |



American International Group, Inc. General Operating and Other Expenses

| (in millions) | | | Six Months Ended June 30, | | | | |
|---|-----------|-------------|------------------------------|------------|------------|---------------------|------------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| General operating expenses | | | | | | | |
| Commercial Insurance | | | | | | | |
| Property Casualty | | 3 \$ 585 \$ | 598 \$ | 657 \$ | 658 | | |
| Mortgage Guaranty | 4 | | 45 | 42 | 40 | 78 | 79 |
| Institutional Markets | 2 | | 20 | 19 | 20 | 39 | 38 |
| Total Commercial Insurance | 60 | 5 640 | 663 | 718 | 718 | 1,245 | 1,404 |
| Consumer Insurance | | 1 240 | 246 | 2(2 | 2(2 | 1(0) | 506 |
| Retirement | 22 | | 246 239 | 262 248 | 262 250 | 469 | 506 481 |
| Life (8) Personal Insurance | 40 | | 479 | 248 503 | 230 535 | 515 826 | 1.013 |
| Total Consumer Insurance | 88 | | 964 | 1.013 | 1.047 | 1,810 | 2,000 |
| Corporate and Other | 46 | | 468 | 300 | 443 | 932 | 2,000 |
| Consolidation, eliminations and other adjustments | (18 | | (139) | (133) | (91) | (308) | (191 |
| Total general operating expenses | 1,76 | | <u> </u> | <u> </u> | 2,117 | 3,679 | 4,089 |
| | 1,70 | - 1,,,1, | 1,200 | 1,050 | -,, | 0,015 | 1,005 |
| Other acquisition expenses Commercial Insurance | | | | | | | |
| Property Casualty | 16 | 3 171 | 191 | 190 | 203 | 334 | 390 |
| Mortgage Guaranty | 1 | - | 191 | 130 | 13 | 25 | 28 |
| Institutional Markets | 1 | | 8 | 9 | 8 | - | 15 |
| Total Commercial Insurance | 17 | 5 184 | 210 | 211 | 224 | 359 | 433 |
| Consumer Insurance | | | | | | | |
| Personal Insurance | 13 | 7 135 | 162 | 160 | 154 | 272 | 314 |
| Total Consumer Insurance | 13 | | 162 | 160 | 154 | 272 | 314 |
| Total other acquisition expenses | 31 | 2 319 | 372 | 371 | 378 | 631 | 747 |
| Loss adjustment expenses | | | | | | | |
| Commercial Insurance - Property Casualty | 23 | | 257 | 272 | 313 | 472 | 617 |
| Consumer Insurance - Personal Insurance | 11 | | 135 | 117 | 115 | 219 | 234 |
| Total loss adjustment expenses | 35 | | 392 | 389 | 428 | 691 | 851 |
| Investment and other expenses | 1 | | 20 | 17 | 19 | 30 | 39 |
| Total general operating expenses, operating basis (9) | 2,43 | 9 2,592 | 2,740 | 2,675 | 2,942 | 5,031 | 5,726 |
| Reconciliation to general operating and other expenses, GAAP basis | | | | | | | |
| Loss adjustment expenses, reported as policyholder benefits and losses incurred | l (35 | 0) (341) | (392) | (389) | (428) | (691) | (851) |
| Advisory fee expenses | 17 | | 337 | 339 | 341 | 490 | 673 |
| Non-deferrable insurance commissions | 12 | | 127 | 123 | 126 | 243 | 254 |
| Direct marketing and acquisition expenses, net of deferrals | 13 | - | 218 | 200 | 101 | 277 | 241 |
| Investment expenses reported as net investment income and other | (1 | 5) (15) | (20) | (17) | (19) | (30) | (39) |
| Total general operating and other expenses included in pre-tax operating income | 2,50 | 1 2,819 | 3,010 | 2,931 | 3,063 | 5,320 | 6,004 |
| | · · · · · | , | 222 | 2,931 | 3,003 | 5,320 278 | 0,004 |
| Restructuring and other costs (4) Other expense related to retroactive reinsurance agreement | 9 | | 222 | 274 | - | (12) | - |
| Non-operating litigation reserves | | 5) (7) | 233 7 | (30) | 27 | (12) | 35 |
| rion operating inigation reserves | 1 | | / | (30) | 41 | 5 | |



American International Group, Inc. Condensed Consolidated Balance Sheets

Consolidated Results

| (in millions) | | June 30, 2016 | | March 31, 2016 | December 31, 2015 | September 30, 2015 | June 30, 2015 |
|---|----|---------------|-----|----------------|-------------------|--------------------|---------------|
| Assets: | | | | | | | |
| Investments: | | | | | | | |
| Fixed maturity securities | | | | | | | |
| Bonds available for sale, at fair value | \$ | 262,089 | \$ | 253,785 \$ | | | 255,066 |
| Other bond securities, at fair value | | 15,335 | | 15,344 | 16,782 | 16,822 | 16,598 |
| Equity securities | | | | | | | |
| Common and preferred stock available for sale, at fair value | | 1,642 | | 2,770 | 2,915 | 3,792 | 4,755 |
| Other common and preferred stock, at fair value | | 661 | | 877 | 921 | 1,066 | 1,323 |
| Mortgage and other loans receivable, net of allowance | | 31,261 | | 30,676 | 29,565 | 28,236 | 27,143 |
| Other invested assets (page 52) | | 27,345 | | 28,480 | 29,794 | 31,123 | 29,829 |
| Short-term investments | | 12,334 | _ | 10,914 | 10,132 | 12,408 | 13,865 |
| Total investments | | 350,667 | | 342,846 | 338,354 | 346,401 | 348,579 |
| Cash | | 1,784 | | 1,499 | 1,629 | 1,569 | 1,937 |
| Accrued investment income | | 2,590 | | 2,657 | 2,623 | 2,696 | 2,632 |
| Premiums and other receivables, net of allowance | | 12,078 | | 12,414 | 11,451 | 12,078 | 13,258 |
| Reinsurance assets, net of allowance | | 21,441 | | 21,332 | 20,413 | 20,542 | 21,361 |
| Deferred income taxes | | 18,542 | | 20,116 | 20,394 | 19,511 | 18,665 |
| Deferred policy acquisition costs | | 10,487 | | 10,800 | 11,115 | 10,537 | 10,270 |
| Other assets | | 12,188 | | 11,581 | 11,289 | 11,413 | 11,060 |
| Separate account assets, at fair value | | 80,572 | | 79,532 | 79,574_ | 77,136 | 82,135 |
| Total assets | \$ | 510,349 | \$ | 502,777 \$ | 496,842 \$ | 501,883 \$ | 509,897 |
| Liabilities: | | | = | | | | |
| Liability for unpaid losses and loss adjustment expenses | \$ | 74,143 | \$ | 73,946 \$ | 74,942 \$ | 71,436 \$ | 72,939 |
| Unearned premiums | | 22,165 | | 22,060 | 21,318 | 22,686 | 22,786 |
| Future policy benefits for life and accident and health insurance contracts | | 45,982 | | 44,573 | 43,585 | 42,991 | 42,787 |
| Policyholder contract deposits | | 131,936 | | 130,007 | 127,588 | 126,641 | 124,480 |
| Other policyholder funds | | 4,292 | | 4,203 | 4,212 | 4,192 | 4,378 |
| Other liabilities | | 27,393 | | 27,423 | 26,164 | 26,565 | 25,480 |
| Long-term debt (page 13) | | 33,329 | | 31,952 | 29,249 | 30,617 | 30,270 |
| Separate account liabilities | | 80,572 | | 79,532 | 79,574_ | 77,136 | 82,135 |
| Total liabilities | | 419,812 | | 413,696 | 406,632 | 402,264 | 405,255 |
| AIG shareholders' equity: | | <i>,</i> | | , | , | , | |
| Common stock | | 4,766 | | 4,766 | 4,766 | 4,766 | 4,766 |
| Treasury stock, at cost | | (36,262) | | (33,584) | (30,098) | (26,881) | (23,165) |
| Additional paid-in capital | | 81,232 | | 81,415 | 81,510 | 81,435 | 81,330 |
| Retained earnings | | 31,951 | | 30,396 | 30,943 | 33,122 | 33,707 |
| Accumulated other comprehensive income | | 8,259 | | 5,525 | 2,537 | 6,557 | 7,620 |
| Total AIG shareholders' equity | | 89,946 | | 88,518 | 89,658 | 98,999 | 104,258 |
| Non-redeemable noncontrolling interests | | 591 | | 563 | 552 | 620 | 384 |
| Total equity | | 90,537 | - | 89,081 | 90,210 | 99.619 | 104,642 |
| Total liabilities and equity | \$ | 510,349 | ¢_ | 502,777 \$ | 496,842 \$ | | 509,897 |
| Sag Accompanying Notes on Pages 14 to 15 | φ | 510,349 | ° = | 502,777 \$ | 490,842 \$ | 501,005 \$ | 505,697 |



American International Group, Inc. Condensed Consolidating Balance Sheet

Consolidated Results

| | June 30, 2016 (13) | | | | | | | | | | | | |
|---|--------------------|-------------------|----|-----------------------|----|---|-----|----------|--|--|--|--|--|
| | | Life Insurance | | Non-Life Insurance | ., | Corporate and | | | | | | | |
| (in millions) | С | ompanies (10) | Co | ompanies (11) | | Other (12) | | AIG Inc. | | | | | |
| Assets: | | • • • • | | • • • • | - | | | | | | | | |
| Investments: | | | | | | | | | | | | | |
| Fixed maturity securities | | | | | | | | | | | | | |
| Bonds available for sale, at fair value | \$ | 169,237 | \$ | 87,657 | \$ | 5,195 | \$ | 262,089 | | | | | |
| Other bond securities, at fair value | | 3,834 | | 1,301 | | 10,200 | | 15,335 | | | | | |
| Equity securities | | | | <i>.</i> | | , | | · · | | | | | |
| Common and preferred stock available for sale, at fair value | | 156 | | 1,954 | | (468) | | 1,642 | | | | | |
| Other common and preferred stock, at fair value | | 2 | | 189 | | 470 | | 661 | | | | | |
| Mortgage and other loans receivable, net of allowance | | 24,768 | | 8,834 | | (2,341) | | 31,261 | | | | | |
| Other invested assets (page 52) | | 10,535 | | 10,314 | | 6,496 | | 27,345 | | | | | |
| Short-term investments | | 4,680 | | 4.240 | | 3,414 | | 12.334 | | | | | |
| Total investments | | 213,212 | | 114,489 | | 22,966 | | 350,667 | | | | | |
| Cash | | 482 | | 1,211 | | 91 | | 1,784 | | | | | |
| Accrued investment income | | 1,747 | | 795 | | 48 | | 2,590 | | | | | |
| Premiums and other receivables, net of allowance | | 1,892 | | 6,508 | | 3,678 | | 12,078 | | | | | |
| Reinsurance assets, net of allowance | | 2,093 | | 17,579 | | 1,769 | | 21,441 | | | | | |
| Deferred income taxes | | _,0,5 | | 4,923 | | 13,619 | | 18,542 | | | | | |
| Deferred policy acquisition costs | | 7,774 | | 2,696 | | 15,019 | | 10,487 | | | | | |
| Other assets | | 3,501 | | 8,634 | | 53 | | 12,188 | | | | | |
| Separate account assets, at fair value | | 80,563 | | | | 9 | | 80.572 | | | | | |
| Total assets | \$ | 311,264 | \$ | 156,835 | \$ | 42,250 | \$ | 510,349 | | | | | |
| Liabilities: | | / | | | | , | | ´ | | | | | |
| Liability for unpaid losses and loss adjustment expenses | \$ | _ | \$ | 68,078 | \$ | 6,065 | \$ | 74,143 | | | | | |
| Unearned premiums | Ψ | 65 | Ψ | 21,789 | Ψ | 311 | U U | 22,165 | | | | | |
| Future policy benefits for life and accident and health insurance contracts | | 45,251 | | 606 | | 125 | | 45,982 | | | | | |
| Policyholder contract deposits | | 132,092 | | - | | (156) | | 131,936 | | | | | |
| Other policyholder funds | | 2,701 | | 1,583 | | (150) | | 4,292 | | | | | |
| Other liabilities | | 11,056 | | 13,432 | | 2,905 | | 27,393 | | | | | |
| Long-term debt (page 13) (14) | | 2,499 | | 2,191 | | 28,639 | | 33,329 | | | | | |
| Separate account liabilities | | 80,563 | | 2,191 | | 20,039 | | 80,572 | | | | | |
| Total liabilities | — | 274,227 | | 107,679 | | 37,906 | | 419,812 | | | | | |
| AIG shareholders' equity: | | 2/4,22/ | | 107,077 | | 57,700 | | 419,012 | | | | | |
| Accumulated other comprehensive income (loss) (15) | | 8,096 | | 2,416 | | (2,253) | | 8,259 | | | | | |
| Other AIG shareholders' equity | | 28,665 | | 46,592 | | 6,430 | | 81.687 | | | | | |
| Total AIG shareholders' equity | | 36,761 | | 49,008 | | 4,177 | | 89,946 | | | | | |
| Non-redeemable noncontrolling interests | | 276 | | 148 | | 167 | | 591 | | | | | |
| Total equity | | 37,037 | | 49,156 | | 4,344 | | 90.537 | | | | | |
| Total liabilities and equity | 2 | 311,264 | \$ | 156,835 | \$ | 42,250 | \$ | 510,349 | | | | | |
| Sag Accompanying Notes on Pages 14 to 15 | Φ | 511,204 | ¥ | 100,000 | | 12,230 | Ψ | 510,517 | | | | | |



American International Group, Inc. Condensed Consolidating Balance Sheet

Consolidated Results

| | December 31, 2015 (13) | | | | | | | | | | | | |
|---|------------------------|--------------------------|------------|--------------------------|-----|-------------------------|----|--------------------------|--|--|--|--|--|
| | Life | | | Non-Life | / | | | | | | | | |
| | | nsurance | | Insurance | | Corporate and | | | | | | | |
| (in millions) | _Cor | <u>npanies (10)</u> | _ <u>C</u> | ompanies (11) | _ | Other (12) | | AIG Inc. | | | | | |
| Assets: | | | | | | | | | | | | | |
| Investments: | | | | | | | | | | | | | |
| Fixed maturity securities | ¢ | 157 150 | ¢ | 04.040 | ¢ | ())(| \$ | 249 245 | | | | | |
| Bonds available for sale, at fair value | \$ | 157,150 | \$ | 84,849 1,463 | \$ | 6,246 | 3 | 248,245 | | | | | |
| Other bond securities, at fair value Equity securities | | 3,589 | | 1,403 | | 11,730 | | 16,782 | | | | | |
| Common and preferred stock available for sale, at fair value | | 144 | | 2,821 | | (50) | | 2,915 | | | | | |
| Other common and preferred stock, at fair value | | 144 | | 355 | | 566 | | 921 | | | | | |
| Mortgage and other loans receivable, net of allowance | | 23,979 | | 8,278 | | (2,692) | | 29,565 | | | | | |
| Other invested assets (page 52) | | 12,398 | | 10,571 | | 6,825 | | 29,794 | | | | | |
| Short-term investments | | 2,877 | | 3,189 | | 4.066 | | 10,132 | | | | | |
| Total investments | | 200,137 | | 111,526 | | 26,691 | | 338,354 | | | | | |
| Cash | | 557 | | 1,011 | | 61 | | 1,629 | | | | | |
| Accrued investment income | | 1,755 | | 807 | | 61 | | 2,623 | | | | | |
| Premiums and other receivables, net of allowance | | 1,830 | | 5,642 | | 3,979 | | 11,451 | | | | | |
| Reinsurance assets, net of allowance | | 2,171 | | 16,408 | | 1,834 | | 20,413 | | | | | |
| Deferred income taxes | | í - | | 5,044 | | 15,350 | | 20,394 | | | | | |
| Deferred policy acquisition costs | | 8,467 | | 2,631 | | 17 | | 11,115 | | | | | |
| Other assets | | 3,018 | | 7,299 | | 972 | | 11,289 | | | | | |
| Separate account assets, at fair value | | 79,564 | | - | | 10 | | 79,574 | | | | | |
| Total assets | \$ | 297,499 | \$ | 150,368 | \$_ | 48,975 | \$ | 496,842 | | | | | |
| Liabilities: | | | | | _ | | | | | | | | |
| Liability for unpaid losses and loss adjustment expenses | \$ | - | \$ | 68,649 | \$ | 6,293 | \$ | 74,942 | | | | | |
| Unearned premiums | | - | | 20,961 | | 357 | | 21,318 | | | | | |
| Future policy benefits for life and accident and health insurance contracts | | 42,893 | | 564 | | 128 | | 43,585 | | | | | |
| Policyholder contract deposits | | 127,704 | | - | | (116) | | 127,588 | | | | | |
| Other policyholder funds | | 2,624 | | 1,579 | | 9 | | 4,212 | | | | | |
| Other liabilities | | 9,751 | | 13,215 | | 3,198 | | 26,164 | | | | | |
| Long-term debt (page 13) (14) | | 2,654 | | 609 | | 25,986 | | 29,249 | | | | | |
| Separate account liabilities | | 79,564 | | - | _ | 10 | | 79,574 | | | | | |
| Total liabilities | | 265,190 | | 105,577 | | 35,865 | | 406,632 | | | | | |
| AIG shareholders' equity: | | 1 (0) | | 1.0.10 | | (200) | | | | | | | |
| Accumulated other comprehensive income (loss) | | 1,686 | | 1,240 | | (389) | | 2,537 | | | | | |
| Other AIG shareholders' equity | | 30,382 | | 43,414 | | 13,325 | | 87,121 | | | | | |
| Total AIG shareholders' equity | | 32,068 | | 44,654 137 | | 12,936 174 | | 89,658 | | | | | |
| Non-redeemable noncontrolling interests | | 241 | | | | | | 552 | | | | | |
| Total equity Total liabilities and equity | ¢ | <u>32,309</u> 297,499 | ¢ | <u>44,791</u> 150,368 | ¢ | <u>13,110</u> 48,975 | \$ | <u>90,210</u> 496,842 | | | | | |
| i otal naomites and equity | ۹ | 271,479 | ۰ ا | 150,508 | ு= | 40,973 | φ | 470,042 | | | | | |



American International Group, Inc. Debt and Capital

Consolidated Results

| | Debt and Hybrid Capital | | | | | | Interest Expense | | | | | | | | | |
|--|-------------------------|----------|----------|----------|----|--------------|------------------|--------------------|----|---------------|----------|---------------|----|-------------|-----|--|
| (in millions) | J | lune 30, |] | June 30, | | December 31, | | Three Months Ended | | | Six Mont | | | Ended | | |
| | | 2016 | | 2015 | | 2015 | | June 30, 2016 | | June 30, 2015 | | June 30, 2016 | | June 30, 20 | 015 | |
| Financial debt: | | | | | | | | | | | | | | | | |
| AIG notes and bonds payable | \$ | 19,839 | \$ | 17,770 | \$ | 17,047 | \$ | 220 | \$ | 218 | \$ | 428 | \$ | | 433 | |
| AIG subordinated debt | | - | | 250 | | - | | - | | 2 | | - | | | 3 | |
| AIG Japan Holdings Kabushiki Kaisha | | 341 | | | | 106 | | - | | - | | - | | | - | |
| AIG Life Holdings, Inc. notes and bonds payable | | 281 | | 284 | | 284 | | 5 | | 5 | | 10 | | | 10 | |
| AIG Life Holdings, Inc. junior subordinated debt | | 360 | | 420 | _ | 420 | | 8 | | 9 | | 16 | | | 20 | |
| Total | | 20,821 | | 18,724 | | 17,857 | | 233 | | 234 | | 454 | | | 466 | |
| Operating debt: | | | | | | | | | | | | | | | | |
| MIP notes payable | | 1,477 | | 1,534 | | 1,372 | | 13 | | 15 | | 26 | | | 44 | |
| Series AIGFP matched notes and bonds payable | | 36 | | 37 | | 34 | | - | | - | | - | | | - | |
| Other AIG borrowings supported by assets (16) | | 3,747 | | 4,269 | | 3,670 | | - | | - | | - | | | - | |
| Other subsidiaries | | 1,202 | | 132 | | 2 | | - | | 1 | | - | | | 2 | |
| Borrowings of consolidated investments (13) (17) | | 5,185 | | 3,960 | | 4,987 | | 59 | | 37 | | 108 | | | 71 | |
| Total | | 11,647 | | 9,932 | | 10,065 | | 72 | | 53 | | 134 | | | 117 | |
| Hybrid - debt securities: | | | | | | | | | | | | | | | | |
| Junior subordinated debt (18) | | 861 | | 1,614 | | 1,327 | | 15 | | 29 | | 38 | | | 73 | |
| Total | \$ | 33,329 | \$ | 30,270 | \$ | 29,249 | \$ | 320 | \$ | 316 | \$ | 626 | \$ | | 656 | |
| AIG capitalization: | | | | | | | | | | | | | | | | |
| Total equity | \$ | 90,537 | \$ | 104,642 | \$ | 90,210 | | | | | | | | | | |
| Hybrid - debt securities (18) | | 861 | | 1,614 | | 1,327 | | | | | | | | | | |
| Total equity and hybrid capital | | 91,398 | | 106,256 | | 91,537 | | | | | | | | | | |
| Financial debt | | 20,821 | | 18,724 | _ | 17,857 | | | | | | | | | | |
| Total capital | \$ | 112,219 | \$ | 124,980 | \$ | 109,394 | | | | | | | | | | |
| Ratios: | | |] _ | | | | | | | | | | | | | |
| Hybrid - debt securities / Total capital | | 0.8% | | 1.3% | | 1.2% | | | | | | | | | | |
| Financial debt / Total capital | | 18.6% | | 15.0% | | 16.3% | | | | | | | | | | |
| Total debt / Total capital | | 19.4% | <u> </u> | 16.3% | = | 17.5% | | | | | | | | | | |



American International Group, Inc. Notes

Consolidated Results

- (1) Beginning in 1Q16, the presentation of income on alternative investments has been refined to include only income from hedge funds, private equity funds and affordable housing partnerships. Hedge funds for which we elected the fair value option are recorded as of the balance sheet date. Other hedge funds are generally reported on a one-month lag, while private equity funds are generally reported on a one-quarter lag. Other investment income primarily includes changes in market value of investments accounted for under the fair value option (including PICC Property & Casualty Company Limited (PICC P&C) held by Non-Life Insurance Companies), real estate income, life settlements, and income (loss) from equity method investments. Prior period disclosures have been reclassified to conform to this presentation.
- (2) For the quarters ended March 31, 2016, December 31, 2015 and September 30, 2015, because we reported a net loss and, in the quarter ended December 31, 2015, an after-tax operating loss, all common stock equivalents are anti-dilutive and are therefore excluded from the calculation of diluted shares and diluted per share amounts.
- (3) 2Q16 includes the sale of AIG Advisor Group. 2Q15 included certain post-acquisition transaction expenses incurred by AerCap in connection with its acquisition of ILFC and the difference between expensing AerCap's maintenance rights assets over the remaining lease term as compared to the remaining economic life of the related aircraft and our share of AerCap's income taxes.
- (4) Beginning in 3Q15, we launched broad initiatives designed to reduce operating expenses, improve efficiency and simplify our organization. These costs include employee severance and one-time termination benefits, modernization of our information technology platforms, and costs associated with consolidation of legal entities and exiting lower return lines of business.
- (5) Excludes a valuation allowance (release) charge of \$(350) million, \$(800) million and \$1.2 billion in 2Q16, 1Q16 and 4Q15, respectively, recorded in AOCI.
- (6) The reconciliation of After-tax operating income (loss) as reported to Normalized after-tax operating income (loss) and ROE-after-tax operating income (loss) to Normalized ROE are as follows:

| (in millions) | | | Qu | arterly | | | Six Mo Ju | nths E ne 30, | |
|---|--------------|--------------|----|------------|--------|-----------|--------------|------------------|--------|
| | 2Q16 | 1Q16 | | 4Q15 | 3Q15 | 2Q15 | 2016 | | 2015 |
| After-tax operating income (loss) as reported | \$ 1,113 | \$ 773 | \$ | (1,348) \$ | 691 | \$ 1,893 | \$ 1,886 | \$ | 3,584 |
| Adjustments to arrive at Normalized after-tax operating income (loss): | | | | | | | | | |
| Catastrophe losses above (below) expectations | 104 | 15 | | (87) | (333) |) (25) | 119 | | (99) |
| (Better) worse than expected alternative returns | 4 | 464 | | 344 | 298 | (116) | 468 | | (208) |
| (Better) worse than expected DIB & GCM returns | (28) | 257 | | (3) | 165 | (203) | 229 | | (242) |
| Fair value changes on PICC investments | 55 | 67 | | (12) | 167 | (146) | 122 | | (181) |
| Update of actuarial assumptions | - | - | | (7) | 11 | - | - | | - |
| Net reserve discount charge (benefit) | 195 | (7) | | 56 | 50 | (260) | 188 | | (153) |
| Life Insurance - IBNR death claims | - | (16) | | (13) | - | - | (16) | | - |
| Unfavorable (favorable) prior year loss reserve development | 19 | (39) | | 2,329 | 124 | 214 | (20) | <u> </u> | 237 |
| Normalized after-tax operating income (loss) | \$ 1,462 | \$ 1,514 | \$ | 1,259 \$ | 1,173 | \$ 1,357 | \$ 2,976 | \$ | 2,938 |
| Normalized Average AIG Shareholders' equity, excluding average AOCI and DTA | \$ 66,295 | \$ 68,269 | \$ | 75,029 \$ | 78,973 | \$ 81,283 | \$ 67,653 | \$ | 80,897 |
| ROE - after-tax operating income (loss), excluding AOCI and DTA (page 7) | 6.7% | 4.5% | | (7.3%) | 3.5% | 9.3% | 5.6% | | 8.8% |
| Impact of Normalizations | 2.1% | 4.4% | | 14.0% | 2.4% | (2.6%) | 3.2% | | (1.5%) |
| Normalized ROE - after-tax operating income (loss), excluding AOCI and DTA | 8.8% | 8.9% | | 6.7% | 5.9% | 6.7% | 8.8% | | 7.3% |

Normalizing adjustments are tax affected using a 35% tax rate and computed based on average shareholders' equity, excluding AOCI and DTA, for the respective periods.



Consolidated Results

(7) Operating revenue excludes Net realized capital gains (losses), income from non-operating litigation settlements (included in Other income for GAAP purposes) and changes in fair value of securities used to hedge guaranteed living benefits (included in Net investment income for GAAP purposes). The reconciliation to GAAP total revenues is as follows:

| (in millions) | | | Quarterly | | | Six Months June 3 | |
|--|-----------------|-----------|-----------|-----------|-----------|----------------------|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Total operating revenues | \$ 13,569 \$ | 12,737 \$ | 14,187 \$ | 13,179 \$ | 15,635 \$ | 26,306 \$ | 30,225 |
| Reconciling items: | | | | | | | |
| Changes in fair value of securities used to hedge guaranteed | | | | | | | |
| living benefits | 120 | 133 | (4) | 4 | (87) | 253 | (43) |
| Net realized capital gains (loss) | 1,042 | (1,106) | (349) | (342) | 126 | (64) | 1,467 |
| Income from divested businesses | - | - | - | - | (33) | - | (48) |
| Non-operating litigation settlements | 7 | 34 | 3 | - | 76 | 41 | 91 |
| Other | (14) | (19) | (6) | (19) | (18) | (33) | (18) |
| Total revenues | \$ 14,724 \$ | 11,779 \$ | 13,831 \$ | 12,822 \$ | 15,699 \$ | 26,503 \$ | 31,674 |

- (8) Includes general operating expenses from AIG Life Limited (formerly Ageas Protect Limited), which was acquired on December 31, 2014, and general operating expenses from Laya Healthcare, which was acquired on March 31, 2015. Also refer to Note (9).
- (9) Includes unallocated loss adjustment expenses, certain investment expenses and certain acquisition expenses (including the portion deferred for GAAP reporting). Excludes charges for non-operating litigation reserves, restructuring and other costs, and other expense related to a retroactive reinsurance agreement.
- (10) The Life Insurance Companies conduct business primarily through American General Life Insurance Company, The Variable Annuity Life Insurance Company, The United States Life Insurance Company in the City of New York, AIG Fuji Life Insurance Company Limited (Fuji Life) and AIG Life Limited.
- (11) The Non-Life Insurance Companies include property casualty and mortgage guaranty companies that conduct their business primarily through the following major operating companies: National Union Fire Insurance Company of Pittsburgh, Pa.; American Home Assurance Company; Lexington Insurance Company; Fuji Fire and Marine Insurance Company Limited; American Home Assurance Company, Ltd.; AIG Asia Pacific Insurance, Pte, Ltd.; AIG Europe Limited; and United Guaranty Residential Insurance Company. For the year ended December 31, 2015, Eaglestone Reinsurance Company (Eaglestone), a reinsurer of run-off lines of business from affiliates within Non-Life Insurance Companies, was transferred from the Non-Life Insurance Companies to Corporate and Other.
- (12) Includes AIG Parent, other assets and investments held by AIG Parent, AIG Life Holdings, Inc. (a non-operating holding company), Eaglestone, and consolidations, eliminations and other adjustments.
- (13) As of June 30, 2016, included debt of consolidated investment vehicles related to real estate investments of \$2.7 billion, affordable housing partnership investments of \$1.6 billion and other securitization vehicles of \$845 million. As of December 31, 2015, included debt of consolidated investment vehicles related to real estate investments of \$2.4 billion, affordable housing partnership investments of \$1.5 billion, and other securitization vehicles of \$1.0 billion. As of June 30, 2015, included debt of consolidated investment vehicles related to real estate investments of \$2.4 billion, affordable housing partnership investments of \$2.6 million and other securitization vehicles of \$1.2 billion.
- (14) The Life Insurance Companies' balance consists primarily of third-party debt related to other subsidiaries and consolidated investments in affordable housing partnerships.
- (15) Beginning in 1Q16, a \$1.8 billion deferred tax asset valuation allowance released to AOCI, which was previously reported in the Corporate & Other segment has been reclassified to Life Insurance Companies consistent with the reporting of the related gains on investments.
- (16) Borrowings are carried at fair value with fair value adjustments reported in Other income on the Consolidated Statement of Operations. Contractual interest payments amounted to \$36 million and \$78 million for the three months ended June 30, 2016 and 2015, respectively, and \$63 million and \$91 million for the six months ended June 30, 2016 and 2015, respectively.
- (17) Includes the effect of consolidating previously unconsolidated partnerships.
- (18) The junior subordinated debentures receive partial equity treatment from a major rating agency under its current policies but are recorded as long-term borrowings on the Condensed Consolidated Balance Sheets.
- (19) The tax effect on net realized capital (gains) losses includes the impact of non-US tax rates lower than 35% applied to foreign exchange (gains) losses attributable to those jurisdictions where foreign earnings are considered to be indefinitely reinvested.



American International Group, Inc. Operating Results

Commercial Insurance

| (in millions) | | | | Quarterly | | | | nths Ended ne 30, |
|--|----|----------|----------|------------|----------|-------|-----------|----------------------|
| | 2 | Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Revenues: | | | | | | | | |
| Premiums | \$ | 5,103 \$ | 5,161 \$ | 5,941 \$ | 5,352 \$ | 5,971 | \$ 10,264 | \$ 11,228 |
| Policy fees | | 50 | 51 | 51 | 49 | 50 | 101 | 99 |
| Net investment income | | 1,357 | 946 | 1,133 | 1,158 | 1,645 | 2,303 | 3,183 |
| Total operating revenues | | 6,510 | 6,158 | 7,125 | 6,559 | 7,666 | 12,668 | 14,510 |
| Benefits and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | | 3,971 | 3,731 | 7,630 | 4,071 | 4,549 | 7,702 | 8,316 |
| Interest credited to policyholder account balances | | 101 | 101 | 102 | 102 | 102 | 202 | 204 |
| Amortization of deferred policy acquisition costs | | 530 | 542 | 573 | 580 | 593 | 1,072 | 1,189 |
| General operating and other expenses* | | 820 | 895 | 945 | 991 | 922 | 1,715 | 1,839 |
| Total benefits and expenses | | 5,422 | 5,269 | 9,250 | 5,744 | 6,166 | 10,691 | 11,548 |
| Pre-tax operating income (loss) | \$ | 1,088 \$ | 889 \$ | (2,125) \$ | 815 \$ | 1,500 | \$ 1,977 | \$ 2,962 |

* Includes general operating expenses, commissions and other acquisition expenses.



Commercial Insurance - Property Casualty

| (in millions) | | | | Qu | uarterly | | | | Six Mon Jur | ths H ie 30 | |
|--|----|----------------------|-----|--------------------|----------------------|----------------|--------------|----|----------------|----------------|----------------|
| | | 2016 |] | 1016 | 4015 | 3015 | 2015 | | 2016 |] | 2015 |
| Net premiums written | \$ | 4,424 | \$ | 4.307 \$ | 4.604 \$ | 5.202 \$ | 5,583 | \$ | 8,731 | \$ | 10,630 |
| Net premiums earned | \$ | 4,649 | \$ | 4,701 \$ | 4,991 \$ | 5,005 \$ | 5,102 | \$ | 9,350 | \$ | 10,033 |
| Losses and loss adjustment expenses incurred | | 3,489 | | 3,208 | 6,634 | 3,666 | 3,614 | | 6,697 | | 6,974 |
| Acquisition expenses: | | | | | | | | | | | |
| Amortization of deferred policy acquisition costs | | 521 | | 534 | 564 | 571 | 586 | | 1,055 | | 1,174 |
| Other acquisition expenses | | 196 | _ | 231 | 263 | 252 | 183 | | 427 | | 392 |
| Total acquisition expenses | | 717 | | 765 | 827 | 823 | 769 | | 1,482 | | 1,566 |
| General operating expenses | | 543 | | 585 | 598 | 657 | 658 | | 1,128 | | 1,287 |
| Underwriting income (loss) | | (100) | | 143 | (3,068) | (141) | 61 | | 43 | | 206 |
| Net investment income (loss): | | 0.40 | | | | 0.44 | 0.7.6 | | | | |
| Interest and dividends | | 843 | | 811 | 830 | 866 | 856 | | 1,654 | | 1,693 |
| Alternative investments (1) | | 120 | | (136) | (40) | (55) | 216 | | (16) | | 459 |
| Other investment income (2) | | (47) | | (69) | (29) | (61) | 96 | | (116) | | 90 |
| Investment expenses | | (25) | - | (29) | (31) | (40) | (37) | | (54) | - | (86) |
| Total net investment income | | 891 | - | 577 | 730 | 710 | 1,131 | | 1,468 | | 2,156 |
| Pre-tax operating income (loss) | \$ | 791 | \$ | 720 \$ | (2,338) \$ | 569 \$ | 1,192 | \$ | 1,511 | \$ | 2,362 |
| Underwriting ratios: (9) | | | | (a a | | | | | | | <i></i> |
| Loss ratio | | 75.0 | | 68.2 | 132.9 | 73.2 | 70.8 | | 71.6 | | 69.5 |
| Catastrophe losses and reinstatement premiums | | (7.5) | | (4.7) | (4.2) | (1.7) | (4.1) | | (6.1) | | (2.8) |
| Prior year development net of premium adjustments | | (1.0) | | 0.4 | (60.9) | (3.6) | (5.3) | | (0.3) | | (2.9) |
| Net reserve discount benefit (charge) | | (4.1) | - | 0.6 | (1.4) | (0.8) | 5.2 | | (1.8) | | 1.7 |
| Accident year loss ratio, as adjusted | | 62.4 | | 64.5 | 66.4 | 67.1 | 66.6 | | 63.4 | - | 65.5 |
| Acquisition ratio | | 15.4 | | 16.3 | 16.6 | 16.4 | 15.1 | | 15.9 | | 15.6 |
| General operating expense ratio | | 11.7 | - | 12.4 | 12.0 | 13.1 | 12.9 | | 12.1 | | 12.8 |
| Expense ratio | | 27.1 | | 28.7 | 28.6 | 29.5 | 28.0 | | 28.0 | - | 28.4 |
| Combined ratio | | 102.1 | | 96.9 | 161.5 | 102.7 | 98.8 | | 99.6 | | 97.9 |
| Catastrophe losses and reinstatement premiums | | (7.5) | | (4.7) | (4.2) | (1.7) (3.6) | (4.1) | | (6.1) | | (2.8) (2.9) |
| Prior year development net of premium adjustments Net reserve discount benefit (charge) | | (1.0) (4.1) | | 0.4 | (60.9) | (0.8) | (5.3) 5.2 | | (0.3) (1.8) | | (2.9) |
| Accident year combined ratio, as adjusted | | <u>(4.1)</u> 89.5 | | $\frac{0.6}{93.2}$ | $\frac{(1.4)}{95.0}$ | <u> </u> | 94.6 | | 91.4 | - | 93.9 |
| Noteworthy items (pre-tax): | - | 69.5 | | 93.2 | 93.0 | 90.0 | 94.0 | | 91.4 | | 95.9 |
| Catastrophe-related losses (3) | \$ | 353 | \$ | 222 \$ | 213 \$ | 88 \$ | 209 | \$ | 575 | \$ | 280 |
| Reinstatement premiums related to catastrophes | φ | 555 | 9 | - LZZ \$ | 215 \$ | | 207 | φ | 575 | φ | 200 |
| Reinstatement premiums related to prior year catastrophes | | (11) | | (10) | _ | 2 | _ | | (21) | | (7) |
| Severe losses (4) | | 130 | | 109 | 172 | 209 | 184 | | 239 | | 318 |
| Prior year development: | | 100 | | 10) | | | 10. | | | | 510 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 36 | | (16) | 3,040 | 156 | 267 | | 20 | | 284 |
| (Additional) returned premium related to prior year development | | 22 | | 6 | (4) | 30 | 12 | | 28 | | 23 |
| Prior year loss reserve development (favorable) unfavorable, net of | | | 1 — | | | | | | | | |
| reinsurance and premium adjustments | | 58 | | (10) | 3,036 | 186 | 279 | | 48 | | 307 |
| Net reserve discount (benefit) charge | | 191 | | (26) | 68 | 41 | (270) | | 165 | | (177) |
| Net loss and loss expense reserve by line of business (at end of period): | | | | | | | | | | | |
| Casualty | \$ | 30,662 | \$ | 31,207 \$ | 32,620 \$ | 31,228 \$ | 31,753 | \$ | 30,662 | \$ | 31,753 |
| Financial Lines | | 9,273 | | 9,206 | 9,265 | 8,935 | 9,216 | | 9,273 | | 9,216 |
| Specialty | | 4,781 | | 4,711 | 5,197 | 5,685 | 5,861 | | 4,781 | | 5,861 |
| Property | | 4,152 | _ | 3,938 | 4,013 | 3,739 | 3,692 | | 4,152 | | 3,692 |
| Total | \$ | 48,868 | \$ | 49,062 \$ | 51,095 \$ | 49,587 \$ | 50,522 | \$ | 48,868 | \$ | 50,522 |



American International Group, Inc. Net Premiums Written by Line of Business and Region

Commercial Insurance - Property Casualty

| | | | | | | | | | | | Six Mon | ths E | nded |
|---|-------------|----|--------|----|---------|----|-------|----|---------|----|----------|--------|---------|
| (in millions) | | | | Qu | arterly | | | | | | Jur | ne 30, | , |
| | 2Q16 |] | 1Q16 | | 4Q15 | | 3Q15 | | 2Q15 | | 2016 |] | 2015 |
| By Line of Business: | | | | | | | | | | | | | |
| Casualty | \$ 1,109 | \$ | 1,363 | \$ | 1,552 | \$ | 1,711 | \$ | 1,812 | \$ | 2,472 | \$ | 3,694 |
| Property | 1,442 | | 1,024 | | 1,043 | | 1,482 | | 1,628 | | 2,466 | | 2,635 |
| Specialty | 760 | | 890 | | 884 | | 897 | | 918 | | 1,650 | | 1,872 |
| Financial lines | 1,113 | | 1,030 | | 1,125 | | 1,112 | | 1,225 | | 2,143 | | 2,429 |
| Total net premiums written | \$ 4,424 | \$ | 4,307 | \$ | 4,604 | \$ | 5,202 | \$ | 5,583 | \$ | 8,731 | \$ | 10,630 |
| By Region: | | | | | | | | | | | | | |
| Americas | \$ 2,867 | \$ | 2,323 | \$ | 3,206 | \$ | 3,525 | \$ | 3,892 | \$ | 5,190 | \$ | 6,841 |
| EMEA | 1,101 | | 1,559 | | 923 | | 1,158 | | 1,231 | | 2,660 | | 2,847 |
| Asia Pacific | 456 | | 425 | | 475 | | 519 | | 460 | | 881 | | 942 |
| Total net premiums written | \$ 4,424 | \$ | 4,307 | \$ | 4,604 | \$ | 5,202 | \$ | 5,583 | \$ | 8,731 | \$ | 10,630 |
| Foreign exchange effect on worldwide premiums: | | | | | | | | | | | | | |
| Change in net premiums written | | | | | | | | | | | | | |
| Increase (decrease) in original currency over prior-year period (5) | (20.3) % | | (12.0) | % | 1.5 | % | (1.0) | % | 0.3 % | b | (16.4) % | Ď | 2.9 % |
| Foreign exchange effect | (0.5) | | (2.7) | | (3.4) | | (4.6) | | (4.3) | | (1.5) | | (4.6) |
| Increase (decrease) as reported in U.S. dollars | (20.8) % | | (14.7) | % | (1.9) | % | (5.6) | % | (4.0) % | | (17.9) % | ó | (1.7) % |



Commercial Insurance - Property Casualty North America

| | | | | | | | | | Six Mon | | |
|---|---|----|-------|----|----------|------------|----------|-------|-------------|-------|-------|
| Net premiums written § 2.727 § 2.205 3.347 § 3.492 § 4.962 § 6.455 Losses and loss adjustment expenses incurred 2.333 2.2253 5.199 2.592 2.519 4.636 5.001 Acquisition expenses: 249 282 313 314 320 531 645 Other acquisition expenses 249 282 313 314 320 531 645 Other acquisition expenses 247 282 313 314 320 531 645 Inderest and dividends 71 236 717 836 631 1191 (112) (13) (112) (13) (112) (13) (112) (13) (112) (13) (144) 441 446 447 290 703 717 751 728 1.423 1.447 1.447 1.441 1.441 1.441 1.441 1.441 1.441 1.441 1.441 1.441 | (in millions) | | | | Q | uarterly | | | Jur | 1e 30 | , |
| Net premiums written § 2.727 § 2.205 3.347 § 3.492 § 4.962 § 6.455 Losses and loss adjustment expenses incurred 2.333 2.2253 5.199 2.592 2.519 4.636 5.001 Acquisition expenses: 249 282 313 314 320 531 645 Other acquisition expenses 249 282 313 314 320 531 645 Other acquisition expenses 247 282 313 314 320 531 645 Inderest and dividends 71 236 717 836 631 1191 (112) (13) (112) (13) (112) (13) (112) (13) (112) (13) (144) 441 446 447 290 703 717 751 728 1.423 1.447 1.447 1.441 1.441 1.441 1.441 1.441 1.441 1.441 1.441 1.441 | | | 2016 |] | 1016 | 4015 | 3015 | 2015 | 2016 |] | 2015 |
| Net premiums earned \$ 2,839 \$ 3,004 \$ 2,12 \$ 3,202 \$ 3,238 \$ 5,843 \$ 6,455 Losses and loss adjustment expenses: 2,333 2,253 5,199 2,592 2,519 4,636 5,001 Amortization of defered policy acquisition costs 249 2,82 313 314 320 5,119 2,363 645 Other acquisition expenses 97 1,39 1,53 1,58 71 2,264 191 General operating expenses 267 2,825 2,87 329 335 55,22 631 Underwriting income (loss) (157) 45 (2,700) (191) 13 (112) (13) Net investment income (loss) (157) 45 (2,700) (291) (241) (447) (462) Other investment income (loss) (157) 456 6455 587 1,000 1,245 1,900 Total net investment income (loss) (201) (27) (241) (29) (241) (47) (62) Total net investment income 779 466 645 587 | Net premiums written | \$ | | \$ | 2,205 \$ | | | | \$ | \$ | |
| | | \$ | 2,839 | \$ | 3,004 \$ | 3,212 \$ | 3,202 \$ | 3,258 | \$ 5,843 | \$ | 6,455 |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Losses and loss adjustment expenses incurred | | 2,383 | | 2,253 | 5,199 | 2,592 | 2,519 | 4,636 | | 5,001 |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | Acquisition expenses: | | | | | | | | | | |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | | | 249 | | | | | 320 | | | 645 |
| | Other acquisition expenses | | 97 | | 139 | 153 | 158 | 71 | 236 | | 191 |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$ | Total acquisition expenses | | 346 | | | | | | | | 836 |
| Net investment income (loss): Intrest and dividends 720 703 717 751 728 1,447 Alternative investments (1) 130 (134) (19) (63) 214 (4) 451 Other investment income (2) (51) (76) (29) (72) 82 (127) (62) Investment expenses (20) (27) (24) (27) (24) (47) (62) Total net investment income 779 466 645 587 1,000 1,245 1,906 Underwriting ratios: (9) Exerce field 622 5 5 5 1,013 5 1,833 5 1,893 Loss ratio (83) (5.0) 16.19 80.9 73.3 77.5 (6.5) (3.6) Catastrophe losses and reinstatement premiums (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year loss ratio, as adjusted 67.2 67.8 | General operating expenses | | 267 | | 285 | 287 | 329 | 335 | 552 | | 631 |
| Net investment income (loss): Intrest and dividends 720 703 717 751 728 1,447 Alternative investments (1) 130 (134) (19) (63) 214 (4) 451 Other investment income (2) (51) (76) (29) (72) 82 (127) (62) Investment expenses (20) (27) (24) (27) (24) (47) (62) Total net investment income 779 466 645 587 1,000 1,245 1,906 Underwriting ratios: (9) Exerce field 622 5 5 5 1,013 5 1,833 5 1,893 Loss ratio (83) (5.0) 16.19 80.9 73.3 77.5 (6.5) (3.6) Catastrophe losses and reinstatement premiums (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year loss ratio, as adjusted 67.2 67.8 | Underwriting income (loss) | | (157) | | 45 | (2,740) | (191) | 13 | (112) | | (13) |
| $ \begin{array}{ c c c c c c c c c c c c c c c c c c c$ | Net investment income (loss): | | . , | | | , | | | | | . , |
| Other investment income (2) (31) (76) (29) (72) 82 (127) 70 Investment expenses (20) (27) (24) (29) (24) (47) (62) Total net investment income 779 466 645 587 1.000 1.245 1.906 Pre-tax operating income (loss)S 622 $$$ < | Interest and dividends | | | | | | 751 | | 1,423 | | 1,447 |
| Other investment income (2) (51) (76) (29) (72) 82 (127) 70 Total net investment income 779 466 645 587 1.000 1.245 1.906 (Pre-tax operating income (loss) S 622 S S11 S 2.095 S 396 S 1.013 S 1.833 Underwriting ratios: (9) Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Acquisition ratio 12.2 14.0 14.5 14.7 12.0 13.1 13.0 General operating expense ratio 24.6 23.5 23.4 25.0 22.3 22.8 22.8 Combined ratio 105.5 98.5 103.1 10.3 94 9.5 8.9 10.3 10.4 10.0 10.4 10.0 3.6 22. | Alternative investments (1) | | 130 | | (134) | (19) | (63) | 214 | (4) | | 451 |
| $\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$ | Other investment income (2) | | (51) | | (76) | (29) | (72) | 82 | | | 70 |
| $\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$ | Investment expenses | | (20) | | (27) | (24) | (29) | (24) | (47) | | (62) |
| Pre-tax operating income (loss) \$ 622 \$ 511 \$ (2.095) \$ 396 \$ 1.013 \$ 1.133 \$ 1.893 Underwriting ratios: (9) 83.9 75.0 161.9 80.9 77.3 79.3 77.5 Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year loss ratio, as adjusted 67.2 67.8 70.2 70.6 71.5 67.5 71.0 General operating expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.6) (3.6) <t< td=""><td></td><td></td><td>779</td><td></td><td>466</td><td>645</td><td>587</td><td>1,000</td><td>1,245</td><td>1 -</td><td>1,906</td></t<> | | | 779 | | 466 | 645 | 587 | 1,000 | 1,245 | 1 - | 1,906 |
| Loss ratio83.975.0161.980.977.379.377.5Catastrophe losses and reinstatement premiums(6.9)(6.1)(3.3)(0.4)(4.9)(6.5)(3.6)Prior year development net of premium adjustments(3.1)(2.0)(86.3)(8.7)(9.1)(2.5)(5.7)Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2)8.2(2.8)2.8Accident year loss ratio, as adjusted 67.2 67.8 70.2 70.6 71.5 67.5 71.0 Acquisition ratio12.214.014.514.712.013.113.0General operating expense ratio21.623.523.425.022.322.522.8Combined ratio105.598.5185.3105.999.6101.8100.3Catastrophe losses and reinstatement premiums(6.7)0.9(2.1)(1.2) 8.2 (2.8)2.8Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2) 8.2 (2.8)2.8Accident year combined ratio, as adjusted88.891.393.695.693.890.093.8Noteworthy items (pre-tax): Catastrophe-related losses (3)\$196\$184\$104\$5\$166Prior year development (favorable, net of reinsurance (Additional) returned premium related to prior year catastrophes (Additional) returned premium related to prior year development (favorable) unfavorable, net of reinsu | | \$ | 622 | \$ | 511 \$ | (2,095) \$ | 396 \$ | 1,013 | \$ 1,133 | \$ | 1,893 |
| Loss ratio83.975.0161.980.977.379.377.5Catastrophe losses and reinstatement premiums(6.9)(6.1)(3.3)(0.4)(4.9)(6.5)(3.6)Prior year development net of premium adjustments(3.1)(2.0)(86.3)(8.7)(9.1)(2.5)(5.7)Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2)8.2(2.8)2.8Accident year loss ratio, as adjusted 67.2 67.8 70.2 70.6 71.5 67.5 71.0 Acquisition ratio12.214.014.514.712.013.113.0General operating expense ratio21.623.523.425.022.322.522.8Combined ratio105.598.5185.3105.999.6101.8100.3Catastrophe losses and reinstatement premiums(6.7)0.9(2.1)(1.2) 8.2 (2.8)2.8Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2) 8.2 (2.8)2.8Accident year combined ratio, as adjusted88.891.393.695.693.890.093.8Noteworthy items (pre-tax): Catastrophe-related losses (3)\$196\$184\$104\$5\$166Prior year development (favorable, net of reinsurance (Additional) returned premium related to prior year catastrophes (Additional) returned premium related to prior year development | Underwriting ratios: (9) | | | | | | | | | | |
| Prior year development net of premium adjustments $(3,1)$ $(2,0)$ $(86,3)$ $(8,7)$ $(9,1)$ $(2,5)$ $(5,7)$ Net reserve discount benefit (charge) $(6,7)$ 0.9 $(2,1)$ $(1,2)$ 8.2 $(2,8)$ 2.8 Accident year loss ratio, as adjusted 67.2 67.8 70.2 70.6 71.5 67.5 71.0 Acquisition ratio 12.2 14.0 14.5 14.7 12.0 13.1 13.0 General operating expense ratio 9.4 9.5 8.9 10.3 10.3 9.4 9.8 Expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): (4.9) (5.7) 104 5 184 5 104 5 5 60 5 Reinstatement premiums related to prior year catastrophes (11) (10) $ (21)$ (7) Severe losses (4) 23 $ 23$ 53 79 </td <td></td> <td></td> <td></td> <td></td> <td>75.0</td> <td>161.9</td> <td>80.9</td> <td>77.3</td> <td>79.3</td> <td></td> <td>77.5</td> | | | | | 75.0 | 161.9 | 80.9 | 77.3 | 79.3 | | 77.5 |
| Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accuisition ratio 67.2 67.8 70.2 70.6 71.5 67.5 71.0 Acquisition ratio 12.2 14.0 14.5 14.7 12.0 13.1 13.0 General operating expense ratio 9.4 9.5 8.9 10.3 9.4 9.8 Expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) | Catastrophe losses and reinstatement premiums | | (6.9) | | (6.1) | (3.3) | (0.4) | (4.9) | (6.5) | | (3.6) |
| Accident year loss ratio, as adjusted 67.2 67.8 70.2 70.6 71.5 67.5 71.0 Acquisition ratio12.214.014.514.712.013.113.0General operating expense ratio 9.4 9.5 8.9 10.3 9.4 9.8 Expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): (11) (10) $ (21)$ (7) Severe losses (4) 23 $ 23$ 53 79 23 166 Prior year development (favorable, net of reinsurance 82 61 $2,775$ 255 290 143 356 (Additional) returned premium related to prior year development 22 6 (4) 30 12 28 23 <tr <tr="">Prior year loss reserve d</tr> | | | (3.1) | | | | | | | | (5.7) |
| | | | | | | | | | | | |
| Acquisition ratio12.214.014.514.712.013.113.0General operating expense ratio9.49.58.910.310.39.49.8Expense ratio21.623.523.425.022.322.522.8Combined ratio105.598.5185.3105.999.6101.8100.3Catastrophe losses and reinstatement premium adjustments(6.9)(6.1)(3.3)(0.4)(4.9)(6.5)(3.6)Prior year development net of premium adjustments(3.1)(2.0)(86.3)(8.7)(9.1)(2.5)(5.7)Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2)8.2(2.8)2.8Accident year combined ratio, as adjusted88.891.393.695.693.890.093.8Noteworthy items (pre-tax): (111) (10) $ -$ (21)(7)Catastrophe-related losses (3)\$ 196\$ 184 \$ 104 \$ 15 \$ 160\$ 380 \$ 230Reinstatement premiums related to prior year catastrophes(11)(10) $ -$ (21)(7)Severe losses (4)23 $-$ 23537923166Prior year development:226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of104 | Net reserve discount benefit (charge) | | (6.7) | | 0.9 | (2.1) | (1.2) | 8.2 | (2.8) | | 2.8 |
| General operating expense ratio9.49.58.910.310.39.49.8Expense ratio21.623.523.425.022.322.522.8Combined ratio105.598.5185.3105.999.6101.8100.3Catastrophe losses and reinstatement premium adjustments(6.9)(6.1)(3.3)(0.4)(4.9)(6.5)(3.6)Prior year development net of premium adjustments(3.1)(2.0)(86.3)(8.7)(9.1)(2.5)(5.7)Net reserve discount benefit (charge)(6.7)0.9(2.1)(1.2)8.2(2.8)2.8Accident year combined ratio, as adjusted88.891.393.695.693.890.093.8Noteworthy items (pre-tax): (111) (100) $ -$ (211)(7)Severe losses (3)\$ 196\$ 184\$ 104\$ 15\$ 160\$ 380\$ 230Reinstatement premiums related to prior year catastrophes(111)(100) $ -$ (211)(7)Severe losses (4)23 $-$ 23537923166Prior year loss reserve development226(4)30122823Prior year loss reserve development (favorable, net of reinsurance226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of104672,771285302171379 | Accident year loss ratio, as adjusted | | 67.2 | | 67.8 | 70.2 | 70.6 | 71.5 | 67.5 | | 71.0 |
| Expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): \$ 104 \$ 15 160 \$ 380 \$ 230 Catastrophe-related losses (3) \$ 104 \$ 184 \$ 104 \$ 5 160 \$ 380 \$ 230 Prior year loss reserve development: 23 - 23 53 79 23 166 Prior year loss | Acquisition ratio | | 12.2 | | 14.0 | 14.5 | 14.7 | 12.0 | 13.1 | | 13.0 |
| Expense ratio 21.6 23.5 23.4 25.0 22.3 22.5 22.8 Combined ratio 105.5 98.5 185.3 105.9 99.6 101.8 100.3 Catastrophe losses and reinstatement premium adjustments (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): \$ 104 \$ 15 160 \$ 380 \$ 230 Catastrophe-related losses (3) \$ 104 \$ 184 \$ 104 \$ 5 160 \$ 380 \$ 230 Prior year loss reserve development: 23 - 23 53 79 23 166 Prior year loss | General operating expense ratio | | | | | 8.9 | | | | | |
| Catastrophe losses and reinstatement premiums (6.9) (6.1) (3.3) (0.4) (4.9) (6.5) (3.6) Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax):Catastrophe-related losses (3) 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Catastrophe-related losses (3) $$196$ $$184$ $$104$ $$15$ $$160$ $$380$ $$230$ Reinstatement premiums related to prior year catastrophes (11) (10) $ (21)$ (7) Severe losses (4) 23 $ 23$ 53 79 23 166 Prior year development: 22 6 (4) 30 12 28 23 Prior year loss reserve development (favorable) unfavorable, net of 22 6 (4) 30 12 28 23 Prior year loss reserve development (favorable) unfavorable, net of 104 67 $2,771$ 285 302 171 379 | Expense ratio | | 21.6 | | 23.5 | 23.4 | 25.0 | 22.3 | 22.5 | | 22.8 |
| Prior year development net of premium adjustments (3.1) (2.0) (86.3) (8.7) (9.1) (2.5) (5.7) Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): (11) (10) $ (21)$ (7) Catastrophe-related losses (3) (11) (10) $ (21)$ (7) Severe losses (4) 23 $ 23$ 53 79 23 166 Prior year development: 23 $ 23$ 53 79 23 166 Prior year loss reserve development (favorable, net of reinsurance 82 61 $2,775$ 255 290 143 356 Prior year loss reserve development (favorable) unfavorable, net of 22 6 (4) 30 12 28 23 Prior year loss reserve development (favorable) unfavorable, net of 104 67 $2,771$ 285 302 171 379 | Combined ratio | | 105.5 | | 98.5 | 185.3 | 105.9 | 99.6 | 101.8 | | 100.3 |
| Net reserve discount benefit (charge) (6.7) 0.9 (2.1) (1.2) 8.2 (2.8) 2.8 Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): Catastrophe-related losses (3) $\$$ 196 $\$$ 184 $\$$ 104 $\$$ 15 $\$$ 160 $\$$ 380 $\$$ 230 Reinstatement premiums related to prior year catastrophes (11) (10) $ (21)$ (7) Severe losses (4) 23 $ 23$ 53 79 23 166 Prior year development: Prior year loss reserve development (favorable, net of reinsurance (Additional) returned premium related to prior year development 22 6 (4) 30 12 28 230 Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments 104 67 $2,771$ 285 302 171 379 | Catastrophe losses and reinstatement premiums | | (6.9) | | (6.1) | (3.3) | (0.4) | (4.9) | (6.5) | | (3.6) |
| Accident year combined ratio, as adjusted 88.8 91.3 93.6 95.6 93.8 90.0 93.8 Noteworthy items (pre-tax): Catastrophe-related losses (3)\$ 196\$ 184104\$ 15\$ 160\$ 380\$ 230Reinstatement premiums related to prior year catastrophes (11) (10) (21) (7) Severe losses (4)23-23537923166Prior year development: Prior year loss reserve development (favorable, net of reinsurance 82 61 $2,775$ 255 290 143 356 Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments 104 67 $2,771$ 285 302 171 379 | Prior year development net of premium adjustments | | (3.1) | | (2.0) | (86.3) | (8.7) | | (2.5) | | (5.7) |
| Noteworthy items (pre-tax): Catastrophe-related losses (3)\$ 196\$ 184104\$ 15\$ 160\$ 380\$ 230Reinstatement premiums related to prior year catastrophes (11) (10) (21) (7) Severe losses (4)23-23537923166Prior year development: Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356Additional) returned premium related to prior year development reinsurance and premium adjustments104672,771285302171379 | | | (6.7) | | 0.9 | (2.1) | (1.2) | 8.2 | (2.8) | | |
| Catastrophe-related losses (3)\$ 196\$ 184104\$ 15\$ 160\$ 380\$ 230Reinstatement premiums related to prior year catastrophes(11)(10)(21)(7)Severe losses (4)23-23537923166Prior year development:23-2355290143356Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356Prior year loss reserve development (favorable) unfavorable, net of226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of104672,771285302171379 | Accident year combined ratio, as adjusted | | 88.8 | | 91.3 | 93.6 | 95.6 | 93.8 | 90.0 | | 93.8 |
| Reinstatement premiums related to prior year catastrophes(11)(10)(21)(7)Severe losses (4)23-23537923166Prior year development:23-255290143356Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356(Additional) returned premium related to prior year development226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | Noteworthy items (pre-tax): | | | | | | | | | | |
| Severe losses (4)23-23537923166Prior year development:Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356(Additional) returned premium related to prior year development226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | | \$ | 196 | \$ | | 104 \$ | 15 \$ | 160 | \$ 380 | \$ | 230 |
| Prior year development: Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356(Additional) returned premium related to prior year development226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | Reinstatement premiums related to prior year catastrophes | | (11) | | (10) | - | - | - | (21) | | (7) |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance82612,775255290143356(Additional) returned premium related to prior year development226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | Severe losses (4) | | 23 | | - | 23 | 53 | 79 | 23 | | 166 |
| (Additional) returned premium related to prior year development226(4)30122823Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | Prior year development: | | | | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance and premium adjustments104672,771285302171379 | Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | | | | | | | | | |
| reinsurance and premium adjustments 104 67 2,771 285 302 171 379 | | | 22 | | 6 | (4) | 30 | 12 | 28 | | 23 |
| reinsurance and premium adjustments 104 67 2,771 285 302 171 379 | Prior year loss reserve development (favorable) unfavorable, net of | | | | | | | | | | |
| Net reserve discount (benefit) charge \$ 191 \$ (26) \$ 68 \$ 41 \$ (270) \$ 165 \$ (177) | reinsurance and premium adjustments | | | | | | | | | | |
| | Net reserve discount (benefit) charge | \$ | 191 | \$ | (26) \$ | 68 \$ | 41 \$ | (270) | \$ 165 | \$ | (177) |



Commercial Insurance - Property Casualty International

| | | | | | | | | Six Mon | ths F | Ended |
|---|-------------|-----|----------|----------|----------|-------|----------|---------|--------------|-------|
| (in millions) | | | Qu | arterly | | | | Jun | e 30 | , |
| | 2016 | 1 | 1016 | 4015 | 3015 | 2015 | | 2016 |] | 2015 |
| Net premiums written | \$ 1,667 | \$ | 2,102 \$ | 1,531 \$ | 1,835 \$ | 1,841 | \$ \$ | 3,769 | \$ | 4,060 |
| Net premiums earned | \$ 1,810 | \$ | 1,697 \$ | 1,779 \$ | 1,803 \$ | 1,844 | \$ | 3,507 | \$ | 3,578 |
| Losses and loss adjustment expenses incurred | 1,106 | | 955 | 1,435 | 1,074 | 1,095 | | 2,061 | | 1,973 |
| Acquisition expenses: | | | | | | | | | | |
| Amortization of deferred policy acquisition costs | 272 | | 252 | 251 | 257 | 266 | | 524 | | 529 |
| Other acquisition expenses | 99 | | 92 | 110 | 94 | 112 | | 191 | | 201 |
| Total acquisition expenses | 371 | | 344 | 361 | 351 | 378 | | 715 | | 730 |
| General operating expenses | 276 | | 300 | 311 | 328 | 323 | | 576 | | 656 |
| Underwriting income (loss) | 57 | 1 - | 98 | (328) | 50 | 48 | | 155 | 1 - | 219 |
| Net investment income: | | | | | | | | | | |
| Interest and dividends | 123 | | 108 | 113 | 115 | 128 | | 231 | | 246 |
| Alternative investments (1) | (10) | | (2) | (21) | 8 | 2 | | (12) | | 8 |
| Other investment income (2) | 4 | | 7 | - | 11 | 14 | | 11 | | 20 |
| Investment expenses | (5) | | (2) | (7) | (11) | (13) | | (7) | | (24) |
| Total net investment income | 112 | 1 - | 111 | 85 | 123 | 131 | | 223 | _ | 250 |
| Pre-tax operating income (loss) | \$ 169 | \$ | 209 \$ | (243) \$ | 173 \$ | 179 | \$ | 378 | \$ | 469 |
| Underwriting ratios: (9) | | | | | | | | | | |
| Loss ratio | 61.1 | | 56.3 | 80.7 | 59.6 | 59.4 | | 58.8 | | 55.1 |
| Catastrophe losses and reinstatement premiums | (8.7) | | (2.3) | (6.2) | (4.1) | (2.7) | | (5.6) | | (1.4) |
| Prior year development net of premium adjustments | 2.6 | | 4.6 | (14.9) | 5.4 | 1.3 | | 3.5 | | 2.1 |
| Accident year loss ratio, as adjusted | 55.0 | 1 - | 58.6 | 59.6 | 60.9 | 58.0 | | 56.7 | _ | 55.8 |
| Acquisition ratio | 20.5 | 1 - | 20.3 | 20.3 | 19.5 | 20.5 | | 20.4 | _ | 20.4 |
| General operating expense ratio | 15.2 | | 17.7 | 17.5 | 18.2 | 17.5 | | 16.4 | | 18.3 |
| Expense ratio | 35.7 | 1 - | 38.0 | 37.8 | 37.7 | 38.0 | | 36.8 | | 38.7 |
| Combined ratio | 96.8 | 1 - | 94.3 | 118.5 | 97.3 | 97.4 | | 95.6 | | 93.8 |
| Catastrophe losses and reinstatement premiums | (8.7) | | (2.3) | (6.2) | (4.1) | (2.7) | | (5.6) | | (1.4) |
| Prior year development net of premium adjustments | 2.6 | | 4.6 | (14.9) | 5.4 | 1.3 | | 3.5 | | 2.1 |
| Accident year combined ratio, as adjusted | 90.7 | 1 - | 96.6 | 97.4 | 98.6 | 96.0 | | 93.5 | | 94.5 |
| Noteworthy items (pre-tax): | | 1 | | | | | | | | |
| Catastrophe-related losses (3) | \$ 157 | \$ | 38 \$ | 109 \$ | 73 \$ | 49 | \$ | 195 | \$ | 50 |
| Reinstatement premiums related to catastrophes | - | | - | - | - | - | | - | | - |
| Reinstatement premiums related to prior year catastrophes | - | | - | - | 2 | - | | - | | - |
| Severe losses (4) | 107 | | 109 | 149 | 156 | 105 | | 216 | | 152 |
| Prior year loss reserve development (favorable) unfavorable, net of | | | | | | | | | | |
| reinsurance and premium adjustments | \$ (46) | \$ | (77) \$ | 265 \$ | (99) \$ | (23) | \$ | (123) | \$ | (72) |
| See Accompanying Notes on Pages 25 to 26 | . / | | | | · · · | . / | • | · / | • | . / |



Commercial Insurance - Mortgage Guaranty

| (in millions) | | | | C | Quarterly | | | | Six Month June | |
|---|------------|----|-------|----|-----------|----|--------|---------------|-------------------|--------|
| | 2Q16 |] | 1Q16 | | 4Q15 | 3 | Q15 | 2Q15 | 2016 | 2015 |
| Net premiums written | \$ 244 | \$ | 231 | \$ | 241 | \$ | 274 | \$ 277 \$ | 475 \$ | 535 |
| Net premiums earned | \$ 239 | \$ | 225 | \$ | 224 | \$ | 232 | \$ 226 | 464 | 456 |
| Losses and loss adjustment expenses incurred | 25 | | 42 | | 16 | | 42 | 44 | 67 | 102 |
| Acquisition expenses: | | | | | | | | | | |
| Amortization of deferred policy acquisition costs | 9 | | 7 | | 8 | | 8 | 7 | 16 | 14 |
| Other acquisition expenses | 12 | | 13 | | 11 | | 12 | 13 | 25 | 28 |
| Total acquisition expenses | 21 | | 20 | | 19 | | 20 | 20 | 41 | 42 |
| General operating expenses | 42 | | 36 | | 45 | | 42 | 40 | 78 | 79 |
| Underwriting income | 151 | | 127 | | 144 | | 128 | 122 | 278 | 233 |
| Net investment income | 36 | | 36 | | 36 | | 34 | 35 | 72 | 69 |
| Pre-tax operating income | \$ 187 | \$ | 163 | \$ | 180 | \$ | 162 | \$ 157 \$ | 350 \$ | 302 |
| Underwriting ratios: (9) | | | | | | | | | | |
| Loss ratio | 10.5 | | 18.7 | | 7.1 | | 18.1 | 19.5 | 14.4 | 22.4 |
| Prior year loss development | 5.0 | | 2.2 | | 15.2 | | 7.8 | 7.5 | 3.7 | 3.7 |
| Accident year loss ratio, as adjusted | 15.5 | | 20.9 | | 22.3 | | 25.9 | 27.0 | 18.1 | 26.1 |
| Acquisition ratio | 8.8 | | 8.9 | | 8.5 | | 8.6 | 8.8 | 8.8 | 9.2 |
| General operating expense ratio | 17.6 | | 16.0 | | 20.1 | | 18.1 | 17.7 | 16.8 | 17.3 |
| Expense ratio | 26.4 | | 24.9 | | 28.6 | | 26.7 | 26.5 | 25.6 | 26.5 |
| Combined ratio | 36.9 | | 43.6 | | 35.7 | | 44.8 | 46.0 | 40.0 | 48.9 |
| Prior year loss development | 5.0 | | 2.2 | | 15.2 | | 7.8 | 7.5 | 3.7 | 3.7 |
| Accident year combined ratio, as adjusted | 41.9 | | 45.8 | | 50.9 | | 52.6 | 53.5 | 43.7 | 52.6 |
| Noteworthy Items (pre-tax): | | | | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable | \$ (12) | \$ | (5) | \$ | (34) | \$ | (18) | \$ (17) \$ | (17)\$ | (17) |
| New insurance written | 13,184 | | 8,970 | | 10,778 | | 14,760 | 15,323 | 22,154 | 26,177 |
| Net loss and loss expense reserve (at period end) | 625 | | 667 | | 713 | | 814 | 873 | 625 | 873 |
| Shareholders' equity (at period end) | 3,468 | | 3,275 | | 3,404 | | 3,386 | 3,247 | 3,468 | 3,247 |
| Shareholders' equity, excluding AOCI (at period end) | 3,329 | | 3,218 | | 3,400 | | 3,356 | 3,222 | 3,329 | 3,222 |
| Domestic first liens: | | | | | | | | | | |
| Number of primary paid claims | 1,471 | | 1,738 | | 1,719 | | 2,272 | 1,988 | 3,209 | 4,429 |
| Gross paid claims | \$ 73 | \$ | 92 | \$ | 91 | \$ | 99 | \$ 90 \$ | 165 \$ | 200 |



Commercial Insurance - Mortgage Guaranty Domestic First-Lien, Delinquencies and Gross Risk in Force by Vintage

| (in millions) | | | | | Q | uarterly | | | | Six Months June 3 | |
|--|----|---------|-----|---------|------------|----------|------------|------------|----|----------------------|---------|
| | | 2Q16 |] _ | 1Q16 | . <u> </u> | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 |
| First-lien primary new insurance written | \$ | 12,985 | \$ | 8,827 | \$ | 10,627 | \$ 14,483 | \$ 15,190 | \$ | 21,812 \$ | 25,732 |
| First-lien primary persistency (twelve months) | | 82.2% | | 82.8% | | 81.6% | 81.9% | 82.2% | | 82.2% | 82.2% |
| First-lien insurance primary in force (11) | \$ | 186,406 | \$ | 184,201 | \$ | 183,220 | \$ 180,349 | \$ 174,250 | \$ | 186,406 \$ | 174,250 |
| Total first-lien primary risk in force - net of reinsurance (11) | \$ | 47,719 | \$ | 47,325 | \$ | 47,013 | \$ 46,168 | \$ 44,723 | \$ | 47,719 \$ | 44,723 |
| Number of ending first lien primary delinquent loans (11) | | 26,260 | | 27,500 | | 30,471 | 31,125 | 31,891 | | 26,260 | 31,891 |
| First lien primary in force count (11) | | 914,646 | | 908,851 | | 907,130 | 898,933 | 879,045 | | 914,646 | 879,045 |
| Delinquency data: | | | | | | | | | | | |
| Primary delinquency ratio (11) | | 2.9% | | 3.0% | | 3.4% | 3.5% | 3.6% | | 2.9% | 3.6% |
| Aging of primary delinquent inventory: | | | | | | | | | | | |
| 3 or fewer payments missed | | 37.2% | | 34.0% | | 36.0% | 34.6% | 31.5% | | 37.2% | 31.5% |
| 4-11 payments missed | | 26.0% | | 27.8% | | 25.9% | 24.8% | 25.9% | | 26.0% | 25.9% |
| 12-23 payments missed | | 15.5% | | 15.5% | | 15.4% | 16.1% | 16.8% | | 15.5% | 16.8% |
| 24-35 payments missed | | 7.1% | | 7.2% | | 7.4% | 8.0% | 8.5% | | 7.1% | 8.5% |
| More than 35 payments missed | | 14.2% | | 15.5% | | 15.3% | 16.5% | 17.3% | | 14.2% | 17.3% |
| | | 100.0% | | 100.0% | | 100.0% | 100.0% | 100.0% | _ | 100.0% | 100.0% |
| Gross Risk in Force by Vintage year: | | | | | | | | | | | |
| 2007 and prior | | 12% | | 13% | | 15% | 15% | 16% | | 12% | 16% |
| 2008 | | 3% | | 3% | | 3% | 4% | 4% | | 3% | 4% |
| 2009 | | 1% | | 1% | | 1% | 1% | 1% | | 1% | 1% |
| 2010 | | 1% | | 1% | | 1% | 1% | 2% | | 1% | 2% |
| 2011 | | 3% | | 4% | | 4% | 4% | 5% | | 3% | 5% |
| 2012 | | 11% | | 12% | | 12% | 13% | 15% | | 11% | 15% |
| 2013 | | 17% | | 18% | | 19% | 20% | 22% | | 17% | 22% |
| 2014 | 1 | 17% | | 19% | | 20% | 21% | 22% | | 17% | 22% |
| 2015 | | 25% | | 26% | | 25% | 21% | 13% | | 25% | 13% |
| 2016 | | 10% | | 3% | | 0% | 0% | 0% | | 10% | 0% |
| Total | | 100% | | 100% | | 100% | 100% | 100% | | 100% | 100% |



Commercial Insurance - Institutional Markets

| (in millions) | | | Quarterly | | | | Six Month June | |
|--|-----------------|-----------|---------------|--------------|--------|----|-------------------|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2 | 2016 | 2015 |
| Premiums and deposits (10) | \$ 506 \$ | <u> </u> | <u>797</u> \$ | 159 \$ | 680 | \$ | 810 \$ | 826 |
| Revenues: | | | | | | | | |
| Premiums | \$ 215 \$ | S 235 \$ | 726 \$ | 115 \$ | 643 | \$ | 450 \$ | 739 |
| Policy fees | 50 | 51 | 51 | 49 | 50 | | 101 | 99 |
| Net investment income: | | | | | | | | |
| Base portfolio (6) | 371 | 377 | 367 | 363 | 358 | | 748 | 712 |
| Alternative investments (1) | 46 | (53) | (19) | 39 | 117 | | (7) | 237 |
| Other enhancements (7) | 13 | 9 | 19 | 12 | 4 | | 22 | 9 |
| Total net investment income | 430 | 333 | 367 | 414 | 479 | | 763 | 958 |
| Total operating revenues | 695 | 619 | 1,144 | 578 | 1,172 | | 1,314 | 1,796 |
| Benefits and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | 457 | 481 | 980 | 363 | 891 | | 938 | 1,240 |
| Interest credited to policyholder account balances | 101 | 101 | 102 | 102 | 102 | | 202 | 204 |
| Acquisition expenses: | | | | | | | | |
| Amortization of deferred policy acquisition costs | - | 1 | 1 | 1 | - | | 1 | 1 |
| Other acquisition expenses | 7 | 11 | 8 | 9 | 8 | | 18 | 15 |
| Total acquisition expenses | 7 | 12 | 9 | 10 | 8 | | 19 | 16 |
| General operating expenses | 20 | 19 | 20 | 19 | 20 | | 39 | 38 |
| Total benefits and expenses | 585 | 613 | 1,111 | 494 | 1,021 | | 1,198 | 1,498 |
| Pre-tax operating income | \$ 110 \$ | 6 \$ | 33 \$ | 84 \$ | 151 | \$ | 116 \$ | 298 |
| General and separate account reserves: | | | | | | | | |
| Future policyholder benefits | \$ 21,272 \$ | 20,411 \$ | 19,598 \$ | 19,221 \$ | 19,219 | \$ | 21,272 \$ | 19,219 |
| Policyholder contract deposits | 9,762 | 9,597 | 9,628 | 9,780 | 9,712 | | 9,762 | 9,712 |
| Separate account reserves | 6,540 | 6,457 | 6,592 | 6,682 | 6,901 | | 6,540 | 6,901 |
| Total general and separate account reserves | \$ 37,574 \$ | 36,465 \$ | 35,818 \$ | 35,683 \$ | 35,832 | \$ | 37,574 \$ | 35,832 |



Commercial Insurance - Institutional Markets

| (in millions) | | | Q | uarterly | | | Six | Mont June | | ıded |
|--|--------------|----|-----------|-----------|-----------|--------|-------|--------------|----|--------|
| | 2Q16 |] | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 201 | 6 |] | 2015 |
| Reserve rollforward: | | | | | | | | | | |
| Balance at beginning of period, gross | \$ 35,815 | \$ | 35,823 \$ | 35,400 \$ | 35,523 \$ | 35,120 | \$ 35 | ,823 | \$ | 35,080 |
| Premiums and deposits (10) | 506 | | 304 | 797 | 159 | 680 | | 810 | | 826 |
| Surrenders and withdrawals | (102) | | (177) | (285) | (133) | (227) | | (279) | | (256) |
| Death and other contract benefits | (456) | | (381) | (435) | (396) | (418) | | (837) | | (797) |
| Subtotal | (52) | | (254) | 77 | (370) | 35 | | (306) | | (227) |
| Change in fair value of underlying assets and reserve | | | | | | | | | | |
| accretion, net of policy fees | 434 | | 238 | 219 | 206 | 299 | | 672 | | 557 |
| Cost of funds | 101 | | 101 | 102 | 102 | 102 | | 202 | | 204 |
| Other reserve changes (including loss recognition) | (101) | | (93) | 25 | (61) | (33) | | (194) | | (91) |
| Balance at end of period | 36,197 | | 35,815 | 35,823 | 35,400 | 35,523 | 30 | ,197 | | 35,523 |
| Reserves related to unrealized investment appreciation | 1,382 | | 655 | - | 288 | 314 | 1 | ,382 | | 314 |
| Reinsurance ceded | (5) | | (5) | (5) | (5) | (5) | | (5) | | (5) |
| Total insurance reserves | \$ 37,574 | \$ | 36,465 \$ | 35,818 \$ | 35,683 \$ | 35,832 | \$ 37 | ,574 | \$ | 35,832 |
| Reserves by line of business: | | | | | | | | | | |
| Structured settlements | \$ 20,101 | \$ | 19,418 \$ | 18,774 \$ | 18,850 \$ | 18,843 | \$ 20 | ,101 | \$ | 18,843 |
| Terminal funding annuities | 4,265 | | 4,089 | 3,984 | 3,437 | 3,460 | 4 | ,265 | | 3,460 |
| Corporate and bank-owned life insurance | 4,803 | | 4,735 | 4,715 | 4,734 | 4,814 | 4 | ,803 | | 4,814 |
| High net worth products | 2,037 | | 2,014 | 2,186 | 2,259 | 2,367 | | ,037 | | 2,367 |
| Guaranteed investments contracts | 4,096 | | 3,930 | 3,918 | 4,151 | 4,073 | 4 | ,096 | | 4,073 |
| Stable value wrap - separate account liability | 2,272 | | 2,279 | 2,241 | 2,252 | 2,275 | 2 | ,272 | | 2,275 |
| Total insurance reserves | \$ 37,574 | \$ | 36,465 \$ | 35,818 \$ | 35,683 \$ | 35,832 | \$ 37 | ,574 | \$ | 35,832 |
| Stable value wraps (401k and bank-owned life insurance) - Assets under | | | | | | | | | | |
| management (8) | \$ 36,510 | \$ | 36,244 \$ | 35,298 \$ | 32,430 \$ | 32,588 | \$ 30 | 5,510 | \$ | 32,588 |



American International Group, Inc. Notes

Commercial Insurance

Basis of Presentation

Commercial Insurance manages its business in three operating segments - Property Casualty, Mortgage Guaranty and Institutional Markets - and operates in three major geographic areas: the Americas (which includes the United States, Canada, Latin America, the Caribbean and Bermuda), Asia Pacific (which includes Japan and other Asia Pacific nations, including China, Korea, Singapore, Vietnam, Thailand, Australia and Indonesia), and EMEA (which includes the United Kingdom, Continental Europe, the Russian Federation, India, the Middle East and Africa). Commercial Insurance products for large and small businesses are primarily distributed through a network of independent retail and wholesale brokers, and through an independent agency network in the Asia Pacific and EMEA regions. Major lines of business include Casualty, Property, Specialty and Financial Lines.

Net investment income is attributed to the operating segments of Commercial Insurance and Consumer Insurance based on internal models consistent with the nature of the underlying businesses.

For Commercial Insurance - Property Casualty, we estimate investable funds based primarily on loss reserves and unearned premiums. The net investment income allocation is calculated based on these estimated investable funds consistent with the approximate duration of the liabilities and a capital allocation for each operating segment.

For Commercial Insurance - Institutional Markets, net investment income is attributed based on invested assets from segregated product line portfolios held in our Life Insurance Companies. The fundamental investment strategy for these product line portfolios is to maintain primarily a diversified, high quality portfolio of fixed maturity securities and, to the extent practicable, to approximately match established duration targets based on characteristics of the underlying liabilities. All invested assets of the Life Insurance Companies in excess of liabilities are allocated based on internal estimates of target statutory capital for each product line.

Net investment income for Commercial Insurance - Mortgage Guaranty is attributed based on legal entity invested assets.

<u>Notes</u>

- (1) Alternative investment income includes income on hedge funds, private equity funds and affordable housing partnerships. Hedge funds for which we elected the fair value option are recorded as of the balance sheet date. Other hedge funds are generally reported on a one-month lag, while private equity funds are generally reported on one-quarter lag.
- (2) Other investment income is comprised principally of real estate income, changes in market value of investments accounted for under the fair value option, and income (loss) from equity method investments.
- (3) Natural catastrophe losses (CATs) are generally weather or seismic events having a net impact on AIG in excess of \$10 million each. Catastrophes also include certain man-made events, such as terrorism and civil disorders that meet the \$10 million threshold.
- (4) Severe losses are defined as non-catastrophic individual first-party losses and surety losses greater than \$10 million, net of related reinsurance and salvage and subrogation.
- (5) Computed using a constant exchange rate for each period.
- (6) Base portfolio investment income includes interest, dividends and foreclosed real estate income, net of investment expenses.
- (7) Net investment income-other enhancements include call and tender income, changes in market value of investments accounted for under the fair value option, interest received on defaulted investments and other miscellaneous investment income, including income of certain partnership entities that are required to be consolidated.
- (8) Comprises the notional value of (i) new stable value wrap contracts and (ii) stable value wrap contracts novated from AIG Global Capital Markets and rewritten as group annuity contracts. Excludes the portion of stable value wraps included in Total insurance reserves.



Commercial Insurance

- (9) Underwriting ratios are computed as follows:
 - a. Loss ratio = Loss and loss adjustment expenses incurred ÷ Net premiums earned (NPE)
 - b. Catastrophe losses (CATs) and reinstatement premiums = [Loss and loss adjustment expenses incurred (CATs)] ÷ [NPE + Reinstatement premiums (RIPs) related to catastrophes] Loss ratio
 - c. Prior year development net of premium adjustments = [Loss and loss adjustment expenses incurred Prior year loss reserve development (favorable) unfavorable (PYD), net of reinsurance] ÷ [NPE + RIPs related to prior year catastrophes + (Additional) returned premium related to prior year development] Loss ratio
 - d. Net reserve discount = -1*[Net reserve discount (benefit) charge ÷ NPE] (Note: any rounding will go into this line since Accident year loss ratio, as adjusted is calculated independently.)
 - e. Accident year loss ratio, as adjusted = [Loss and loss adjustment expenses incurred CATs PYD Net reserve discount (benefit) charge] ÷ [NPE + RIPs related to catastrophes + RIPs related to prior year catastrophes + (Additional) returned premium related to PYD]
 - f. Acquisition ratio = Total acquisition expenses ÷ NPE
 - g. General operating expense ratio = General operating expenses ÷ NPE
 - h. Expense ratio = Acquisition ratio + General operating expenses ratio
 - i. Combined ratio = Loss ratio + Expense ratio
 - j. Accident year combined ratio = Accident year loss ratio, as adjusted + Expense ratio

(10) Premiums and deposits is a non-GAAP financial measure.

The following table presents a reconciliation of Institutional Markets premiums and deposits to GAAP premiums:

| (in millions) | | | | Quarterl | У | Six Montl June | led |
|-----------------------|-----------|--------------|---------------|----------|--------|-----------------------|-----------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits | \$ 506 | \$ 304 \$ | 797 \$ | 159 \$ | 680 \$ | \$ 810 | \$ 826 |
| Deposits | (288) | (61) | (65) | (33) | (26) | (349) | (71) |
| Other | (3) | (8) | (6) | (11) | (11) | (11) | (16) |
| Premiums | \$ 215 | \$ 235 \$ | 726 \$ | 115 \$ | 643 \$ | \$ 450 | \$ 739 |

(11) In the second quarter of 2016, Mortgage Guaranty's number of delinquent loans and primary delinquency ratio were revised to remove modified pool policies and reflect primary first-lien only policies. Prior periods have been revised to conform to the current period presentation.



American International Group, Inc. Operating Results

Consumer Insurance

| (in millions) | | | Six Months Ended June 30, | | | | |
|--|----------|-------------|------------------------------|---------------|-------|-------------|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Revenues: | | | | | | | |
| Premiums | \$ 3,676 | \$ 3,560 \$ | 3,449 \$ | 3,531 \$ | 3,552 | \$ 7,236 \$ | 7,105 |
| Policy fees | 643 | 637 | 638 | 653 | 639 | 1,280 | 1,266 |
| Net investment income | 2,162 | 1,828 | 1,971 | 1,944 | 2,232 | 3,990 | 4,407 |
| Other income | 333 | 507 | 530 | 524 | 543 | 840 | 1,051 |
| Total operating revenues | 6,814 | 6,532 | 6,588 | 6,652 | 6,966 | 13,346 | 13,829 |
| Benefits and expenses: | | | | | | | |
| Policyholder benefits and losses incurred | 2,668 | 2,520 | 2,494 | 2,741 | 2,561 | 5,188 | 5,240 |
| Interest credited to policyholder account balances | 849 | 845 | 857 | 789 | 837 | 1,694 | 1,670 |
| Amortization of deferred policy acquisition cost | 785 | 769 | 741 | 694 | 737 | 1,554 | 1,452 |
| General operating and other expenses* | 1,408 | 1,610 | 1,743 | 1,771 | 1,808 | 3,018 | 3,499 |
| Total benefits and expenses | 5,710 | 5,744 | 5,835 | 5,995 | 5,943 | 11,454 | 11,861 |
| Pre-tax operating income (1) | \$ 1,104 | \$ 788 \$ | 753 \$ | 657 \$ | 1,023 | \$ 1,892 \$ | 1,968 |

* Includes general operating expenses, non-deferrable commissions, other acquisition expenses and advisory fees and other expenses.



American International Group, Inc. Operating Results

Consumer Insurance - Retirement

| (in millions) | | | Six Months Ended June 30, | | | | |
|--|------------------|-----------------|------------------------------|------------|---------|---------------------|---------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits (2) | \$ 6,448 \$ | <u>6,866</u> \$ | 7,053 \$ | 6,639 \$ | 6,083 | <u>\$ 13,314</u> \$ | 11,605 |
| Revenues: | | | | | | | |
| Premiums | \$ 52 \$ | 54 \$ | 41 \$ | 37 \$ | 44 | \$ 106 \$ | 90 |
| Policy fees | 272 | 259 | 270 | 261 | 277 | 531 | 541 |
| Net investment income: | | | | | | | |
| Base portfolio (3) | 1,353 | 1,383 | 1,342 | 1,348 | 1,360 | 2,736 | 2,711 |
| Alternative investments (4) | 129 | (131) | (34) | (3) | 214 | (2) | 379 |
| Other enhancements (5) | 85 | 57 | 110 | 51 | 44 | 142 | 98 |
| Total net investment income | 1,567 | 1,309 | 1,418 | 1,396 | 1,618 | 2,876 | 3,188 |
| Advisory fee and other income | 318 | 492 | 513 | 509 | 526 | 810 | 1,034 |
| Total operating revenues | 2,209 | 2,114 | 2,242 | 2,203 | 2,465 | 4,323 | 4,853 |
| Benefits and expenses: | | | | | | | |
| Policyholder benefits and losses incurred | 114 | 124 | 105 | 198 | 116 | 238 | 208 |
| Interest credited to policyholder account balances | 728 | 723 | 734 | 665 | 715 | 1,451 | 1,424 |
| Amortization of deferred policy acquisition costs | 158 | 169 | 148 | 32 | 158 | 327 | 300 |
| Non deferrable insurance commissions | 74 | 72 | 72 | 72 | 69 | 146 | 138 |
| Advisory fee expenses | 173 | 317 | 337 | 339 | 341 | 490 | 673 |
| General operating expenses | 221 | 248 | 246 | 262 | 262 | 469 | 506 |
| Total benefits and expenses | 1,468 | 1,653 | 1,642 | 1,568 | 1,661 | 3,121 | 3,249 |
| Pre-tax operating income (1) | \$ 741 \$ | 461 \$ | 600 \$ | 635 \$ | 804 | \$ 1,202 \$ | 1,604 |
| Assets under management: | | | | | | | |
| General accounts | \$ 130,061 \$ | 126,786 \$ | 123,734 \$ | 123,848 \$ | 122,169 | \$ 130,061 \$ | 122,169 |
| Separate accounts | 73,385 | 72,425 | 72,314 | 69,807 | 74,523 | 73,385 | 74,523 |
| Group retirement and retail mutual funds | 30,651 | 29,437 | 27,735 | 26,679 | 28,207 | 30,651 | 28,207 |
| Total assets under management | \$ 234,098 \$ | 228,648 \$ | 223,783 \$ | 220,334 \$ | 224,899 | \$ 234,098 \$ | 224,899 |



American International Group, Inc. Net Flows

Consumer Insurance - Retirement

| (in millions) | | | Six Months Ended June 30, | | | | | |
|---|--------|--------|------------------------------|----------|----------|---------|--------------------|---------|
| | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Investment Products Net Flows: | | | | | | | | |
| Premiums and deposits: (2) | | | | | | | | |
| Fixed Annuities | \$ 1,2 | 208 \$ | 1,634 \$ | 1,247 \$ | 1,121 \$ | 650 | \$ 2,842 \$ | 1,334 |
| Retirement Income Solutions | 1,9 | 76 | 2,038 | 2,677 | 2,758 | 2,936 | 4,014 | 5,393 |
| Retail Mutual Funds | 1,4 | 10 | 1,325 | 1,169 | 843 | 922 | 2,735 | 1,779 |
| Group Retirement | 1,8 | 337 | 1,856 | 1,944 | 1,903 | 1,562 | 3,693 | 3,073 |
| Total premiums and deposits | 6,4 | 31 | 6,853 | 7,037 | 6,625 | 6,070 | 13,284 | 11,579 |
| Surrenders and withdrawals: | | | | | | | | |
| Fixed Annuities | (1,0 | 947) | (903) | (892) | (842) | (946) | (1,950) | (1,829) |
| Retirement Income Solutions | (7 | (10) | (659) | (759) | (771) | (823) | (1,369) | (1,574) |
| Retail Mutual Funds | (7 | (80 | (782) | (819) | (651) | (581) | (1,490) | (1,295) |
| Group Retirement | (1,6 | 668) | (1,677) | (2,246) | (2,428) | (1,819) | (3,345) | (3,831) |
| Total surrenders and withdrawals | (4,1 | 33) | (4,021) | (4,716) | (4,692) | (4,169) | (8,154) | (8,529) |
| Death and other contract benefits: | | | | | | | | |
| Fixed Annuities | (5 | 589) | (572) | (520) | (616) | (644) | (1,161) | (1,191) |
| Retirement Income Solutions | (2 | 205) | (182) | (179) | (163) | (191) | (387) | (372) |
| Group Retirement | (1 | 50) | (144) | (138) | (139) | (134) | (294) | (273) |
| Total death and other contract benefits | (9 | 944) | (898) | (837) | (918) | (969) | (1,842) | (1,836) |
| Net flows: (6) | | | | | | | | |
| Fixed Annuities | (4 | 28) | 159 | (165) | (337) | (940) | (269) | (1,686) |
| Retirement Income Solutions | 1,0 | 061 | 1,197 | 1,739 | 1,824 | 1,922 | 2,258 | 3,447 |
| Retail Mutual Funds | 7 | /02 | 543 | 350 | 192 | 341 | 1,245 | 484 |
| Group Retirement | | 19 | 35 | (440) | (664) | (391) | 54 | (1,031) |
| Total net flows | \$ 1,3 | \$54 | 1,934 \$ | 1,484 \$ | 1,015 \$ | 932 | \$ 3,288 \$ | 1,214 |



Consumer Insurance - Retirement (Fixed Annuities)

| (in millions) | | Six Months Ended June 30, | | | | | | |
|--|-----------------|------------------------------|-----------|-----------|--------|----|-----------|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 |
| Premiums and deposits (2) | \$ 1,221 \$ | 1,645 \$ | 1,259 \$ | 1,132 \$ | 661 | \$ | 2,866 \$ | 1,356 |
| Revenues: | | | | | | | | |
| Premiums | \$ 48 \$ | 49 \$ | 36 \$ | 34 \$ | 43 | \$ | 97 \$ | 84 |
| Policy fees | 4 | 4 | 5 | (5) | 5 | | 8 | 9 |
| Net investment income: | | | | | | | | |
| Base portfolio (3) | 698 | 708 | 702 | 718 | 723 | | 1,406 | 1,456 |
| Alternative investments (4) | 57 | (56) | (21) | 1 | 103 | | 1 | 187 |
| Other enhancements (5) | 46 | 27 | 55 | 24 | 24 | | 73 | 54 |
| Total net investment income | 801 | 679 | 736 | 743 | 850 | | 1,480 | 1,697 |
| Total operating revenues | 853 | 732 | 777 | 772 | 898 | | 1,585 | 1,790 |
| Benefits and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | 79 | 86 | 74 | 76 | 78 | | 165 | 142 |
| Interest credited to policyholder account balances | 389 | 386 | 397 | 351 | 391 | | 775 | 777 |
| Amortization of deferred policy acquisition costs | 79 | 80 | 82 | 36 | 72 | | 159 | 142 |
| Non deferrable insurance commissions | 5 | 5 | 5 | 5 | 5 | | 10 | 10 |
| General operating expenses | 39 | 43 | 37 | 42 | 38 | | 82 | 78 |
| Total benefits and expenses | 591 | 600 | 595 | 510 | 584 | | 1,191 | 1,149 |
| Pre-tax operating income (1) | \$ 262 \$ | 132 \$ | 182 \$ | 262 \$ | 314 | \$ | 394 \$ | 641 |
| | | | | | | | | |
| General and separate account reserves: | | | | | | | | |
| Future policyholder benefits | \$ 2,995 \$ | 2,896 \$ | 2,869 \$ | 2,893 \$ | 2,935 | \$ | 2,995 \$ | 2,935 |
| Policyholder contract deposits and separate account reserves | 52,518 | 52,608 | 52,151 | 52,076 | 52,080 | | 52,518 | 52,080 |
| Total general and separate account reserves | \$ 55,513 \$ | 55,504 \$ | 55,020 \$ | 54,969 \$ | 55,015 | \$ | 55,513 \$ | 55,015 |



Consumer Insurance - Retirement (Fixed Annuities)

| (in millions) | Quarterly | | | | | | | |
|--|-----------|-----------|-----------|-----------|------------------|-----------|-----------|---------|
| | | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Net investment spreads: (a) | | | | | | | | |
| Base yield (7) | | 4.87% | 4.98% | 4.92% | 4.99% | 4.98% | 4.93% | 4.99% |
| Alternative investments (8) | | 0.19% | (0.51)% | (0.25)% | (0.22)% | 0.36% | (0.16)% | 0.29% |
| Other enhancements (9) | | 0.18% | 0.05% | 0.27% | 0.05% | 0.09% | 0.11% | 0.10% |
| Total yield | | 5.24% | 4.52% | 4.94% | 4.82% | 5.43% | 4.88% | 5.38% |
| Cost of funds (b) | | 2.76% | 2.78% | 2.79% | 2.79% | 2.77% | 2.77% | 2.78% |
| Net spread rate, as reported | | 2.48% | 1.74% | 2.15% | 2.03% | 2.66% | 2.11% | 2.60% |
| Base net investment spread (c) | | 2.11% | 2.20% | 2.13% | 2.20% | 2.21% | 2.16% | 2.21% |
| Surrender rates (10) | | 8.0% | 6.9% | 7.1% | 6.5% | 7.2% | 7.4% | 7.0% |
| DAC rollforward: | | | | | | | | |
| Balance at beginning of period | \$ | 931 \$ | 1,111 \$ | 935 \$ | 869 \$ | 723 \$ | 1,111 \$ | 817 |
| Deferrals | | 29 | 39 | 30 | 27 | 15 | 68 | 31 |
| Operating amortization | | (79) | (80) | (82) | (36) | (72) | (159) | (142) |
| Change from realized gains (losses) | | 1 | 12 | 4 | - | (2) | 13 | - |
| Change from unrealized gains (losses) | | (161) | (151) | 224 | 75 | 205 | (312) | 163 |
| Balance at end of period | \$ | 721 \$ | 931 \$ | 1,111 \$ | <u>935</u> \$ | 869 \$ | 721 \$ | 869 |
| Reserve rollforward: | | | | | | | | |
| Balance at beginning of period, gross | \$ | 55,843 \$ | 55,381 \$ | 55,317 \$ | 55,370 \$ | 56,013 \$ | 55,381 \$ | 56,445 |
| Premiums and deposits | | 1,221 | 1,645 | 1,259 | 1,132 | 661 | 2,866 | 1,356 |
| Surrenders and withdrawals | | (1,103) | (950) | (982) | (900) | (1,000) | (2,053) | (1,933) |
| Death and other contract benefits | | (669) | (630) | (605) | (690) | (710) | (1,299) | (1,310) |
| Subtotal | | (551) | 65 | (328) | (458) | (1,049) | (486) | (1,887) |
| Change in fair value of underlying assets and reserve accretion, | | | | | | | | |
| net of policy fees | | 72 | 56 | 5 | 25 | 47 | 128 | 77 |
| Cost of funds (b) | | 357 | 355 | 362 | 364 | 361 | 712 | 717 |
| Other reserve changes (including loss recognition) | | 41 | (14) | 25 | 16 | (2) | 27 | 18 |
| Balance at end of period | | 55,762 | 55,843 | 55,381 | 55,317 | 55,370 | 55,762 | 55,370 |
| Reserves related to unrealized investment appreciation | | 109 | 21 | - | 15 | 9 | 109 | 9 |
| Reinsurance ceded | | (358) | (360) | (361) | (363) | (364) | (358) | (364) |
| Total insurance reserves | \$ | 55,513 \$ | 55,504 \$ | 55,020 \$ | <u>54,969</u> \$ | 55,015 \$ | 55,513 \$ | 55,015 |

(a) Excludes immediate annuities.(b) Excludes the amortization of sales inducement assets.(c) Excludes impact of alternative investments and other enhancements.



Consumer Insurance - Retirement (Retirement Income Solutions)

| (in millions) | | Quarterly | | | | | | | | | |
|---|-----------------|-----------|-----------|------------------|-----------|------------------|--------|--|--|--|--|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 | | | | |
| Premiums and deposits (2) | | | | | | | | | | | |
| Variable Annuities | \$ 1,225 \$ | 1,267 \$ | 1,814 \$ | 1,964 \$ | 2,224 \$ | 2,492 \$ | 4,234 | | | | |
| Index Annuities | 755 | 773 | 867 | 797 | 714 | 1,528 | 1,163 | | | | |
| Total Premiums and deposits | \$ 1,980 \$ | 2,040 \$ | 2,681 \$ | 2,761 \$ | 2,938 \$ | 4,020 \$ | 5,397 | | | | |
| Revenues: | | | | | | | | | | | |
| Premiums | \$ (1)\$ | (2)\$ | (1)\$ | (2)\$ | (2) \$ | (3)\$ | (5) | | | | |
| Policy fees | 172 | 163 | 167 | 166 | 168 | 335 | 326 | | | | |
| Net investment income: | | | | | | | | | | | |
| Base portfolio (3) | 170 | 178 | 151 | 138 | 127 | 348 | 244 | | | | |
| Alternative investments (4) | 29 | (32) | (6) | (2) | 41 | (3) | 68 | | | | |
| Other enhancements (5) | 14 | 5 | 9 | 8 | 5 | 19 | 9 | | | | |
| Total net investment income | 213 | 151 | 154 | 144 | 173 | 364 | 321 | | | | |
| Advisory fee and other income | 70 | 66 | 69 | 66 | 64 | 136 | 127 | | | | |
| Total operating revenues | 454 | 378 | 389 | 374 | 403 | 832 | 769 | | | | |
| Benefits and expenses: | | | | | | | | | | | |
| Policyholder benefits and losses incurred | 22 | 28 | 23 | 103 | 21 | 50 | 36 | | | | |
| Interest credited to policyholder account balances | 58 | 58 | 53 | 37 | 46 | 116 | 91 | | | | |
| Amortization of deferred policy acquisition costs | 58 | 68 | 51 | 8 | 61 | 126 | 111 | | | | |
| Non deferrable insurance commissions | 50 | 47 | 45 | 53 | 46 | 97 | 93 | | | | |
| Advisory fee expenses | 5 | 5 | 4 | 4 | 2 | 10 | 6 | | | | |
| General operating expenses | 63 | 63 | 61 | 63 | 68 | 126 | 126 | | | | |
| Total benefits and expenses | 256 | 269 | 237 | 268 | 244 | 525 | 463 | | | | |
| Pre-tax operating income (1) | \$ 198 \$ | 109 \$ | 152 \$ | 106 \$ | 159 \$ | 307 \$ | 306 | | | | |
| General and separate account reserves: | | | | | | | | | | | |
| Policyholder contract deposits and future policy benefits | \$ 17,479 \$ | 16,120 \$ | 14,561 \$ | 13,771 \$ | 11,784 \$ | 17,479 \$ | 11,784 | | | | |
| Separate account reserves | 41,890 | 41,085 | 40,746 | 39,043 | 40,896 | 41,890 | 40,896 | | | | |
| Total general and separate account reserves | \$ 59,369 \$ | 57,205 \$ | 55,307 \$ | <u>52,814</u> \$ | 52,680 \$ | <u>59,369</u> \$ | 52,680 | | | | |



Consumer Insurance - Retirement (Retirement Income Solutions)

| (in millions) | | | | Quarterly | | | Six Mont June | |
|--|----------|-------|------------------|------------------|------------------|---------|------------------|-----------|
| | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Net investment spreads: | | | | | | | | |
| Base yield (7) | 4.58 | % | 5.07% | 4.74% | 4.76% | 4.76% | 4.81% | 4.75% |
| Alternative investments (8) | 0.43 | % | (1.16)% | (0.55)% | (0.50)% | 0.90% | -0.35% | 0.72% |
| Other enhancements (9) | 0.13 | % | (0.10)% | 0.04% | 0.04% | 0.06% | 0.02% | 0.05% |
| Total yield | 5.14 | % | 3.81% | 4.23% | 4.30% | 5.72% | 4.48% | 5.52% |
| Cost of funds (a) | 1.54 | % | 1.56% | 1.48% | 1.56% | 1.65% | 1.55% | 1.73% |
| Net spread rate, as reported | 3.60 | % | 2.25% | 2.75% | 2.74% | 4.07% | 2.93% | 3.79% |
| Base net investment spread (b) | 3.04 | % | 3.51% | 3.26% | 3.20% | 3.11% | 3.26% | 3.02% |
| Surrender rates (10) | 4.9 | % | 4.8% | 5.7% | 6.0% | 6.4% | 4.8% | 6.3% |
| DAC rollforward: | | | | | | | | |
| Balance at beginning of period | \$ 2,14 | 2 \$ | 2,142 \$ | 1,911 \$ | 1,728 \$ | 1,545 | \$ 2,142 | \$ 1,529 |
| Deferrals | 12 | 4 | 121 | 169 | 170 | 177 | 245 | 321 |
| Operating amortization | (5 | 8) | (68) | (51) | (8) | (61) | (126) | (111) |
| Change from realized gains (losses) | | 0) | 32 | 58 | (9) | (25) | 2 | (62) |
| Change from unrealized gains (losses) | (10 | 0) | (85) | 55 | 30 | 92 | (185) | 51 |
| Balance at end of period | \$ 2,07 | 8 | 2,142 \$ | 2,142 \$ | <u> 1,911</u> \$ | 1,728 | \$ 2,078 | \$ 1,728 |
| Reserve rollforward: | | | | | | | | |
| Balance at beginning of period, gross | \$ 57,20 | 5 \$ | 55,307 \$ | 52,814 \$ | 52,680 \$ | 51,788 | \$ 55,307 | \$ 49,511 |
| Premiums and deposits | 1,98 | | 2,040 | 2,681 | 2,761 | 2,938 | 4,020 | 5,397 |
| Surrenders and withdrawals | (72 | 0) | (669) | (770) | (787) | (841) | (1,389) | (1,607) |
| Death and other contract benefits | (21 | 3) | (189) | (186) | (168) | (197) | (402) | (385) |
| Subtotal | 1,04 | .7 | 1,182 | 1,725 | 1,806 | 1,900 | 2,229 | 3,405 |
| Change in fair value of underlying assets and reserve accretion, net | | | | | | | | |
| of policy fees | 1,10 | 6 | 540 | 706 | (1,713) | (1,037) | 1,646 | (332) |
| Cost of funds (a) | - | 3 | 50 | 46 | 44 | 42 | 103 | 85 |
| Other reserve changes | | 2) | 126 | 16 | (3) | (13) | 84 | 11 |
| Total insurance reserves | \$ 59,36 | 9_\$_ | <u>57,205</u> \$ | <u>55,307</u> \$ | <u>52,814</u> \$ | 52,680 | \$ 59,369 | \$ 52,680 |

(a) Excludes the amortization of sales inducement assets.

(b) Excludes impact of alternative investments and other enhancements.



Consumer Insurance - Retirement (Group Retirement)

| (in millions) | | Six Months Ended June 30, | | | | | | | |
|--|--------------|------------------------------|-----------|-----------|--------|----|--------|----|--------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | | 2015 |
| Premiums and deposits (2) | \$ 1,837 | \$ 1,856 \$ | 1,944 \$ | 1,903 \$ | 1,562 | \$ | 3,693 | \$ | 3,073 |
| Revenues: | | | | | | | | | |
| Premiums | \$ 5 | \$ 7 \$ | 6 \$ | 5 \$ | 3 | \$ | 12 | \$ | 11 |
| Policy fees | 95 | 91 | 97 | 99 | 103 | | 186 | | 204 |
| Net investment income: | | | | | | | | | |
| Base portfolio (3) | 485 | 497 | 489 | 492 | 511 | | 982 | | 1,011 |
| Alternative investments (4) | 43 | (43) | (7) | (2) | 70 | | - | | 124 |
| Other enhancements (5) | 25 | 25 | 46 | 19 | 15 | | 50 | | 35 |
| Total net investment income | 553 | 479 | 528 | 509 | 596 | | 1,032 | | 1,170 |
| Advisory fee and other income | 52 | 52 | 55 | 54 | 55 | | 104 | | 110 |
| Total operating revenues | 705 | 629 | 686 | 667 | 757 | | 1,334 | | 1,495 |
| Benefits and expenses: | | | | | | | | | |
| Policyholder benefits and losses incurred | 13 | 10 | 8 | 19 | 17 | | 23 | | 30 |
| Interest credited to policyholder account balances | 281 | 279 | 284 | 277 | 278 | | 560 | | 556 |
| Amortization of deferred policy acquisition costs | 21 | 21 | 15 | (12) | 25 | | 42 | | 47 |
| Non deferrable insurance commissions | 19 | 20 | 22 | 14 | 18 | | 39 | | 35 |
| Advisory fee expenses | 17 | 17 | 22 | 22 | 13 | | 34 | | 29 |
| General operating expenses | 88 | 88 | 94 | 89 | 90 | | 176 | | 180 |
| Total benefits and expenses | 439 | 435 | 445 | 409 | 441 | | 874 | | 877 |
| Pre-tax operating income (1) | \$ 266 | \$ 194 \$ | 241 \$ | 258 \$ | 316 | \$ | 460 | \$ | 618 |
| General and separate account reserves: | | | | | | | | | |
| Future policy benefits | \$ 466 | \$ 472 \$ | 473 \$ | 479 \$ | 478 | \$ | 466 | \$ | 478 |
| Policyholder contract deposits | 38,866 | 38,276 | 37,901 | 37,669 | 37,540 | | 38,866 | | 37,540 |
| Separate account reserves | 31,464 | 31,309 | 31,536 | 30,733 | 33,593 | | 31,464 | | 33,593 |
| Total general and separate account reserves | 70,796 | 70,057 | 69,910 | 68,881 | 71,611 | | 70,796 | | 71,611 |
| Group Retirement mutual funds | 15,420 | 14,919 | 14,523 | 14,008 | 15,138 | | 15,420 | | 15,138 |
| Total reserves and Group Retirement mutual funds | \$ 86,216 | \$ 84,976 \$ | 84,433 \$ | 82,889 \$ | 86,749 | \$ | 86,216 | \$ | 86,749 |
| Saa Aaaammanning Notes on Dagas 12 to 16 | | | | | | | | | |



Consumer Insurance - Retirement (Group Retirement)

| (in millions) | | | Quarterly | | | Six Mont June | |
|--|---------------|-----------|----------------|---------------------|---------|------------------|-----------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Net investment spreads: | | | | | | | |
| Base yield (7) | 4.80% | 4.95% | 6 4.90% | 4.90% | 5.08% | 4.87% | 5.00% |
| Alternative investments (8) | 0.23% | (0.59) | 6 (0.29)% | (0.25)% | 0.42% | (0.18)% | 0.34% |
| Other enhancements (9) | 0.10% | 0.099 | 6 0.31% | 0.05% | 0.06% | 0.10% | 0.10% |
| Total yield | 5.13% | 4.45% | 4.92% | 4.70% | 5.56% | 4.79% | 5.44% |
| Cost of funds (a) | 2.90% | 2.949 | | 2.98% | 2.94% | 2.92% | 2.96% |
| Net spread rate, as reported | 2.23% | 1.51% | <u>6</u> 1.97% | 1.72% | 2.62% | 1.87% | 2.48% |
| Base net investment spread (b) | 1.90% | 2.019 | <u> </u> | 1.92% | 2.14% | 1.95% | 2.04% |
| Surrender rates (10) | 7.8% | 7.9% | <u>6</u> 10.7% | 11.4% | 8.4% | 7.8% | 8.9% |
| DAC rollforward: | | | | | | | |
| Balance at beginning of period | \$ 949 | \$ 1,007 | 970 | \$ 885 \$ | 813 | \$ 1,007 | \$ 839 |
| Deferrals | 18 | 19 | 25 | 23 | 15 | 37 | 30 |
| Operating amortization | (21) | (21 |) (15) |) 12 | (25) | (42) | (47) |
| Change from realized gains (losses) | (1) | | | - | - | 2 | 1 |
| Change from unrealized gains (losses) | (43) | (59 | | 50 | 82 | (102) | 62 |
| Balance at end of period | <u>\$ 902</u> | \$949 | 1,007 | \$ <u>970</u> \$ | 885 | \$ 902 | \$885_ |
| Reserve rollforward: | | | | | | | |
| Balance at beginning of period, gross | \$ 84,976 | \$ 84,433 | 82,889 | \$ 86,749 \$ | 87,094 | \$ 84,433 | \$ 86,176 |
| Premiums and deposits | 1,837 | 1,856 | | 1,903 | 1,562 | 3,693 | 3,073 |
| Surrenders and withdrawals | (1,668) | (1,677 | (2,247) |) (2,427) | (1,819) | (3,345) | (3,831) |
| Death and other contract benefits | (150) | (144 | (138) | (139) | (134) | (294) | (273) |
| Subtotal | 19 | 35 | (441) |) (663) | (391) | 54 | (1,031) |
| Change in fair value of underlying assets and reserve accretion, net | | | | | | | |
| of policy fees | 945 | 234 | · · · · · | (3,477) | (227) | 1,179 | 1,057 |
| Cost of funds | 276 | 274 | | 280 | 273 | 550 | 547 |
| Total reserves and Group Retirement mutual funds | \$ 86,216 | \$ 84,970 | 84,433 | \$ <u>82,889</u> \$ | 86,749 | \$ 86,216 | \$ 86,749 |

(a) Excludes the amortization of sales inducement assets.

(b) Excludes the impact of alternative investments and other enhancements.



American International Group, Inc. Variable Annuity Guaranteed Benefits (11)

Consumer Insurance - Retirement

| (in millions) | Quarterly | | | | | | | | | | | |
|---|-----------|--------|-----|-----------|-----------|-----------|--------|--|--|--|--|--|
| | | 2Q16 |] _ | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | | | | |
| Account value by benefit type (a) | | | | | | | | | | | | |
| Guaranteed Minimum Death Benefits (GMDB) only (b) | \$ | 60,438 | \$ | 62,224 \$ | 62,468 \$ | 61,405 \$ | 64,672 | | | | | |
| Guaranteed Minimum Income Benefits (GMIB) (c) | | 2,342 | | 2,367 | 2,443 | 2,429 | 2,647 | | | | | |
| Guaranteed Minimum Withdrawal Benefits (GMWB) (d) | | 39,202 | | 38,433 | 37,951 | 36,487 | 37,435 | | | | | |
| Liability by benefit type (a) | | | | | | | | | | | | |
| Guaranteed Minimum Death Benefits (GMDB) (b) | \$ | 461 | \$ | 462 \$ | 464 \$ | 471 \$ | 397 | | | | | |
| Guaranteed Minimum Income Benefits (GMIB) (c) | | 25 | | 26 | 27 | 27 | 16 | | | | | |
| Guaranteed Minimum Withdrawal Benefits (GMWB) (d) | | 2,710 | | 2,097 | 1,234 | 1,398 | 456 | | | | | |

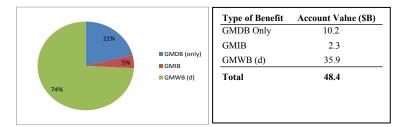
(a) Excludes assumed reinsurance business.

(b) A guaranteed minimum death benefit is an amount paid from a variable annuity upon the death of the owner. This benefit protects beneficiaries from market volatility and may be different than the account value. Each of these benefits may be subject to a maximum amount based on age of owner or dollar amount. "Guaranteed Minimum Death Benefits only" signifies that no other guarantees are present. Contracts with a guaranteed living benefit also have a guaranteed minimum death benefit.

(c) A guaranteed minimum income benefit establishes a minimum amount available to be annuitized regardless of actual performance in the product. The benefit is not available until a set number of years after contract issue.

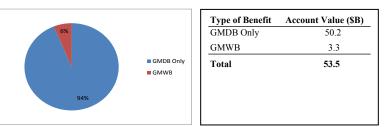
(d) A guaranteed minimum withdrawal benefit creates a guaranteed income stream which, within certain parameters, may continue for the life of the annuitant even if the entire contract value has been reduced to zero. The fair value of GMWB embedded derivatives is based on actuarial and capital market assumptions related to projected cash flows of rider fees and claims over the expected lives of the contracts. Also includes guaranteed minimum accumulation benefit (GMAB), which ensures a return of premium invested at the end of 10 years, based on premiums invested in a defined period. The liability for GMAB at June 30, 2016 was \$11 million.

Retirement Income Solutions



See Accompanying Notes on Pages 43 to 46.

Group Retirement





Consumer Insurance - Life

| (in millions) | | | | Six Months Ended June 30, | | | | |
|--|----------|--------------|--------------|------------------------------|--------------|--------------|--------------|-----------|
| | | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits (2) | \$ | 1,317 \$ | 1,251 \$ | 1,279 \$ | 1,223 \$ | 1,249 \$ | 2,568 \$ | 2,472 |
| Revenues: | | | | | | | | |
| Premiums | \$ | 762 \$ | 736 \$ | 674 \$ | 675 \$ | 702 \$ | 1,498 \$ | 1,410 |
| Policy fees | | 371 | 378 | 368 | 392 | 362 | 749 | 725 |
| Net investment income: | | | | | | | | |
| Base portfolio (3) | | 482 | 484 | 497 | 484 | 482 | 966 | 963 |
| Alternative investments (4) | | 35 | (36) | (5) | - | 62 | (1) | 106 |
| Other enhancements (5) | | 25 | 20 | 19 | 12 | 7 | 45 | 24 |
| Total net investment income | | 542 | 468 | 511 | 496 | 551 | 1,010 | 1,093 |
| Other income (12) | | 15 | 15 | 17 | 15 | 17 | 30 | 17 |
| Total operating revenues | | 1,690 | 1,597 | 1,570 | 1,578 | 1,632 | 3,287 | 3,245 |
| Benefits and expenses: | | | | | | | | |
| Policyholder benefits and losses incurred | | 961 | 942 | 868 | 1,037 | 965 | 1,903 | 1,907 |
| Interest credited to policyholder account balances | | 121 | 122 | 123 | 124 | 122 | 243 | 246 |
| Amortization of deferred policy acquisition costs | | 120 | 120 | 100 | 158 | 89 | 240 | 175 |
| Non deferrable insurance commissions | | 47 | 50 | 55 | 51 | 57 | 97 | 116 |
| General operating expenses | | 257 | 258 | 239 | 248 | 250 | 515 | 481 |
| Total benefits and expenses | | 1,506 | 1,492 | 1,385 | 1,618 | 1,483 | 2,998 | 2,925 |
| Pre-tax operating income (loss) (1) | \$ | 184 \$ | 105 \$ | 185 \$ | (40)\$ | 149 \$ | 289 \$ | 320 |
| Gross life insurance in force, end of period: | | | | | | | | |
| Domestic Life | \$ | 928,422 \$ | 928,485 \$ | 929,401 \$ | 920,665 \$ | 916,307 \$ | 928,422 \$ | 916,307 |
| International Life | | 105,269 | 104,816 | 103,001 | 100,484 | 100,325 | 105,269 | 100,325 |
| Total | \$ | 1,033,691 \$ | 1,033,301 \$ | 1,032,402 \$ | 1,021,149 \$ | 1,016,632 \$ | 1,033,691 \$ | 1,016,632 |
| See Accompanying Notes on Pages 43 to 46. | <u> </u> | | · · · | | | | | |



Consumer Insurance - Life

| (in millions) | | | | | Six Months Ended | | | | | |
|---|----------------|--|----------|--|--|--|---|--|--------|--|
| | | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | | 2015 |
| Life and A&H CPPE sales: (13) Term Whole Life Universal life Other life Single premium and unscheduled deposits A&H | \$ | 97 21 18 7 2 17 | \$ | 55 \$ 15 18 6 1 20 | 57 \$ 12 26 16 1 17 | 48 \$ 13 25 5 3 16 | 48 \$ 13 26 7 3 13 | 152 36 36 13 3 37 | \$ | 91 24 49 37 6 25 |
| Total | \$ | 162 | \$ | <u> </u> | 129 \$ | <u>10</u> \$ | 110 \$ | 277 | \$ | 232 |
| Life and A&H sales by distribution channel: Retail - Independent Retail - Affiliated (Career and AIG Direct) Total | \$ \$ | 140 22 162 | \$ \$ | 96 \$ 19 115 \$ | 103 \$ 26 129 \$ | 87 \$ 23 110 \$ | 84 \$ 26 110 \$ | 236 41 277 | \$ | 186 46 232 |
| Life and A&H sales by region: Domestic Life International Life Total | \$ \$ | 68 94 162 | \$ \$ | 67 \$ 48 115 \$ | 75 \$ 54 129 \$ | 66 \$ \$\$ | 62 48 110 \$ | 135 142 277 | \$ | 117 115 232 |
| Surrender/lapse rates: (14) Domestic Life: Independent distribution Career distribution International Life | | <u>6.9%</u> <u>6.9%</u> 2.9% | | 5.7% 7.0% 2.8% | <u>5.7%</u> 7.2% 3.0% | <u>5.2%</u> <u>7.5%</u> 2.9% | <u>5.0%</u> 7.1% 2.9% | <u>6.3%</u> 7.0% 2.9% | | <u>4.6%</u> 7.3% 2.9% |
| DAC/VOBA rollforward: Balance at beginning of period Deferrals Operating amortization Change from realized gains (losses) Change from unrealized gains (losses) Other changes Foreign exchange translation | \$ | 4,111 136 (120) 3 (86) - 3 | \$ | $ \begin{array}{r} 2.670 \\ 4,183 \\ 133 \\ (120) \\ 2 \\ (82) \\ \hline \underbrace{(5)}_{4,111} \\ 5 \end{array} $ | 4,055 \$ 123 (100) 3 79 24 (1) 4,183 \$ | $\begin{array}{c} 4,152 \\ 119 \\ (158) \\ 7 \\ (52) \\ (13) \end{array}$ | 4,032 109 (89) (3) 92 - 11 | 4,183 269 (240) 5 (168) - (2) | \$ | 4,051 213 (175) (3) 85 (19) |
| Balance at end of period Reserve rollfoward: Balance at beginning of period, gross Premiums and deposits Surrenders and withdrawals Death and other contract benefits Subtotal Change in fair value of underlying assets and reserve accretion, net of policy fees Cost of funds Other reserve changes Foreign exchange translation Balance at end of period Reinsurance ceded Total insurance reserves | \$ \$ \$ | 4,047 34,393 1,292 (241) (231) 820 (241) 121 (569) 234 34,758 (1,363) 33,395 | ss | <u>4,111</u> \$ 34,170 \$ 1,236 (227) (258) 751 (178) 122 (462) (10) 34,393 (1,401) 32,992 \$ | $\begin{array}{r} 4,183 \\ 33,839 \\ 1,279 \\ (184) \\ (190) \\ 905 \\ (208) \\ 123 \\ (549) \\ 60 \\ 34,170 \\ (1,395) \\ 32,775 \\ \$ \end{array}$ | 4,055 \$ 33,640 \$ 1,223 (189) (257) 777 (266) 124 (364) (72) 33,839 (1,429) 32,410 \$ | 4,152 \$ 33,482 \$ 1,249 (164) (260) \$ 825 (186) 122 (610) 7 33,640 (1,444) \$ 32,196 \$ | 4,047 34,170 2,528 (468) (489) 1,571 (419) 243 (1,031) 224 34,758 (1,363) 33,395 | \$\$ | 4,152 33,536 2,472 (386) (507) 1,579 (328) 246 (1,106) (287) 33,640 (1,444) 32,196 |
| Domestic Life International Life Total insurance reserves | \$ | 29,195 4,200 33,395 | \$ | 29,240 3,752 32,992 \$ | 29,176 3,599 32,775 \$ | 29,037 3,373 32,410 \$ | 28,899 3,297 32,196 \$ | 29,195 4,200 33,395 | \$ | 28,899 3,297 32,196 |



Consumer Insurance - Personal Insurance

| (in millions) | | | Qu | arterly | | | | Six Mon Jur | ths 1 ne 3(| |
|--|-------------|-------------|-----------|----------------|---|----------|-------|--------------------|----------------|-------|
| | 2Q16 | 1Q16 | | 4Q15 | | 3Q15 | 2Q15 | 2016 |] | 2015 |
| Net premiums written | \$ 2,922 | \$ 2,812 | \$ | 2,719 \$ | | 3,016 \$ | 2,930 | \$ 5,734 | \$ | 5,845 |
| Net premiums earned | \$ 2,862 | \$ 2,770 | \$ | 2,734 \$ | 5 | 2,819 \$ | 2,806 | \$ 5,632 | \$ | 5,605 |
| Losses and loss adjustment expenses incurred | 1,593 | 1,454 | | 1,521 | | 1,506 | 1,480 | 3,047 | | 3,125 |
| Acquisition expenses: | | | | | | | | | | |
| Amortization of deferred policy acquisition costs | 507 | 480 | | 493 | | 504 | 490 | 987 | | 977 |
| Other acquisition expenses | 233 | 242 | | 315 | | 296 | 294 | 475 | | 572 |
| Total acquisition expenses | 740 | 722 | | 808 | | 800 | 784 | 1,462 | | 1,549 |
| General operating expenses | 403 | 423 | | 479 | | 503 | 535 | 826 | | 1,013 |
| Underwriting income (loss) | 126 | 171 | | (74) | | 10 | 7 | 297 | | (82) |
| Net investment income (loss): | | | | | | | | | | |
| Interest and dividends | 69 | 65 | | 52 | | 55 | 55 | 134 | | 111 |
| Alternative investments | (9) | (12) | | (7) | | - | 7 | (21) | | 16 |
| Other investment income | (3) | 2 | | - | | 1 | 5 | (1) | | 7 |
| Investment expenses | (4) | (4) | | (3) | | (4) | (4) | (8) | | (8) |
| Total net investment income | 53 | 51 | | 42 | | 52 | 63 | 104 | | 126 |
| Pre-tax operating income (loss) | \$ 179 | \$ 222 | \$ | (32) \$ | 5 | 62 \$ | 70 | \$ 401 | \$ | 44 |
| Underwriting ratios: (18) | | | | | | | | | | |
| Loss ratio | 55.7 | 52.5 | | 55.6 | | 53.4 | 52.7 | 54.1 | | 55.8 |
| Catastrophe losses and reinstatement premiums | (2.1) | (1.1) | | (0.3) | | (2.0) | (0.5) | (1.6) | | (1.4) |
| Prior year development net of premium adjustments | 1.4 | 1.8 | | (1.5) | | 1.6 | 0.6 | 1.6 | | 0.2 |
| Accident year loss ratio, as adjusted (19) | 55.0 | 53.2 | | 53.8 | | 53.0 | 52.8 | 54.1 | | 54.6 |
| Acquisition ratio | 25.9 | 26.1 | | 29.6 | | 28.4 | 27.9 | 26.0 | | 27.6 |
| General operating expense ratio | 14.1 | 15.3 | | 17.5 | | 17.8 | 19.1 | 14.7 | _ | 18.1 |
| Expense ratio | 40.0 | 41.4 | | 47.1 | | 46.2 | 47.0 | 40.7 | _ | 45.7 |
| Combined ratio | 95.7 | 93.9 | | 102.7 | | 99.6 | 99.7 | 94.8 | | 101.5 |
| Catastrophe losses and reinstatement premiums | (2.1) | (1.1) | | (0.3) | | (2.0) | (0.5) | (1.6) | | (1.4) |
| Prior year development net of premium adjustments | 1.4 | 1.8 | | (1.5) | | 1.6 | 0.6 | 1.6 | _ | 0.2 |
| Accident year combined ratio, as adjusted | 95.0 | 94.6 | | 100.9 | | 99.2 | 99.8 | 94.8 | | 100.3 |
| Noteworthy items (pre-tax): | | | | | | | | | | |
| Catastrophe-related losses (15) | \$ 59 | \$ 29 | \$ | 10 \$ | 5 | 58 \$ | 16 | \$ 88 | \$ | 77 |
| Severe losses (16) | 16 | - | | - | | - | - | 16 | | 12 |
| Prior year loss reserve development (favorable) unfavorable, net of | | | | | | | | | | |
| reinsurance and premium adjustments | (39) | (48) | | 40 | | (46) | (17) | (87) | | (13) |
| Net loss and loss expense reserve by line of business (at period end): | · · | | | | | | | | | |
| Personal Lines | 2,856 | 2,732 | | 2,661 | | 2,814 | 2,816 | 2,856 | | 2,816 |
| Accident and Health | 1,730 | 1,647 | | 1,662 | | 1,600 | 1,667 | 1,730 | | 1,667 |
| Total | \$ 4,586 | \$ | \$ | 4,323 \$ | 5 | 4,414 \$ | 4,483 | \$ 4,586 | \$ | 4,483 |
| Saa Aaammanying Notas on Pagas 13 to 16 | 10 0 0 | 1 | · · · · · | 2 - | | , + | , | 7- 20 | | , |



American International Group, Inc. Net Premiums Written by Line of Business and Region

Consumer Insurance - Personal Insurance

| (in millions) | | | | Qu | arterly | | | | | Six Mont Jun | | |
|--|-------------|-----|-------|----|---------|----|--------|----|---------|-----------------|-----|---------|
| | 2Q16 | | 1Q16 | | 4Q15 | | 3Q15 | | 2Q15 | 2016 |] | 2015 |
| By Line of Business: | - | 1 - | | _ | | _ | | _ | | | 1 - | |
| Personal Lines | \$ 1,683 | \$ | 1,524 | \$ | 1,635 | \$ | 1,696 | \$ | 1,692 | \$ 3,207 | \$ | 3,259 |
| Accident and Health | 1,239 | | 1,288 | | 1,084 | | 1,320 | | 1,238 | 2,527 | | 2,586 |
| Total net premiums written | \$ 2,922 | \$ | 2,812 | \$ | 2,719 | \$ | 3,016 | \$ | 2,930 | \$ 5,734 | \$ | 5,845 |
| By Region: | | | | | | | | | | | | |
| Americas | \$ 981 | \$ | 952 | \$ | 904 | \$ | 1,047 | \$ | 947 | \$ 1,933 | \$ | 1,859 |
| EMEA | 419 | | 532 | | 391 | | 446 | | 444 | 951 | | 1,017 |
| Asia Pacific | 1,522 | | 1,328 | | 1,424 | | 1,523 | | 1,539 | 2,850 | | 2,969 |
| Total net premiums written | \$ 2,922 | \$ | 2,812 | \$ | 2,719 | \$ | 3,016 | \$ | 2,930 | \$ 5,734 | \$ | 5,845 |
| Foreign exchange effect on worldwide premiums: | | | | | | | | | | | | |
| Change in net premiums written | | | | | | | | | | | | |
| Increase (decrease) in original currency over prior-year period (17) | (0.7) % | | 0.8 | % | 3.6 | % | 3.5 | % | 2.0 % | - % | | 1.7 % |
| Foreign exchange effect | 0.4 | | (4.3) | | (8.7) | | (10.4) | | (9.8) | (1.9) | | (9.0) |
| Increase (decrease) as reported in U.S. dollars | (0.3) % | | (3.5) | % | (5.1) | % | (6.9) | % | (7.8) % | (1.9) % | | (7.3) % |



Consumer Insurance - Personal Insurance North America

| | | | | | | | Six Mon | ths l | Ended |
|---|------------|-----|--------|----------|---------|-------|-------------|-------|-------|
| (in millions) | | | Q | uarterly | | | Jur | ne 30 |), |
| | 2Q16 |] | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | | 2015 |
| Net premiums written | \$ 862 | \$ | 823 \$ | 749 \$ | 874 \$ | 800 | \$ 1,685 | \$ | 1,572 |
| Net premiums earned | \$ 834 | \$ | 805 \$ | 783 \$ | 795 \$ | 799 | \$ 1,639 | \$ | 1,579 |
| Losses and loss adjustment expenses incurred | 469 | | 441 | 429 | 393 | 405 | 910 | | 951 |
| Acquisition expenses: | | | | | | | | | |
| Amortization of deferred policy acquisition costs | 113 | | 110 | 109 | 116 | 105 | 223 | | 206 |
| Other acquisition expenses | 96 | | 89 | 108 | 102 | 105 | 185 | | 200 |
| Total acquisition expenses | 209 | 1 - | 199 | 217 | 218 | 210 | 408 | | 406 |
| General operating expenses | 86 | | 97 | 86 | 107 | 121 | 183 | | 209 |
| Underwriting income (loss) | 70 | 1 - | 68 | 51 | 77 | 63 | 138 | | 13 |
| Net investment income: | | | | | | | | | |
| Interest and dividends | 32 | | 30 | 20 | 21 | 20 | 62 | | 41 |
| Alternative investments | 10 | | (10) | (1) | (2) | 6 | - | | 13 |
| Other investment income | (4) | | (5) | - | (2) | 3 | (9) | | 3 |
| Investment expenses | (2) | | (2) | (1) | (1) | (1) | (4) | | (2) |
| Total net investment income | 36 | 1 - | 13 | 18 | 16 | 28 | 49 | | 55 |
| Pre-tax operating income | \$ 106 | \$ | 81 \$ | 69 \$ | 93 \$ | 91 | \$ 187 | \$ | 68 |
| Underwriting ratios: (18) | | | | | | | | | |
| Loss ratio | 56.2 | | 54.8 | 54.8 | 49.4 | 50.7 | 55.5 | | 60.2 |
| Catastrophe losses and reinstatement premiums | (1.5) | | (2.8) | (0.6) | (0.6) | (2.0) | (2.1) | | (4.8) |
| Prior year development net of premium adjustments | 1.5 | | 0.7 | (1.1) | 4.0 | 3.0 | 1.1 | | 2.6 |
| Accident year loss ratio, as adjusted (19) | 56.2 | | 52.7 | 53.1 | 52.8 | 51.7 | 54.5 | | 58.0 |
| Acquisition ratio | 25.1 | | 24.7 | 27.7 | 27.4 | 26.3 | 24.9 | | 25.7 |
| General operating expense ratio | 10.3 | | 12.0 | 11.0 | 13.5 | 15.1 | 11.2 | | 13.2 |
| Expense ratio | 35.4 | | 36.7 | 38.7 | 40.9 | 41.4 | 36.1 | | 38.9 |
| Combined ratio | 91.6 | 1 - | 91.5 | 93.5 | 90.3 | 92.1 | 91.6 | | 99.1 |
| Catastrophe losses and reinstatement premiums | (1.5) | | (2.8) | (0.6) | (0.6) | (2.0) | (2.1) | | (4.8) |
| Prior year development net of premium adjustments | 1.5 | | 0.7 | (1.1) | 4.0 | 3.0 | 1.1 | | 2.6 |
| Accident year combined ratio, as adjusted | 91.6 | | 89.4 | 91.8 | 93.7 | 93.1 | 90.6 | | 96.9 |
| Noteworthy items (pre-tax): | | | | | | | | | |
| Catastrophe-related losses (15) | \$ 13 | \$ | 22 \$ | 5 \$ | 5 \$ | 16 | \$ 35 | \$ | 77 |
| Severe losses (16) | 16 | | - | - | - | - | 16 | | 12 |
| Prior year loss reserve development (favorable) unfavorable, net of | | | | | | | | | |
| reinsurance and premium adjustments | \$ (13) | \$ | (5) \$ | 8 \$ | (32) \$ | (24) | \$ (18) | \$ | (42) |
| See Accompanying Notes on Pages 43 to 46 | | | | | | | | | |



Consumer Insurance - Personal Insurance International

| (in millions) | | | Qu | arterly | | | Six Mon Jun | ths I ie 30 | |
|---|-------------|-----|----------|----------|----------|-------|--------------------|----------------|-------|
| | 2Q16 | 1 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 1 | 2015 |
| Net premiums written | \$ 2,060 | \$ | 1.989 \$ | 1,970 \$ | 2,142 \$ | 2.130 | \$ 4.049 | \$ | 4.273 |
| Net premiums earned | \$ 2,028 | \$ | 1,965 \$ | 1,951 \$ | 2,024 \$ | 2,007 | \$ 3,993 | \$ | 4,026 |
| Losses and loss adjustment expenses incurred | 1,124 | | 1,013 | 1,092 | 1,113 | 1,075 | 2,137 | | 2,174 |
| Acquisition expenses: | , | | , | , | , | , | , | | , |
| Amortization of deferred policy acquisition costs | 394 | | 370 | 384 | 388 | 385 | 764 | | 771 |
| Other acquisition expenses | 137 | | 153 | 207 | 194 | 189 | 290 | | 372 |
| Total acquisition expenses | 531 | 1 - | 523 | 591 | 582 | 574 | 1,054 | - | 1,143 |
| General operating expenses | 317 | | 326 | 393 | 396 | 414 | 643 | | 804 |
| Underwriting income (loss) | 56 | 1 - | 103 | (125) | (67) | (56) | 159 | _ | (95) |
| Net investment income: | | | | | × , | | | | () |
| Interest and dividends | 37 | | 35 | 32 | 34 | 35 | 72 | | 70 |
| Alternative investments | (19) | | (2) | (6) | 2 | 1 | (21) | | 3 |
| Other investment income | 1 | | 7 | - | 3 | 2 | 8 | | 4 |
| Investment expenses | (2) | | (2) | (2) | (3) | (3) | (4) | | (6) |
| Total net investment income | 17 | | 38 | 24 | 36 | 35 | 55 | | 71 |
| Pre-tax operating income (loss) | \$ 73 | \$ | 141 \$ | (101) \$ | (31) \$ | (21) | \$ 214 | \$ | (24) |
| Underwriting ratios: (18) | | | | | | | | | |
| Loss ratio | 55.4 | | 51.6 | 56.0 | 55.0 | 53.6 | 53.5 | | 54.0 |
| Catastrophe losses and reinstatement premiums | (2.2) | | (0.4) | (0.3) | (2.6) | - | (1.3) | | - |
| Prior year development net of premium adjustments | 1.2 | | 2.2 | (1.6) | 0.7 | (0.4) | 1.7 | | (0.7) |
| Accident year loss ratio, as adjusted | 54.4 | 1 - | 53.4 | 54.1 | 53.1 | 53.2 | 53.9 | 1 - | 53.3 |
| Acquisition ratio | 26.2 | | 26.6 | 30.3 | 28.8 | 28.6 | 26.4 | | 28.4 |
| General operating expense ratio | 15.6 | | 16.6 | 20.1 | 19.6 | 20.6 | 16.1 | | 20.0 |
| Expense ratio | 41.8 | | 43.2 | 50.4 | 48.4 | 49.2 | 42.5 | | 48.4 |
| Combined ratio | 97.2 | | 94.8 | 106.4 | 103.4 | 102.8 | 96.0 | | 102.4 |
| Catastrophe losses and reinstatement premiums | (2.2) | | (0.4) | (0.3) | (2.6) | - | (1.3) | | - |
| Prior year development net of premium adjustments | 1.2 | | 2.2 | (1.6) | 0.7 | (0.4) | 1.7 | | (0.7) |
| Accident year combined ratio, as adjusted | 96.2 | | 96.6 | 104.5 | 101.5 | 102.4 | 96.4 | | 101.7 |
| Noteworthy items (pre-tax): | | | | | | | | | |
| Catastrophe-related losses (15) | \$ 46 | \$ | 7 \$ | 5 \$ | 53 \$ | - | \$ 53 | \$ | - |
| Severe losses (16) | - | | - | - | - | - | - | | - |
| Prior year loss reserve development (favorable) unfavorable, net of | | | | | | | | | |
| reinsurance and premium adjustments | \$ (26) | \$ | (43) \$ | 32 \$ | (14) \$ | 7 | \$ (69) | \$ | 29 |
| See Accompanying Notes on Pages 43 to 46 | | | | | | | | | |



American International Group, Inc. Notes

Consumer Insurance

Basis of Presentation:

Consumer Insurance presents its results in the following operating segments:

Retirement: product lines include Fixed Annuities, with products including deferred fixed annuities and immediate annuities; Retirement Income Solutions, with products including variable and index annuities; Group Retirement, with products including retirement plans, annuity and investment products for employees of education, healthcare and other sponsoring companies; and Retail Mutual Funds. Periods through 2Q16 also included results for AIG Advisor Group, our network of independent broker-dealers, which was sold in May 2016.

Life: includes the following product lines: Traditional Life, Universal Life, International Life, Accident & Health (A&H), Endowments and Group Benefits of the Life Insurance Companies.

Personal Insurance: Personal Insurance - North America and Personal Insurance - International include the following product lines: Automobile, Property, Warranty Service Programs, and A&H and Group Benefits of the Non-Life Insurance Companies.

Selected operating statistics are provided for the Fixed Annuities, Retirement Income Solutions, and Group Retirement product lines in the Retirement operating segment, as well as the Personal Insurance - North America and Personal Insurance - International in the Personal Insurance operating segment. Operating statistics are not separately presented for Advisory Services and Retail Mutual Funds, which are included in the Retirement operating segment.

Consumer Insurance operations are conducted through the Life Insurance Companies as well as the Non-Life Insurance Companies.

Consumer Insurance operates in three major geographic areas: the Americas (which includes the United States, Canada, Latin America, the Caribbean and Bermuda), Asia Pacific (which includes Japan, China, Korea, Singapore, Vietnam, Thailand, Australia, Indonesia and other Asia Pacific nations), and EMEA (which includes the United Kingdom, Ireland, Continental Europe, the Russian Federation, India, the Middle East and Africa).

Consumer Insurance products are distributed primarily to individual consumers or groups of consumers through a diverse, multi-channel distribution network that includes broker-dealers, agencies and independent marketing organizations, banks, brokers, partnerships, travel agents, affiliated financial advisors, and direct-to-consumer platforms.

Net investment income is attributed to the operating segments of Commercial Insurance and Consumer Insurance based on internal models consistent with the nature of the underlying businesses.

For Consumer Insurance - Personal Insurance, we estimate investable funds based primarily on loss reserves and unearned premiums. The net investment income allocation is calculated based on these estimated investable funds consistent with the approximate duration of the liabilities and a capital allocation for each operating segment.

For Consumer Insurance - Retirement and Consumer Insurance - Life, net investment income is attributed based on invested assets from segregated product line portfolios held in our Life Insurance Companies. The fundamental investment strategy for these product line portfolios is to maintain primarily a diversified, high quality portfolio of fixed maturity securities and, to the extent practicable, to approximately match established duration targets based on characteristics of the underlying liabilities. All invested assets of the Life Insurance Companies in excess of liabilities are allocated based on internal estimates of target statutory capital for each product line.



Consumer Insurance

<u>Notes</u>

(1) Consumer pre-tax operating income and AIG consolidated pre-tax income in 4Q15 and 3Q15 included the net effect of adjustments to reflect the review and update of certain assumptions used to amortize DAC and related items for interest-sensitive products, including life and annuity spreads, mortality rates, surrender rates and variable annuity growth rates. The update of actuarial assumptions also included adjustments to reserves for universal life with secondary guarantees, group benefit claim reserves, loss recognition for certain long-term care products, and adjustments to the valuation of variable annuity GMWB features that are accounted for as embedded derivatives. Changes in the fair value of such embedded derivatives are recorded in net realized capital gains (losses) and, together with related DAC adjustments, are excluded from pre-tax operating income. In the aggregate, the net effect of adjustments to reflect the review and update of actuarial assumptions increased (decreased) pre-tax operating income as follows:

| | Life | | Fixed Annuities | Retirement Solutio | | Group Retirement | Total Cons | umer |
|---|-------------|-------|--------------------|-----------------------|-------|---------------------|------------|-------|
| (in millions) | 4Q15 | 3Q15 | 3Q15 | 4Q15 | 3Q15 | 3Q15 | 4Q15 | 3Q15 |
| Policy fees | \$ - \$ | 21 | \$- | \$-\$ | - | \$ - | \$-\$ | 21 |
| Interest credited to policyholder account balances | - | - | 47 | - | 19 | 8 | - | 74 |
| Amortization of deferred policy acquisition costs | - | (48) | 45 | - | 42 | 40 | - | 79 |
| Policyholder benefits and claims incurred | 11 | (130) | - | - | (61) | - | 11 | (191) |
| Pre-tax operating income (loss) | \$ 11 \$ | (157) | \$ 92 | s - s | - | \$ 48 | \$ 11 \$ | (17) |
| Changes in DAC related to net realized capital gains (losses) | - | - | - | (10) | 21 | - | (10) | 21 |
| Net realized capital gains (losses) | - | - | - | 37 | (113) | 74 | 37 | (39) |
| Increase (decrease) to pre-tax income (loss) | \$ 11 \$ | (157) | \$ 92 | \$ 27 \$ | (92) | \$ 122 | \$ | (35) |

(2) Premiums and deposits is a non-GAAP financial measure.

The following table presents a reconciliation of Retirement premiums and deposits to GAAP premiums:

| (in millions) | | | (| Quarterly | | | | hs Ended e 30, |
|------------------------|----------|----|-----------------|-----------|----------|---------|-----------|-------------------|
| | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits* | \$ 6,431 | \$ | 6,853 \$ | 7,037 \$ | 6,625 \$ | 6,070 | \$ 13,284 | \$ 11,579 |
| Deposits | (6,377 | 0 | (6,801) | (6,999) | (6,542) | (6,046) | (13,178) | (11,537) |
| Other | (2 |) | 2 | 3 | (46) | 20 | - | 48 |
| Premiums | \$ 52 | \$ | 54 \$ | 41 \$ | 37 \$ | 44 | \$ 106 | \$ 90 |

* Excludes activity related to closed blocks of fixed and variable annuities.

The following table presents a reconciliation of Retirement Fixed Annuity premiums and deposits to GAAP premiums:

| (in millions) | | | Quarterly | | | | hs Ended e 30, |
|------------------------|-------------|----------------|-----------------|----------|-------|----------|-------------------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits* | \$ 1,208 | \$ 1,634 \$ | 1,247 \$ | 1,121 \$ | 650 | \$ 2,842 | \$ 1,334 |
| Deposits | (1,160) | (1,589) | (1,215) | (1,042) | (629) | (2,749) | (1,303) |
| Other | - | 4 | 4 | (45) | 22 | 4 | 53 |
| Premiums | \$ 48 | \$ 49 \$ | 36 \$ | 34 \$ | 43 | \$ 97 | \$ 84 |

* Excludes activity related to closed blocks of fixed and variable annuities.



Consumer Insurance

The following table presents a reconciliation of Retirement Income Solutions premiums and deposits to GAAP premiums:

| (in millions) | | (| Quarterly | | | Six Month June | |
|------------------------|-------------|----------------|-----------------|----------|---------|-------------------|---------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits* | \$ 1,976 | \$ 2,038 \$ | 2,677 \$ | 2,758 \$ | 2,936 | \$ 4,014 \$ | 5,393 |
| Deposits | (1,975) | (2,038) | (2,677) | (2,759) | (2,936) | (4,013) | (5,393) |
| Other | (2) | (2) | (1) | (1) | (2) | (4) | (5) |
| Premiums | \$ (1) | \$ (2) \$ | (1) \$ | (2) \$ | (2) | \$ (3) \$ | 5 (5) |

* Excludes activity related to closed blocks of fixed and variable annuities.

The following table presents a reconciliation of Retail Mutual Fund premiums and deposits to GAAP premiums:

| (in millions) | | (| Quarterly | | | Six Mont June | |
|-----------------------|-------------|-----------------------|-----------------|--------|-------|------------------|-------------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits | \$ 1,410 | \$ 1,325 \$ | 1,169 \$ | 843 \$ | 922 | \$ 2,735 | \$ 1,779 |
| Deposits | (1,410) | (1,325) | (1,169) | (843) | (922) | (2,735) | (1,779) |
| Other | - | - | - | - | - | - | |
| Premiums | \$ - | \$ - \$ | - \$ | - \$ | - | \$ - | \$ <u>-</u> |

The following table presents a reconciliation of Group Retirement premiums and deposits to GAAP premiums:

| (in millions) | | (| Quarterly | | | Six | Mont Jun | ths Ei e 30, | |
|-----------------------|-------------|----------------|-----------|----------------|---------|-----|-------------|-----------------|---------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 201 | 5 | | 2015 |
| Premiums and deposits | \$ 1,837 | \$ 1,856 \$ | 1,944 \$ | \$ 1,903 \$ | 1,562 | \$ | 3,693 | \$ | 3,073 |
| Deposits | (1,832) | (1,849) | (1,938) | (1,898) | (1,559) | (| 3,681) | | (3,062) |
| Other | - | - | - | - | - | | - | _ | - |
| Premiums | \$ 5 | \$ 7 \$ | 6 9 | \$ 5 \$ | 3 | \$ | 12 | \$ | 11 |

The following table presents a reconciliation of Life premiums and deposits to GAAP premiums:

| (in millions) | | (| Quarterly | | | Six Month June | ded |
|------------------------|-------------|----------------|-----------|----------|-------|-----------------------|-------------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Premiums and deposits* | \$ 1,317 | \$ 1,251 \$ | 1,279 \$ | 1,223 \$ | 1,249 | \$ 2,568 | \$ 2,472 |
| Deposits | (372) | (364) | (413) | (369) | (380) | (736) | (758) |
| Other | (183) | (151) | (192) | (179) | (167) | (334) | (304) |
| Premiums | \$ 762 | \$ 736 \$ | 674 \$ | 675 \$ | 702 | \$ 1,498 | \$ 1,410 |

* Includes assumed premiums for certain Health products distributed by Laya Healthcare, which were assumed by a Commercial Insurance affiliate effective 1Q16.



Consumer Insurance

- (3) Base portfolio investment income includes interest, dividends and foreclosed real estate income, net of investment expenses.
- (4) Alternative investment income includes income on hedge funds, private equity funds and affordable housing partnerships. Hedge funds for which we elected the fair value option are recorded as of the balance sheet date. Other hedge funds are generally reported on a one-month lag, while private equity funds are generally reported on a one-quarter lag.
- (5) Net investment income other enhancements include call and tender income, changes in market value of investments accounted for under the fair value option, interest received on defaulted investments (other than foreclosed real estate) and other miscellaneous investment income, including income of certain partnership entities that are required to be consolidated.
- (6) Net flows are provided for Fixed Annuities, Retirement Income Solutions, Retail Mutual Funds and Group Retirement. Annuity net flows represent premiums and deposits less death, surrender and other withdrawal benefits. Net flows related to mutual funds represent deposits less withdrawals. Life Insurance, Advisory Services, Group Benefits and Personal Insurance are not included in net flows. Net flows exclude activity related to closed blocks of fixed and variable annuities.
- (7) Includes return on base portfolio. Quarterly results are annualized.
- (8) Includes incremental effect on base yield of alternative investments. Quarterly results are annualized.
- (9) Includes incremental effect on base yield of other enhancements. Quarterly results are annualized.
- (10) Annuity surrender rates represent actual or annualized surrenders and withdrawals as a percentage of average account value.
- (11) Consumer Insurance uses reinsurance, product design and hedging to mitigate risks related to guaranteed benefits in individual annuity contracts. Certain GMDB benefits written before 2004 and the majority of GMIB benefits (which are not currently offered) are reinsured. Risk mitigation product design features for GMWB include rider fees indexed to an equity market volatility index, required minimum allocations to fixed accounts, and the use of volatility control funds. After reflecting product risk-mitigating features, we hedge our remaining economic exposure to market risk within GMWB and GMAB liabilities (GMAB is not currently offered) through our variable annuity hedging program, which is designed to provide additional protection against large and combined movements in interest rates, equity prices, credit spreads and market volatility under multiple scenarios. See Enterprise Risk Management Life Insurance Companies Key Insurance Risks Variable Annuity Risk Management and Hedging Program in our Annual Report on Form 10-K for the year ended December 31, 2015 for an additional discussion.
- (12) Life Other income is primarily related to Laya Healthcare commission and profit sharing revenues received from insurers for distribution of their products. We acquired Laya Healthcare on March 31, 2015.
- (13) Life and A&H sales are shown on a continuous payment premium equivalent (CPPE) basis. Life insurance sales include periodic premiums from new business expected to be collected over a one-year period and 10 percent of unscheduled and single premiums from new and existing policyholders. Sales of A&H insurance represent annualized first-year premium from new policies.
- (14) Life insurance lapse rates are reported on a 90-day lag basis to include grace period processing. International lapse rates represent Fuji Life (Japan).
- (15) Natural catastrophe losses (CATs) are generally weather or seismic events having a net impact on AIG in excess of \$10 million each. Catastrophes also include certain man-made events, such as terrorism and civil disorders that meet the \$10 million threshold.
- (16) Severe losses are defined as non-catastrophic individual first party losses greater than \$10 million, net of related reinsurance and salvage and subrogation.
- (17) Computed using a constant exchange rate for each period.
- (18) Underwriting ratios are computed as follows:
 - a) Loss ratio = Losses and loss adjustment expenses incurred ÷ Net premiums earned (NPE)
 - b) CATs and reinstatement premiums = $[Loss and loss adjustment expenses incurred (CATs)] \div [NPE + Reinstatement premiums (RIPs) related to catastrophes] Loss ratio$
 - c) Prior year development net of premium adjustments = [Loss and loss adjustment expenses incurred Prior year loss reserve development (favorable) unfavorable (PYD), net of reinsurance] ÷ [NPE + RIPs related to prior year catastrophes + (Additional) returned premium related to prior year development] – Loss ratio
 - d) Net reserve discount = -1*[Net reserve discount (benefit) charge ÷ NPE] (Note: any rounding will go into this line since Accident year loss ratio, as adjusted is calculated independently.)
 - e) Accident year loss ratio, as adjusted = [Loss and loss adjustment expenses incurred CATs PYD Net reserve discount (benefit) charge] ÷ [NPE + RIPs related to catastrophes + RIPs related to prior year catastrophes + (Additional) returned premium related to PYD]
 - f) Acquisition ratio = Total acquisition expenses ÷ NPE
 - g) General operating expense ratio = General operating expenses \div NPE
 - h) Expense ratio = Acquisition ratio + General operating expenses ratio
 - i) Combined ratio = Loss ratio + Expense ratio
 - j) Accident year combined ratio = Accident year loss ratio, as adjusted + Expense ratio
- (19) The 2Q16 accident year loss ratio, as adjusted, includes a single large loss event which totaled \$33 million, of which \$16 million was related to first party losses (meeting the definition of severe losses) and \$17 million was related to third party losses, impacting the personal property business in the U.S.



American International Group, Inc. Operating Results

Corporate and Other

| (in millions) | | | Quarterly | | | | ths Ended e 30, |
|---|----------|-------------|-----------|----------|-------|------------|--------------------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Revenues: | | | | | | | |
| Premiums | \$ (16) | \$ 90 \$ | 38 \$ | 10 \$ | 24 | \$ 74 | \$ 41 |
| Net investment income | 146 | 211 | 172 | 170 | 111 | 357 | 275 |
| Other income (loss) | 320 | (95) | 421 | (71) | 984 | 225 | 1,845 |
| Total operating revenues | 450 | 206 | 631 | 109 | 1,119 | 656 | 2,161 |
| Benefits and expenses: | | | | | | | |
| Policyholder benefits and losses incurred | 214 | 138 | 658 | 102 | (28) | 352 | 67 |
| General operating expenses (1) | 465 | 467 | 468 | 300 | 443 | 932 | 876 |
| Interest expense | 315 | 334 | 309 | 320 | 332 | 649 | 684 |
| Total benefits and expenses | 994 | 939 | 1,435 | 722 | 747 | 1,933 | 1,627 |
| Pre-tax operating income (loss) | \$ (544) | \$ (733) \$ | (804) \$ | (613) \$ | 372 | \$ (1,277) | \$ 534 |



American International Group, Inc. Operating Results

Corporate and Other

| | | | | | | Six Month | is Ended | |
|--|---------|---------------|-----------|----------|-------|---------------|----------|--|
| (in millions) | | | Quarterly | | | June | ine 30, | |
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 | |
| Pre-tax operating income (loss): | | | | | | | | |
| Equity in pre-tax operating earnings of AerCap (2) | \$ - | \$ - \$ | - \$ | - \$ | 127 | \$ - \$ | S 255 | |
| Fair value of PICC investments | (44 |) (75) | 11 | (195) | 170 | (119) | 217 | |
| Income from other assets, net (3) | 215 | (138) | 294 | 15 | 509 | 77 | 1,073 | |
| Corporate general operating expenses (1) | (289 |) (294) | (332) | (133) | (268) | (583) | (520) | |
| Interest expense (4) | (261 |) (257) | (252) | (266) | (278) | (518) | (583) | |
| Run-off insurance lines (page 49) (5) | (164 |) 31 | (525) | (54) | 110 | (133) | 91 | |
| Consolidation and eliminations | (1 |) - | - | 20 | 2 | (1) | 1 | |
| Pre-tax operating income (loss) | \$ (544 |) \$ (733) \$ | (804) \$ | (613) \$ | 372 | \$ (1,277) \$ | 5 534 | |



Corporate and Other - Run-off Insurance Lines

| (in millions) | Quarterly | | | | | | | | | | | Six Months Ended June 30, | | | |
|---|-----------|-------|----|-------|----|-------|----|-------|----|-------|----|------------------------------|----|-------|--|
| | | 2Q16 | | 1Q16 | | 4Q15 | | 3Q15 | | 2Q15 | | 2016 | | 2015 | |
| Property Casualty run-off business: | | | | | | | | | | | | | | | |
| Net premiums earned | \$ | (17) | \$ | 89 | \$ | 37 | \$ | 8 | \$ | 23 | \$ | 72 | \$ | 38 | |
| Losses and loss adjustment expenses incurred | | 204 | | 126 | | 623 | | 118 | | (30) | | 330 | | 63 | |
| General operating expenses | | 8 | | 3 | | 2 | | - | | - | | 11 | | (1) | |
| Underwriting income (loss) | | (229) | | (40) | | (588) | | (110) | | 53 | | (269) | | (24) | |
| Net investment income | | 65 | | 73 | | 59 | | 59 | | 58 | | 138 | | 116 | |
| Property Casualty run-off businesses | | (164) | | 33 | | (529) | | (51) | | 111 | | (131) | | 92 | |
| Life insurance run-off businesses, net | | - | | (2) | | 4 | | (3) | | (1) | | (2) | | (1) | |
| Pre-tax operating income (loss) | \$ | (164) | \$ | 31 | \$ | (525) | \$ | (54) | \$ | 110 | \$ | (133) | \$ | 91 | |
| Noteworthy items (pre-tax): | | | | | | | | | | | | | | | |
| Property Casualty run-off business: | | | | | | | | | | | | | | | |
| Catastrophe-related losses | \$ | 2 | \$ | - | \$ | - | \$ | 5 | \$ | - | \$ | 2 | \$ | - | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance (6) | | 22 | | 3 | | 541 | | 69 | | 84 | | 25 | | 87 | |
| Net reserve discount (benefit) charge | | 109 | | 17 | | 18 | | 37 | | (130) | | 126 | | (58) | |
| Net loss and loss expense reserve (at period end) (7) | | 5,544 | | 5,626 | | 4,472 | | 3,475 | | 3,215 | | 5,544 | | 3,215 | |
| Future policy benefits for life and A&H contracts (at period end) | \$ | 1,250 | \$ | 1,268 | \$ | 1,228 | \$ | 1,288 | \$ | 1,299 | \$ | 1,250 | \$ | 1,299 | |
| See Accompanying Notes on Page 50 | | | | | | | | | | | | | | | |



American International Group, Inc. Notes

Corporate and Other

- (1) 3Q15 included a \$175 million pre-tax pension curtailment gain related to freezing of the AIG Retirement Plan, the Non-Qualified Retirement Income Plan and the Supplemental Executive Retirement Plan.
- (2) Represents AIG's share of AerCap's pre-tax operating income through the June 2015 date of sale of a majority of our ordinary shares of AerCap, which excludes certain post-acquisition transaction expenses incurred by AerCap in connection with its acquisition of ILFC and the difference between expensing AerCap's maintenance rights asset over the remaining lease term as compared to the remaining economic life of the aircraft and our share of AerCap's income taxes.
- (3) Consists of the results of investments held by AIG Parent to support various corporate needs as well as the remaining positions of AIG Financial Products Corp. and related subsidiaries (collectively, AIGFP), life settlements, real estate, equipment leasing and lending and other secured lending investments held by AIG Parent and certain subsidiaries.
- (4) As a result of the progress of the wind down and de-risking activities of the Direct Investment Book (DIB) and the derivative portfolio of AIGFP included within Global Capital Markets (GCM), AIG has discontinued separate reporting of the DIB and GCM. Their results are reported within Income from other assets, net, beginning with the first quarter of 2015. This reporting aligns with the manner in which AIG manages its financial resources. Interest expense for 2Q16, 1Q16, 4Q15, 3Q15, and 2Q15 included \$13 million, \$13 million, \$13 million, and \$15 million, respectively, of interest expense previously reported in DIB results.
- (5) Property Casualty run-off insurance lines consists primarily of excess workers' compensation, asbestos and legacy environmental (1986 and prior); certain environmental liability, certain healthcare coverage, certain casualty and specialty coverages, and long-duration business in Japan. U.S. Life Insurance run-off insurance lines include American Security Life Insurance Company Limited, AIG Life Insurance Company (Switzerland) Ltd. and a reinsurance transaction of American International Reinsurance Company, Ltd. During the third and fourth quarters of 2015, certain environmental liability, healthcare, casualty and specialty coverages that are no longer offered by Commercial Property Casualty were transferred to run-off Property Casualty insurance lines.
- (6) 4Q15 included \$311 million of net adverse prior year loss reserve development associated with certain environmental liability, healthcare, casualty and specialty coverages previously reported in Commercial Property Casualty. 3Q15 included \$43 million of net adverse prior year loss reserve development associated with certain environmental liability, healthcare, casualty and specialty coverages previously reported in Commercial Property Casualty coverages previously reported in Commercial Property Casualty and specialty coverages previously reported in Commercial Property Casualty, and excluded \$30 million of non-operating net adverse prior year loss reserve development.
- (7) In 1Q16, 4Q15, and 3Q15, \$1.3 billion, \$0.9 billion and \$0.3 billion, respectively, of loss reserves for certain environmental liability, casualty, healthcare, and specialty coverages, previously reported in Commercial Casualty and Specialty lines of business, were transferred to Other run-off insurance lines.



Investments - Cash and Investments

| | | | June 30, | 2016 (3) | |
|--|-----------|-----------------------------|-------------------------------------|----------------------------|------------|
| (in millions) | | Life Insurance Companies | Non-Life Insurance Companies (1) | Corporate and Other (2) | AIG Inc. |
| Bonds available for sale, at fair value: | | | | | |
| U.S. government and government sponsored entities | \$ | 808 | \$ 654 | \$ 805 | \$ 2,267 |
| Obligations of states, municipalities and political subdivisions | | 6,121 | 21,634 | 1,022 | 28,777 |
| Non-U.S. governments | | 9,046 | 10,788 | 258 | 20,092 |
| Corporate debt | | 105,489 | 33,389 | 3,283 | 142,161 |
| Mortgage-backed, asset-backed and collateralized: | | | | | |
| RMBS | | 24,747 | 10,510 | 2,187 | 37,444 |
| CMBS | | 11,332 | 3,472 | 170 | 14,974 |
| CDO/ABS | | 11,694 | 7,210 | (2,530) | 16,374 |
| Total mortgage-backed, asset-backed and collateralized | | 47,773 | 21,192 | (173) | 68,792 |
| Total bonds available for sale, at fair value | | 169,237 | 87,657 | 5,195 | 262,089 |
| Other bond securities, at fair value | | 3,834 | 1,301 | 10,200 | 15,335 |
| Equity securities available for sale, at fair value | | 156 | 1,954 | (468) | 1,642 |
| Other equity securities trading, at fair value | | 2 | 189 | 470 | 661 |
| Mortgage and other loans receivable, net of allowance | | 24,768 | 8,834 | (2,341) | 31,261 |
| Other invested assets | | 10,535 | 10,314 | 6,496 | 27,345 |
| Cash and short-term investments | | 5,162 | 5,451 | 3,505 | 14,118 |
| Total cash and investments | \$ | 213,694 | \$ 115,700 | \$ 23,057 | \$ 352,451 |
| | Ф <u></u> | 210,071 | | | |

| | | | December 3 | 1, 2015 (3) | |
|--|---------------------------------|----|-------------------------------------|----------------------------|------------|
| (in millions) | Life Insurance Companies | | Non-Life Insurance Companies (1) | Corporate and Other (2) | AIG Inc. |
| Bonds available for sale, at fair value: | | | | | |
| U.S. government and government sponsored entities | \$ 765 | \$ | 614 \$ | S 465 | \$ 1,844 |
| Obligations of states, municipalities and political subdivisions | 5,462 | | 20,658 | 1,203 | 27,323 |
| Non-U.S. governments | 7,355 | | 10,537 | 303 | 18,195 |
| Corporate debt | 99,821 | | 32,673 | 3,494 | 135,988 |
| Mortgage-backed, asset-backed and collateralized: | | | | | |
| RMBS | 22,643 | | 10,459 | 3,125 | 36,227 |
| CMBS | 10,248 | | 3,105 | 218 | 13,571 |
| CDO/ABS | 10,856 | | 6,803 | (2,562) | 15,097 |
| Total mortgage-backed, asset-backed and collateralized | 43,747 | | 20,367 | 781 | 64,895 |
| Total bonds available for sale, at fair value | 157,150 | | 84,849 | 6,246 | 248,245 |
| Other bond securities, at fair value | 3,589 | | 1,463 | 11,730 | 16,782 |
| Equity securities available for sale, at fair value | 144 | | 2,821 | (50) | 2,915 |
| Other equity securities trading, at fair value | - | | 355 | 566 | 921 |
| Mortgage and other loans receivable, net of allowance | 23,979 | | 8,278 | (2,692) | 29,565 |
| Other invested assets | 12,398 | | 10,571 | 6,825 | 29,794 |
| Cash and short-term investments | 3,434 | | 4,200 | 4,127 | 11,761 |
| Total cash and investments | \$ 200,694 | \$ | 112,537 \$ | 26,752 | \$ 339,983 |



Investments - Other Invested Assets

| | June 30, 2016 (3) | | | | | | | | | | | |
|---------------------------------|-------------------|-----------------------------|-------------------------------------|----------------------------|----------|--|--|--|--|--|--|--|
| (in millions) | | Life Insurance Companies | Non-Life Insurance Companies (1) | Corporate and Other (2) | AIG Inc. | | | | | | | |
| Alternative investments (6) | \$ | 7,128 \$ | 5 7,964 \$ | (120) \$ | 14,972 | | | | | | | |
| Investments in life settlements | | - | - | 3,565 | 3,565 | | | | | | | |
| Investment real estate (4) | | 3,338 | 1,419 | 2,583 | 7,340 | | | | | | | |
| Aircraft assets | | - | - | 427 | 427 | | | | | | | |
| All other investments (5) | _ | 69 | 931 | 41 | 1,041 | | | | | | | |
| | \$ = | 10,535 \$ | <u> </u> | 6,496 \$ | 27,345 | | | | | | | |

| | _ | December 31, 2015 (3) | | | | | | | | | | | |
|---------------------------------|----|-----------------------|--------------------|---------------|----------|--|--|--|--|--|--|--|--|
| (in millions) | | Life Insurance | Non-Life Insurance | Corporate and | | | | | | | | | |
| | _ | Companies | Companies (1) | Other (2) | AIG Inc. | | | | | | | | |
| Alternative investments (6) | \$ | 9,356 | \$ 8,852 | \$ (58) \$ | 18,150 | | | | | | | | |
| Investments in life settlements | | - | - | 3,606 | 3,606 | | | | | | | | |
| Investment real estate | | 2,977 | 847 | 2,755 | 6,579 | | | | | | | | |
| Aircraft assets | | - | - | 477 | 477 | | | | | | | | |
| All other investments (5) | _ | 65 | 872 | 45 | 982 | | | | | | | | |
| | \$ | 12,398 | \$ 10,571 | \$ 6,825 \$ | 29,794 | | | | | | | | |



Investments - Returns On Private Equity and Hedge Funds

| | | | Six Month June | | led | | | | |
|-------------------------------------|--------------|----|-------------------|-----------|--------------------|---------|-----------|----|---------|
| (in millions) | 2Q16 | | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | | 2015 |
| Investment income (7) (8) | | | | | | | | | |
| Private equity | \$ 100 | \$ | 114 \$ | 23 \$ | S 229 \$ | 291 | \$ 214 | \$ | 569 |
| Hedge funds | 174 | | (537) | (220) | (324) | 272 | (363) | | 518 |
| Total | \$ 274 | \$ | (423) \$ | (197) \$ | 5 <u>(95)</u> \$ | 563 | \$ (149) | \$ | 1,087 |
| Average invested assets | | | | | | | | | |
| Private equity | \$ 6,341 | \$ | 6,553 \$ | 6,822 \$ | 5 7,088 \$ | 7,177 | \$ 6,572 | \$ | 7,293 |
| Hedge funds | 8,830 | | 10,143 | 11,048 | 11,263 | 11,127 | 10,007 | | 10,881 |
| Total | \$ 15,171 | \$ | 16,696 \$ | 17,870 \$ | 5\$\$ | 18,304 | \$ 16,579 | \$ | 18,174 |
| Annualized yields on carrying value | | | | | | | | | |
| Private equity | 6.31 % | | 6.96 % | 1.35 % | 12.92 % | 16.22 % | 6.51%% | | 15.60 % |
| Hedge funds | 7.88 | | (21.18) | (7.97) | (11.51) | 9.78 | -7.25% | | 9.53 |
| Total | 7.22 % | | (10.13) | (4.41)% | (2.07) % | 12.30 % | -1.80%% | | 11.96 % |
| Average invested assets | | | | | | | | | |
| Life Insurance Companies | \$ 7,096 | \$ | 8,177 \$ | 9,224 \$ | 5 9,941 \$ | 10,051 | \$ 8,166 | \$ | 9,968 |
| Non-Life Insurance Companies | 8,075 | | 8,519 | 8,646 | 8,410 | 8,253 | 8,413 | | 8,206 |
| Total | \$ 15,171 | \$ | 16,696 \$ | 17,870 \$ | 5 <u>18,351</u> \$ | 18,304 | \$ 16,579 | \$ | 18,174 |

Average Invested Assets by Accounting Method (8)

| | | Life Insurance Companies | | | | Non-Life | | | |
|--------------------------|----|--------------------------|----------------------|-------|----|------------------|----------------------|-------|--------------|
| | | Equity Method | Fair Value Option | Other | | Equity Method | Fair Value Option | Other | Total |
| Private Equity Funds (7) | \$ | 1,346 \$ | 130 \$ | 799 | \$ | 2,301 \$ | 330 \$ | 1,435 | \$ 6,341 |
| Hedge Funds (7) | | 2,037 | 2,195 | 589 | | 1,886 | 2,023 | 100 | 8,830 |
| Total | \$ | 3,383 \$ | 2,325 \$ | 1,388 | \$ | 4,187 \$ | 2,353 \$ | 1,535 | \$ 15,171 |



American International Group, Inc.

Investments - Net Realized Capital Gains (Losses)

| (in millions) | | | Six Months Ended June 30, | | | | |
|---|----------|---------------|------------------------------|----------|-------|-------------|-------|
| | 2Q16 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | 2016 | 2015 |
| Life Insurance Companies | | | | | | | |
| Bonds available for sale | \$ 84 | \$ (385) \$ | (62) \$ | (18) \$ | 63 | \$ (301) \$ | 55 |
| Stocks available for sale | 20 | - | - | (1) | 3 | 20 | 4 |
| Other transactions | 137 | 101 | (109) | 2 | (50) | 238 | 54 |
| Other than temporary impairments | (75) | (142) | (66) | (146) | (55) | (217) | (138) |
| Foreign exchange transactions | (113) | 37 | (49) | (7) | (13) | (76) | (35) |
| Derivative instruments (9) | 19 | (111) | (174) | 47 | 346 | (92) | 517 |
| Total pre-tax net realized capital gains (losses) | 72 | (500) | (460) | (123) | 294 | (428) | 457 |
| Non-Life Insurance Companies | | | | | | | |
| Bonds available for sale | 53 | (28) | 20 | 4 | 60 | 25 | 98 |
| Stocks available for sale | 954 | 23 | 325 | 3 | 19 | 977 | 682 |
| Other transactions | 38 | 103 | 6 | (6) | (15) | 141 | 414 |
| Other than temporary impairments | (31) | (62) | (38) | (125) | (30) | (93) | (75) |
| Foreign exchange transactions (10) | 2 | (459) | 150 | 3 | 131 | (457) | 197 |
| Derivative instruments | 163 | 16 | - | (18) | (37) | 179 | 61 |
| Total pre-tax net realized capital gains (losses) | 1,179 | (407) | 463 | (139) | 128 | 772 | 1,377 |
| Corporate and Other | | | | | | | |
| Bonds available for sale | (13) | 51 | (14) | (2) | 12 | 38 | 13 |
| Stocks available for sale | - | 1 | 179 | 14 | (1) | 1 | (174) |
| Other transactions (11) | (255) | (175) | (532) | (62) | (155) | (430) | (203) |
| Other than temporary impairments | (2) | - | (2) | (2) | (79) | (2) | (79) |
| Foreign exchange transactions | 73 | (98) | 11 | (12) | (52) | (25) | 158 |
| Derivative instruments | (12) | 22 | 6 | (16) | (21) | 10 | (82) |
| Total pre-tax net realized capital gains (losses) | (209) | (199) | (352) | (80) | (296) | (408) | (367) |
| Total AIG | | | | | | | |
| Bonds available for sale | 124 | (362) | (56) | (16) | 135 | (238) | 166 |
| Stocks available for sale | 974 | 24 | 504 | 16 | 21 | 998 | 512 |
| Other transactions (11) | (80) | 29 | (635) | (66) | (220) | (51) | 265 |
| Other than temporary impairments | (108) | (204) | (106) | (273) | (164) | (312) | (292) |
| Foreign exchange transactions | (38) | (520) | 112 | (16) | 66 | (558) | 320 |
| Derivative instruments | 170 | (73) | (168) | 13 | 288 | 97 | 496 |
| Total pre-tax net realized capital gains (losses) | \$ 1,042 | \$ (1,106) \$ | (349) \$ | (342) \$ | 126 | \$ (64) \$ | 1,467 |
| Total net realized gains (losses), net of tax | \$ 655 | \$ (701) \$ | (215) \$ | (262) \$ | 79 | \$ (46) | 953 |



American International Group, Inc.

Investments in People's Insurance Company of China (PICC)

| (in millions) | | PICC Fair Value Option Assets* | | | | | | | | | | | | | |
|-----------------------|----|--------------------------------|----|------------------------------|--------------|----------------|-------------|-----|-------------------------|-------|--|--|--|--|--|
| | | | | | PICC Grou | p (Ticker: 13. | 39.HK) | | | | | | | | |
| | _ | | | Q | uarterly | | | | Six Months I June 30 | | | | | | |
| Period end: | | 2Q16 |] | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 | | | | | |
| Number of shares held | | 1,113 | | 1,113 | 1,113 | 1,113 | 1,113 | | 1,113 | 1,113 | | | | | |
| Fair Value | \$ | 426 | \$ | 471 | 546 | 542 | 712 | \$ | 426 \$ | 712 | | | | | |
| Activity for period: | | | | | | | | | | | | | | | |
| Net investment income | \$ | - | \$ | - | - | - | - | \$ | - \$ | - | | | | | |
| Other income | | (44) | | (75) | 4 | (170) | 147 | | (119) | 192 | | | | | |
| Dividend income | | 4 | J | - | - | 2 | - | | 4 | - | | | | | |
| | | | | PICC | Property & O | Casualty (Tic | ker: 2328.I | łK) | | | | | | | |
| | _ | | | Six Months Ended June 30, | | | | | | | | | | | |
| Period end: | | 2Q16 | 1 | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 | | | | | |
| Number of shares held | | 111 | | 178 | 178 | 254 | 254 | | 111 | 254 | | | | | |
| Fair Value | \$ | 173 | \$ | 327 \$ | 355 \$ | 494 \$ | 580 | \$ | 173 \$ | 580 | | | | | |
| Activity for period: | | | | | | | | | | | | | | | |
| Net investment income | \$ | (41) | \$ | (28)\$ | 8 \$ | (60)\$ | 54 | \$ | (69)\$ | 61 | | | | | |
| Other income | | - | | - | - | (25) | 23 | | - | 25 | | | | | |
| Dividend income | | 5 | ļ | 8 | - | 11 | - | | 13 | - | | | | | |
| (in millions) | | | | | PICC Availa | able For Sale | Assets* | | | | | | | | |
| | | | | PICC | Property & (| Casualty (Tic | ker: 2328.I | łK) | | | | | | | |
| | | Six Mont | | | | | | | | | | | | | |

| | | | _ | June 30, | | | | | |
|----------------------------|---------|----|----------|----------|----------|-------|----|---------|-------|
| Period end: | 2Q16 |] | 1Q16 | 4Q15 | 3Q15 | 2Q15 | | 2016 | 2015 |
| Number of shares held | - | | 673 | 673 | 957 | 957 | | - | 957 |
| Fair Value | \$ - | \$ | 1,233 \$ | 1,339 \$ | 1,860 \$ | 2,181 | \$ | - \$ | 2,181 |
| Dividend income | - | | - | - | 43 | - | | - | - |
| Balance sheet activity: | | | | | | | | | |
| Other comprehensive income | \$ - | \$ | (105)\$ | 31 \$ | (321)\$ | 290 | \$ | (105)\$ | 321 |

* As of June 30, 2016 all investments in PICC Group and PICC Property & Casualty are held by Non-Life Insurance Companies.



American International Group, Inc. Notes

Consolidated Results

- (1) Includes the legal entities comprising the Mortgage Guaranty operating segment.
- (2) Includes consolidations, eliminations and other adjustments.
- (3) As of June 30, 2016, includes debt of consolidated investment vehicles related to real estate investments of \$2.5 billion, affordable housing partnership investments and securitizations of \$2.3 billion and other securitization vehicles and investments of \$273 million. At December 31, 2015, includes assets backed by debt of consolidated investment vehicles related to real estate investments of \$2.4 billion, affordable housing partnership investments and securitizations of \$2.2 billion, and other securitization vehicles and investments of \$2.4 billion, affordable housing partnership investments and securitizations of \$2.2 billion, and other securitization vehicles and investments of \$359 million.
- (4) Includes the effect of consolidating previously unconsolidated partnerships.
- (5) Consists primarily of direct private equity investments.
- (6) Alternative investments include hedge funds, private equity funds and affordable housing partnerships.
- (7) Hedge funds for which we elected the fair value option are recorded as of the balance sheet date. Other hedge funds are generally reported on a one-month lag, while private equity funds are generally reported on one-quarter lag.
- (8) Changes in the value of the underlying investments in hedge funds and private equity funds that are accounted for under the equity method or fair value option are recorded in earnings. Changes in the value of the investments in similar funds included in Other are primarily recorded in accumulated other comprehensive income (AOCI).
- (9) Includes changes in the fair value of embedded derivatives and a portion of associated fees for variable annuity living benefit features (primarily GMWB) and changes in fair value of hedging instruments purchased to hedge the liabilities.
- (10) 2Q16, 1Q16, 4Q15, 3Q15, and 2Q15 included \$105 million, \$(483) million, \$136 million, \$(48) million, and \$34 million, respectively, of foreign exchange gains (losses) primarily due to a short term intercompany balance that was matched with available for sale investments in fixed maturity securities denominated in the same foreign currencies. Unrealized gains and losses on the available for sale investments were recorded in other comprehensive income resulting in an immaterial impact on our overall equity or book value per share from this arrangement.
- (11) Includes impairments on investments in life settlements.



Supplemental Property Casualty Information*

| (in millions) | | | | Qu | arterly | | | Six Mon Jur | ths I 1e 30 | |
|---|--------------|-----|-----------|----|------------|---------------|--------|--------------------|----------------|--------|
| | 2Q16 | | 1Q16 | | 4Q15 | 3Q15 | 2Q15 | 2016 |] | 2015 |
| Net premiums written | \$ 7,348 | \$ | 7,139 | 5 | 7,328 \$ | 8,218 \$ | 8,512 | \$ 14,487 | \$ | 16,474 |
| Net premiums earned | \$ 7,494 | \$ | 7,560 | 5 | 7,762 \$ | 7,832 \$ | 7,931 | 15,054 | 1 - | 15,676 |
| Loss and loss adjustment expenses incurred | 5,286 | | 4,788 | | 8,778 | 5,290 | 5,064 | 10,074 | | 10,162 |
| Acquisition expenses | 1,457 | | 1,487 | | 1,635 | 1,623 | 1,553 | 2,944 | | 3,115 |
| General operating expenses | 954 | | 1,011 | | 1,079 | 1,160 | 1,193 | 1,965 | | 2,299 |
| Underwriting income (loss) | (203) | 1 - | 274 | | (3,730) | (241) | 121 | 71 | | 100 |
| Net investment income | 1,009 | | 701 | | 831 | 821 | 1,252 | 1,710 | | 2,398 |
| Pre-tax operating income (loss) | \$ 806 | \$ | 975 \$ | \$ | (2,899) \$ | 580 \$ | 1,373 | \$ 1,781 | \$ | 2,498 |
| Underwriting ratios: | | | | | | | | | | |
| Loss ratio | 70.5 | | 63.3 | | 113.1 | 67.5 | 63.9 | 66.9 | | 64.8 |
| Catastrophe losses and reinstatement premiums | (5.5) | | (3.3) | | (2.9) | (1.9) | (2.9) | (4.4) | | (2.3) |
| Prior year development net of premium adjustments | (0.3) | | 0.9 | | (46.6) | (2.5) | (4.3) | 0.3 | | (2.3) |
| Net reserve discount | (4.0) | | 0.1 | | (1.1) | (1.0) | 5.1 | (2.0) | | 1.5 |
| Accident year loss ratio, as adjusted | 60.7 | | 61.0 | | 62.5 | 62.1 | 61.8 | 60.8 | | 61.7 |
| Acquisition ratio | 19.4 | | 19.7 | | 21.1 | 20.7 | 19.6 | 19.6 | | 19.9 |
| General operating expense ratio | 12.7 | | 13.4 | | 13.9 | 14.8 | 15.0 | 13.1 | | 14.7 |
| Expense ratio | 32.1 | | 33.1 | | 35.0 | 35.5 | 34.6 | 32.7 | | 34.6 |
| Combined ratio | 102.6 | | 96.4 | | 148.1 | 103.0 | 98.5 | 99.6 | | 99.4 |
| Catastrophe losses and reinstatement premiums | (5.5) | | (3.3) | | (2.9) | (1.9) | (2.9) | (4.4) | | (2.3) |
| Prior year development net of premium adjustments | (0.3) | | 0.9 | | (46.6) | (2.5) | (4.3) | 0.3 | | (2.3) |
| Net reserve discount | (4.0) | | 0.1 | | (1.1) | (1.0) | 5.1 | (2.0) | | 1.5 |
| Accident year combined ratio, as adjusted | 92.8 | | 94.1 | | 97.5 | 97.6 | 96.4 | 93.5 | | 96.3 |
| Noteworthy items (pre-tax): | | | | | | | | | | |
| Catastrophe-related losses | \$ 414 | \$ | 251 \$ | \$ | 223 \$ | 151 \$ | 225 | \$ 665 | \$ | 357 |
| Reinstatement premiums related to catastrophes | - | | - | | - | - | - | - | | - |
| Reinstatement premiums related to prior year catastrophes | (11) | | (10) | | - | 2 | - | (21) | | (7) |
| Severe losses | 146 | | 109 | | 172 | 209 | 184 | 255 | | 330 |
| Prior year development: | | | | | | | | - | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | 19 | | (61) | | 3,621 | 179 | 334 | (42) | | 358 |
| (Additional) returned premium related to prior year development | 22 | | 6 | | (4) | 30 | 12 | 28 | | 23 |
| Prior year loss reserve development (favorable) unfavorable, net of | | | | _ | · · · · | | | | | _ |
| reinsurance and premium adjustments | 41 | | (55) | | 3,617 | 209 | 346 | (14) | | 381 |
| Net reserve discount (benefit) charge | 300 | | (9) | | 86 | 78 | (400) | 291 | | (235) |
| Net loss and loss expense reserve (at period end) | \$ 58,998 | \$ | 59,067 \$ | \$ | 59,890 \$ | 57,476 \$ | 58,220 | \$ 58,998 | \$ | 58,220 |

* Represents the aggregate operating results of Commercial Insurance - Property Casualty, Consumer Insurance - Personal Insurance, and Property Casualty Run-off businesses reported in Corporate and Other.



American International Group, Inc. Acronyms

- A&H Accident and Health Insurance
- ABS Asset-Backed Securities
- AOCI Accumulated Other Comprehensive Income
- **CDO** Collateralized Debt Obligations
- CMBS Commercial Mortgage-Backed Securities
- **CPPE** Continuous Payment Premium Equivalent
- **DAC** Deferred Acquisition Costs
- **DTA** Deferred Tax Assets
- GAAP Accounting principles generally accepted in the United States of America
- GMAB Guaranteed Minimum Accumulation Benefits
- GMDB Guaranteed Minimum Death Benefits
- GMIB Guaranteed Minimum Income Benefits
- GMWB Guaranteed Minimum Withdrawal Benefits
- **RMBS** Residential Mortgage-Backed Securities
- **ROE** Return on Equity
- SIA Sales Inducement Assets
- **VOBA** Value of Business Acquired

