2013年12月期 年次決算短信

会社名 アメリカン・インターナショナル・グループ・インク

決算期 本決算:年1回 (12月) 中間決算:四半期毎

問い合わせ先 東京都港区元赤坂一丁目2番7号 赤坂Kタワー アンダーソン・毛利・友常法律事務所 弁護士 北澤 正明 電話(03)6888-1000

1. 本国における決算発表日 2014年2月13日

2. 定時株主総会開催日 2014年5月12日

3. 業績(注1:下記の数字は2013年12月31日現在の会計方法に従い算出したものである。)

| | | 年 次 決 算 | |
|--------------|-------------|-------------|-------------|
| | 当年度(2013 年) | 前年度(2012年) | 増減率(%) |
| 売上高又は営業収入 | 68,678 百万ドル | 71,021 百万ドル | riangle 3.3 |
| 純利益 (税引後) | 9,085百万ドル | 3,438 百万ドル | 164.3 |
| 1株当たり純利益(注2) | 6.13 ドル | 2.04 ドル | 200.5 |

| | 第4四半期 | 朝 (10月~12月の3ヶ月 | 間) |
|--------------|-------------|----------------|--------|
| | 当期 | 前年同期 | 増減率(%) |
| 売上高又は営業収入 | 17,346 百万ドル | 17,169 百万ドル | 1.0 |
| 純利益(税引後) | 1,978 百万ドル | △3,958 百万ドル | - |
| 1株当たり純利益(注2) | 1.34 ドル | △2.68 ドル | - |

| | 配当金の推移 (注3) | | | | | | | | | | |
|-------|-------------|------------|----|--|--|--|--|--|--|--|--|
| | 当年度 (2013年) | 前年度(2012年) | 備考 | | | | | | | | |
| 第1四半期 | | | | | | | | | | | |
| 第2四半期 | | | | | | | | | | | |
| 第3四半期 | 0.10ドル | | | | | | | | | | |
| 第4四半期 | 0.10 ドル | | | | | | | | | | |
| 合計 | | | | | | | | | | | |

(注2) 1株当たり純利益は、希薄化後である。

(注3) 配当金は、各四半期に設定された基準日に基づき記載されている。

4. 概況・特記事項・その他

上記3. の各数値は、会社の2014年2月13日付けプレス・リリースおよび Quarterly Financial Supplement Fourth Quarter 2013から抜粋したものである。当該プレス・リリースおよび Quarterly Financial Supplement Fourth Quarter 2013を添付する。



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AIG REPORTS FOURTH QUARTER 2013 NET INCOME ATTRIBUTABLE TO AIG OF \$2.0 BILLION AND DILUTED EARNINGS PER SHARE OF \$1.34

- Fourth quarter 2013 after-tax operating income attributable to AIG of \$1.7 billion; after-tax operating income per diluted share attributable to AIG of \$1.15
- Full year 2013 pre-tax insurance operating earnings exceed \$10 billion; growth in all core insurance operations
- On February 13, 2014, AIG's Board of Directors announced a 25 percent increase in AIG's quarterly dividend to \$0.125 per share; and authorized the repurchase of additional shares of AIG Common Stock, with an aggregate purchase price of up to \$1.0 billion, resulting in an aggregate remaining repurchase authorization of approximately \$1.4 billion
- Announced an agreement to sell International Lease Finance Corporation (ILFC) to AerCap Holdings N.V. in the fourth quarter of 2013 for total consideration of approximately \$5.4 billion
- Book value per share grew 3 percent from year end 2012 to \$68.62; book value per share excluding accumulated other comprehensive income (AOCI) grew 11 percent from year end 2012 to \$64.28
- Cash dividends and loan repayments to AIG Parent from insurance subsidiaries totaled \$4.1 billion in the fourth quarter of 2013; \$8.7 billion for the full year of 2013

NEW YORK, February 13, 2014 – American International Group, Inc. (NYSE: AIG) today reported net income attributable to AIG of \$2.0 billion or \$1.34 per diluted share for the quarter ended December 31, 2013, compared to a net loss of \$4.0 billion or \$2.68 per diluted share for the fourth quarter of 2012. The year ago quarter included a \$4.4 billion net loss associated with the sale of ILFC and pre-tax catastrophe losses of \$2.0 billion from Storm Sandy (\$1.3 billion after tax). Full year 2013 net income attributable to AIG was \$9.1 billion, or \$6.13 per diluted share, compared with \$3.4 billion, or \$2.04 per diluted share, for the full year of 2012.

After-tax operating income attributable to AIG grew to \$1.7 billion, or \$1.15 per diluted share, for the fourth quarter of 2013, compared to \$290 million, or \$0.20 per diluted share, in the prior-year quarter, reflecting growth in each of AIG's core insurance operations. After-tax operating income for the full year of 2013 was \$6.8 billion, or \$4.56 per diluted share, up from \$6.6 billion, or \$3.93 per diluted share, in 2012.

AIG continues to pursue initiatives to reduce expenses and improve efficiencies to best meet the needs of its customers. These initiatives include centralizing work streams into lower cost locations and creating a more streamlined organization. In the fourth quarter of 2013, AIG incurred a pre-tax severance charge of \$265 million associated with these initiatives primarily related to AIG Property Casualty.



"AIG's strong performance in both the fourth quarter and the full year of 2013 represents another successful milestone in our journey to further build on AIG's core insurance operations," said Robert H. Benmosche, AIG President and Chief Executive Officer. "Global demand for our products and services, combined with our reputation for innovation, has helped to reestablish AIG as one of the world's preeminent insurance companies.

"I am also pleased to announce the Board's capital management decisions to increase AIG's quarterly dividend by 25 percent and authorize the repurchase of up to an additional \$1.0 billion worth of AIG Common Stock, both of which reaffirm the Board's confidence in our strategy and allow us to return a portion of our success directly to our shareholders," added Mr. Benmosche.

"Our profits illustrate the individual and combined earnings power of all three of our core insurance operations, as well as our ongoing commitment to capital management," continued Mr. Benmosche. "With another year of solid performance under our belts, I am confident that we have positioned ourselves for strong growth and profitability in all of our operating businesses. Most importantly, this foundation will enable us to focus our energy on our customers.

"In addition, our fourth quarter severance charge represents another step in AIG's continued transformation. We are increasingly a more agile, focused, and sustainable company. As we think about the long-term future of our company, we must be able to more efficiently meet and exceed the evolving expectations of our global customer base," Mr. Benmosche concluded.

Capital and Liquidity

- AIG shareholders' equity totaled \$100.5 billion at December 31, 2013
- In the fourth quarter of 2013, issued \$1.0 billion of 4.125% senior notes due 2024 and repurchased \$1.1 billion of debt having an average coupon over 7.5%
- In January 2014, AIG reduced DIB debt by \$2.2 billion through a redemption of \$1.2 billion aggregate principal amount of its 4.250% Notes due 2014 and a repurchase of \$1.0 billion of its 8.25% Notes due 2018 using cash and short term investments allocated to the DIB
- Repurchased 8.3 million shares of AIG Common Stock for an aggregate purchase price of approximately \$405 million in the fourth quarter of 2013 (approximately \$600 million for the full year 2013)
- AIG Parent liquidity sources increased to \$17.6 billion at year-end 2013, including \$13.1 billion of cash, short-term investments, and unencumbered fixed maturity securities, from \$16.1 billion at year-end 2012



AFTER-TAX OPERATING INCOME

| | Th | ree Mon Decemt | | Full-Year Ended December 31, | | | |
|---|----|-------------------|-------------|---------------------------------|----|---------|--|
| (\$ in millions) | | 2013 | 2012 | 2013 | | 2012 | |
| Pre-tax operating income (loss) | | | | | | | |
| Insurance Operations | | | | | | | |
| AIG Property Casualty | \$ | 1,090 | \$ (944) | \$ 4,812 | \$ | 1,793 | |
| AIG Life and Retirement | | 1,406 | 1,090 | 5,095 | | 4,160 | |
| Mortgage Guaranty | | 48 | (45) | 205 | | 9 | |
| Total Insurance Operations | | 2,544 | 101 | 10,112 | | 5,962 | |
| Other Operations (excluding Mortgage Guaranty) | | | | | | | |
| Direct Investment book | | 418 | 509 | 1,448 | | 1,215 | |
| Global Capital Markets | | 194 | 300 | 625 | | 557 | |
| Interest expense | | (328) | (408) | (1,412) | | (1,597) | |
| Corporate expenses | | (213) | (337) | (1,009) | | (900) | |
| Severance expense | | (265) | - | (265) | | - | |
| Change in fair value of AIA (including realized | | | | | | | |
| gains in 2012) | | - | 240 | - | | 2,069 | |
| Change in fair value of ML III | | - | - | - | | 2,888 | |
| Other, Net | | 132 | (4) | (103) | | (94) | |
| Total Other Operations (excluding Mortgage | | | | | | | |
| Guaranty) | | (62) | 300 | (716) | | 4,138 | |
| Consolidations, eliminations and other adjustments | | 41 | (16) | 165 | | (18) | |
| Pre-tax operating income | | 2,523 | 385 | 9,561 | | 10,082 | |
| Income tax expense | | (815) | (87) | (2,762) | | (3,187) | |
| Noncontrolling interest – Treasury | | - | - | - | | (208) | |
| Other noncontrolling interest | | (4) | (8) | (37) | | (52) | |
| After-tax operating income attributable to AIG After-tax operating income per diluted common | \$ | 1,704 | \$ 290 | \$ 6,762 | \$ | 6,635 | |
| share | | 1.15 | 0.20 | 4.56 | | 3.93 | |

All operating segment comparisons that follow are to the fourth quarter 2012 unless otherwise noted.

AIG PROPERTY CASUALTY

| | Three Months Ended December 31, | | | | | | | | | |
|---|------------------------------------|-------|----|---------|--------|-----|--|--|--|--|
| (\$ in millions) | | 2013 | | 2012 | Change | | | | | |
| Net premiums written | \$ | 8,028 | \$ | 7,809 | 3 | % | | | | |
| Net premiums earned | | 8,621 | | 8,613 | - | | | | | |
| Underwriting loss | | (330) | | (2,161) | 85 | | | | | |
| Net investment income | | 1,420 | | 1,217 | 17 | | | | | |
| Pre-tax operating income (loss) | \$ | 1,090 | \$ | (944) | NM | % | | | | |
| Underwriting ratios: | | | | | | | | | | |
| Loss ratio | | 68.2 | | 87.6 | (19.4) | pts | | | | |
| Acquisition ratio | | 19.5 | | 20.2 | (0.7) | | | | | |
| General operating expense ratio | | 16.1 | | 17.3 | (1.2) | | | | | |
| Combined ratio | | 103.8 | | 125.1 | (21.3) | | | | | |
| Accident year loss ratio, as adjusted | | 66.4 | | 63.3 | 3.1 | | | | | |
| Accident year combined ratio, as adjusted | | 102.0 | | 100.8 | 1.2 | | | | | |
| Severe losses | | 3.2 | | 0.7 | 2.5 | pts | | | | |



AIG Property Casualty's growth in pre-tax operating income is attributable to an improvement in underwriting results and an increase in net investment income, partially offset by the impact of higher severe losses. As a result of AIG's continued focus on capital management and legal entity simplification, AIG Property Casualty distributed \$2.6 billion in cash dividends to AIG Parent during the fourth quarter of 2013, and a total of \$4.1 billion for the full year of 2013.

Pre-tax catastrophe losses were \$208 million in the fourth quarter of 2013, compared to \$2.0 billion in the fourth quarter of 2012, which largely consisted of Storm Sandy losses. Net prior-year adverse development was \$266 million, primarily attributable to runoff pollution remediation coverages and pre-2004 environmental business compared to \$116 million for the fourth quarter of 2012. This adverse development was more than offset by an increased reserve discount benefit of \$325 million arising from a charge of \$322 million in Commercial Insurance from a lower discount rate on primary workers' compensation reserves, as well as a benefit of \$647 million in AIG Property Casualty's Other category, primarily from the use of payout patterns specific to excess workers' compensation reserves. The fourth quarter 2013 accident year loss ratio, as adjusted, increased to 66.4, compared to 63.3, primarily reflecting the impact of severe losses of \$277 million, which added 2.5 points to the loss ratio compared to the prior year quarter, largely offset by an improvement in underlying Commercial Insurance results. AIG considers first-party losses and surety losses greater than \$10 million net of reinsurance to be severe losses. The fourth quarter 2013 acquisition ratio declined 0.7 points to 19.5, reflecting the timing of guaranty fund and other assessments and changes in the mix of business. The general operating expense ratio was 16.1, a 1.2 point decline as a result of lower bad debt charges, which were partially offset by an increase in employee incentive plan expenses.

Fourth quarter 2013 net premiums written increased 6 percent, excluding the effects of foreign exchange, a change in the timing of recognizing excess of loss-ceded premiums and loss-sensitive premium adjustments, reflecting growth of new business in both the Commercial and Consumer operating segments, rate increases and changes in the reinsurance structure. Excluding the items noted above, Commercial Insurance and Consumer Insurance fourth quarter 2013 net premiums written grew 7 percent and 4 percent, respectively. Commercial Insurance continues to focus on growing higher value lines of business and rate strengthening, while Consumer Insurance continues to target growth in selected markets.

| | Three Months Ended December 31, | | | | | | | | | | |
|---|------------------------------------|-------|----|---------|--------|-----|--|--|--|--|--|
| (\$ in millions) | | 2013 | | 2012 | Change | | | | | | |
| Net premiums written | \$ | 4,841 | \$ | 4,410 | 10 | % | | | | | |
| Net premiums earned | | 5,294 | | 5,059 | 5 | | | | | | |
| Underwriting loss | \$ | (402) | \$ | (1,535) | 74 | % | | | | | |
| Underwriting ratios: | | | | | | | | | | | |
| Loss ratio | | 77.9 | | 100.9 | (23.0) | pts | | | | | |
| Acquisition ratio | | 16.1 | | 15.5 | 0.6 | | | | | | |
| General operating expense ratio | | 13.7 | | 13.9 | (0.2) | | | | | | |
| Combined ratio | | 107.7 | | 130.3 | (22.6) | | | | | | |
| Accident year loss ratio, as adjusted | | 67.3 | | 66.4 | 0.9 | | | | | | |
| Accident year combined ratio, as adjusted | | 97.1 | | 95.8 | 1.3 | pts | | | | | |

COMMERCIAL INSURANCE UNDERWRITING



The Commercial Insurance combined ratio improved 22.6 points to 107.7, largely from lower catastrophe losses. The combined ratio was negatively impacted by 6.1 points due to the change in the discounting of primary workers' compensation reserves. The fourth quarter 2013 accident year loss ratio, as adjusted, increased 0.9 points to 67.3 as a result of \$197 million in higher severe losses, primarily in Property, which offset improvements in Casualty. The fourth quarter 2013 acquisition ratio increased 0.6 points to 16.1, primarily as a result of the timing of guaranty fund and other assessments as well as a change in business mix. The general operating expense ratio decreased 0.2 points to 13.7, primarily due to lower bad debt charges, which were partially offset by higher employee incentive plan expenses.

| | Three Months Ended December 31, | | | | | | | | | | |
|---|---------------------------------|-------|----|-------|--------|-----|--|--|--|--|--|
| (\$ in millions) | | 2013 | | 2012 | Change | | | | | | |
| Net premiums written | \$ | 3,189 | \$ | 3,395 | (6) | % | | | | | |
| Net premiums earned | | 3,296 | | 3,534 | (7) | | | | | | |
| Underwriting loss | \$ | (113) | \$ | (397) | 72 | % | | | | | |
| Underwriting ratios: | | | | | | | | | | | |
| Loss ratio | | 60.4 | | 67.9 | (7.5) | pts | | | | | |
| Acquisition ratio | | 25.2 | | 26.9 | (1.7) | | | | | | |
| General operating expense ratio | | 17.7 | | 16.4 | 1.3 | | | | | | |
| Combined ratio | | 103.3 | | 111.2 | (7.9) | | | | | | |
| Accident year loss ratio, as adjusted | | 60.7 | | 58.0 | 2.7 | | | | | | |
| Accident year combined ratio, as adjusted | | 103.6 | | 101.3 | 2.3 | pts | | | | | |

CONSUMER INSURANCE UNDERWRITING

The Consumer Insurance combined ratio decreased 7.9 points to 103.3 largely as a result of lower catastrophe losses. The Consumer Insurance accident year loss ratio, as adjusted, increased 2.7 points to 60.7 primarily due to higher Accident & Health losses, as well as severe loss activity in Private Client Group. The fourth quarter 2013 acquisition ratio decreased 1.7 points to 25.2 due to lower direct marketing expenditures. The general operating expense ratio increased 1.3 points primarily due to higher employee incentive plan costs.

AIG LIFE AND RETIREMENT

| | Three Months Ended December 31, | | | | | | | | | | | |
|--------------------------------|------------------------------------|---------|----|---------|--------|---|--|--|--|--|--|--|
| (\$ in millions) | | 2013 | | 2012 | Change | | | | | | | |
| Premiums and deposits | \$ | 8,042 | \$ | 5,215 | 54 | % | | | | | | |
| Net investment income | | 2,873 | | 2,715 | 6 | | | | | | | |
| Pre-tax operating income: | | | | | | | | | | | | |
| Retail | | 820 | | 598 | 37 | | | | | | | |
| Institutional | | 586 | | 492 | 19 | | | | | | | |
| Total pre-tax operating income | | 1,406 | | 1,090 | 29 | | | | | | | |
| Assets under management | \$ | 317,977 | \$ | 290,387 | 10 | % | | | | | | |

AIG Life and Retirement's pre-tax operating income in the fourth quarter of 2013 increased 29 percent to \$1.4 billion. The business achieved strong sales, generated significant positive net flows and executed continued initiatives to enhance profitability. AIG Life and Retirement's diversified



distribution platform delivered near-record sales of variable annuities, fixed annuities and retail mutual funds. Net flows continued to reflect strong positive momentum, increasing by more than \$2.9 billion from the prior-year period. Increased flows and higher account balances resulted in higher fee income in the quarter, continuing the trend from prior quarters. Higher net investment income and ongoing active spread management also benefited results.

Net investment income increased 6 percent to \$2.9 billion, driven by higher returns on alternative investments, increased gains on calls and tenders, and appreciation of hybrid securities. The portfolio base investment yield was 5.29 percent compared to 5.33 percent in the fourth quarter of 2012. Consistent with recent quarters, this decline reflected the current interest rate environment and reinvestment of assets over the last 12 months at rates that were lower than the weighted average yield of the overall portfolio. In an ongoing effort to mitigate the impact of low interest rates, AIG Life and Retirement has pursued a strategy of actively managing spreads through crediting rate actions on existing business, duration matching of assets and liabilities, and disciplined pricing on new business. In the fourth quarter, AIG Life and Retirement continued to realize capital gains in its fixed maturity investment portfolio in connection with utilizing capital loss carryforwards. Consistent with prior quarters, reinvestment of proceeds from such sales negatively impacted the base investment yield.

Assets under management rose 10 percent to \$318.0 billion from the prior-year quarter. Net flows and separate account values increased substantially compared to the prior-year period. AIG Life and Retirement's retail investment products continued to be well received in the marketplace and were a key driver of the increase in assets under management. Strong equity market performance further drove the increase in investment product account values. Additionally, the development of the stable value wrap business accounted for a \$14.2 billion increase in assets under management from the prior-year period.

Premiums and deposits totaled \$8.0 billion, up 54 percent, consistent with the continued strong pace of growth seen in recent quarters. Increased sales of investment-oriented products, including individual variable annuities, retail mutual funds, and fixed annuities, primarily drove the increase to which Group Retirement and Institutional Markets also contributed. Premiums and deposits for Retirement Income Solutions and Retail Mutual Fund product lines increased 99 percent and 107 percent, respectively. Fixed Annuities product line premiums and deposits totaled \$995 million for the quarter, up from \$247 million in the fourth quarter of 2012.

The Retail operating segment reported quarterly pre-tax operating income of \$820 million, an increase of 37 percent, driven by higher net investment income on alternative investments, active spread management on interest rate sensitive products, and higher fee income on variable annuity separate account assets. In an effort to better serve its retail client base, in the fourth quarter, AIG Life and Retirement formed AIG Financial Network to focus on providing middle and upper-middle income families and small businesses with a broad range of best-in-class products and services that address a multitude of consumer needs for financial protection, asset accumulation, and lifetime retirement income.

The Institutional operating segment reported quarterly pre-tax operating income of \$586 million, an increase of 19 percent. Results were driven by higher net investment income on alternative investments, higher policy fee income and lower interest crediting rates due to active spread management.



In the fourth quarter of 2013, AIG Life and Retirement distributed \$1.3 billion in cash dividends and loan repayments to AIG Parent for a total of \$4.4 billion for the full year of 2013.

| | Three Months Ended December 31, | | | | | | | | | | | |
|---------------------------------|------------------------------------|--------|----|--------|--------|---|--|--|--|--|--|--|
| (in millions) | | 2013 | | 2012 | Change | | | | | | | |
| New insurance written | \$ | 10,859 | \$ | 11,629 | (7) | % | | | | | | |
| Net premiums written | | 255 | | 236 | 8 | | | | | | | |
| Net premiums earned | | 203 | | 190 | 7 | | | | | | | |
| Underwriting income (loss) | | 15 | | (82) | NM | | | | | | | |
| Net investment income | | 33 | | 37 | (11) | | | | | | | |
| Pre-tax operating income (loss) | \$ | 48 | \$ | (45) | NM | % | | | | | | |

MORTGAGE GUARANTY

United Guaranty Corporation (UGC), AIG's residential mortgage guaranty operations, reported pretax operating income of \$48 million compared to an operating loss of \$45 million in the fourth quarter of 2012. Results reflected increased earned premiums from business written after 2008 using UGC's risk-based pricing strategy along with lower incurred losses in its first-lien book of business due to declining newly reported delinquencies and increasing cure rates in its delinquent inventory. In the fourth quarter of 2013, 59 percent of net premiums earned were from business written after 2008.

First-lien new insurance written totaled \$10.9 billion in principal of loans insured for the quarter, down from \$11.6 billion for the same period in 2012, driven by decreased origination activity, due primarily to a 71 percent decline in mortgage refinancing activity which was partially offset by a 43 percent increase in originations for home purchases. Quality remained high, with an average FICO score of 753 and an average loan-to-value of 91 percent on new business. Net premiums written grew 8 percent to \$255 million in the fourth quarter of 2013 due to growth of the first-lien inforce book.

UGC paid a \$90 million cash dividend to AIG in 2013, its first dividend since 2010.

OTHER OPERATIONS

AIG's Other Operations (excluding Mortgage Guaranty) reported a fourth quarter 2013 pre-tax operating loss of \$62 million, compared to pre-tax operating income of \$300 million for the fourth quarter of 2012. The pre-tax operating loss for the fourth quarter of 2013 included the severance charge of \$265 million disclosed above. The year-ago quarter included a \$240 million pre-tax gain related to AIG's interest in AIA Group Limited.

Conference Call

AIG will host a conference call tomorrow, Friday, February 14, 2014, at 8:00 a.m. ET to review these results. The call is open to the public and can be accessed via a live listen-only webcast at <u>www.aig.com</u>. A replay will be available after the call at the same location.

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Additional supplementary financial data is available in the Investor Information section at <u>www.aig.com</u>.

The conference call (including the conference call presentation material), this press release, and AIG's Fourth Quarter 2013 Financial Supplement may include projections, goals, assumptions and statements that may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only AIG's belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG's control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as "believe," "anticipate," "expect," "intend," "plan," "view," "target" or "estimate." These projections, goals, assumptions and statements may address, among other things: the monetization of AIG's interests in International Lease Finance Corporation (ILFC), including whether AIG's proposed sale of ILFC will be completed and if completed, the timing and final terms of such sale; AIG's exposures to subprime mortgages, monoline insurers, the residential and commercial real estate markets, state and municipal bond issuers, and sovereign bond issuers; AIG's exposure to European governments and European financial institutions; AIG's strategy for risk management; AIG's generation of deployable capital; AIG's return on equity and earnings per share; AIG's strategies to grow net investment income, efficiently manage capital and reduce expenses; AIG's strategies for customer retention, growth, product development, market position, financial results and reserves; and the revenues and combined ratios of AIG's subsidiaries. It is possible that AIG's actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG's actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include: changes in market conditions; the occurrence of catastrophic events, both natural and man-made; significant legal proceedings; the timing and applicable requirements of any new regulatory framework to which AIG is subject as a savings and loan holding company, as a systemically important financial institution and as a global systemically important insurer; concentrations in AIG's investment portfolios; actions by credit rating agencies; judgments concerning casualty insurance underwriting and insurance liabilities; judgments concerning the recognition of deferred tax assets; and such other factors discussed in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) in AIG's Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2013, Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2013, Part I, Item 1A. Risk Factors and Part II, Item 7. MD&A in AIG's Annual Report on Form 10-K for the fiscal year ended December 31, 2012 and Part I, Item 1A. Risk Factors and Part II, Item 7. MD&A in AIG's Annual Report on Form 10-K for the fiscal year ended December 31, 2013 (which will be filed with the Securities and Exchange Commission). AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions, or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.

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Comment on Regulation G

Throughout this press release, including the financial highlights, AIG presents its financial condition and results of operations in the way it believes will be most meaningful, representative and most transparent. Some of the measurements AIG uses are "non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for "accounting



principles generally accepted in the United States." The non-GAAP financial measures AIG presents may not be comparable to similarly named measures reported by other companies. The reconciliations of such measures to the most comparable GAAP measures in accordance with Regulation G are included within the relevant tables or in the Fourth Quarter 2013 Financial Supplement available in the Investor Information section of AIG's website, www.aig.com.

Book Value Per Common Share Excluding Accumulated Other Comprehensive Income (Loss) (AOCI) is used to show the amount of AIG's net worth on a per-share basis. AIG believes Book Value Per Common Share Excluding AOCI is useful to investors because it eliminates the effect of non-cash items that can fluctuate significantly from period to period, including changes in fair value of AIG's available for sale securities portfolio and foreign currency translation adjustments. Book Value Per Common Share Excluding AOCI is derived by dividing Total AIG shareholders' equity, excluding AOCI, by Total common shares outstanding.

AIG uses the following operating performance measures because it believes they enhance understanding of the underlying profitability of continuing operations and trends of AIG and its business segments. AIG believes they also allow for more meaningful comparisons with AIG's insurance competitors.

After-tax operating income (loss) attributable to AIG is derived by excluding the following items from net income (loss) attributable to AIG: income (loss) from discontinued operations, net loss (gain) on sale of divested businesses and properties, income from divested businesses, legacy tax adjustments primarily related to certain changes in uncertain tax positions and other tax adjustments, legal reserves (settlements) related to "legacy crisis matters," deferred income tax valuation allowance (releases) charges, changes in fair value of AIG Life and Retirement fixed maturity securities designated to hedge living benefit liabilities (net of interest expense), changes in benefit reserves and deferred policy acquisition costs (DAC), value of business acquired (VOBA), and sales inducement assets (SIA) related to net realized capital (gains) losses, AIG Property Casualty other (income) expense-net, (gain) loss on extinguishment of debt, net realized capital (gains) losses, non-qualifying derivative hedging activities, excluding net realized capital (gains) losses, and bargain purchase gain. "Legacy crisis matters" include favorable and unfavorable settlements related to events leading up to and resulting from AIG's September 2008 liquidity crisis and legal fees incurred by AIG as the plaintiff in connection with such legal matters. See page 12 for the reconciliation of Net income attributable to AIG to After-tax operating income attributable to AIG.

AIG Property Casualty pre-tax operating income (loss) includes both underwriting income (loss) and net investment income, but excludes net realized capital (gains) losses, other (income) expense - net, legal settlements related to legacy crisis matters described above, and bargain purchase gain. Underwriting income (loss) is derived by reducing net premiums earned by claims and claims adjustment expenses incurred, acquisition expenses and general operating expenses.

AIG Property Casualty, along with most property and casualty insurance companies, uses the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every \$100 of net premiums earned, the amount of claims and claims adjustment expense, and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and



associated ratios.

Both the AIG Property Casualty Accident year loss ratio, as adjusted, and AIG Property Casualty Accident year combined ratio, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior-year development, net of premium adjustments, and the impact of reserve discounting. Catastrophe losses are generally weather or seismic events having a net impact on AIG Property Casualty in excess of \$10 million each.

AIG Life and Retirement pre-tax operating income (loss) is derived by excluding the following items from pre-tax income (loss): legal settlements related to legacy crisis matters described above, changes in fair values of fixed maturity securities designated to hedge living benefit liabilities (net of interest expense), net realized capital (gains) losses, and changes in benefit reserves and DAC, VOBA, and SIA related to net realized capital (gains) losses.

AIG Life and Retirement premiums and deposits include direct and assumed amounts received on traditional life insurance policies, group benefit policies and deposits on life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts, guaranteed investment contracts and mutual funds.

Other Operations pre-tax operating income (loss) is pre-tax income (loss) excluding certain legal reserves (settlements) related to legacy crisis matters described above, (gain) loss on extinguishment of debt, net realized capital (gains) losses, net loss (gain) on sale of divested businesses and properties, changes in benefit reserves and DAC, VOBA, and SIA related to net realized capital (gains) losses and income from divested businesses, including Aircraft Leasing.

Results from discontinued operations are excluded from all of these measures.

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American International Group, Inc. (AIG) is a leading international insurance organization serving customers in more than 130 countries. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at <u>www.aig.com</u> | YouTube: <u>www.youtube.com/aig</u> |Twitter: <u>@AIGInsurance</u> | LinkedIn: <u>http://www.linkedin.com/company/aig</u> |

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. All products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Products or services may not be available in all countries, and coverage is subject to actual policy language. Non-insurance products and services may be provided by independent third parties. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds, and insureds are therefore not protected by such funds.

American International Group, Inc. Financial Highlights* (in millions, except share data)

| | Th | ree Mont | hs E | nded Dec | ember 31, | Twe | Twelve Months Ended December 31, | | | | |
|---|----------|---------------------|----------|------------|------------------|----------|----------------------------------|----------|----------------|------------------|--|
| | | 2013 | | 2012 | % Inc. (Dec.) | | 2013 | | 2012 | % Inc. (Dec.) | |
| AIG Property Casualty Operations: | | 2013 | | 2012 | (Det.) | | 2013 | | 2012 | (Dec.) | |
| Net premiums written | \$ | 8,028 | \$ | 7,809 | 2.8 % | \$ | 34,388 | \$ | 34,436 | (0.1)% | |
| Net premiums earned | | 8,621 | _ | 8,613 | 0.1 | | 33,953 | _ | 34,873 | (2.6) | |
| Claims and claims adjustment expenses incurred | | 5,878 | | 7,545 | (22.1) | | 22,639 | | 25,785 | (12.2) | |
| Acquisition expenses | | 1,682 | | 1,737 | (3.2) | | 6,705 | | 6,936 | (3.3) | |
| General operating expenses | | 1,391 | | 1,492 | (6.8) | | 5,064 | | 5,139 | (1.5) | |
| Underwriting loss | | (330) | | (2,161) | 84.7 | | (455) | | (2,987) | 84.8 | |
| Net investment income | | 1,420 | | 1,217 | 16.7 | | 5,267 | | 4,780 | 10.2 | |
| Pre-tax operating income (loss) | | 1,090 | | (944) | NM | | 4,812 | | 1,793 | 168.4 | |
| Net realized capital gains (a) | | 167 | | 8 | NM | | 380 | | 211 | 80.1 | |
| Legal settlements | | 10 | | 17 | (41.2) | | 13 | | 17 | (23.5) | |
| Other income (expense) - net | | (79) | | (4) | NM | | (72) | | 2 | NM | |
| Pre-tax income (loss) | \$ | 1,188 | \$ | (923) | NM | \$ | 5,133 | \$ | 2,023 | 153.7 | |
| Loss ratio | | 68.2 | | 87.6 | | | 66.7 | | 73.9 | <u> </u> | |
| Acquisition ratio | | 19.5 | | 20.2 | | | 19.7 | | 19.9 | | |
| General operating expense ratio | _ | 16.1 | _ | 17.3 | | | 14.9 | _ | 14.7 | | |
| Combined ratio | | 103.8 | | 125.1 | | | 101.3 | | 108.5 | | |
| AIG Life and Retirement Operations: | ¢ | <i>c</i> 0 <i>c</i> | ¢ | (2) A | (4.4) | ል | 2505 | ¢ | 2 464 | E 4 | |
| Premiums Policy food | \$ | 606 | \$ | 634 618 | (4.4) | \$ | 2,596 | \$ | 2,464 2,349 | 5.4 7.9 | |
| Policy fees Net investment income | | 652 2,873 | | 2,715 | 5.5 5.8 | | 2,535 10,854 | | 2,349 | 1.3 | |
| Other income | | 2,873 454 | | 358 | 26.8 | | 10,834 | | 1,293 | 32.2 | |
| Total revenues | | 4,585 | | 4,325 | 20.8 6.0 | | 17,694 | | 16,824 | 5.2 | |
| Benefits and expenses | | 3,179 | | 3,235 | (1.7) | | 12,599 | | 12,664 | (0.5) | |
| Pre-tax operating income | | 1,406 | | 1,090 | 29.0 | | 5,095 | | 4,160 | 22.5 | |
| Legal settlements | | 553 | | 1,050 | 259.1 | | 1,020 | | 154 | NM | |
| Changes in fair value of fixed maturity securities designated to hedge | | 000 | | 10. | 20711 | | 1,020 | | 101 | 1 1111 | |
| living benefit liabilities, net of interest expense | | (33) | | (11) | (200.0) | | (161) | | 37 | NM | |
| Changes in benefit reserves and DAC, VOBA and SIA related | | | | . , | . , | | . , | | | | |
| to net realized capital losses | | (4) | | (81) | 95.1 | | (1,486) | | (1,201) | (23.7) | |
| Net realized capital gains (a) | | 53 | | 100 | (47.0) | | 2,037 | | 630 | 223.3 | |
| Pre-tax income | \$ | 1,975 | \$ | 1,252 | 57.7 | \$ | 6,505 | \$ | 3,780 | 72.1 | |
| Other operations, pre-tax operating income (loss) | | (14) | | 255 | NM | | (511) | | 4,147 | NM | |
| Legal reserves | | (21) | | (10) | (110.0) | | (446) | | (754) | 40.8 | |
| Legal settlements | | 71 | | 39 | 82.1 | | 119 | | 39 | 205.1 | |
| Loss on extinguishment of debt | | (192) | | - | NM | | (651) | | (32) | NM | |
| Changes in benefit reserves and DAC, VOBA and SIA related | | (98) | | - | NM | | (98) | | | NM | |
| to net realized capital losses Aircraft Leasing | | (189) | | - 69 | NM | | (129) | | 338 | NM | |
| Net loss on sale of divested businesses | | (13) | | (6,714) | 100.0 | | (12) | | (6,717) | 99.3 | |
| Net realized capital gains (losses) | | (652) | | 40 | NM | | (685) | | 289 | NM | |
| Pre-tax loss | | (1,096) | | (6,321) | 82.7 | | (2,449) | | (2,690) | 9.0 | |
| Consolidation and elimination adjustments related to pre-tax operating income (loss) Consolidation and elimination adjustments related to non-operating income (loss), | | 52 | | (11) | NM | | 167 | | (20) | NM | |
| including net realized capital gains (losses) (a) | | 31 | | (36) | NM | | 12 | | (202) | NM | |
| Income (loss) from continuing operations before income tax expense | | 2,150 | | (6,039) | NM | | 9,368 | | 2,891 | 224.0 | |
| Income tax expense (benefit) | | 188 | | (2,098) | NM | | 360 | | (808) | NM | |
| Income (loss) from continuing operations | | 1,962 | | (3,941) | NM | | 9,008 | | 3,699 | 143.5 | |
| Income (loss) from discontinued operations, net of income tax expense | | 11 | | (8) | NM | | 84 | | 1 | NM | |
| Net income (loss) | | 1,973 | | (3,949) | NM | | 9,092 | | 3,700 | 145.7 | |
| Less: Net income (loss) from continuing operations attributable | | | | | | | | | | | |
| to noncontrolling interests: | | | | | | | | | | | |
| Nonvoting, callable, junior and senior preferred interests | | - | | - | NM | | | | 208 | NM | |
| Other | | (5) | - | 9 | NM | | 7 | - | 54 | (87.0) | |
| Total net income (loss) from continuing operations | | | | ~ | ND 7 | | - | | 2.00 | (07.2) | |
| attributable to noncontrolling interests | <u>م</u> | (5) | <u>م</u> | (2.059) | NM | <i>ф</i> | 7 | <u>م</u> | 262 | (97.3) | |
| Net income (loss) attributable to AIG | Ф | 1,978 | • | (3,958) | NM% | _ | 9,085 | • | 3,438 | 164.3 % | |

See accompanying notes on the following page.

Financial Highlights -continued

| | Th | ree Mont | hs E | nded Deco | ember 31, | Tw | elve Mon | ths l | Ended De | cember 31, |
|---|----|----------|--------|-----------|-----------|----|----------|--------|----------|------------|
| | | | | | % Inc. | | | | | % Inc. |
| | | 2013 | | 2012 | (Dec.) | | 2013 | | 2012 | (Dec.) |
| Net income (loss) attributable to AIG | \$ | 1,978 | \$ | (3,958) | NM% | \$ | 9.085 | \$ | 3,438 | 164.3 % |
| Adjustments to arrive at after-tax operating income attributable | | · | | | | | , | | , | |
| to AIG (amounts are net of tax): | | | | | | | | | | |
| Income (loss) from discontinued operations, net of income tax expense | | (11) | | 8 | NM | | (84) | | (1) | NM |
| Loss from divested businesses | | 97 | | 4,323 | (97.8) | | 117 | | 4,039 | (97.1) |
| Uncertain tax positions and other tax adjustments | | 65 | | 200 | (67.5) | | 791 | | 543 | 45.7 |
| Legal reserves (settlements) related to legacy crisis matters | | (399) | | (129) | (209.3) | | (460) | | 353 | NM |
| Deferred income tax valuation allowance releases | | (540) | | (116) | (365.5) | | (3,237) | | (1,911) | |
| Changes in fair value of AIG Life and Retirement fixed maturity securities | | (540) | | (110) | (303.3) | | (3,237) | | (1,)11) | (0).4) |
| designated to hedge living benefit liabilities, net of interest expense | | 22 | | 7 | 214.3 | | 105 | | (24) | NM |
| | | 22 | | / | 214.5 | | 105 | | (24) | INIVI |
| Changes in benefit reserves and DAC, VOBA and SIA | | (7 | | 50 | 20.0 | | 1 1 2 2 | | 701 | 11.0 |
| related to net realized capital gains | | 67 | | 52 | 28.8 | | 1,132 | | 781 | 44.9 |
| AIG Property Casualty other (income) expense - net | | 47 | | - | NM | | 47 | | - | NM |
| Loss on extinguishment of debt | | 125 | | - | NM | | 423 | | 21 | NM |
| Net realized capital (gains) losses | | 253 | | (97) | NM | | (1,157) | | (586) | (97.4) |
| Non-qualifying derivative hedging gains, excluding | | | | | | | | | | |
| net realized capital (gains) losses | _ | - | | - | NM | | - | | (18) | NM |
| After-tax operating income attributable to AIG | \$ | 1,704 | \$ | 290 | 487.6 | \$ | 6,762 | \$ | 6,635 | 1.9 |
| Income (loss) per common share: | | | | | | | | | | |
| Basic | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.34 | \$ | (2.68) | NM | \$ | 6.11 | \$ | 2.04 | 199.5 |
| Income from discontinued operations | | 0.01 | | - | NM | | 0.05 | | - | NM |
| Net income (loss) attributable to AIG | \$ | 1.35 | \$ | (2.68) | NM | \$ | 6.16 | \$ | 2.04 | 202.0 |
| | - | | - | | | - | | = | | |
| Diluted | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.33 | \$ | (2.68) | NM | \$ | 6.08 | \$ | 2.04 | 198.0 |
| Income from discontinued operations | | 0.01 | | - | NM | | 0.05 | | - | NM |
| Net income (loss) attributable to AIG | \$ | 1.34 | \$ | (2.68) | NM | \$ | 6.13 | \$ | 2.04 | 200.5 |
| | \$ | 1.15 | \$ | <u> </u> | | \$ | 4.56 | \$ | | |
| After-tax operating income attributable to AIG per diluted share | 2 | 1.15 | \$ | 0.20 | 475.0 % | 2 | 4.56 | \$ | 3.93 | 16.0 |
| Weighted average shares outstanding: | | | | | | | | | | |
| Basic | | 1,468.7 | | 1,476.5 | | | 1,474.2 | | 1,687.2 | |
| Diluted | | 1,480.7 | | 1,476.5 | | | 1,481.2 | | 1,687.2 | |
| Difuted | | 1,460.7 | | 1,470.5 | | | 1,401.2 | | 1,007.2 | |
| Book value per common share (b) | | | | | | \$ | 68.62 | \$ | 66.38 | 3.4 |
| Book value per common share excluding accumulated other comprehensive income (c) | | | | | | \$ | 64.28 | \$ | 57.87 | 11.1 % |
| | | | | | | Ŷ | 020 | ¥ | 21.07 | |
| Return on equity (d) | | 7.9 9 | % | NMS | 6 | | 9.2 9 | 6 | 3.4 | % |
| Return on equity (a) Return on equity, excluding AOCI (e) | | 8.5 9 | | NM | | | 10.1 9 | | 3.7 | |
| Return on equity, excluding AOCI (e) Return on equity - after-tax operating income, excluding AOCI (f) | | 7.3 9 | | 1.3 9 | | | 7.5 9 | | 7.2 | |
| Neturn on equity - arter-tax operating income, excluding AOOI (I) | | 1.5 % | /0 | 1.5 % | 0 | | 1.5 % | U | 1.2 | /0 |

Financial highlights - notes

* Including reconciliation in accordance with Regulation G.

(a) Includes gains (losses) from hedging activities that did not qualify for hedge accounting treatment, including the related foreign exchange gains and losses.

(b) Represents total AIG shareholders' equity divided by common shares outstanding.

(c) Represents total AIG shareholders' equity, excluding AOCI divided by common shares outstanding.

(d) Computed as Actual or Annualized net income (loss) attributable to AIG divided by average AIG shareholders' equity. Equity includes deferred tax assets.

(e) Computed as Actual or Annualized net income (loss) attributable to AIG divided by average AIG shareholders' equity, excluding AOCI. Equity includes deferred tax assets.

(f) Computed as Actual or Annualized after-tax operating income divided by average AIG shareholders' equity, excluding AOCI. Equity includes deferred tax assets.



American International Group, Inc.

Quarterly Financial Supplement Fourth Quarter 2013

All financial information in this document is unaudited. This report should be read in conjunction with AIG's Annual Report on Form 10-K for the year ended December 31, 2013 which will be filed with the Securities and Exchange Commission.

American International Group, Inc. Quarterly Financial Supplement

Contact: Liz Werner Investor Relations (212)770-7074

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Cautionary Statement Regarding Forward-Looking Information

This Financial Supplement may include, and officers and representatives of American International Group, Inc. (AIG) may from time to time make, projections, goals, assumptions and statements that may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. These projections, goals, assumptions and statements are not historical facts but instead represent only AIG's belief regarding future events, many of which, by their nature, are inherently uncertain and outside AIG's control. These projections, goals, assumptions and statements include statements preceded by, followed by or including words such as "believe," "anticipate," "expect," "intend," "plan," "view," "target" or "estimate." These projections, goals, assumptions and statements may address, among other things: the monetization of AIG's interests in International Lease Finance Corporation (ILFC), including whether AIG's proposed sale of ILFC will be completed and if completed, the timing and final terms of such sale; AIG's exposures to subprime mortgages, monoline insurers, the residential and commercial real estate markets, state and municipal bond issuers and sovereign bond issuers; AIG's exposure to European governments and European financial institutions; AIG's strategy for risk management; AIG's generation of deployable capital; AIG's return on equity and earnings per share; AIG's strategies to grow net investment income, efficiently manage capital and reduce expenses; AIG's strategies for customer retention, growth, product development, market position, financial results and reserves; and the revenues and combined ratios of AIG's subsidiaries.

It is possible that AIG's actual results and financial condition will differ, possibly materially, from the results and financial condition indicated in these projections, goals, assumptions and statements. Factors that could cause AIG's actual results to differ, possibly materially, from those in the specific projections, goals, assumptions and statements include:

- changes in market conditions;
- the occurrence of catastrophic events, both natural and man-made;
- significant legal proceedings;
- the timing and applicable requirements of any new regulatory framework to which AIG is subject as a savings and loan holding company, as a systemically important financial institution and as a global systemically important insurer;
- concentrations in AIG's investment portfolios;
- actions by credit rating agencies;
- judgments concerning casualty insurance underwriting and insurance liabilities;
- judgments concerning the recognition of deferred tax assets; and
- such other factors discussed in Part I, Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations (MD&A) in AIG's Quarterly Report on Form 10-Q for the quarterly period ended September 30, 2013, Part II, Item 1A. Risk Factors in AIG's Quarterly Report on Form 10-Q for the quarterly period ended June 30, 2013, Part I, Item 1A. Risk Factors and Part II, Item 7. MD&A in AIG's Annual Report on Form 10-K for the year ended December 31, 2012 and Part I, Item 1A. Risk Factors and Part II, Item 7. MD&A in AIG's Annual Report on Form 10-K for the year ended December 31, 2012 and Part I, Item 1A. Risk Factors and Part II, Item 7. MD&A in AIG's Annual Report on Form 10-K for the year ended December 31, 2013 (which will be filed with the Securities and Exchange Commission).

AIG is not under any obligation (and expressly disclaims any obligation) to update or alter any projections, goals, assumptions or other statements, whether written or oral, that may be made from time to time, whether as a result of new information, future events or otherwise.

Non-GAAP Financial Measures

Throughout this Financial Supplement, we present our financial condition and results of operations in the way we believe will be most meaningful, representative and most transparent. Some of the measurements we use are "non-GAAP financial measures" under Securities and Exchange Commission rules and regulations. GAAP is the acronym for "accounting principles generally accepted in the United States." The non-GAAP financial measures we present may not be comparable to similarly-named measures reported by other companies. When such measures are disclosed, reconciliations to the most comparable GAAP measure are provided.

Book Value Per Common Share Excluding Accumulated Other Comprehensive Income (Loss) (AOCI) is used to show the amount of our net worth on a per-share basis. We believe Book Value Per Common Share Excluding AOCI is useful to investors because it eliminates the effect of non-cash items that can fluctuate significantly from period to period, including changes in fair value of our available for sale securities portfolio and foreign currency translation adjustments. Book Value Per Common Share Excluding AOCI is derived by dividing Total AIG shareholders' equity, excluding AOCI, by Total common shares outstanding.

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AIG Property Casualty, along with most property and casualty insurance companies, uses the loss ratio, the expense ratio and the combined ratio as measures of underwriting performance. These ratios are relative measurements that describe, for every \$100 of net premiums earned, the amount of claims and claims adjustment expense, and the amount of other underwriting expenses that would be incurred. A combined ratio of less than 100 indicates underwriting income and a combined ratio of over 100 indicates an underwriting loss. The underwriting environment varies across countries and products, as does the degree of litigation activity, all of which affect such ratios. In addition, investment returns, local taxes, cost of capital, regulation, product type and competition can have an effect on pricing and consequently on profitability as reflected in underwriting income and associated ratios.

Both the AIG Property Casualty Accident year loss ratio, as adjusted, and AIG Property Casualty combined ratio, as adjusted, exclude catastrophe losses and related reinstatement premiums, prior year development, net of premium adjustments, and the impact of reserve discounting. Catastrophe losses are generally weather or seismic events having a net impact on AIG Property Casualty in excess of \$10 million each.

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AIG Life and Retirement Premiums and deposits includes direct and assumed amounts received on traditional life insurance policies, group benefit policies and deposits on life-contingent payout annuities, as well as deposits received on universal life, investment-type annuity contracts, guaranteed investment contracts (GICs) and mutual funds.

Other Operations Pre-tax operating income (loss) is pre-tax income (loss) excluding certain legal reserves (settlements) related to legacy crisis matters described above, (gain) loss on extinguishment of debt, net realized capital (gains) losses, net (gains) losses on sale of divested businesses and properties, change in benefit reserves and DAC, VOBA and SIA related to net realized capital loss (gain) and income from divested businesses, including Aircraft Leasing.

Results from discontinued operations are excluded from all of these measures.

American International Group, Inc. Consolidated Statement of Operations (in millions, except per share data)

| | | | | (| Quarterly | | | Full Y | Year | |
|--|-----|--------|------|----------|-----------|----------|---------|--------------|----------|---------|
| | 4Q1 | 3 | 1 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 1 | 2012 |
| Revenues: | | | | | | | | | 1 — | |
| Premiums | \$ | 9,426 | \$ | 9,352 \$ | 9,200 \$ | 9,372 \$ | 9,436 | \$ 37,350 | \$ | 38,047 |
| Policy fees | | 652 | | 645 | 623 | 615 | 618 | 2,535 | | 2,349 |
| Net investment income | | 4,229 | | 3,573 | 3,844 | 4,164 | 4,107 | 15,810 | | 20,343 |
| Net realized capital gains (losses) (page 56) | | | | | | | | | | |
| Total other-than-temporary impairments on available for sale securities | | (75) | | (33) | (17) | (40) | (147) | (165) | | (448) |
| Portion of other-than-temporary impairments on available for sale fixed | | | | | | | | | | |
| maturity securities recognized in Other comprehensive income (loss) | | (5) | | (6) | (10) | (1) | (9) | (22) | | (381) |
| Net other-than-temporary impairments on available for sale securities | | | | | | | | | <u> </u> | |
| recognized in net income (loss) | | (80) | | (39) | (27) | (41) | (156) | (187) | | (829) |
| Other realized capital gains (losses) | | (319) | | 291 | 1,618 | 341 | 292 | 1,931 | | 1,759 |
| Total net realized capital gains (losses) | | (399) | | 252 | 1,591 | 300 | 136 | 1,744 | 1 — | 930 |
| Aircraft leasing revenue (1) | | 1,117 | | 1,118 | 1,111 | 1,074 | 1,078 | 4,420 | | 4,504 |
| Other income | | 2,321 | | 1,004 | 2,057 | 1,437 | 1,794 | 6,819 | | 4,848 |
| Total revenues | | 17,346 | - 1 | 15,944 | 18,426 | 16,962 | 17,169 | 68,678 | { — | 71,021 |
| Benefits, claims and expenses: | | 17,540 | - 1 | 15,544 | 10,420 | 10,902 | 17,105 | 00,070 | 1 — | 71,021 |
| Policyholder benefits and claims incurred | | 7,269 | | 7,416 | 8,090 | 6,728 | 9,126 | 29,503 | | 32,036 |
| Interest credited to policyholder account balances | | 979 | | 924 | 972 | 1,017 | 1,035 | 3,892 | | 4,340 |
| Amortization of deferred policy acquisition costs | | 1,298 | | 1,220 | 1,353 | 1,286 | 1,368 | 5,157 | | 5,709 |
| Other acquisition and insurance expenses | | 2,432 | | 2,251 | 2,245 | 2,238 | 2,499 | 9,166 | | 9,235 |
| Interest expense | | 514 | | 516 | 535 | 577 | 585 | 2,142 | | 2,319 |
| Aircraft leasing expenses (1) | | 1.306 | | 1,119 | 1,093 | 1,031 | 986 | 4,549 | | 4,138 |
| Loss on extinguishment of debt | | 1,300 | | 81 | 38 | 340 | - | 651 | | 32 |
| Net loss on sale of divested businesses | | 1)2 | | - | 47 | - | 6,733 | 48 | | 6,736 |
| Other expenses | | 1,205 | | 1,239 | 888 | 870 | 876 | 4,202 | | 3,585 |
| Total benefits, claims and expenses | - | 15,196 | - 1 | 14,766 | 15,261 | 14,087 | 23,208 | 59,310 | { | 68,130 |
| Income (loss) from continuing operations before income tax expense (benefit) | | 2,150 | - 1 | 1,178 | 3,165 | 2,875 | (6,039) | 9,368 | { — | 2,891 |
| Income tax expense (benefit) | | 2,150 | | (970) | 425 | 2,875 | (2,098) | 9,308 360 | | (808) |
| | | 1,962 | - 1 | 2,148 | 2,740 | 2,158 | (3,941) | | { — | 3,699 |
| Income (loss) from continuing operations $I_{1} = I_{1} = I_$ | | , | | , | , | , | | 9,008 | | , |
| Income (loss) from discontinued operations, net of income tax expense (benefit) (1) | | 11 | - 1 | (18) | 18 | 73 | (8) | 84 | { — | 1 |
| Net income (loss) | | 1,973 | | 2,130 | 2,758 | 2,231 | (3,949) | 9,092 | | 3,700 |
| Net income (loss) from continuing operations attributable to noncontrolling interests: | | | | | | | | | | 200 |
| Nonvoting, callable, junior and senior preferred interests | | - | | - | - | - | - 9 | - | | 208 |
| Other | | (5) | | (40) | 27 | 25 | | 7 | ┨ — | 54 |
| Total net income (loss) from continuing operations attributable to noncontrolling interests | | (5) | I. – | (40) | 27 | 25 | 9 | 7 | ł . — | 262 |
| Net income (loss) attributable to AIG | \$ | 1,978 | \$ | 2,170 \$ | 2,731 \$ | 2,206 \$ | (3,958) | \$ 9,085 | \$ | 3,438 |
| Income (loss) per common share attributable to AIG: | | | | | | | | | 1 | |
| Basic: | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.34 | \$ | 1.48 \$ | 1.84 \$ | 1.44 \$ | (2.68) | \$ 6.11 | \$ | 2.04 |
| Income (loss) from discontinued operations | | 0.01 | | (0.01) | 0.01 | 0.05 | - | 0.05 |] | - |
| Net income (loss) attributable to AIG | \$ | 1.35 | \$ | 1.47 \$ | 1.85 \$ | 1.49 \$ | (2.68) | \$ 6.16 | \$ | 2.04 |
| Diluted: | | | | | | | | | | |
| Income (loss) from continuing operations | \$ | 1.33 | \$ | 1.47 \$ | 1.83 \$ | 1.44 \$ | (2.68) | \$ 6.08 | \$ | 2.04 |
| Income (loss) from discontinued operations | | 0.01 | | (0.01) | 0.01 | 0.05 | - | 0.05 |] | - |
| Net income (loss) attributable to AIG | \$ | 1.34 | \$ | 1.46 \$ | 1.84 \$ | 1.49 \$ | (2.68) | \$ 6.13 | \$ | 2.04 |
| Weighted average shares outstanding: | | | | | | | | | 1 | |
| Basic | | ,468.7 | | 1,475.1 | 1,476.5 | 1,476.5 | 1,476.5 | 1,474.2 | | 1,687.2 |
| Diluted | 1 | ,480.7 | | 1,485.3 | 1,482.2 | 1,476.7 | 1,476.5 | 1,481.2 | | 1,687.2 |
| Dividends declared per common share | \$ | 0.10 | \$ | 0.10 \$ | - \$ | - \$ | - | \$ 0.20 | \$ | - |
| Note: | | | | | | | | | | |

Note:
(1) ILFC's results, which were previously presented as discontinued operations, have been reclassified to continuing operations and prior periods have been revised to conform to the current period presentation.

American International Group, Inc. Consolidated Statement of Segment Operations (1) (in millions, except per share data)

| | | | | Full Year | | | |
|---|----------|---------------------------------------|----------|--------------|------------|----------|-----------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| AIG Property Casualty | | | | | | | |
| Net premiums written | \$ 8,028 | \$ 8,660 \$ | 9,263 \$ | 8,437 \$ | 7,809 \$ | 34,388 | \$ 34,436 |
| Net premiums earned | 8,621 | 8,427 | 8,347 | 8,558 | 8,613 | 33,953 | 34,873 |
| Claims and claims adjustment expenses incurred | 5,878 | 5,669 | 5,679 | 5,413 | 7,545 | 22,639 | 25,785 |
| Acquisition expenses | 1,682 | 1,664 | 1,671 | 1,688 | 1,737 | 6,705 | 6,936 |
| General operating expenses | 1,391 | 1,228 | 1,220 | 1,225 | 1,492 | 5,064 | 5,139 |
| Underwriting income (loss) | (330) | (134) | (223) | 232 | (2,161) | (455) | (2,987) |
| Net investment income | 1,420 | 1,213 | 1,309 | 1,325 | 1,217 | 5,267 | 4,780 |
| Pre-tax operating income (loss) | 1,090 | 1,079 | 1,086 | 1,557 | (944) | 4,812 | 1,793 |
| Net realized capital gains | 167 | 50 | 109 | 54 | 8 | 380 | 211 |
| Legal settlements | 10 | - | 3 | - | 17 | 13 | 17 |
| Other income (expense) - net | (79) | (3) | 7 | 3 | (4) | (72) | 2 |
| Pre-tax income (loss) | 1,188 | 1,126 | 1,205 | 1,614 | (923) | 5,133 | 2,023 |
| AIG Life and Retirement | | | | | | | |
| Premiums | 606 | 721 | 649 | 620 | 634 | 2,596 | 2,464 |
| Policy fees | 652 | 645 | 623 | 615 | 618 | 2,535 | 2,349 |
| Net investment income | 2,873 | 2,467 | 2,637 | 2,877 | 2,715 | 10,854 | 10,718 |
| Advisory fee and other income | 454 | 443 | 419 | 393 | 358 | 1,709 | 1,293 |
| Total revenues | 4,585 | 4,276 | 4,328 | 4,505 | 4,325 | 17,694 | 16,824 |
| Benefits and expenses | 3,179 | 3,132 | 3,177 | 3,111 | 3,235 | 12,599 | 12,664 |
| Pre-tax operating income | 1,406 | 1,144 | 1,151 | 1,394 | 1,090 | 5,095 | 4,160 |
| Legal settlements | 553 | - | 359 | 108 | 154 | 1,020 | 154 |
| Changes in fair value of fixed maturity securities designated to hedge living benefit liabilities, net of | | | | | | | |
| interest expense | (33) | (30) | (69) | (29) | (11) | (161) | 37 |
| Changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains | (4) | (271) | (1,152) | (59) | (81) | (1,486) | (1,201) |
| Net realized capital gains | 53 | 398 | 1,430 | 156 | 100 | 2,037 | 630 |
| Pre-tax income | 1,975 | 1,241 | 1,719 | 1,570 | 1,252 | 6,505 | 3,780 |
| Other operations, pre-tax operating income (loss) | (14) | (575) | 198 | (120) | 255 | (511) | 4,147 |
| Other operations pre-tax income (loss) before net realized capital gains (losses) | (444) | (1,057) | 163 | (426) | (6,361) | (1,764) | (2,979) |
| Other operations, net realized capital gains (losses) | (652) | (166) | 88 | 45 | 40 | (685) | 289 |
| Consolidation and elimination adjustments related to pre-tax operating income (loss) | 52 | 62 | 27 | 26 | (11) | 167 | (20) |
| Consolidation and elimination adjustments related to non-operating income (loss), including net realized | | | | | | | |
| capital gains (losses) | 31 | (28) | (37) | 46 | (36) | 12 | (202) |
| Income (loss) from continuing operations before income tax expense (benefit) | 2,150 | 1,178 | 3,165 | 2,875 | (6,039) | 9,368 | 2,891 |
| Income tax expense (benefit) (2) | 188 | (970) | 425 | 717 | (2,098) | 360 | (808) |
| Income (loss) from continuing operations | 1,962 | 2,148 | 2,740 | 2,158 | (3,941) | 9,008 | 3,699 |
| Income (loss) from discontinued operations, net of income tax expense (benefit) | 11 | (18) | 18 | 73 | (8) | 84 | 1 |
| Net income (loss) Less: | 1,973 | 2,130 | 2,758 | 2,231 | (3,949) | 9,092 | 3,700 |
| Net income (loss) from continuing operations attributable to noncontrolling interests: | | | | | | | |
| Nonvoting, callable, junior and senior preferred interests | _ | - | - | _ | _ | _ | 208 |
| Other | (5) | (40) | 27 | 25 | 9 | 7 | 54 |
| Total net income (loss) from continuing operations attributable to noncontrolling interests | (5) | (40) | 27 | 25 | 9 | 7 | 262 |
| Net income (loss) attributable to AIG | \$ 1,978 | \$ 2,170 \$ | 2,731 \$ | 2,206 \$ | (3,958) \$ | 9,085 \$ | 3,438 |
| Effective tax rates (page 6): | | · · · · · · · · · · · · · · · · · · · | ;; | ' <u>_</u> ' | | ' | |
| Income (loss) from continuing operations | 8.7% | (82.3)% | 13.4% | 24.9% | (34.7)% | 3.8% | (27.9)% |

American International Group, Inc. Consolidated Statement of Segment Operations Notes

Prior period reclassifications and segment changes

- (1) Prior period amounts were reclassified to conform to the current period presentation as follows: The results of the investments in life settlements, including investment income and impairment losses, were reclassified from AIG Property Casualty operations to AIG's Other operations (also see page 28). ILFC's operating results, which were previously presented as discontinued operations, have been classified as continuing operations due to the planned receipt by AIG of a 46% interest in the common shares of AerCap Holdings, N.V. (AerCap) in connection with the sale of ILFC to AerCap.
- (2) Includes deferred tax asset (DTA) valuation allowance releases of \$0.5 billion, \$1.2 billion, \$0.8 billion, \$0.8 billion and \$0.1 billion in 4Q13, 3Q13, 2Q13, 1Q13 and 4Q12, respectively.

Return on equity (ROE) computations:

| | | | | | | | Full Ye | ear | |
|---|-----------------------------|-----------------------|-----------------------|-----------------------|--------------------|----------|----------------------------------|----------------------------|--|
| (dollars in millions) | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 | 2012 | |
| Annualized Net income attributable to AIG | \$ 7,912 \$ | 8,680 \$ | 10,924 \$ | 8,824 \$ | NM | \$ | 9,085 \$ | 3,438 | |
| Annualized After-tax operating income attributable to AIG | \$ 6,816 \$ | 5,684 \$ | 6,620 \$ | 7,928 \$ | 1,160 | \$ | 6,762 \$ | 6,635 | |
| Average AIG Shareholders' equity Less: Average AOCI | \$ 99,632 \$ 6,435 | 98,128 \$ 6,774 | 98,492 \$ 9,439 | 98,761 \$ 12,206 | 99,834 12,394 | \$ | 98,850 \$ 8,865 | 101,873 9,718 | |
| Average AIG Shareholders' equity, excluding average AOCI Less: Average DTA (a) Average AIG Shareholders' equity, excluding average AOCI & DTA | \$ 93,197 \$ NM NM | 91,354 \$ NM NM | 89,053 \$ NM NM | 86,555 \$ NM NM | 87,440 NM NM | \$ \$ | 89,985 \$ 18,150 71,835 \$ | 92,155 19,250 72,905 | |
| ROE (b) | 7.9% | 8.8% | 11.1% | 8.9% | NM | | 9.2% | 3.4% | |
| ROE excluding AOCI (c) | 8.5% | 9.5% | 12.3% | 10.2% | NM | | 10.1% | 3.7% | |
| ROE, excluding AOCI & DTA (d) | NM | NM | NM | NM | NM | | 12.6% | 4.7% | |
| ROE - After-tax operating income, excluding AOCI (e) | 7.3% | 6.2% | 7.4% | 9.2% | 1.3% | | 7.5% | 7.2% | |
| ROE - After-tax operating income, excluding AOCI & DTA (f) | NM | NM | NM | NM | NM | | 9.4% | 9.1% | |

N/M - Not meaningful

(a) Represents U.S. tax attributes related to net operating loss carryforwards and foreign tax credits. DTA is only reported on an annual basis.

(b) Computed as Actual or Annualized Net income (loss) attributable to AIG divided by Average AIG Shareholders' equity.

(c) Computed as Actual or Annualized Net income (loss) attributable to AIG divided by Average AIG Shareholders' equity, excluding AOCI.

(d) Computed as Actual or Annualized Net income (loss) attributable to AIG divided by Average AIG Shareholders' equity, excluding AOCI and DTA.

(e) Computed as Actual or Annualized After-tax operating income divided by Average AIG Shareholders' equity, excluding AOCI.

(f) Computed as Actual or Annualized After-tax operating income divided by Average AIG Shareholders' equity, excluding AOCI and DTA.

Book Value per Common Share computations:

| (dolla | irs in | millions | excent | share | amounts) | |
|--------|--------|----------|--------|-------|----------|--|
| (uona | us m | minions, | елсері | snare | amounts) | |

| March 31, 2013 June 30, 2013 September 30, 2013 | (2÷3) Book Value Per Share, (1÷3) Excluding Accumulated Book Value Other Comprehensive Per Share Income | | | | (1) Total AIG Shareholders' Equity | (2) Total AIG Shareholders' Equity, Excluding Accumulated Other Comprehensive Income | (3) Total Common Shares Outstanding |
|---|---|-------|----|-------|---|--|--|
| December 31, 2012 | \$ | 66.38 | \$ | 57.87 | \$ 98,002 | \$ 85,428 | 1,476,321,935 |
| March 31, 2013 | | 67.41 | | 59.39 | 99,520 | 87,681 | 1,476,345,163 |
| June 30, 2013 | | 66.02 | | 61.25 | 97,463 | 90,424 | 1,476,348,011 |
| September 30, 2013 | | 67.10 | | 62.68 | 98,793 | 92,284 | 1,472,343,722 |
| December 31, 2013 | | 68.62 | | 64.28 | 100,470 | 94,110 | 1,464,063,323 |

American International Group, Inc. After-tax Operating Income Attributable to AIG (in millions, except share data)

The reconciliation of Net income (loss) attributable to AIG to After-tax operating income attributable to AIG is presented below.

| | | (| Quarterly | | | Full Year | | | |
|--|-------------|----------------|-----------|----------|---------|-------------|---------|--|--|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 | | |
| Net income (loss) attributable to AIG | \$ 1,978 | \$ 2,170 \$ | 2,731 \$ | 2,206 \$ | (3,958) | \$ 9,085 \$ | 3,438 | | |
| Adjustments to arrive at After-tax operating income | | | | | | | | | |
| attributable to AIG (amounts net of tax): | | | | | | | | | |
| (Income) loss from discontinued operations | (11) | 18 | (18) | (73) | 8 | (84) | (1) | | |
| (Income) loss from divested businesses (1) | 97 | 24 | 16 | (20) | 4,323 | 117 | 4,039 | | |
| Uncertain tax positions and other tax adjustments | 65 | 36 | 64 | 626 | 200 | 791 | 543 | | |
| Legal reserves (settlements) related to legacy crisis matters | (399) | 260 | (257) | (64) | (129) | (460) | 353 | | |
| Deferred income tax valuation allowance releases | (540) | (1,159) | (752) | (786) | (116) | (3,237) | (1,911) | | |
| Changes in fair values of AIG Life and Retirement fixed maturity securities designated to hedge living | | | | | | | | | |
| benefit liabilities, net of interest expense | 22 | 19 | 45 | 19 | 7 | 105 | (24) | | |
| Changes in benefit reserves and DAC, VOBA and SIA related to net realized capital gains | 67 | 176 | 835 | 54 | 52 | 1,132 | 781 | | |
| AIG Property Casualty other (income) expense - net | 47 | - | - | - | - | 47 | - | | |
| Loss on extinguishment of debt | 125 | 52 | 25 | 221 | - | 423 | 21 | | |
| Net realized capital (gains) losses | 253 | (175) | (1,034) | (201) | (97) | (1,157) | (586) | | |
| Non-qualifying derivative hedging activities, excluding net realized capital gains | - | - | - | - | - | - | (18) | | |
| After-tax operating income attributable to AIG | \$ 1,704 | \$ 1,421 \$ | 1,655 \$ | 1,982 \$ | 290 \$ | \$ 6,762 \$ | 6,635 | | |
| After-tax operating income attributable to AIG per diluted share | \$ 1.15 | \$ 0.96 \$ | 1.12 \$ | 1.34 \$ | 0.20 | \$ 4.56 \$ | 3.93 | | |
| Effective tax rates on After-tax operating income attributable to AIG | 32.3% | 18.0% | 31.8% | 29.8% | 22.6% | 28.9% | 31.6% | | |

The reconciliation of Income from continuing operations to After-tax operating income and calculation of the effective tax rates is presented below (gains are negative and losses are positive).

| | | Thre | e Months Er | nded December 31 | , 2013 | | | Twelv | ve Months E | Ended December 3 | 1, 2013 | |
|---|----------------------------|-------------------------|---------------|------------------|---|--------------|----------------------------|-------------------------|---------------|------------------|---|--------------|
| | Income (Loss) Before | Income Tax (Expense) | Net Income | Noncontrolling | Net Income (Loss) Attributable to | Effective | Income (Loss) Before | Income Tax (Expense) | Net Income | Noncontrolling | Net Income (Loss) Attributable to | Effective |
| (dollars in millions) | Tax | Benefit | (Loss) | Interests | AIG | Tax Rate (2) | Tax | Benefit | (Loss) | Interests | AIG | Tax Rate (2) |
| Income from continuing operations \$ | 2,150 \$ | (188) \$ | 1,962 \$ | 5\$ | 1,967 | 8.7% \$ | 9,368 \$ | (360) \$ | 9,008 \$ | (7)\$ | 9,001 | 3.8% |
| (Income) loss from divested businesses (1) | 190 | (93) | 97 | - | 97 | | 177 | (60) | 117 | - | 117 | |
| Uncertain tax positions and other tax adjustments | - | 65 | 65 | - | 65 | | - | 791 | 791 | - | 791 | |
| Legal reserves (settlements) related to legacy crisis matters | (615) | 216 | (399) | - | (399) | 1 | (708) | 248 | (460) | - | (460) |) |
| Deferred income tax valuation allowance releases | - | (540) | (540) | - | (540) | 1 | - | (3,237) | (3,237) | - | (3,237) |) |
| Changes in fair values of AIG Life and Retirement fixed maturity securities designated to hedge living benefit liabilities, net of | | | | | | | | | | | | |
| interest expense | 33 | (11) | 22 | - | 22 | | 161 | (56) | 105 | - | 105 | |
| Changes in benefit reserves and DAC, VOBA and SIA related to | | | | | | | | | | | | |
| net realized capital gains | 102 | (35) | 67 | - | 67 | | 1,584 | (452) | 1,132 | - | 1,132 | |
| AIG Property Casualty other (income) expense - net | 72 | (25) | 47 | - | 47 | | 72 | (25) | 47 | - | 47 | |
| Loss on extinguishment of debt | 192 | (67) | 125 | - | 125 | | 651 | (228) | 423 | - | 423 | |
| Net realized capital (gains) losses (3) | 399 | (137) | 262 | (9) | 253 | | (1,744) | 617 | (1,127) | (30) | (1,157) |) |
| After-tax operating income \$ | 2,523 \$ | (815) \$ | 1,708 \$ | (4) \$ | 1,704 | 32.3% \$ | 9,561 \$ | (2,762) \$ | 6,799 \$ | (37)\$ | 6,762 | 28.9% |

(1) Includes the results of ILFC.

(2) Effective tax rates are calculated based on income (loss) from continuing operations before tax.
 (3) Includes pre-tax impairments on the investments in life settlements of \$832 million and \$971 million in the three and twelve months ended December 31, 2013, respectively.

American International Group, Inc. Condensed Consolidated Balance Sheets (in millions)

| | D | ecember 31, 2013 | 1 | September 30, 2013 | June 30, 2013 | March 31, 2013 | December 31, 2012 |
|---|----|------------------|----|--------------------|----------------|----------------|-------------------|
| Assets: | | | | | | | |
| Investments: | | | | | | | |
| Fixed maturity securities | | | | | | | |
| Bonds available for sale, at fair value | \$ | 258,274 | \$ | 259,901 \$ | 261,229 \$ | 270,251 \$ | 269,959 |
| Other bond securities, at fair value | | 22,623 | | 22,884 | 23,789 | 23,855 | 24,584 |
| Equity securities | | | | | | | |
| Common and preferred stock available for sale, at fair value | | 3,656 | | 3,378 | 3,153 | 3,108 | 3,212 |
| Other common and preferred stock, at fair value | | 834 | | 807 | 758 | 696 | 662 |
| Mortgage and other loans receivable, net of allowance | | 20,765 | | 19,707 | 19,857 | 19.488 | 19,482 |
| Other invested assets (page 55) | | 28,659 | | 29,168 | 29,206 | 28,965 | 29,117 |
| Short-term investments | | 21,617 | | 22,457 | 20,215 | 23,336 | 28,808 |
| Total investments | | 356,428 | | 358,302 | 358,207 | 369,699 | 375,824 |
| Cash | | 2,241 | | 2,058 | 1,762 | 1,227 | 1,151 |
| Accrued investment income | | 2,905 | | 3,008 | 2,916 | 3,093 | 3,054 |
| Premiums and other receivables, net of allowance | | 12,939 | | 13,715 | 14,203 | 15,310 | 13,989 |
| Reinsurance assets. net of allowance | | 23,829 | | 26,264 | 26,506 | 27,604 | 25,595 |
| Deferred income taxes | | 21,925 | | 21,671 | 20,000 | 17.741 | 17,466 |
| Deferred nicone taxes Deferred policy acquisition costs | | 9,436 | | 9,188 | 8,770 | 7,972 | 8,182 |
| Derivative assets, at fair value | | 1,665 | | 1,723 | 2,805 | 3,290 | 3,671 |
| Other assets | | 9,366 | | 8,736 | 2,803 9,298 | 10,069 | 10,399 |
| | | | | | | , | , |
| Separate account assets, at fair value | | 71,059 29,536 | | 65,959 30,120 | 61,759 | 61,059 | 57,337 |
| Assets held for sale (1) | | | | | 31,168 | 31,816 | 31,965 |
| Total assets | \$ | 541,329 | \$ | 540,744 \$ | 537,438 \$ | 548,880 \$ | 548,633 |
| Liabilities: | | | | | | | |
| Liability for unpaid claims and claims adjustment expense | \$ | 81,547 | \$ | 83,228 \$ | 84,054 \$ | 85,774 \$ | 87,991 |
| Unearned premiums | | 21,953 | | 23,606 | 23,578 | 24,200 | 22,537 |
| Future policy benefits for life and accident and health insurance contracts | | 40,653 | | 40,111 | 39,844 | 40,443 | 40,523 |
| Policyholder contract deposits | | 122,016 | | 121,441 | 121,439 | 121,856 | 122,980 |
| Other policyholder funds | | 5,083 | | 5,115 | 5,400 | 5,728 | 6,267 |
| Derivative liabilities, at fair value | | 2,511 | | 2,722 | 3,124 | 3,711 | 4,061 |
| Other liabilities | | 29,155 | | 31,368 | 30,895 | 33,108 | 32,068 |
| Long-term debt (page 11) | | 41,693 | | 42,231 | 42,614 | 45,266 | 48,500 |
| Separate account liabilities | | 71,059 | | 65,959 | 61,759 | 61,059 | 57,337 |
| Liabilities held for sale (1) | | 24,548 | | 25,448 | 26,496 | 27,164 | 27,366 |
| Total liabilities | \$ | 440,218 | \$ | 441,229 \$ | 439,203 \$ | 448,309 \$ | 449,630 |
| Redeemable noncontrolling interests | + | 30 | - | 66 | 80 | 388 | 334 |
| AIG shareholders' equity: | | 50 | | | | 500 | 554 |
| Common stock | | 4.766 | | 4,766 | 4,766 | 4,766 | 4,766 |
| Treasury stock, at cost | | (14,520) | | (14,115) | (13,923) | (13,923) | (13,924 |
| Additional paid-in capital | | 80,899 | | 80,497 | 80,468 | 80,456 | 80,410 |
| Retained earnings | | 22,965 | | 21,136 | 19,113 | 16,382 | 14,176 |
| Accumulated other comprehensive income | | 6,360 | | 6,509 | 7,039 | 11,839 | 14,170 |
| • | | | | | | | , |
| Total AIG shareholders' equity | | 100,470 | | 98,793 | 97,463 | 99,520 | 98,002 |
| Non-redeemable noncontrolling interests | | 611 | | 656 | 692 | 663 | 667 |
| | 1 | 101,081 | | 99,449 | 98,155 | 100,183 | 98,669 |
| Total equity Total liabilities and equity | | 101,081 | | <u> </u> | 537,438 \$ | 100,105 | 90,009 |

Note: (1) Represents the assets and liabilities of ILFC.

American International Group, Inc. Condensed Consolidating Segment Balance Sheet December 31, 2013 (in millions)

| | P | AIG Property Casualty | AIG Life and Retirement | Mortgage Guaranty | Other Operations (1) | Consolidation & Eliminations (2) | AIG Inc. |
|---|-----|--------------------------|---------------------------------------|----------------------|-------------------------|-------------------------------------|---|
| Assets: | | | | | | | |
| Investments: | | | | | | | |
| Fixed maturity securities | | | | | | | |
| Bonds available for sale, at fair value | \$ | 96,972 \$ | 154,763 \$ | 3,692 \$ | 7,282 \$ | (4,435) | \$ 258,274 |
| Other bond securities, at fair value | | 1,995 | 2,406 | - | 18,558 | (336) | 22,623 |
| Equity securities | | | | | | | |
| Common and preferred stock available for sale, at fair value | | 3,618 | 36 | - | 2 | - | 3,656 |
| Other common and preferred stock, at fair value | | 198 | 538 | - | 98 | - | 834 |
| Mortgage and other loans receivable, net of allowance | | 4,217 | 19,078 | 2 | 850 | (3,382) | 20,765 |
| Other invested assets (page 55) | | 9,316 | 13,025 | 24 | 6,398 | (104) | 28,659 |
| Short-term investments | | 5,236 | 6,462 | 184 | 10,852 | (1,117) | 21,617 |
| Total investments | | 121,552 | 196,308 | 3,902 | 44,040 | (9,374) | 356,428 |
| Cash | | 1,501 | 547 | 32 | 161 | - | 2,241 |
| Accrued investment income | | 963 | 1,836 | 41 | 67 | (2) | 2,905 |
| Premiums and other receivables, net of allowance | | 10,794 | 1,525 | 34 | 1,494 | (908) | 12,939 |
| Reinsurance assets, net of allowance | | 21,804 | 1,944 | 67 | 15 | (1) | 23,829 |
| Deferred income taxes | | 4,048 | 935 | 158 | 17,094 | (310) | 21,925 |
| Deferred policy acquisition costs | | 2,623 | 6,723 | 67 | - | 23 | 9,436 |
| Derivative assets, at fair value | | 333 | 571 | - | 2,417 | (1,656) | 1.665 |
| Other assets | | 4,256 | 2,020 | 60 | 96,686 | (93,656) | 9,366 |
| Separate account assets, at fair value | | | 71,048 | - | 11 | - | 71,059 |
| Assets held for sale | | - | - | - | 29,536 | - | 29,536 |
| Total assets | \$ | 167,874 \$ | 283,457 \$ | 4,361 \$ | 191,521 \$ | (105,884) | \$ 541,329 |
| | ÷ = | 10,,071 \$ | 200,107 ¢ | 1,501 ¢ | 1,1,021 0 | (100,001) | • |
| Liabilities: Liability for unpaid claims and claims adjustment expense | \$ | 80,199 \$ | - \$ | 1.348 \$ | - \$ | _ | \$ 81,547 |
| Uncarned premiums | ф | 21,341 | - ⊅ | 612 | - > | - | 5 81,347 21,953 |
| Future policy benefits for life and accident and health insurance contracts | | 3,543 | 36,914 | 012 | 219 | (23) | 40,653 |
| Policyholder contract deposits | | 5,545 | 122,038 | - | 18 | (40) | 40,033 |
| | | 2.732 | · · · · · · · · · · · · · · · · · · · | - | | (40) | · · · · · · |
| Other policyholder funds Derivative liabilities, at fair value | | 2,732 | 2,345 644 | - | 6 3,213 | (1 569) | 5,083 2,511 |
| | | | | - | | (1,568) | · · · · · · · · · · · · · · · · · · · |
| Other liabilities | | 13,267 | 11,036 | 119 | 8,008 | (3,275) | 29,155 |
| Long-term debt (page 11) | | 154 | 761 (3) | - | 49,463 | (8,685) | 41,693 |
| Separate account liabilities | | - | 71,048 | - | 11 | - | 71,059 |
| Liabilities held for sale | | - | - | - | 24,548 | - | 24,548 |
| Total liabilities | \$ | 121,458 \$ | 244,786 \$ | 2,079 \$ | 85,486 \$ | (-) / | \$ 440,218 |
| Redeemable noncontrolling interests | | 30 | - | - | - | - | 30 |
| AIG shareholders' equity: | | | | | | | |
| Common stock | | 37 | 14 | 4 | 4,768 | (57) | 4,766 |
| Treasury stock, at cost | | - | - | - | (14,520) | - | (14,520) |
| Additional paid-in capital | | 23,434 | 41,124 | 1,627 | 72,411 | (57,697) | 80,899 |
| Retained earnings | | 19,648 | (6,210) | 637 | 36,423 | (27,533) | 22,965 |
| Accumulated other comprehensive income | | 3,208 | 3,742 | 14 | 6,410 | (7,014) | 6,360 |
| Total AIG shareholders' equity | | 46,327 | 38,670 | 2,282 | 105,492 | (92,301) | 100,470 |
| Non-redeemable noncontrolling interests | | 59 | 1 | - | 543 | 8 | 611 |
| Total equity | | 46,386 | 38,671 | 2,282 | 106.035 | (92,293) | 101,081 |
| Total liabilities and equity | \$ | 167,874 \$ | 283,457 \$ | 4,361 \$ | 191,521 \$ | | \$ 541,329 |
| roun momento and equity | Ψ = | 107,074 ψ | 205,-157 φ | π,551 φ | 171,521 ψ | (105,004) | φ 5-1,527 |

Notes:

(1) Includes AIG Parent (including the deferred tax asset valuation allowance), Global Capital Markets, Direct Investment book, AIG Life Holdings, Inc. (a non-operating holding company) and assets and liabilities held for sale.

(2) Segment amounts are presented on a stand-alone basis prior to intercompany eliminations.

(3) Consists primarily of intercompany debt which is eliminated in consolidation.

American International Group, Inc. **Condensed Consolidating Segment Balance Sheet** December 31, 2012 (in millions)

| | Pr | AIG operty Casualty (1) | AIG Life and Retirement | Mortgage Guaranty | Other Operations (1) (2) | Consolidation & Eliminations (1) (3) | AIG Inc. |
|---|----|----------------------------|----------------------------|----------------------|-----------------------------|---|----------------------|
| Assets: | | | | | | | |
| Investments: | | | | | | | |
| Fixed maturity securities | \$ | 104,766 \$ | 163,550 \$ | 2 510 \$ | 3,341 \$ | (5.217) | ¢ 260.050 |
| Bonds available for sale, at fair value Other bond securities, at fair value | \$ | 104,766 \$ | 163,550 \$ | 3,519 \$ | 3,341 \$ 21,362 | (5,217) (231) | \$ 269,959 24,584 |
| Equity securities | | 1,397 | 1,650 | - | 21,302 | (231) | 24,304 |
| Common and preferred stock available for sale, at fair value | | 3,093 | 111 | | 8 | _ | 3,212 |
| Other common and preferred stock, at fair value | | 5,095 | 562 | | 100 | | 662 |
| Mortgage and other loans receivable, net of allowance | | 4,478 | 18,755 | 2 | 2,022 | (5,775) | 19,482 |
| Other invested assets (page 55) | | 8,365 | 12,737 | 1 | 7.634 | 380 | 29,117 |
| Short-term investments | | 7,858 | 7,392 | 635 | 13,874 | (951) | 28,808 |
| Total investments | | 130,157 | 204,963 | 4,157 | 48,341 | (11,794) | 375.824 |
| Cash | | 649 | 297 | 65 | 140 | - | 1,151 |
| Accrued investment income | | 1,040 | 1,886 | 43 | 86 | (1) | 3,054 |
| Premiums and other receivables, net of allowance | | 11,715 | 1,408 | 32 | 1,853 | (1,019) | 13,989 |
| Reinsurance assets, net of allowance | | 24,004 | 1,438 | 140 | 17 | (4) | 25,595 |
| Deferred income taxes (4) | | 3,280 | - | 272 | 17,511 | (3,597) | 17,466 |
| Deferred policy acquisition costs | | 2,442 | 5,670 | 44 | - | 26 | 8,182 |
| Derivative assets, at fair value | | 396 | 847 | - | 4,567 | (2,139) | 3,671 |
| Other assets | | 5,043 | 1,839 | 56 | 86,839 | (83,378) | 10,399 |
| Separate account assets, at fair value | | - | 57,326 | - | 11 | - | 57,337 |
| Assets held for sale | | - | - | - | 31,965 | - | 31,965 |
| Total assets | \$ | 178,726 \$ | 275,674 \$ | 4,809 \$ | 191,330 \$ | (101,906) | \$ 548,633 |
| Liabilities: | | | | | | | |
| Liability for unpaid claims and claims adjustment expense | \$ | 86,171 \$ | - \$ | 1,957 \$ | - \$ | (137) | \$ 87,991 |
| Unearned premiums | | 22,161 | - | 375 | - | 1 | 22,537 |
| Future policy benefits for life and accident and health insurance contracts | | 3,841 | 36,471 | - | 235 | (24) | 40,523 |
| Policyholder contract deposits | | - | 123,037 | - | 18 | (75) | 122,980 |
| Other policyholder funds | | 3,821 | 2,435 | - | 11 | - | 6,267 |
| Derivative liabilities, at fair value | | 61 | 1,040 | - | 5,092 | (2,132) | 4,061 |
| Other liabilities | | 13,439 | 14,423 | 166 | 10,085 | (6,045) | 32,068 |
| Long-term debt (page 11) | | 129 | 964 (5) | - | 58,309 | (10,902) | 48,500 |
| Separate account liabilities | | - | 57,326 | - | 10 | 1 | 57,337 |
| Liabilities held for sale | ¢ | 100 (02 # | - | - | 27,366 | - (10.212) | 27,366 |
| Total liabilities | \$ | 129,623 \$ | 235,696 \$ | 2,498 \$ | 101,126 \$ | | \$ 449,630 |
| Redeemable noncontrolling interests | | 193 | - | - | - | 141 | 334 |
| AIG shareholders' equity: | | | 1 | | (1) | | |
| Preferred stock | | - | 1 | - | (1) | - | - |
| Common stock | | 46 | 99 | 4 | 8,354 | (3,737) | 4,766 |
| Treasury stock, at cost | | 23,245 | 40,562 | 1,626 | (13,924) 78,438 | (63,461) | (13,924) 80,410 |
| Additional paid-in capital Retained earnings | | 20,408 | (9,096) | 563 | 4,814 | (05,401) (2,513) | 14,176 |
| Accumulated other comprehensive income (4) | | 20,408 | (9,098) 8,407 | 118 | 12,287 | (13,397) | 14,176 |
| Total AIG shareholders' equity | | 48,858 | 39,973 | 2,311 | 89,968 | (83,108) | 98,002 |
| | | 40,030 | 59,975 | 2,311 | 236 | (85,108) | 98,002 |
| Non-redeemable noncontrolling interests | | 48,910 | 39,978 | 2,311 | 90,204 | (82,734) | |
| Total equity | ¢ | , | , | , | / | () / | 98,669 |
| Total liabilities and equity | Ф | 178,726 \$ | 275,674 \$ | 4,809 \$ | 191,330 \$ | (101,906) | \$ 548,633 |

Notes:

(1) Revised to reflect the transfer of the legal entities that own all of the investments in life settlements from AIG Property Casualty to AIG's Other Operations.

(2) Includes AIG Parent (including the deferred tax asset valuation allowance). Global Capital Markets, Direct Investment book, AIG Life Holdings, Inc. (a non-operating holding company) and assets and liabilities held for sale. (3) Segment amounts are presented on a stand-alone basis prior to intercompany eliminations.

(4) At December 31, 2012, for U.S. tax return purposes, AIG Life and Retirement had approximately \$15.2 billion of gross unrealized gains in its available for sale portfolio which, if realized, can be used to reduce a portion of gross capital loss carryforwards totaling \$17.2 billion.
 (5) Consists primarily of intercompany debt which is eliminated in consolidation.

American International Group, Inc. Reconciliation of Statutory Surplus to GAAP Equity * (in millions)

| | | As of Decem | ber 31, 20 | 013 | | 012 | | |
|--|------|---------------|------------|---------------|-------|---------------|--------|----------------|
| | | AIG | | AIG | | AIG | | AIG |
| | Prop | erty Casualty | Life a | nd Retirement | Prope | erty Casualty | Life a | and Retirement |
| Statutory surplus | \$ | 39,095 | \$ | 14,329 | \$ | 42,208 | \$ | 14,683 |
| Deferred policy acquisition costs, sales inducements and | | | | | | | | |
| value of business acquired | | 3,466 | | 7,482 | | 2,442 | | 6,218 |
| Net unrealized gains on fixed maturity securities | | 2,109 | | 6,026 | | 4,425 | | 17,060 |
| Statutory non-admitted assets | | 4,322 | | 4,134 | | 4,103 | | 3,633 |
| Other | | (2,606)(1) | | 6,700 (2) | | (4,268)(1) |) | (1,616)(2) |
| GAAP Equity | \$ | 46,386 | \$ | 38,671 | \$ | 48,910 | \$ | 39,978 |

* December 31, 2013 amounts are subject to change based on final statutory filings. December 31, 2012 amounts reflect final statutory filings

(1) Other for AIG Property Casualty primarily consists of statutory surplus of UGC and MG RE which are not included within AIG Property Casualty for purpose of the GAAP consolidating schedule, and deferred taxes.

(2) Other for AIG Life and Retirement primarily represents differences between GAAP and Statutory accounting, such as shadow loss recognition, asset valuation reserve, fair value of embedded derivatives and interest maintenance reserve.

American International Group, Inc. Debt and Capital (dollars in millions)

| | | D | ebt a | nd Hybrid Capital | | Interest Expense | | | | | | | | |
|---|----|---------------|-------|-------------------|----------------|------------------|---------------|-----|---------------|---------------|---------------|--|--|--|
| | | Dec. 31, 2013 | | Dec. 31, | Inc. (Dec.) | | Three Mo | | | Twelve Mor | | | | |
| Financial debt: | | 2013 | - | 2012 | (Dec.) | - | Dec. 31, 2013 | { — | Dec. 31, 2012 | Dec. 31, 2013 | Dec. 31, 2012 | | | |
| | ¢ | 14.062 | \$ | 14.094 | (0.2)0/ | ¢ | 105 | ¢ | 196 | \$ 763 | \$ 761 | | | |
| AIG notes and bonds payable AIG subordinated debt | Ф | 14,062 250 | Э | 14,084 250 | (0.2)% | ф | 195 2 | Э | 190 | р 703 б | \$ /01 | | | |
| | | 230 | | 230 79 | (98.7) | | 2 | | 1 | 0 | 2 | | | |
| AIG loans and mortgage payable AIG Life Holdings, Inc. notes and bonds payable | | 299 | | 298 | 0.3 | | 5 | | - 5 | 21 | 21 | | | |
| AIG Life Holdings, Inc. junior subordinated debt (1) | | 1,054 | | 1,339 | (21.3) | | 21 | | 27 | 89 | 107 | | | |
| 6 | | | { - | , | · · · · | - | | - | 27 | 879 | 893 | | | |
| Total | | 15,666 | | 16,050 | (2.4) | | 223 | | 229 | 8/9 | 893 | | | |
| Operating debt: | | 7.072 | | 0.000 | (14.0) | | 07 | | 00 | 252 | 2.00 | | | |
| MIP notes payable | | 7,963 | | 9,296 | (14.3) | | 87 | | 90 | 353 | 369 | | | |
| Series AIGFP matched notes and bonds payable | | 3,219 | | 3,544 | (9.2) | | 67 | | 68 | 270 | 278 | | | |
| Other AIG borrowings supported by assets (2) | | 6,747 | | 8,055 | (16.2) | | - | | - | - | - | | | |
| Other subsidiaries | | 656 | | 325 | 101.8 | | 11 | | 3 | 22 | 14 | | | |
| Borrowings of consolidated investments | | 1,909 | { _ | 1,814 | 5.2 | _ | 21 | ł _ | 16 | 85 | 61 | | | |
| Total | | 20,494 | | 23,034 | (11.0) | | 186 | | 177 | 730 | 722 | | | |
| Hybrid - debt securities: | | | | | | | | | | | | | | |
| Junior subordinated debt (3) | | 5,533 | ! _ | 9,416 | (41.2) | _ | 105 | ! _ | 179 | 533 | 704 | | | |
| Total (4) | \$ | 41,693 | \$ | 48,500 | (14.0)% | \$ | 514 | \$ | 585 | \$ 2,142 | \$ 2,319 | | | |
| AIG capitalization: | | | | | | | | | | | | | | |
| Total equity | \$ | 101,081 | \$ | 98,669 | 2.4 % | | | | | | | | | |
| Hybrid - debt securities (3) | | 5,533 | | 9,416 | (41.2) | | | | | | | | | |
| Total equity and hybrid capital | | 106,614 | 1 - | 108,085 | (1.4) | | | | | | | | | |
| Financial debt | | 15,666 | | 16,050 | (2.4) | | | | | | | | | |
| Total capital | \$ | 122,280 | \$ | 124,135 | (1.5)% | | | | | | | | | |
| Ratios: | | | = | | | | | | | | | | | |
| Hybrid - debt securities / Total capital | | 4.5% | | 7.6% | | | | | | | | | | |
| Financial debt / Total capital | | 12.8% | | 12.9% | | | | | | | | | | |
| Total debt/ Total capital | | 17.3% | - | 20.5% | | | | | | | | | | |

Notes:

(1) On July 11, 2013, AIG Life Holdings, Inc. junior subordinated debentures with the same terms as the trust preferred securities were distributed to holders of the trust preferred securities, and the trust preferred securities were cancelled.

(2) Borrowings are carried at fair value with fair value adjustments reported in Other income on the Consolidated Statement of Operations. Contractual interest payments amounted to \$94 million and \$108 million for the three months ended December 31, 2013 and 2012, and \$307 million and \$387 million for the twelve months ended December 31, 2013 and 2012 respectively.

(3) The junior subordinated debentures receive partial equity treatment from a major rating agency under its current policies but are recorded as long-term borrowings on the Consolidated Balance Sheet.

(4) Excludes ILFC's debt which is reflected as Liabilities held for sale on the Condensed Consolidated Balance Sheet and the related interest expense which is reflected within Aircraft leasing expenses on the Consolidated Statement of Operations.

American International Group, Inc. AIG Property Casualty Operating Statistics (dollars in millions)

| | | | | | Full Year | | | | |
|---|----|--------|--------------|-----------|-----------|----------|-----------|----|---------|
| | | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 |] | 2012 |
| Net premiums written (1) | \$ | 8,028 | \$ 8,660 \$ | 9,263 \$ | 8,437 \$ | 7,809 | \$ 34,388 | \$ | 34,436 |
| Net premiums earned | | 8,621 | 8,427 | 8,347 | 8,558 | 8,613 | 33,953 | | 34,873 |
| Claims and claims adjustment expenses incurred (2) | | 5,878 | 5,669 | 5,679 | 5,413 | 7,545 | 22,639 | | 25,785 |
| Acquisition expenses | | 1,682 | 1,664 | 1,671 | 1,688 | 1,737 | 6,705 | | 6,936 |
| General operating expenses | | 1,391 | 1,228 | 1,220 | 1,225 | 1,492 | 5,064 | | 5,139 |
| Underwriting income (loss) | | (330) | (134) | (223) | 232 | (2,161) | (455) | | (2,987) |
| Net investment income (3) | | | | | | | | | |
| Interest and dividends | | 1,041 | 1,071 | 1,008 | 1,004 | 1,036 | 4,124 | | 4,215 |
| Alternative investments | | 303 | 69 | 240 | 258 | 157 | 870 | | 484 |
| Other investment income (4) | | 119 | 103 | 127 | 123 | 76 | 472 | | 258 |
| Investment expense | | (43) | (30) | (66) | (60) | (52) | (199) | | (177) |
| Total | | 1,420 | 1,213 | 1,309 | 1,325 | 1,217 | 5,267 | | 4,780 |
| Pre-tax operating income (loss) | | 1,090 | 1,079 | 1,086 | 1,557 | (944) | 4,812 | | 1,793 |
| Adjustments to arrive at pre-tax income (loss): | | | | | | | | | |
| Net realized capital gains (losses) | 1 | 167 | 50 | 109 | 54 | 8 | 380 | | 211 |
| Legal settlements (5) | 1 | 10 | - | 3 | - | 17 | 13 | | 17 |
| Other income (expense) - net | | (79) | (3) | 7 | 3 | (4) | (72) | | 2 |
| Pre-tax income (loss) | \$ | 1,188 | \$ 1,126 \$ | 1,205 \$ | 1,614 \$ | (923) | \$ 5,133 | \$ | 2,023 |
| Underwriting ratios: | | | | | | | | | |
| Loss ratio | | 68.2 | 67.3 | 68.0 | 63.3 | 87.6 | 66.7 | | 73.9 |
| Catastrophe losses and reinstatement premiums | | (2.4) | (2.7) | (3.7) | (0.5) | (22.9) | (2.3) | | (7.5) |
| Prior year development net of premium adjustments | | (3.1) | (0.8) | (2.3) | 0.4 | (1.4) | (1.5) | | (1.4) |
| Net reserve discount benefit (charge) | | 3.7 | (0.1) | (0.1) | - | - | 0.9 | | 0.2 |
| Accident year loss ratio, as adjusted | | 66.4 | 63.7 | 61.9 | 63.2 | 63.3 | 63.8 | | 65.2 |
| Acquisition ratio | | 19.5 | 19.7 | 20.0 | 19.7 | 20.2 | 19.7 | | 19.9 |
| General operating expense ratio | | 19.5 | 19.7 | 14.6 | 14.3 | 17.3 | 19.7 | | 19.9 |
| | | 35.6 | 34.3 | 34.6 | 34.0 | 37.5 | 34.6 | | |
| Expense ratio | | | | | | | | | 34.6 |
| Combined ratio | | 103.8 | 101.6 | 102.6 | 97.3 | 125.1 | 101.3 | | 108.5 |
| Catastrophe losses and reinstatement premiums | | (2.4) | (2.7) | (3.7) | (0.5) | (22.9) | (2.3) | | (7.5) |
| Prior year development net of premium adjustments | | (3.1) | (0.8) | (2.3) | 0.4 | (1.4) | (1.5) | | (1.4) |
| Net reserve discount benefit (charge) | | 3.7 | (0.1) | (0.1) | - | - | 0.9 | | 0.2 |
| Accident year combined ratio, as adjusted | | 102.0 | 98.0 | 96.5 | 97.2 | 100.8 | 98.4 | | 99.8 |
| Foreign exchange effect on worldwide premium: Change in net premiums written | | | | | | | | | |
| Increase (decrease) in original currency (6) | | 8.6 % | 4.1 % | 5.5 % | (2.6)% | 0.4 % | 3.8 % | | (0.5) |
| Foreign exchange effect | | (5.8) | (4.7) | (3.7) | (1.7) | (0.9) | (3.9) | | (0.3) |
| Increase (decrease) as reported in US \$ | | 2.8 % | (0.6) % | 1.8 % | (4.3) % | (0.5) % | (0.1)% | | (1.2) |
| Noteworthy items (pre-tax): | | 2.0 /0 | (0.0) /0 | 1.0 /0 | (-1.5) /0 | (0.5) /0 | (0.1)/0 | | (1.2) |
| Catastrophe-related losses (7) | \$ | 208 | \$ 222 \$ | 316 \$ | 41 \$ | 1,956 | \$ 787 | \$ | 2,625 |
| Reinstatement premiums related to catastrophes | Ŷ | 200 | • | - | | 27 | ÷ | Ŷ | 2,023 |
| Severe losses (8) | | 277 | 211 | 38 | 60 | 63 | 586 | | 326 |
| Prior year development | | | | 50 | | 00 | 200 | 1 | 520 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 272 | 73 | 224 | (42) | 118 | 527 | | 499 |
| Reinstatement premiums related to prior year catastrophes | | | 2 | 11 | 14 | - | 27 | | - |
| Additional premium related to prior year development | | (6) | (3) | (70) | (10) | (2) | (89) | 1 | (54) |
| Prior year loss reserve development (favorable) unfavorable, | | (0) | (5) | (73) | () | (2) | (0)) | - | (54) |
| net of reinsurance and premium adjustments | 1 | 266 | 72 | 165 | (38) | 116 | 465 | | 445 |
| Net reserve discount benefit (charge) | | 325 | (6) | (5) | (5) | (5) | 309 | + | 63 |
| Net loss and loss expense reserve (at period end) | ¢ | 63,957 | \$ 63,418 \$ | 64.050 \$ | 65,114 \$ | 66,949 | \$ 63,957 | ¢ | 66,949 |
| See Accompanying Notes on Page 28 | φ | 05,757 | φ 05,410 Φ | 04,000 \$ | 05,114 \$ | 00,747 | φ 03,737 | φ | 00,949 |

American International Group, Inc. AIG Property Casualty Commercial Insurance Operating Statistics (dollars in millions)

| | | | Qu | uarterly | | | Full Year | |
|---|--------------|-----|-----------|-----------|-----------|-----------|-----------|---------|
| | 4Q13 | 1 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Net premiums written (1) | \$ 4,841 | \$ | 5,222 \$ | 5,876 \$ | 4,903 \$ | 4,410 \$ | 20,842 \$ | 20,300 |
| Net premiums earned | 5,294 | 1 - | 5,142 | 5,073 | 5,128 | 5,059 | 20,637 | 20,800 |
| Claims and claims adjustment expenses incurred | 4,122 | | 3,692 | 3,685 | 3,329 | 5,103 | 14,828 | 16,696 |
| Acquisition expenses | 850 | | 812 | 829 | 838 | 786 | 3,329 | 3,453 |
| General operating expenses | 724 | | 646 | 647 | 565 | 705 | 2,582 | 2,543 |
| Underwriting income (loss) | (402) | 1 - | (8) | (88) | 396 | (1,535) | (102) | (1,892) |
| Net investment income (3) | 614 | | 618 | 623 | 645 | 679 | 2,500 | 2,769 |
| Pre-tax operating income (loss) | \$ 212 | \$ | 610 \$ | 535 \$ | 1,041 \$ | (856) \$ | 2,398 \$ | 877 |
| Underwriting ratios: | | | | | | | | |
| Loss ratio | 77.9 | | 71.8 | 72.6 | 64.9 | 100.9 | 71.9 | 80.3 |
| Catastrophe losses and reinstatement premiums | (3.6) | | (3.5) | (6.0) | (0.6) | (32.8) | (3.5) | (10.9) |
| Prior year development net of premium adjustments | (0.9) | | (2.1) | (4.4) | 1.1 | (1.7) | (1.5) | (1.2) |
| Net reserve discount benefit (charge) | (6.1) | | - | - | - | - | (1.6) | 0.5 |
| Accident year loss ratio, as adjusted | 67.3 | 1 - | 66.2 | 62.2 | 65.4 | 66.4 | 65.3 | 68.7 |
| Acquisition ratio | 16.1 | - 1 | 15.8 | 16.3 | 16.3 | 15.5 | 16.1 | 16.6 |
| General operating expense ratio | 13.7 | | 12.6 | 12.8 | 11.0 | 13.9 | 12.5 | 12.2 |
| Expense ratio | 29.8 | | 28.4 | 29.1 | 27.3 | 29.4 | 28.6 | 28.8 |
| Combined ratio | 107.7 | - 1 | 100.2 | 101.7 | 92.2 | 130.3 | 100.5 | 109.1 |
| Catastrophe losses and reinstatement premiums | (3.6) | | (3.5) | (6.0) | (0.6) | (32.8) | (3.5) | (10.9) |
| Prior year development net of premium adjustments | (0.9) | | (2.1) | (4.4) | 1.1 | (1.7) | (1.5) | (1.2) |
| Net reserve discount benefit (charge) | (6.1) | | - | - | _ | - | (1.6) | 0.5 |
| Accident year combined ratio, as adjusted | 97.1 | 1 - | 94.6 | 91.3 | 92.7 | 95.8 | 93.9 | 97.5 |
| Foreign exchange effect on worldwide premium: | | | | | | | | |
| Change in net premiums written | | | | | | | | |
| Increase (decrease) in original currency (6) | 11.7 % | | 3.5 % | 6.8 % | (6.1)% | - % | 3.7 % | (2.8) % |
| Foreign exchange effect | (1.8) | | (1.1) | (1.3) | (0.1) | (0.3) | (1.0) | (0.8) |
| Increase (decrease) as reported in US \$ | 9.9 % | 1 - | 2.4 % | 5.5 % | (6.2) % | (0.3) % | 2.7 % | (3.6) % |
| Noteworthy items (pre-tax): | | | | | | | | |
| Catastrophe-related losses (7) | \$ 188 | \$ | 182 \$ | 307 \$ | 33 \$ | 1,640 \$ | 5 710 \$ | 2,243 |
| Reinstatement premiums related to catastrophes | - | | - | - | - | 27 | - | 27 |
| Severe losses (8) | 260 | | 211 | 38 | 60 | 63 | 569 | 293 |
| Prior year development | | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | 54 | | 105 | 257 | (61) | 85 | 355 | 290 |
| Reinstatement premiums related to prior year catastrophes | 1 | | 2 | 11 | 14 | - | 28 | - |
| Additional premium related to prior year development | (6) | | (3) | (70) | (10) | (2) | (89) | (54) |
| Prior year loss reserve development (favorable) unfavorable, | | | | | | | | |
| net of reinsurance and premium adjustments | 49 | | 104 | 198 | (57) | 83 | 294 | 236 |
| Net reserve discount benefit (charge) | (322) | | - | - | - | - | (322) | 100 |
| Net loss and loss expense reserve (at period end) | \$ 54,663 | \$ | 54,134 \$ | 54,654 \$ | 55,507 \$ | 57,116 \$ | 54,663 \$ | 57,116 |

American International Group, Inc. AIG Property Casualty Consumer Insurance Operating Statistics (dollars in millions)

| | | | Q | uarterly | | | Full Year | | | | |
|--|-------------|----|----------|----------|----------|---------|-----------|--------|-----|--------|--|
| | 4Q13 | 1 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 |] | 2012 | |
| Net premiums written (1) | \$ 3,189 | \$ | 3,441 \$ | 3,390 \$ | 3,532 \$ | 3,395 | \$ | 13,552 | \$ | 14,150 | |
| Net premiums earned | 3,296 | | 3,270 | 3,255 | 3,408 | 3,534 | | 13,229 | | 13,952 | |
| Claims and claims adjustment expenses incurred (2) | 1,992 | | 1,922 | 1,916 | 1,969 | 2,400 | | 7,799 | | 8,498 | |
| Acquisition expenses | 832 | | 852 | 842 | 850 | 951 | | 3,376 | | 3,483 | |
| General operating expenses | 585 | | 492 | 498 | 534 | 580 | | 2,109 | | 2,130 | |
| Underwriting income (loss) | (113) | | 4 | (1) | 55 | (397) | | (55) | | (159) | |
| Net investment income (3) | 93 | | 89 | 92 | 98 | 111 | | 372 | | 451 | |
| Pre-tax operating income (loss) | \$ (20) | \$ | 93 \$ | 91 \$ | 153 \$ | (286) | \$ | 317 | \$ | 292 | |
| Underwriting ratios: | | | | | | | | | | | |
| Loss ratio | 60.4 | | 58.8 | 58.9 | 57.8 | 67.9 | | 59.0 | | 60.9 | |
| Catastrophe losses and reinstatement premiums | (0.6) | | (1.2) | (0.3) | (0.3) | (8.9) | | (0.6) | | (2.7) | |
| Prior year development net of premium adjustments | 0.9 | | 0.9 | 1.6 | 1.3 | (1.0) | | 1.1 | | 0.1 | |
| Accident year loss ratio, as adjusted | 60.7 | | 58.5 | 60.2 | 58.8 | 58.0 | | 59.5 | | 58.3 | |
| Acquisition ratio | 25.2 | | 26.1 | 25.9 | 24.9 | 26.9 | | 25.5 | 1 - | 25.0 | |
| General operating expense ratio | 17.7 | | 15.0 | 15.3 | 15.7 | 16.4 | | 15.9 | | 15.3 | |
| Expense ratio | 42.9 | | 41.1 | 41.2 | 40.6 | 43.3 | | 41.4 | | 40.3 | |
| Combined ratio | 103.3 | | 99.9 | 100.1 | 98.4 | 111.2 | | 100.4 | 1 — | 101.2 | |
| Catastrophe losses and reinstatement premiums | (0.6) | | (1.2) | (0.3) | (0.3) | (8.9) | | (0.6) | | (2.7) | |
| Prior year development net of premium adjustments | 0.9 | | 0.9 | 1.6 | 1.3 | (1.0) | | 1.1 | | 0.1 | |
| Accident year combined ratio, as adjusted | 103.6 | | 99.6 | 101.4 | 99.4 | 101.3 | | 100.9 | | 98.6 | |
| Foreign exchange effect on worldwide premium: | | | | | | | | | | | |
| Change in net premiums written | | | | | | | | | | | |
| Increase (decrease) in original currency (6) | 4.9 % | | 4.7 % | 3.6 % | 2.5 % | 0.8 % | | 3.9 % | | 3.3 % | |
| Foreign exchange effect | (11.1) | | (9.9) | (7.5) | (4.2) | (1.6) | | (8.1) |] | (0.5) | |
| Increase (decrease) as reported in US \$ | (6.2)% | | (5.2) % | (3.9) % | (1.7) % | (0.8) % | | (4.2)% | | 2.8 % | |
| Noteworthy items (pre-tax): | | | | | | | | | | | |
| Catastrophe-related losses (7) | \$ 20 | \$ | 40 \$ | 9 \$ | 8 \$ | 316 | \$ | 77 | \$ | 382 | |
| Severe losses (8) | 17 | | - | - | - | - | | 17 | | 33 | |
| Prior year development | | | | | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, | | | | | | | | | | | |
| net of reinsurance and premium adjustments | (30) | | (30) | (53) | (42) | 33 | | (155) | | (20) | |
| Net loss and loss expense reserve (at period end) | \$ 5,153 | \$ | 5,314 \$ | 5,388 \$ | 5,465 \$ | 5,592 | \$ | 5,153 | \$ | 5,592 | |

American International Group, Inc. AIG Property Casualty Other Operating Statistics (dollars in millions)

| | | | Q | uarterly | | | Full Y | ear |
|---|-------------|----|----------|----------|----------|-------|----------|----------|
| | 4Q13 | 1 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Net premiums written | \$ (2) | \$ | (3) \$ | (3) \$ | 2 \$ | 4 | \$ (6) | \$ (14) |
| Net premiums earned | 31 | | 15 | 19 | 22 | 20 | 87 | 121 |
| Claims and claims adjustment expenses incurred | (236) | | 55 | 78 | 115 | 42 | 12 | 591 |
| General operating expenses | 82 | | 90 | 75 | 126 | 207 | 373 | 466 |
| Underwriting income (loss) | 185 | | (130) | (134) | (219) | (229) | (298) | (936) |
| Net investment income (3) | 713 | | 506 | 594 | 582 | 427 | 2,395 | 1,560 |
| Pre-tax operating income | 898 | | 376 | 460 | 363 | 198 | 2,097 | 624 |
| Adjustments to arrive at pre-tax income: | | | | | | | | |
| Net realized capital gains | 167 | | 50 | 109 | 54 | 8 | 380 | 211 |
| Legal settlements (5) | 10 | | - | 3 | - | 17 | 13 | 17 |
| Other income (expense) - net | (79) | | (3) | 7 | 3 | (4) | (72) | 2 |
| Pre-tax income | \$ 996 | \$ | 423 \$ | 579 \$ | 420 \$ | 219 | \$ 2,418 | \$ 854 |
| Noteworthy items (pre-tax): | | | | | | | | |
| Prior year development | | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | \$ 248 | \$ | (2) \$ | 20 \$ | 61 \$ | - | \$ 327 | \$ 229 |
| Reinstatement premiums related to prior year catastrophes | (1) | | - | - | - | - | (1) | - |
| Prior year loss reserve development (favorable) unfavorable, | | | | | | | | |
| net of reinsurance and premium adjustments | 247 | | (2) | 20 | 61 | - | 326 | 229 |
| Net reserve discount benefit (charge) | 647 | | (6) | (5) | (5) | (5) | 631 | (37) |
| Net loss and loss expense reserve (at period end) | \$ 4,141 | \$ | 3,970 \$ | 4,008 \$ | 4,142 \$ | 4,241 | \$ 4,141 | \$ 4,241 |

American International Group, Inc. AIG Property Casualty - North America Operating Statistics (dollars in millions)

| 4013 3013 2013 1013 402 2013 Net premiums earned $\frac{1}{3}$, $\frac{3}{4}$ | 2012 16,692 17,560 15,862 2,760 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102 17 |
|--|---|
| Net premiums earned 4,343 4,278 4,208 4,252 4,233 17,081 Claims and claims adjustment expenses incurred 3,153 3,167 3,286 2,999 4,933 12,605 Acquisition expenses 678 666 672 660 673 2,676 General operating expenses 518 474 434 385 593 1,811 Underwriting income (loss) (6) (29) (184) 208 (1,966) (11) Net investment income 824 858 789 772 790 3,2433 Alternative investments 300 77 236 254 158 867 Other investment income (4) 99 79 102 96 4,343 (139) (130) (145) (34) (139) Investment expense (30) (13) (51) (45) (34) (139) (143) (143) (139) (143) (143) (143) (143) (143) (143) (143) (143) (143) (143) (143) (143) (143) <td< th=""><th>17,560 15,862 2,760 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102</th></td<> | 17,560 15,862 2,760 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102 |
| $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | 15,862 2,760 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102 |
| Acquisition expenses 678 666 672 660 673 2,676 General operating expenses 518 474 434 385 593 $1,811$ Underwriting income (loss) (6) (29) (184) 208 (1.966) (11) Net investment income (6) (29) (184) 208 (1.966) (11) Interest and dividends 824 858 789 772 790 3.243 Alternative investment income (4) 99 79 102 96 445 376 Investment expense (30) (13) (51) (45) (34) (139) Total 1,193 1,001 1,076 1,077 959 4,347 Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$1,096 \$948 | 2,760 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102 |
| $ \begin{array}{c c c c c c c c c c c c c c c c c c c $ | 2,024 (3,086) 3,211 490 176 (112) 3,765 679 102 |
| Underwriting income (loss) (6) (29) (184) 208 (1,966) (11) Net investment income Interest and dividends 824 858 789 772 790 3,243 Alternative investments 300 77 236 254 158 867 Other investment income (4) 99 79 102 96 445 376 Investment expense (30) (13) (51) (45) (34) (139) Total 1,193 1,001 1,076 1,077 959 4,347 Pre-tax operating income (loss) 1,187 972 892 1,285 (1,007) 4,336 Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 \$ 948 \$ 871 \$ 1,300 \$ (1,020) <td>(3,086) 3,211 490 176 (112) 3,765 679 102</td> | (3,086) 3,211 490 176 (112) 3,765 679 102 |
| Net investment income Interest and divideds 824 858 789 772 790 3,243 Alternative investments 300 77 236 254 158 867 Other investment income (4) 99 79 102 96 45 376 Investment expense (30) (13) (51) (45) (34) (139) Total 1,193 1,001 1,076 1,077 959 4,347 Pre-tax operating income (loss) 1,187 972 892 1,285 (1,007) 4,336 Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 \$ 948 871 \$ 1,300 \$ (1,020) \$ 4,215 \$ Inderwriting ratios: 1,096 72.6 74.0 78.1 <td< td=""><td>3,211 490 176 (112) 3,765 679 102</td></td<> | 3,211 490 176 (112) 3,765 679 102 |
| Net investment income Ref investment income <thref investment<="" th=""> Ref investment income<td>490 176 (112) 3,765 679 102</td></thref> | 490 176 (112) 3,765 679 102 |
| Alternative investments 300 77 236 254 158 867 Other investment income (4)99 99 79 102 96 45 376 Investment expense(30)(13)(51)(45)(34)(139)Total1,1931,001 $1,076$ $1,077$ 959 $4,347$ Pre-tax operating income (loss)1,187 972 892 $1,285$ $(1,007)$ $4,336$ Adjustments to arrive at pre-tax income (loss):(22)(21)(31) 12 (26)(62)Legal settlements (5)10-3-1713Other income (expense) - net(79)(3) 7 3(4) (72) Pre-tax income (loss)\$ $1,096$ 948 8 871 $$1,300$(1,020)$4,215$Underwriting ratios:$1,096948$871$70.5116.573.8$Catastrophe losses and reinstatement premiums(2.4)(3.3)(4.7)(0.7)(44.6)(2.8)Prior year development net of premium adjustments(6.6)(2.7)(5.5)0.9(3.2)(3.5)$ | 490 176 (112) 3,765 679 102 |
| Other investment income (4) 99 79 102 96 45 376 Investment expense (30) (13) (51) (45) (34) (139) Total 1,193 1,001 1,076 1,077 959 4,347 Pre-tax operating income (loss) 1,187 972 892 1,285 (1,007) 4,336 Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (loss) (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 948<\$ 871<\$ 1,300<\$ (1,020) 4,215 \$ Underwriting ratios: \$ 72.6 74.0 78.1 70.5 116.5 73.8 \$ Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 \$ Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5)< | 176 (112) 3,765 679 102 |
| Investment expense (30) (13) (51) (45) (34) (139) Total 1,193 1,001 1,076 1,077 959 4,347 Pre-tax operating income (loss) 1,187 972 892 1,285 (1,007) 4,336 Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 948 871 1,300 (1,020) $$ 4,215 $ Underwriting ratios: 2 72.6 74.0 78.1 70.5 116.5 73.8 24.215 $ Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 24.215 $ Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) $ | (112) 3,765 679 102 |
| Total1,1931,0011,0761,0779594,347Pre-tax operating income (loss)1,1879728921,285(1,007)4,336Adjustments to arrive at pre-tax income (loss): Net realized capital gains (losses)(22)(21)(31)12(26)(62)Legal settlements (5) Other income (expense) - net(79)(3)73(4)(72)Pre-tax income (loss)\$ 1,0969488711,300(1,020)\$ 4,215\$Underwriting ratios: Loss ratio Catastrophe losses and reinstatement premiums Prior year development net of premium adjustments72.674.078.170.5116.573.8(2.4)(3.3)(4.7)(0.7)(44.6)(2.8)(2.8)(3.5)(3.5)(3.2)(3.5) | 3,765 679 102 |
| Pre-tax operating income (loss) 1,187 972 892 1,285 (1,007) 4,336 Adjustments to arrive at pre-tax income (loss): | 679 102 |
| Adjustments to arrive at pre-tax income (loss): (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 \$ 948 \$ 871 \$ 1,300 \$ (4,21) \$ Underwriting ratios: 1,096 \$ 948 \$ 871 \$ 116.5 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | 102 |
| Net realized capital gains (losses) (22) (21) (31) 12 (26) (62) Legal settlements (5) 10 - 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 948 871 1,300 (1,020) \$ 4,215 \$ Underwriting ratios: 200 72.6 74.0 78.1 70.5 116.5 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | |
| Legal settlements (5) 10 3 - 17 13 Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 948 871 \$ 1,300 \$ (1,020) \$ 4,215 \$ Underwriting ratios: 72.6 74.0 78.1 70.5 116.5 73.8 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | |
| Other income (expense) - net (79) (3) 7 3 (4) (72) Pre-tax income (loss) \$ 1,096 948 871 1,300 (1,020) \$ 4,215 \$ Underwriting ratios: Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 Catastrophe losses and reinstatement premiums Prior year development net of premium adjustments (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) | 17 |
| Pre-tax income (loss) \$ 1,096 948 871 1,300 (1,020) \$ 4,215 \$ Underwriting ratios: Loss ratio Catastrophe losses and reinstatement premiums Prior year development net of premium adjustments 72.6 74.0 78.1 70.5 116.5 73.8 Prior year development net of premium adjustments (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) | |
| Underwriting ratios: 72.6 74.0 78.1 70.5 116.5 73.8 Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | 2 |
| Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | 800 |
| Loss ratio 72.6 74.0 78.1 70.5 116.5 73.8 Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | |
| Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | 90.3 |
| | (13.8) |
| Net reserve discount henefit (charge) 75 (0.1) (0.5) (0.1) - 1.9 | (4.3) |
| | 0.4 |
| Accident year loss ratio, as adjusted 71.1 67.9 67.4 70.6 68.7 69.4 | 72.6 |
| Acquisition ratio 15.6 15.6 15.9 15.5 15.9 15.7 | 15.7 |
| General operating expense ratio 11.9 11.1 10.3 9.1 14.0 10.6 | 11.5 |
| Expense ratio 27.5 26.7 26.2 24.6 29.9 26.3 | 27.2 |
| Combined ratio 100.1 100.7 104.3 95.1 146.4 100.1 | 117.5 |
| Catastrophe losses and reinstatement premiums (2.4) (3.3) (4.7) (0.7) (44.6) (2.8) | (13.8) |
| Prior year development net of premium adjustments (6.6) (2.7) (5.5) 0.9 (3.2) (3.5) | (4.3) |
| Net reserve discount benefit (charge) 7.5 (0.1) (0.5) (0.1) - 1.9 | 0.4 |
| Accident year combined ratio, as adjusted 98.6 94.6 93.6 95.2 98.6 95.7 | 99.8 |
| Noteworthy items (pre-tax): | |
| Catastrophe-related losses (7) \$ 107 \$ 141 \$ 198 \$ 31 \$ 1.864 \$ 477 \$ | 2,403 |
| Reinstatement premiums related to catastrophes | 27 |
| Severe losses (8) 118 45 - 23 34 186 | 106 |
| Prior year development | 100 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance 290 120 290 (38) 137 662 | 798 |
| Reinstatement premiums related to prior year catastrophes (3) 2 11 12 - 22 | - |
| Additional premium related to prior year development(6)(3)(70)(10)(2)(89) | (54) |
| Prior year loss reserve development (favorable) unfavorable, | (= 1) |
| net of reinsurance and premium adjustments 281 119 231 (36) 135 595 | |
| Net reserve discount benefit (charge) \$ 325 \$ (4) \$ (3) \$ (3) \$ (3) \$ 315 \$ | 744 |



American International Group, Inc. AIG Property Casualty - North America Operating Statistics by Business (dollars in millions)

| | | (dollars in mil | <i>,</i> | | | | |
|--|------------------|----------------------------|----------------|--------------|---------|------------------|-----------------------|
| | | | Quarterly | | | Full Y | |
| Commercial Insurance | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Net premiums written (1) | \$ 3,287 | \$ 3,414 \$ | 4,086 \$ | 2,771 \$ | 3,025 | \$ 13,558 | \$ 13,299 |
| Net premiums earned | 3,466 | 3,384 | 3,337 | 3,369 | 3,324 | 13,556 | 13,924 |
| Claims and claims adjustment expenses incurred | 2,896 | 2,543 | 2,688 | 2,409 | 4,062 | 10,536 | 12,821 |
| Acquisition expenses | 495 | 480 | 513 | 499 | 460 | 1,987 | 2,056 |
| General operating expenses | 354 | 336 | 307 | 233 | 391 | 1,230 | 1,355 |
| Underwriting income (loss) | (279) | 25 | (171) | 228 | (1,589) | (197) | (2,308) |
| Net investment income | 506 | 510 | 513 | 528 | 559 | 2,057 | 2,288 |
| Pre-tax operating income (loss) | \$ 227 | \$ 535 \$ | 342 \$ | 756 \$ | (1,030) | \$ 1,860 \$ | \$ (20) |
| Underwriting ratios: | 92.6 | 75 1 | 90 <i>C</i> | 71.5 | 122.2 | 77.7 | 92.1 |
| Loss ratio | 83.6 | 75.1 | 80.6 | 71.5 | 122.2 | 77.7 | |
| Catastrophe losses and reinstatement premiums | (3.0) | (3.5) | (5.9) | (0.7) 1.4 | (47.4) | (3.2) | (15.0) |
| Prior year development net of premium adjustments | (1.8) (9.3) | (4.2) | (7.1) (0.6) | - | (3.8) | (3.0) (2.3) | (3.6) 0.7 |
| Net reserve discount benefit (charge) | (9.5) | | | 72.2 | - 71.0 | (2.3) | |
| Accident year loss ratio, as adjusted | | 67.4 | 67.0 | | 71.0 | | 74.2 |
| Acquisition ratio | 14.3 | 14.2 | 15.4 | 14.8 | 13.8 | 14.7 | 14.8 |
| General operating expense ratio | 10.2 | 9.9 | 9.2 | 6.9 | 11.8 | 9.1 | 9.7 |
| Expense ratio | 24.5 | 24.1 | 24.6 | 21.7 | 25.6 | 23.8 | 24.5 |
| Combined ratio | 108.1 | 99.2 | 105.2 | 93.2 | 147.8 | 101.5 | 116.6 |
| Catastrophe losses and reinstatement premiums | (3.0) | (3.5) | (5.9) | (0.7) | (47.4) | (3.2) | (15.0) |
| Prior year development net of premium adjustments | (1.8) | (4.2) | (7.1) | 1.4 | (3.8) | (3.0) | (3.6) |
| Net reserve discount benefit (charge) | (9.3) | - | (0.6) | | - | (2.3) | 0.7 |
| Accident year combined ratio, as adjusted | 94.0 | 91.5 | 91.6 | 93.9 | 96.6 | 93.0 | 98.7 |
| Consumer Insurance | | | | | | | |
| Net premiums written (1) | \$ 779 | \$ 953 \$ | 795 \$ | 844 \$ | 768 | \$ 3,371 | \$ 3,409 |
| Net premiums earned | 847 | 880 | 854 | 864 | 891 | 3,445 | 3,526 |
| Claims and claims adjustment expenses incurred | 528 | 603 | 558 | 503 | 852 | 2,192 | 2,507 |
| Acquisition expenses | 183 | 186 | 159 | 161 | 213 | 689 | 704 |
| General operating expenses | 134 | 100 | 95 | 102 | 125 | 431 | 498 |
| Underwriting income (loss) | 2 | (9) | 42 | 98 | (299) | 133 | (183) |
| Net investment income | 39 | 38 | 37 | 39 | 41 | 153 | 164 |
| Pre-tax operating income (loss) | \$ 41 | \$ 29 \$ | 79 \$ | 137 \$ | (258) | \$ 286 5 | \$ (19) |
| Underwriting ratios: | | | | | | | |
| Loss ratio | 62.3 | 68.5 | 65.3 | 58.2 | 95.6 | 63.6 | 71.1 |
| Catastrophe losses and reinstatement premiums | (0.4) | (2.2) | (0.3) | (0.8) | (35.4) | (1.0) | (10.1) |
| Prior year development net of premium adjustments | 3.3 | 2.2 | 2.9 | 4.9 | (1.3) | 3.4 | (0.6) |
| Accident year loss ratio, as adjusted | 65.2 | 68.5 | 67.9 | 62.3 | 58.9 | 66.0 | 60.4 |
| Acquisition ratio | 21.6 | 21.2 | 18.6 | 18.7 | 23.9 | 20.0 | 20.0 |
| General operating expense ratio | 15.8 | 11.4 | 11.1 | 11.8 | 14.0 | 12.5 | 14.1 |
| Expense ratio | 37.4 | 32.6 | 29.7 | 30.5 | 37.9 | 32.5 | 34.1 |
| Combined ratio | 99.7 | 101.1 | 95.0 | 88.7 | 133.5 | 96.1 | 105.2 |
| Catastrophe losses and reinstatement premiums | (0.4) | (2.2) | (0.3) | (0.8) | (35.4) | (1.0) | (10.1) |
| Prior year development net of premium adjustments | 3.3 | 2.2 | 2.9 | 4.9 | (1.3) | 3.4 | (0.6) |
| Accident year combined ratio, as adjusted | 102.6 | 101.1 | 97.6 | 92.8 | 96.8 | 98.5 | 94.5 |
| Other North America | | | | | | | |
| Net premiums written | \$ (3) | \$ (3) \$ | (3) \$ | 2 \$ | 4 | \$ (7) | \$ (16) |
| Net premiums earned | 30 | 14 | 17 | 19 | 18 | 80 | 110 |
| Claims and claims adjustment expenses incurred | (271) | 21 | 40 | 87 | 19 | (123) | 534 |
| General operating expenses | 30 | 38 | 32 | 50 | 77 | 150 | 171 |
| Underwriting income (loss) | 271 | (45) | (55) | (118) | (78) | 53 | (595) |
| Net investment income | 648 | 453 | 526 | 510 | 359 | 2,137 | 1,313 |
| Pre-tax operating income | 919 | 408 | 471 | 392 | 281 | 2,190 | 718 |
| Adjustments to arrive at pre-tax income: | | | | | | _,_, * | |
| Net realized capital gains (losses) | (22) | (21) | (31) | 12 | (26) | (62) | 102 |
| Legal settlements (5) | 10 | (=-) | 3 | - | 17 | 13 | 17 |
| Other income (expense) - net | (79) | (3) | 7 | 3 | (4) | (72) | 2 |
| Pre-tax income | \$ 828 | \$ 384 \$ | 450 \$ | 407 \$ | 268 | \$ 2,069 | \$ 839 |
| Total AIG Property Casualty - North America | φ 020 | φ 504 φ | 450 φ | -107 φ | 200 | φ 2,009 0 | 000 |
| Net premiums written (1) | \$ 4,063 | \$ 4,364 \$ | 4,878 \$ | 3,617 \$ | 3,797 | \$ 16,922 | \$ 16,692 |
| Net premiums written (1) Net premiums earned | 4,343 | 4,278 | 4,208 | 4,252 | 4,233 | 17,081 | 17,560 |
| Claims and claims adjustment expenses incurred | 3,153 | 3,167 | 3,286 | 2,999 | 4,233 | 12,605 | 15,862 |
| Acquisition expenses | 678 | 666 | 672 | 660 | 4,933 | 2,676 | 2,760 |
| General operating expenses | 518 | 474 | 434 | 385 | 593 | 1,811 | 2,700 |
| Underwriting income (loss) | | (29) | (184) | 208 | (1,966) | | |
| | (6) | | | | | (11) | (3,086) |
| Net investment income | 1,193 | 1,001 | 1,076 | 1,077 | 959 | 4,347 | 3,765 |
| Pre-tax operating income (loss) | 1,187 | 972 | 892 | 1,285 | (1,007) | 4,336 | 679 |
| Adjustments to arrive at pre-tax income (loss): | (22) | (01) | (21) | 10 | (00) | (62) | 100 |
| Net realized capital gains (losses) | (22) | (21) | (31) | 12 | (26) | (62) | 102 |
| Legal settlements (5) | 10 | - | 3 | - 3 | 17 | 13 | 17 |
| | | | | 12 | | | |
| Other income (expense) - net Pre-tax income (loss) | (79) \$ 1,096 | \$ <u>(3)</u> \$ 948 \$ | 7 871 \$ | 1,300 \$ | (4) | (72) \$ 4,215 | \$ <u>2</u> \$ 800 |

American International Group, Inc. AIG Property Casualty - International Operating Statistics (dollars in millions)

| | | | | | Full Year | | | | | |
|---|----------|-----|----------|----------|-----------|--------|----|--------|----|--------|
| | 4Q13 | ٦ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 | | 2012 |
| Net premiums written (1) | \$ 3,965 | \$ | 4,296 \$ | 4,385 \$ | 4,820 \$ | 4,012 | \$ | 17,466 | \$ | 17,744 |
| Net premiums earned | 4,278 | | 4,149 | 4,139 | 4,306 | 4,380 | | 16,872 | | 17,313 |
| Claims and claims adjustment expenses incurred (2) | 2,725 | | 2,502 | 2,393 | 2,414 | 2,612 | | 10,034 | | 9,923 |
| Acquisition expenses | 1,004 | | 998 | 999 | 1,028 | 1,064 | | 4,029 | | 4,176 |
| General operating expenses | 873 | | 754 | 786 | 840 | 899 | | 3,253 | | 3,115 |
| Underwriting income (loss) | (324) | | (105) | (39) | 24 | (195) | | (444) | | 99 |
| Net investment income | | | | | | . , | | | | |
| Interest and dividends | 217 | | 213 | 219 | 232 | 246 | | 881 | | 1,004 |
| Alternative investments | 3 | | (8) | 4 | 4 | (1) | | 3 | | (6) |
| Other investment income (4) | 20 | | 24 | 25 | 27 | 31 | | 96 | | 82 |
| Investment expense | (13) | | (17) | (15) | (15) | (18) | | (60) | | (65) |
| Total | 227 | 7 - | 212 | 233 | 248 | 258 | | 920 | | 1,015 |
| Pre-tax operating income (loss) | (97) | | 107 | 194 | 272 | 63 | | 476 | | 1,114 |
| Adjustments to arrive at pre-tax income: | | | | | | | | | | |
| Net realized capital gains | 189 | | 71 | 140 | 42 | 34 | | 442 | | 109 |
| Pre-tax income | \$ 92 | \$ | 178 \$ | 334 \$ | 314 \$ | 97 | \$ | 918 | \$ | 1,223 |
| Underwriting ratios: | | | | | | | | | | |
| Loss ratio | 63.7 | | 60.3 | 57.8 | 56.1 | 59.6 | | 59.5 | | 57.3 |
| Catastrophe losses and reinstatement premiums | (2.4) | | (1.9) | (2.8) | (0.3) | (2.1) | | (1.9) | | (1.3) |
| Prior year development net of premium adjustments | 0.4 | | 1.1 | 1.6 | 0.1 | 0.5 | | 0.8 | | 1.8 |
| Net reserve discount benefit (charge) | - | | (0.1) | (0.1) | - | (0.1) | | - | | (0.1) |
| Accident year loss ratio, as adjusted | 61.7 | | 59.4 | 56.5 | 55.9 | 57.9 | | 58.4 | _ | 57.7 |
| Acquisition ratio | 23.5 | 7 - | 24.1 | 24.2 | 23.8 | 24.3 | | 23.9 | | 24.1 |
| General operating expense ratio | 20.4 | | 18.2 | 19.0 | 19.5 | 20.5 | | 19.3 | | 18.1 |
| Expense ratio | 43.9 | 7 - | 42.3 | 43.2 | 43.3 | 44.8 | | 43.2 | | 42.2 |
| Combined ratio | 107.6 | | 102.6 | 101.0 | 99.4 | 104.4 | | 102.7 | | 99.5 |
| Catastrophe losses and reinstatement premiums | (2.4) | | (1.9) | (2.8) | (0.3) | (2.1) | | (1.9) | | (1.3) |
| Prior year development net of premium adjustments | 0.4 | | 1.1 | 1.6 | 0.1 | 0.5 | | 0.8 | | 1.8 |
| Net reserve discount benefit (charge) | - | | (0.1) | (0.1) | - | (0.1) | | - | | (0.1) |
| Accident year combined ratio, as adjusted | 105.6 | | 101.7 | 99.7 | 99.2 | 102.7 | | 101.6 | | 99.9 |
| Foreign exchange effect on International's premium: | | | | | | | | | | |
| Change in net premiums written | | | | | | | | | | |
| Increase (decrease) in original currency (6) | 10.2 % | 6 | 7.0 % | 7.5 % | 0.7 % | 1.6 % | | 6.1 % | | 2.3 % |
| Foreign exchange effect | (11.3) | | (9.4) | (7.5) | (3.1) | (1.8) | | (7.7) | | (1.3) |
| Increase (decrease) as reported in US \$ | (1.1)% | 6 | (2.4) % | - % | (2.4) % | (0.2)% | | (1.6)% | | 1.0 % |
| Noteworthy items (pre-tax): | | | | | | | | | | |
| Catastrophe-related losses (7) | \$ 101 | \$ | 81 \$ | 118 \$ | 10 \$ | 92 | \$ | 310 | \$ | 222 |
| Severe losses (8) | 159 | | 166 | 38 | 37 | 29 | | 400 | | 220 |
| Prior year development | | | | (55) | | 110 | | (125) | | (200) |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | (18) | | (47) | (66) | (4) | (19) | | (135) | | (299) |
| Reinstatement premiums related to prior year catastrophes | 3 | _ | - | - | 2 | - | | 5 | | |
| Prior year loss reserve development (favorable) unfavorable, | | | | (55) | | 14.6 | | (100) | | (200) |
| net of reinsurance and premium adjustments | (15) | | (47) | (66) | (2) | (19) | | (130) | * | (299) |
| Net reserve discount benefit (charge) | \$ - | \$ | (2) \$ | (2) \$ | (2) \$ | (2) | \$ | (6) | \$ | (12) |



American International Group, Inc. AIG Property Casualty - International Operating Statistics by Business (dollars in millions)

| | | | Quarterly | | Full Year | | | |
|---|----------|-------------|-----------|----------|-----------|-----------|---------------------------------------|--|
| Commercial Insurance | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 | |
| Net premiums written (1) | \$ 1,554 | \$ 1,808 \$ | 1,790 \$ | 2,132 \$ | 1,385 | \$ 7,284 | \$ 7,001 | |
| Net premiums earned | 1,828 | 1,758 | 1,736 | 1,759 | 1,735 | 7,081 | 6,876 | |
| Claims and claims adjustment expenses incurred | 1,226 | 1,149 | 997 | 920 | 1,041 | 4,292 | 3,875 | |
| Acquisition expenses | 355 | 332 | 316 | 339 | 326 | 1,342 | 1,397 | |
| General operating expenses | 370 | 310 | 340 | 332 | 314 | 1,352 | 1,188 | |
| Underwriting income (loss) | (123) | (33) | 83 | 168 | 54 | 95 | 416 | |
| Net investment income | 108 | 108 | 110 | 117 | 120 | 443 | 481 | |
| Pre-tax operating income (loss) | \$ (15) | \$ 75 \$ | 193 \$ | 285 \$ | 174 | \$ 538 | \$ 897 | |
| Underwriting ratios: | | | | | | | | |
| Loss ratio | 67.1 | 65.4 | 57.4 | 52.3 | 60.0 | 60.6 | 56.4 | |
| Catastrophe losses and reinstatement premiums | (4.8) | | (6.4) | (0.5) | (5.3) | (3.8) | (2.9) | |
| Prior year development net of premium adjustments | 0.8 | 2.1 | 2.3 | 0.7 | 2.5 | 1.5 | 3.7 | |
| Accident year loss ratio, as adjusted | 63.1 | 64.0 | 53.3 | 52.5 | 57.2 | 58.3 | 57.2 | |
| Acquisition ratio | 19.4 | 18.9 | 18.2 | 19.2 | 18.8 | 19.0 | 20.3 | |
| General operating expense ratio | 20.2 | 17.6 | 19.6 | 18.9 | 18.1 | 19.1 | 17.3 | |
| Expense ratio | 39.6 | 36.5 | 37.8 | 38.1 | 36.9 | 38.1 | 37.6 | |
| Combined ratio | 106.7 | 101.9 | 95.2 | 90.4 | 96.9 | 98.7 | 94.0 | |
| Catastrophe losses and reinstatement premiums | (4.8) | (3.5) | (6.4) | (0.5) | (5.3) | (3.8) | (2.9) | |
| Prior year development net of premium adjustments | 0.8 | 2.1 | 2.3 | 0.7 | 2.5 | 1.5 | 3.7 | |
| Accident year combined ratio, as adjusted | 102.7 | 100.5 | 91.1 | 90.6 | 94.1 | 96.4 | 94.8 | |
| Consumer Insurance | | | | | | | | |
| Net premiums written (1) | \$ 2,410 | \$ 2,488 \$ | 2,595 \$ | 2,688 \$ | 2,627 | \$ 10,181 | \$ 10,741 | |
| Net premiums earned | 2,449 | 2,390 | 2,401 | 2,544 | 2,643 | 9,784 | 10,426 | |
| Claims and claims adjustment expenses incurred | 1,464 | 1,319 | 1,358 | 1,466 | 1,548 | 5,607 | 5,991 | |
| Acquisition expenses | 649 | 666 | 683 | 689 | 738 | 2,687 | 2,779 | |
| General operating expenses | 451 | 392 | 403 | 432 | 455 | 1,678 | 1,632 | |
| Underwriting income (loss) | (115) | 13 | (43) | (43) | (98) | (188) | 24 | |
| Net investment income | 54 | 51 | 55 | 59 | 70 | 219 | 287 | |
| Pre-tax operating income (loss) | \$ (61) | | 12 \$ | 16 \$ | (28) | \$ 31 | | |
| Underwriting ratios: | ¢ (01) | φ 0. φ | 12 0 | 10 0 | (20) | φ 01 | φ 511 | |
| Loss ratio | 59.8 | 55.2 | 56.6 | 57.6 | 58.6 | 57.3 | 57.5 | |
| Catastrophe losses and reinstatement premiums | (0.7 | (0.8) | (0.3) | - | - | (0.4) | (0.3) | |
| Prior year development net of premium adjustments | 0.1 | 0.4 | 1.2 | - | (0.9) | 0.4 | 0.4 | |
| Accident year loss ratio, as adjusted | 59.2 | 54.8 | 57.5 | 57.6 | 57.7 | 57.3 | 57.6 | |
| Acquisition ratio | 26.5 | 27.9 | 28.4 | 27.0 | 27.9 | 27.5 | 26.7 | |
| General operating expense ratio | 18.4 | 16.4 | 16.8 | 17.0 | 17.2 | 17.2 | 15.7 | |
| Expense ratio | 44.9 | 44.3 | 45.2 | 44.0 | 45.1 | 44.7 | 42.4 | |
| Combined ratio | 104.7 | 99.5 | 101.8 | 101.6 | 103.7 | 102.0 | 99.9 | |
| Catastrophe losses and reinstatement premiums | (0.7 | (0.8) | (0.3) | - | - | (0.4) | (0.3) | |
| Prior year development net of premium adjustments | 0.1 | 0.4 | 1.2 | - | (0.9) | 0.4 | 0.4 | |
| Accident year combined ratio, as adjusted | 104.1 | 99.1 | 102.7 | 101.6 | 102.8 | 102.0 | 100.0 | |
| Other Int'l | | | | | | | | |
| Net premiums written | \$ 1 | \$-\$ | - \$ | - \$ | - | \$ 1 | \$ 2 | |
| Net premiums earned | 1 | 1 | 2 | 3 | 2 | 7 | 11 | |
| Claims and claims adjustment expenses incurred | 35 | 34 | 38 | 28 | 23 | 135 | 57 | |
| General operating expenses | 52 | 52 | 43 | 76 | 130 | 223 | 295 | |
| Underwriting loss | (86) | (85) | (79) | (101) | (151) | (351) | (341) | |
| Net investment income | 65 | 53 | 68 | 72 | 68 | 258 | 247 | |
| Pre-tax operating loss | (21) | (32) | (11) | (29) | (83) | (93) | (94) | |
| Adjustments to arrive at pre-tax income (loss): | | | | | | | | |
| Net realized capital gains | 189 | 71 | 140 | 42 | 34 | 442 | 109 | |
| Pre-tax income (loss) | \$ 168 | \$ 39 \$ | 129 \$ | 13 \$ | (49) | \$ 349 | \$ 15 | |
| Total AIG Property Casualty - Int'l | | | | | | | | |
| Net premiums written (1) | \$ 3,965 | \$ 4,296 \$ | 4,385 \$ | 4,820 \$ | 4,012 | \$ 17,466 | \$ 17,744 | |
| Net premiums earned | 4,278 | 4,149 | 4,139 | 4,306 | 4,380 | 16,872 | 17,313 | |
| Claims and claims adjustment expenses incurred | 2,725 | 2,502 | 2,393 | 2,414 | 2,612 | 10,034 | 9,923 | |
| Acquisition expenses | 1,004 | 998 | 999 | 1,028 | 1,064 | 4,029 | 4,176 | |
| General operating expenses | 873 | 754 | 786 | 840 | 899 | 3,253 | 3,115 | |
| Underwriting income (loss) | (324) | (105) | (39) | 24 | (195) | (444) | 99 | |
| Net investment income | 227 | 212 | 233 | 248 | 258 | 920 | 1,015 | |
| Pre-tax operating income (loss) | (97) | 107 | 194 | 272 | 63 | 476 | 1,114 | |
| Adjustment to arrive at pre-tax income: | | | | | | | | |
| Net realized capital gains | 189 | 71 | 140 | 42 | 34 | 442 | 109 | |
| Pre-tax income | \$ 92 | \$ 178 \$ | 334 \$ | 314 \$ | 97 | \$ 918 | \$ 1,223 | |
| | • | | | | | | · · · · · · · · · · · · · · · · · · · | |

American International Group, Inc. AIG Property Casualty Net Premiums Written by Line of Business & Region (dollars in millions)

| | | | | | Quarterly | | | Full Y | lear | |
|---|----|------------------------------|-----|-----------------------------------|---------------------------------|-------------------------------|-----------------------------------|------------------------------|------|-----------------------------------|
| By Line of Business: | 4 | 4Q13 |] | 3Q13 | 2Q13 | 1013 | 4Q12 | 2013 | 1 | 2012 |
| Commercial | | | 1 — | | | | | | 1 — | |
| Casualty | \$ | 1,867 | \$ | 1,924 \$ | 2,110 \$ | 2,244 \$ | 1,846 | \$ 8,145 | \$ | 8,574 |
| Property (1) | | 905 | ĺ | 1,350 | 1,770 | 683 | 709 | 4,708 | | 4,191 |
| Specialty | | 978 | | 898 | 882 | 972 | 849 | 3,730 | | 3,576 |
| Financial lines | | 1,091 | | 1,050 | 1,114 | 1,004 | 1,006 | 4,259 | | 3,959 |
| Total Commercial | | 4,841 | | 5,222 | 5,876 | 4,903 | 4,410 | 20,842 | | 20,300 |
| Consumer | | | | | | | | | | |
| Personal lines (1) | | 1,657 | | 1,790 | 1,745 | 1,739 | 1,748 | 6,931 | | 7,181 |
| Accident & Health | | 1,532 | | 1,651 | 1,645 | 1,793 | 1,647 | 6,621 |] | 6,969 |
| Total Consumer | | 3,189 | | 3,441 | 3,390 | 3,532 | 3,395 | 13,552 | | 14,150 |
| Other | | (2) | | (3) | (3) | 2 | 4 | (6) | | (14) |
| Total net premiums written (1) | \$ | 8,028 | \$ | 8,660 \$ | 9,263 \$ | 8,437 \$ | 7,809 | \$ 34,388 | \$ | 34,436 |
| By Region: Americas Commercial Consumer Other Total Americas EMEA | \$ | 3,415 921 (2) 4,334 | \$ | 3,548 \$ 1,085 (3) 4,630 | 4,201 \$ 930 (3) 5,128 | 2,878 \$ 975 2 3,855 | 3,152 884 <u>4</u> 4,040 | \$ 3,911 (6) 17,947 | \$ | 13,717 3,913 (16) 17,614 |
| Commercial | | 941 | | 1,151 | 1,159 | 1,524 | 775 | 4,775 | | 4,580 |
| Consumer | | 460 | | 456 | 475 | 584 | 406 | 1,975 | | 1,794 |
| Total EMEA | | 1,401 | | 1,607 | 1,634 | 2,108 | 1,181 | 6,750 | | 6,374 |
| Asia Pacific Commercial | | 485 | | 523 | 516 | 501 | 483 | 2,025 | | 2,003 |
| Consumer | | 1,808 | | 1,900 | 1,985 | 1,973 | 2,105 | 2,025 7,666 | | 2,003 8,443 |
| Other | | 1,000 | | - | 1,705 | 1,275 | 2,105 | | | 2 |
| Total Asia Pacific | | 2,293 | | 2,423 | 2,501 | 2,474 | 2,588 | 9,691 | | 10,448 |
| Total net premiums written (1) | \$ | 8,028 | \$ | 8,660 \$ | 9,263 \$ | 8,437 \$ | 7,809 | \$ 34,388 | \$ | 34,436 |

American International Group, Inc.

AIG Property Casualty - Returns On Alternative Investments

(dollars in millions)

| | | | Q | uarterly | | | Full Year | | | | |
|---|-------------|-----|--------------|----------|----------|--------|-----------|-----|-------|--|--|
| | 4Q13 |] _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 |] _ | 2012 | | |
| Alternative investment income | | | | | | | | | | | |
| Private equity | \$ 131 | \$ | 73 \$ | 108 \$ | 110 \$ | 99 | \$ 422 | \$ | 344 | | |
| Hedge funds | 172 | | (4) | 132 | 148 | 58 | 448 |] _ | 140 | | |
| Total alternative investment income | \$ 303 | \$ | <u>69</u> \$ | 240 \$ | 258 \$ | 157 | \$ 870 | \$ | 484 | | |
| Average alternative investment assets Private equity | \$ 3,787 | \$ | 3,727 \$ | 3,741 \$ | 3,807 \$ | 3,918 | \$ 3,783 | \$ | 4,048 | | |
| Hedge funds | 3,853 | - | 3,643 | 3,438 | 3,227 | 3,100 | 3,547 | - | 2,812 | | |
| Total average alternative investment assets | \$ 7,640 | \$ | 7,370 \$ | 7,179 \$ | 7,034 \$ | 7,018 | \$ 7,330 | \$ | 6,860 | | |
| Annualized yields on book value Private equity | 13.84% | | 7.83% | 11.55% | 11.56% | 10.11% | 11.15% | | 8.50% | | |
| Hedge funds | 17.86% | | (0.44)% | 15.36% | 18.35% | 7.48% | 12.63% | | 4.98% | | |
| Total annualized yield | 15.86% | | 3.75% | 13.37% | 14.67% | 8.95% | 11.87% | | 7.06% | | |



American International Group, Inc. AIG Property Casualty

Revised 2012 Quarterly Property Casualty Results

(Refer to page 28 for discussion of revision to the prior periods)

American International Group, Inc. AIG Property Casualty Operating Statistics - Revised Historical 2012 Results (dollars in millions)

| | | Quarterly | | | | | |
|---|----|-----------|-----------|-----------|-----------|-------------------|--|
| | | 1Q12 | 2Q12 | 3Q12 | 4Q12 | Full Year 2012 | |
| Net premiums written (1) | \$ | 8,820 \$ | 9,095 \$ | 8,712 \$ | 7,809 \$ | 34,436 | |
| Net premiums earned | | 8,688 | 8,820 | 8,752 | 8,613 | 34,873 | |
| Claims and claims adjustment expenses incurred (2) | | 5,909 | 6,079 | 6,252 | 7,545 | 25,785 | |
| Acquisition expenses | | 1,757 | 1,733 | 1,709 | 1,737 | 6,936 | |
| General operating expenses | | 1,193 | 1,224 | 1,230 | 1,492 | 5,139 | |
| Underwriting loss | | (171) | (216) | (439) | (2,161) | (2,987) | |
| Net investment income (3) | | | | | | | |
| Interest and dividends | | 1,055 | 1,057 | 1,067 | 1,036 | 4,215 | |
| Alternative investments | | 130 | 110 | 87 | 157 | 484 | |
| Other investment income (4) | | 57 | 17 | 108 | 76 | 258 | |
| Investment expense | | (36) | (48) | (41) | (52) | (177) | |
| Total | | 1,206 | 1,136 | 1,221 | 1,217 | 4,780 | |
| Pre-tax operating income (loss) | | 1,035 | 920 | 782 | (944) | 1,793 | |
| Adjustments to arrive at pre-tax income (loss): | | | | | | | |
| Net realized capital gains (losses) | | (92) | 76 | 219 | 8 | 211 | |
| Legal settlements (5) | | - | - | - | 17 | 17 | |
| Other income (expense) - net | | 2 | 2 | 2 | (4) | 2 | |
| Pre-tax income (loss) | \$ | 945 \$ | 998 \$ | 1,003 \$ | (923) \$ | 2,023 | |
| Underwriting ratios: | | | | | | | |
| Loss ratio | | 68.0 | 68.9 | 71.4 | 87.6 | 73.9 | |
| Catastrophe losses and reinstatement premiums | | (0.9) | (3.7) | (2.9) | (22.9) | (7.5) | |
| Prior year development net of premium adjustments | | (0.6) | (1.5) | (2.0) | (1.4) | (1.4) | |
| Net reserve discount benefit (charge) | | (0.2) | 1.1 | - | - | 0.2 | |
| Accident year loss ratio, as adjusted | | 66.3 | 64.8 | 66.5 | 63.3 | 65.2 | |
| Acquisition ratio | | 20.2 | 19.6 | 19.5 | 20.2 | 19.9 | |
| General operating expense ratio | | 13.7 | 13.9 | 14.1 | 17.3 | 14.7 | |
| Expense ratio | | 33.9 | 33.5 | 33.6 | 37.5 | 34.6 | |
| Combined ratio | | 101.9 | 102.4 | 105.0 | 125.1 | 108.5 | |
| Catastrophe losses and reinstatement premiums | | (0.9) | (3.7) | (2.9) | (22.9) | (7.5) | |
| Prior year development net of premium adjustments | | (0.6) | (1.5) | (2.0) | (1.4) | (1.4) | |
| Net reserve discount benefit (charge) | | (0.2) | 1.1 | - | - | 0.2 | |
| Accident year combined ratio, as adjusted | | 100.2 | 98.3 | 100.1 | 100.8 | 99.8 | |
| Foreign exchange effect on worldwide premium: | | | | | | | |
| Change in net premiums written | | | | | | | |
| Increase (decrease) in original currency (6) | | (4.5) % | (0.1) % | 2.4 % | 0.4 % | (0.5) | |
| Foreign exchange effect | | 0.8 | (0.7) | (1.8) | (0.9) | (0.7) | |
| Increase (decrease) as reported in US \$ | | (3.7) % | (0.8) % | 0.6 % | (0.5) % | (1.2) | |
| Noteworthy items (pre-tax): | \$ | 90 ¢ | 220 0 | 261 0 | 1.056 0 | 2.625 | |
| Catastrophe-related losses (7) | \$ | 80 \$ | 328 \$ | 261 \$ | 1,956 \$ | 2,625 27 | |
| Reinstatement premiums related to catastrophes | | 42 | 81 | - 140 | 27 63 | 326 | |
| Severe losses (8) Prior year development | | 42 | 01 | 140 | 05 | 320 | |
| Prior year development Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 53 | 117 | 211 | 118 | 499 | |
| Additional premium related to prior year development | | (6) | 20 | (66) | (2) | (54) | |
| Prior year loss reserve development (favorable) unfavorable, | | (0) | 20 | (00) | (2) | (34) | |
| net of reinsurance and premium adjustments | | 47 | 137 | 145 | 116 | 445 | |
| Net reserve discount benefit (charge) | | (20) | 94 | (6) | (5) | 63 | |
| | \$ | () | 66,108 \$ | 66,136 \$ | 66,949 \$ | 66,949 | |
| Net loss and loss expense reserve (at period end) See Accompanying Notes on Page 28 | ¢ | 67,313 \$ | 00,108 \$ | 00,150 \$ | 00,949 \$ | 00,949 | |

American International Group, Inc. AIG Property Casualty Commercial Insurance Operating Statistics - Revised Historical 2012 Results (dollars in millions)

| | | | | F | ull Year | | | |
|---|----|---------|----|--------------|--------------|---------|----|---------|
| | | 1Q12 | | 2Q12 | 3Q12 | 4Q12 | | 2012 |
| Net premiums written (1) | \$ | 5,223 | \$ | 5,568 \$ | 5,099 \$ | 4,410 | \$ | 20,300 |
| Net premiums earned | | 5,162 | | 5,340 | 5,239 | 5,059 | | 20,800 |
| Claims and claims adjustment expenses incurred | | 3,730 | | 3,776 | 4,087 | 5,103 | | 16,696 |
| Acquisition expenses | | 928 | | 920 | 819 | 786 | | 3,453 |
| General operating expenses | | 581 | | 609 | 648 | 705 | | 2,543 |
| Underwriting income (loss) | | (77) | | 35 | (315) | (1,535) | | (1,892) |
| Net investment income (3) | | 714 | | 694 | 682 | 679 | | 2,769 |
| Pre-tax operating income (loss) | \$ | 637 | \$ | 729 \$ | 367 \$ | (856) | \$ | 877 |
| Underwriting ratios: | | | | | | | | |
| Loss ratio | | 72.3 | | 70.7 | 78.0 | 100.9 | | 80.3 |
| Catastrophe losses and reinstatement premiums | | (1.5) | | (5.4) | (4.5) | (32.8) | | (10.9) |
| Prior year development net of premium adjustments | | (0.5) | | 0.1 | (2.7) | (1.7) | | (1.2) |
| Net reserve discount benefit (charge) | | - | | 1.9 | | - | | 0.5 |
| Accident year loss ratio, as adjusted | | 70.3 | | 67.3 | 70.8 | 66.4 | | 68.7 |
| Acquisition ratio | | 18.0 | | 17.2 | 15.6 | 15.5 | | 16.6 |
| General operating expense ratio | | 11.3 | | 11.4 | 12.4 | 13.9 | | 12.2 |
| Expense ratio | | 29.3 | | 28.6 | 28.0 | 29.4 | | 28.8 |
| Combined ratio | | 101.6 | | 99.3 | 106.0 | 130.3 | | 109.1 |
| Catastrophe losses and reinstatement premiums | | (1.5) | | (5.4) | (4.5) | (32.8) | | (10.9) |
| Prior year development net of premium adjustments | | (0.5) | | 0.1 | (2.7) | (1.7) | | (1.2) |
| Net reserve discount benefit (charge) | | - | | 1.9 | - | - | | 0.5 |
| Accident year combined ratio, as adjusted | | 99.6 | | 95.9 | 98.8 | 95.8 | | 97.5 |
| Foreign exchange effect on worldwide premium: | | | | | | | | |
| Change in net premiums written | | | | | | | | |
| Increase (decrease) in original currency (6) | | (8.6) % | 6 | (2.0)% | 0.2 % | - % | | (2.8)% |
| Foreign exchange effect | | (0.1) | | (0.7) | (1.7) | (0.3) | | (0.8) |
| Increase (decrease) as reported in US \$ | | (8.7) % | 6 | (2.7)% | (1.5)% | (0.3) % | | (3.6) % |
| Noteworthy items (pre-tax): Catastrophe-related losses (7) | \$ | 76 | \$ | 288 \$ | 239 \$ | 1,640 | \$ | 2,243 |
| Reinstatement premiums related to catastrophes | ф | 70 | Ф | 200 p | 239 p | 27 | Ф | 2,243 |
| Severe losses (8) | | 42 | | 68 | 120 | 63 | | 293 |
| Prior vear development | | 42 | | 08 | 120 | 05 | | 293 |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | | 34 | | (18) | 189 | 85 | | 290 |
| Additional premium related to prior year development | | (6) | | 20 | (66) | (2) | | (54) |
| Prior year loss reserve development (favorable) unfavorable, | | (0) | | 20 | (00) | (2) | | (34) |
| net of reinsurance and premium adjustments | | 28 | | 2 | 123 | 83 | | 236 |
| Net reserve discount benefit (charge) | | | | 100 | - | - | | 100 |
| Net loss and loss expense reserve (at period end) | \$ | 57,305 | \$ | 56,225 \$ | 56,268 \$ | 57,116 | \$ | 57,116 |
| | | | | | | | | |

American International Group, Inc. AIG Property Casualty Other Operating Statistics - Revised Historical 2012 Results (dollars in millions)

| | Quarterly | | | | | | ıll Year |
|--|---------------|----|----------|----------|-------|----|----------|
| | 1Q12 | | 2Q12 | 3Q12 | 4Q12 | | 2012 |
| Net premiums written | \$ - | \$ | (1) \$ | (17) \$ | 4 | \$ | (14) |
| Net premiums earned | 30 | | 31 | 40 | 20 | | 121 |
| Claims and claims adjustment expenses incurred | 149 | | 260 | 140 | 42 | | 591 |
| Acquisition expenses | - | | 1 | (1) | - | | - |
| General operating expenses | 93 | | 98 | 68 | 207 | | 466 |
| Underwriting loss | (212) | | (328) | (167) | (229) | | (936) |
| Net investment income (3) | 376 | | 327 | 430 | 427 | | 1,560 |
| Pre-tax operating income (loss) | 164 | | (1) | 263 | 198 | | 624 |
| Adjustments to arrive at pre-tax income: | | | | | | | |
| Net realized capital gains (losses) | (92) | | 76 | 219 | 8 | | 211 |
| Legal settlements (5) | - | | - | - | 17 | | 17 |
| Other income (expense) - net | 2 | | 2 | 2 | (4) | | 2 |
| Pre-tax income | \$ 74 | \$ | 77 \$ | 484 \$ | 219 | \$ | 854 |
| Noteworthy items (pre-tax): | | | | | | | |
| Prior year development | | | | | | | |
| Prior year loss reserve development (favorable) unfavorable, | | | | | | | |
| net of reinsurance and premium adjustments | \$ 34 | \$ | 171 \$ | 24 \$ | - | \$ | 229 |
| Net reserve discount benefit (charge) | (20) | | (6) | (6) | (5) | | (37) |
| Net loss and loss expense reserve (at period end) | \$ 4,466 | \$ | 4,377 \$ | 4,383 \$ | 4,241 | \$ | 4,241 |

American International Group, Inc. AIG Property Casualty - North America Operating Statistics - Revised Historical 2012 Results (dollars in millions)

| | | F | Full Year | | |
|---|----------------|----------|-----------|------------|---------|
| | 1Q12 | 2Q12 | 3Q12 | 4Q12 | 2012 |
| Net premiums written (1) | \$ 3,879 \$ | 4,707 \$ | 4,309 \$ | 3,797 \$ | 16,692 |
| Net premiums earned | 4,417 | 4,477 | 4,433 | 4,233 | 17,560 |
| Claims and claims adjustment expenses incurred | 3,626 | 3,582 | 3,721 | 4,933 | 15,862 |
| Acquisition expenses | 722 | 708 | 657 | 673 | 2,760 |
| General operating expenses | 458 | 476 | 497 | 593 | 2,024 |
| Underwriting loss | (389) | (289) | (442) | (1,966) | (3,086) |
| Net investment income | | | | | |
| Interest and dividends | 804 | 797 | 820 | 790 | 3,211 |
| Alternative investments | 139 | 111 | 82 | 158 | 490 |
| Other investment income (4) | 29 | 4 | 98 | 45 | 176 |
| Investment expense | (23) | (30) | (25) | (34) | (112) |
| Total | 949 | 882 | 975 | 959 | 3,765 |
| Pre-tax operating income (loss) | 560 | 593 | 533 | (1,007) | 679 |
| Adjustments to arrive at pre-tax income (loss): | | | | (_)***) | |
| Net realized capital gains (losses) | (121) | 116 | 133 | (26) | 102 |
| Legal settlements (5) | - | _ | _ | 17 | 17 |
| Other income (expense) - net | 2 | 2 | 2 | (4) | 2 |
| Pre-tax income (loss) | \$ 441 \$ | 711 \$ | 668 \$ | (1,020) \$ | 800 |
| Underwriting ratios: | | | | | |
| Loss ratio | 82.1 | 80.0 | 83.9 | 116.5 | 90.3 |
| Catastrophe losses and reinstatement premiums | (1.8) | (4.9) | (5.3) | (44.6) | (13.8) |
| Prior year development net of premium adjustments | (3.7) | (5.0) | (5.4) | (3.2) | (4.3) |
| Net reserve discount benefit (charge) | (0.3) | 2.2 | (0.1) | - | 0.4 |
| Accident year loss ratio, as adjusted | 76.3 | 72.3 | 73.1 | 68.7 | 72.6 |
| Acquisition ratio | 16.3 | 15.8 | 14.8 | 15.9 | 15.7 |
| General operating expense ratio | 10.4 | 10.6 | 11.2 | 14.0 | 11.5 |
| Expense ratio | 26.7 | 26.4 | 26.0 | 29.9 | 27.2 |
| Combined ratio | 108.8 | 106.4 | 109.9 | 146.4 | 117.5 |
| Catastrophe losses and reinstatement premiums | (1.8) | (4.9) | (5.3) | (44.6) | (13.8) |
| Prior year development net of premium adjustments | (3.7) | (5.0) | (5.4) | (3.2) | (4.3) |
| Net reserve discount benefit (charge) | (0.3) | 2.2 | (0.1) | - | 0.4 |
| Accident year combined ratio, as adjusted | 103.0 | 98.7 | 99.1 | 98.6 | 99.8 |
| Noteworthy items (pre-tax): | | | | | |
| Catastrophe-related losses (7) | \$ 79 \$ | 221 \$ | 239 \$ | 1,864 \$ | 2,403 |
| Reinstatement premiums related to catastrophes | - | - | - | 27 | 27 |
| Severe losses (8) | 18 | 39 | 15 | 34 | 106 |
| Prior year development | | | | | |
| Prior year loss reserve development (favorable) unfavorable, net of reinsurance | 167 | 207 | 287 | 137 | 798 |
| Additional premium related to prior year development | (6) | 20 | (66) | (2) | (54) |
| Prior year loss reserve development (favorable) unfavorable, | | | | | |
| net of reinsurance and premium adjustments | 161 | 227 | 221 | 135 | 744 |
| Net reserve discount benefit (charge) | \$ (14) \$ | 96 \$ | (4) \$ | (3) \$ | 75 |



American International Group, Inc. AIG Property Casualty - North America Operating Statistics by Business - Revised Historical 2012 Results (dollars in millions)

| | (dollars in | millions) | | | | N 11 X |
|--|-------------|--------------------|-------------------|---------------|-------------------|----------------------|
| Commercial Insurance | | 1Q12 | Quarterly 2012 | 3Q12 | 4Q12 | Full Year 2012 |
| Net premiums written | \$ | 2,984 \$ | 3,887 \$ | 3,403 \$ | 3,025 \$ | 13,299 |
| Net premiums earned | <u> </u> | 3,510 | 3,575 | 3,515 | 3,324 | 13,924 |
| Claims and claims adjustment expenses incurred | | 2,932 | 2,812 | 3,015 | 4,062 | 12,821 |
| Acquisition expenses | | 563 | 553 | 480 | 460 | 2,056 |
| General operating expenses | | 295 | 320 | 349 | 391 | 1,355 |
| Underwriting loss | | (280) | (110) | (329) | (1,589) | (2,308) |
| Net investment income | | 590 | 570 | 569 | 559 | 2,288 |
| Pre-tax operating income (loss) | \$ | 310 \$ | 460 \$ | 240 \$ | (1,030) \$ | (20) |
| Underwriting ratios: | | 02 5 | 70 7 | 05.0 | 100.0 | 02.1 |
| Loss ratio Catastrophe losses and reinstatement premiums | | 83.5 (2.1) | 78.7 (5.8) | 85.8 (6.1) | 122.2 (47.4) | 92.1 (15.0) |
| Prior year development net of premium adjustments | | (3.3) | (1.2) | (6.2) | (3.8) | (13.6) |
| Net reserve discount benefit (charge) | | (5.5) | 2.7 | - | (5.6) | 0.7 |
| Accident year loss ratio, as adjusted | | 78.1 | 74.4 | 73.5 | 71.0 | 74.2 |
| Acquisition ratio | | 16.0 | 15.5 | 13.7 | 13.8 | 14.8 |
| General operating expense ratio | | 8.4 | 9.0 | 9.9 | 11.8 | 9.7 |
| Expense ratio | | 24.4 | 24.5 | 23.6 | 25.6 | 24.5 |
| Combined ratio | | 107.9 | 103.2 | 109.4 | 147.8 | 116.6 |
| Catastrophe losses and reinstatement premiums | | (2.1) | (5.8) | (6.1) | (47.4) | (15.0) |
| Prior year development net of premium adjustments | | (3.3) | (1.2) | (6.2) | (3.8) | (3.6) |
| Net reserve discount benefit (charge) | | - | 2.7 | - | | 0.7 |
| Accident year combined ratio, as adjusted | | 102.5 | 98.9 | 97.1 | 96.6 | 98.7 |
| Consumer Insurance | | | | | | |
| Net premiums written | \$ | 895 \$ | 823 \$ | 923 \$ | 768 \$ | 3,409 |
| Net premiums earned | | 880 | 875 | 880 | 891 | 3,526 |
| Claims and claims adjustment expenses incurred | | 546 | 530 | 579 | 852 | 2,507 |
| Acquisition expenses | | 159 | 154 | 178 | 213 | 704 |
| General operating expenses | | 128 | 122 | 123 | 125 | 498 |
| Underwriting income (loss) | | 47 | 69 | - | (299) | (183) |
| Net investment income | ¢ | 41 | 42 | 40 | 41 | 164 |
| Pre-tax operating income (loss) | \$ | 88 \$ | 111 \$ | 40 \$ | (258) \$ | (19) |
| Underwriting ratios: Loss ratio | | 62.0 | 60.6 | 65.8 | 95.6 | 71.1 |
| Catastrophe losses and reinstatement premiums | | (0.4) | (1.3) | (2.7) | (35.4) | (10.1) |
| Prior year development net of premium adjustments | | (0.1) | (1.4) | 0.2 | (1.3) | (0.6) |
| Accident year loss ratio, as adjusted | | 61.5 | 57.9 | 63.3 | 58.9 | 60.4 |
| Acquisition ratio | | 18.1 | 17.6 | 20.2 | 23.9 | 20.0 |
| General operating expense ratio | | 14.5 | 13.9 | 14.0 | 14.0 | 14.1 |
| Expense ratio | | 32.6 | 31.5 | 34.2 | 37.9 | 34.1 |
| Combined ratio | | 94.6 | 92.1 | 100.0 | 133.5 | 105.2 |
| Catastrophe losses and reinstatement premiums | | (0.4) | (1.3) | (2.7) | (35.4) | (10.1) |
| Prior year development net of premium adjustments | | (0.1) | (1.4) | 0.2 | (1.3) | (0.6) |
| Accident year combined ratio, as adjusted | | 94.1 | 89.4 | 97.5 | 96.8 | 94.5 |
| Other North America | | | | | | |
| Net premiums written | \$ | - \$ | (3) \$ | (17) \$ | 4 \$ | (16) |
| Net premiums earned | | 27 | 27 | 38 | 18 | 110 |
| Claims and claims adjustment expenses incurred | | 148 | 240 | 127 | 19 | 534 |
| Acquisition expenses | | - | 1 | (1) | - | - |
| General operating expenses | | 35 | 34 | 25 | 77 | 171 |
| Underwriting loss Net investment income | | (156) 318 | (248) 270 | (113) 366 | (78) 359 | (595) |
| Pre-tax operating income | | 162 | 270 | 253 | 281 | 1,313 718 |
| | | 162 | | 255 | 281 | /18 |
| Adjustments to arrive at pre-tax income Net realized capital gains (losses) | | (121) | 116 | 133 | (26) | 102 |
| Legal settlements (5) | | (121) | - | - | 17 | 102 |
| Other income (expense) - net | | 2 | 2 | 2 | (4) | 2 |
| Pre-tax income | \$ | 43 \$ | 140 \$ | 388 \$ | 268 \$ | 839 |
| Total AIG Property Casualty - North America | | | | | | |
| Net premiums written | \$ | 3,879 \$ | 4,707 \$ | 4,309 \$ | 3,797 \$ | 16,692 |
| Net premiums earned | <u> </u> | 4,417 | 4,477 | 4,433 | 4,233 | 17,560 |
| Claims and claims adjustment expenses incurred | | 3,626 | 3,582 | 3,721 | 4,933 | 15,862 |
| Acquisition expenses | | 722 | 708 | 657 | 673 | 2,760 |
| General operating expenses | | 458 | 476 | 497 | 593 | 2,024 |
| Underwriting loss | | (389) | (289) | (442) | (1,966) | (3,086) |
| Net investment income | | 949 | 882 | 975 | 959 | 3,765 |
| Pre-tax operating income (loss) | | 560 | 593 | 533 | (1,007) | 679 |
| Adjustments to arrive at pre-tax income (loss): | | | | | | |
| Net realized capital gains (losses) | | (121) | 116 | 133 | (26) | 102 |
| Legal settlements (5) | | - | - | - | 17 | 17 |
| Other income (expense) - net | | | 2 | | (4) | 2 |
| Pre-tax income (loss) | \$ | <u>2</u> 441 \$ | 711 \$ | 2 668 \$ | (4) (1,020) \$ | 2 800 |

American International Group, Inc. AIG Property Casualty - Notes

Basis of Presentation

AIG Property Casualty manages its business in two operating segments – Commercial Insurance and Consumer Insurance - and is organized under three major geographic areas: the Americas (which includes the United States, Canada, Central America, South America, the Caribbean and Bermuda), Asia Pacific (which includes Japan and other Asia Pacific nations, including China, Korea, Singapore, Vietnam, Thailand, Australia and Indonesia), and EMEA (which includes the United Kingdom, Continental Europe, Russia, India, the Middle East and Africa). Commercial Insurance products for large and small businesses are primarily distributed through a network of independent retail and wholesale brokers, and through an independent agency network in the Asia Pacific and EMEA regions. Major lines of business include Casualty, Property, Specialty and Financial Lines. Consumer Insurance products are distributed primarily to individual consumers or groups of consumers through insurance brokers and agents, as well as through direct marketing, and partner organizations and through the internet. Offerings within Consumer Insurance include Accident and Health (A&H) and Personal Lines insurance. In addition, Fuji Fire & Marine Insurance Company Limited (Fuji) in Japan offers life insurance products through Fuji Life Insurance Company (Fuji Life), which is included in A&H.

AIG Property Casualty - Other consists primarily of: run-off lines of business, including excess workers compensation, asbestos and legacy environmental (1986 and prior); certain environmental liability businesses written prior to 2004; operations and expenses not attributable to the Commercial Insurance or Consumer Insurance operating segments; unallocated net investment income; net realized capital gains and losses; other income and expense items; and adverse loss development, net of amortization of deferred gain, for a retroactive reinsurance arrangement.

AIG Property Casualty's chief operating decision makers review the performance of Commercial Insurance and Consumer Insurance businesses using an allocation of net investment income to the operating segments based on an internal investment income allocation model. The model estimates investable funds based primarily on loss reserves, unearned premiums and a capital allocation for each segment. The investment income allocation is calculated based on the estimated investable funds and risk-free yields (plus an illiquidity premium) consistent with the approximate duration of the liabilities. The actual yields in excess of the allocated amounts and the investment income from the assets not attributable to the Commercial Insurance or the Consumer Insurance operating segments are assigned to the Other category. Commencing in the first quarter of 2013, AIG Property Casualty began applying similar duration and risk-free yields (plus an illiquidity premium) to the allocated capital of Commercial Insurance and Consumer Insurance as is applied to the discounting of reserves.

Revision to Prior Periods - In the fourth quarter of 2013, to reduce investment concentration, we transferred the holdings of the investments in life settlements from AIG Property Casualty operations to AIG's Other operations. All prior periods have been revised to conform to the current period presentation.

Notes:

- (1) Effective January 1, 2013, AIG Property Casualty began recognizing the annual ceded premiums written under excess of loss reinsurance agreements at the inception of the contract rather than ratably over the contract period. Previously, AIG Property Casualty recognized ceded premiums written on these agreements based on the quarterly contractual remittance requirements, and recorded an adjustment at the end of the contract term to reflect the actual ceded premiums written amounts. This change resulted in the acceleration of ceded premiums written to earlier quarters, but had only a de minimis effect on net premiums earned. The impact on net premiums written from this change reversed throughout the rest of 2013.
- (2) Results include changes in future policy benefits for certain A&H insurance contracts and Fuji Life insurance.
- (3) Variances between actual net investment income and amounts allocated to the Commercial Insurance and Consumer Insurance operating segments are assigned to AIG Property Casualty Other.
- (4) Other investment income is comprised principally of real estate income, changes in market value of trading securities, and income (loss) from equity method investments.
- (5) Reflects litigation settlement income from settlements with financial institutions that participated in the creation, offering and sale of residential mortgage-backed securities (RMBS) from which AIG Property Casualty subsidiaries realized losses during the financial crisis.
- (6) Computed using a constant exchange rate for each period.
- (7) Catastrophes (CATs) are generally weather or seismic events having a net impact on AIG Property Casualty in excess of \$10 million each.
- (8) Severe losses are defined as non-catastrophic individual first party losses and surety losses greater than \$10 million, net of related reinsurance.

American International Group, Inc. AIG Life and Retirement Operating Statistics (dollars in millions)

| | Quarterly | | | | | | | | Full Year | | | |
|---|-----------|---------|----|------------|------------|------------|---------|---------|-----------|---------|---------|--|
| | 4 | Q13 | _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 | 20 | 12 | |
| Premiums and deposits (1) | \$ | 8,042 | \$ | 8,422 \$ | 6,765 \$ | 5,580 \$ | 5,215 | \$ | 28,809 | \$ | 20,994 | |
| Revenues: | | | | | | | | | | | | |
| Premiums | \$ | 606 | \$ | 721 \$ | 649 \$ | 620 \$ | 634 | \$ | 2,596 | \$ | 2,464 | |
| Policy fees | | 652 | | 645 | 623 | 615 | 618 | | 2,535 | | 2,349 | |
| Net investment income: | | | | | | | | | | | | |
| Interest and dividends (2) | | 2,291 | | 2,256 | 2,319 | 2,307 | 2,316 | | 9,173 | | 9,650 | |
| Alternative investments | | 505 | | 137 | 436 | 489 | 332 | | 1,567 | | 954 | |
| Call and tender income | | 57 | | 34 | 54 | 51 | 42 | | 196 | | 146 | |
| Other | | 110 | | 130 | (84) | 113 | 99 | | 269 | | 243 | |
| Investment expenses | | (90) | | (90) | (88) | (83) | (74) | | (351) | | (275) | |
| Total net investment income | | 2,873 | | 2,467 | 2,637 | 2,877 | 2,715 | | 10,854 | | 10,718 | |
| Advisory fee and other income | | 454 | | 443 | 419 | 393 | 358 | | 1,709 | | 1,293 | |
| Total revenues excluding net realized capital gains | | 4,585 | | 4,276 | 4,328 | 4,505 | 4,325 | | 17,694 | | 16,824 | |
| Benefits and expenses: | | | | | | | | | | | | |
| Policyholder benefits and claims incurred (3) | | 1,141 | | 1,316 | 1,183 | 1,098 | 1,288 | | 4,738 | | 4,592 | |
| Interest credited to policyholder account balances (4) | | 978 | | 924 | 971 | 1,017 | 1,035 | | 3,890 | | 4,340 | |
| Amortization of deferred policy acquisition costs | | 184 | | 76 | 202 | 188 | 176 | | 650 | | 812 | |
| Non deferrable commissions | | 121 | | 117 | 118 | 117 | 117 | | 473 | | 463 | |
| General operating expenses (5) | | 456 | | 412 | 426 | 425 | 387 | | 1,719 | | 1,615 | |
| Commissions and advisory fee expenses | | 299 | _ | 287 | 277 | 266 | 232 | | 1,129 | | 842 | |
| Total benefits and expenses | | 3,179 | | 3,132 | 3,177 | 3,111 | 3,235 | | 12,599 | | 12,664 | |
| Pre-tax operating income (6) | | 1,406 | | 1,144 | 1,151 | 1,394 | 1,090 | | 5,095 | | 4,160 | |
| Adjustments to arrive at pre-tax income: | | 550 | | | 250 | 100 | 154 | | 1.020 | | 154 | |
| Legal settlements (7) | | 553 | | - | 359 | 108 | 154 | | 1,020 | | 154 | |
| Changes in fair values of fixed maturity securities designated to hedge living benefit | | (33) | | (30) | (69) | (29) | (11) | | (161) | | 37 | |
| liabilities, net of interest expense Changes in benefit reserves and DAC, VOBA and SIA related to net realized capital | | | | | | | | | | | | |
| gains | | (4) | | (271) | (1,152) | (59) | (81) | | (1,486) | | (1,201) | |
| Net realized capital gains | | 53 | | 398 | 1,430 | 156 | 100 | | 2,037 | | 630 | |
| Pre-tax income | \$ | 1,975 | \$ | 1,241 \$ | 1,719 \$ | 1,570 \$ | 1,252 | \$ | 6,505 | \$ | 3,780 | |
| Investment vield: | | | | | | | | | | | | |
| Base (8) | | 5.29% | | 5.26% | 5.35% | 5.30% | 5.33% | | 5.30% | | 5.43% | |
| Alternative investments (9) | | 0.80% | | 0.00% | 0.69% | 0.79% | 0.44% | | 0.57% | | 0.21% | |
| Other enhancements (10) | | 0.18% | | 0.15% | (0.21)% | 0.29% | 0.32% | | 0.10% | | 0.40% | |
| Total | | 6.27% | - | 5.41% | 5.83% | 6.38% | 6.09% | | 5.97% | | 6.04% | |
| | | | = | | | | | | | | | |
| Gross life insurance in force, end of period | \$ | 914,033 | \$ | 911,849 \$ | 911,163 \$ | 909,397 \$ | 910,338 | \$ | 914,033 | \$ | 910,338 | |
| Assets under management: | | | | | | | | | | | | |
| General account | \$ | 195,621 | \$ | 195,019 \$ | 195,892 \$ | 202,671 \$ | 203,736 | \$ | 195,621 | \$ 2 | 203,736 | |
| Separate accounts | | 71,048 | | 65,948 | 61,749 | 61,049 | 57,326 | | 71,048 | | 57,326 | |
| Group retirement and retail mutual funds | | 26,743 | | 24,152 | 22,019 | 20,774 | 18,972 | | 26,743 | | 18,972 | |
| Stable value wraps (11) | <i>.</i> | 24,565 | | 19,280 | 14,005 | 12,374 | 10,353 | | 24,565 | <u></u> | 10,353 | |
| Total assets under management | \$ | 317,977 | \$ | 304,399 \$ | 293,665 \$ | 296,868 \$ | 290,387 | \$ | 317,977 | \$ | 290,387 | |

American International Group, Inc. AIG Life and Retirement Investment Products Net Flows (in millions)

| | | | | Full Year | | | | | | | |
|--|---|---|--|--|--|---|--|--|--|--|--|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 | | | | |
| Premiums and deposits: (1) | | | | | | | | | | | |
| Fixed Annuities Retirement Income Solutions Retail Mutual Funds Group Retirement Total premiums and deposits | \$ 995 2,502 1,274 1,968 6,739 | \$ 1,188 \$ 2,460 1,633 1,838 7,119 | 355 \$ 2,233 1,216 1,705 5,509 | 376 \$ 1,413 833 1,740 4,362 | 247 1,258 615 1,823 3,943 | \$ 2,914 8,608 4,956 7,251 23,729 | \$ 1,469 4,828 2,723 7,028 16,048 | | | | |
| Surrenders and withdrawals: | | | | | | | 10,010 | | | | |
| Fixed Annuities Retirement Income Solutions Retail Mutual Funds Group Retirement Total surrenders and withdrawals | (933) (775) (602) (1,744) (4,054) | (774) (703) (514) (1,872) (3,863) | (957) (842) (528) (1,880) (4,207) | (888) (687) (532) (1,755) (3,862) | (935) (736) (540) (1,931) (4,142) | (3,552) (3,007) (2,176) (7,251) (15,986) | (3,412) (2,773) (1,705) (6,325) (14,215) | | | | |
| Death, and other contract benefits | | | | | | | | | | | |
| Fixed Annuities Retirement Income Solutions Group Retirement Total death, and other contract benefits | (515) (136) (141) (792) | (518) (119) (125) (762) | (662) (99) (124) (885) | (487) (155) (102) (744) | (588) (121) (107) (816) | (2,182) (509) (492) (3,183) | (2,309) (457) (401) (3,167) | | | | |
| Net flows: (12) | | | | | | | | | | | |
| Fixed Annuities Retirement Income Solutions Retail Mutual Funds Group Retirement | (453) 1,591 672 83 | $(104) \\ 1,638 \\ 1,119 \\ (159) \\ (150) \\ (150$ | (1,264) 1,292 688 (299) | (999) 571 301 (117) | (1,276) 401 75 (215) (1015) | (2,820) 5,092 2,780 (492) | (4,252) 1,598 1,018 302 (1,224) | | | | |
| Total net flows | \$ 1,893 | \$ 2,494 \$ | 417 \$ | (244) \$ | (1,015) | \$ 4,560 | \$ (1,334) | | | | |

American International Group, Inc. AIG Life and Retirement Returns On Alternative Investments (dollars in millions)

| | | | | Q | uarterly | | | | Full Year | | | | | |
|---|----|--------|----|-----------|----------|----------|--------|----|-----------|----|--------|--|--|--|
| | | 4Q13 | | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 | _ | 2012 | | | |
| Alternative investment income | | | | | | | | | | | | | | |
| Private equity | \$ | 153 | \$ | 60 \$ | 112 \$ | 166 \$ | 173 | \$ | 491 | \$ | 490 | | | |
| Hedge funds | | 275 | | 46 | 263 | 262 | 106 | | 846 | | 258 | | | |
| Total private equity and hedge funds | | 428 | | 106 | 375 | 428 | 279 | | 1,337 | | 748 | | | |
| Affordable housing partnerships | | 77 | | 31 | 61 | 61 | 53 | | 230 | | 206 | | | |
| Total alternative investment income | \$ | 505 | \$ | 137 \$ | 436 \$ | 489 \$ | 332 | \$ | 1,567 | \$ | 954 | | | |
| Average alternative investment assets | | | | | | | | | | | | | | |
| Private equity | \$ | 3,413 | \$ | 3,526 \$ | 3,647 \$ | 3,671 \$ | 3,787 | \$ | 3,563 | \$ | 4,048 | | | |
| Hedge funds | | 5,187 | | 4,904 | 4,521 | 4,041 | 3,881 | | 4,667 | | 3,676 | | | |
| Total private equity and hedge funds | | 8,600 | | 8,430 | 8,168 | 7,712 | 7,668 | | 8,230 | | 7,724 | | | |
| Affordable housing partnerships | 1 | 1,543 | | 1,626 | 1,714 | 1,925 | 1,915 | | 1,701 | | 2,061 | | | |
| Total average alternative investment assets | \$ | 10,143 | \$ | 10,056 \$ | 9,882 \$ | 9,637 \$ | 9,583 | \$ | 9,931 | \$ | 9,785 | | | |
| Annualized yields on book value | | | | | | | | | | | | | | |
| Private equity | | 17.91% | | 6.82% | 12.33% | 18.08% | 17.98% | | 13.79% | | 12.06% | | | |
| Hedge funds | | 21.17% | | 3.73% | 23.29% | 25.95% | 10.92% | | 18.12% | | 7.03% | | | |
| Total private equity and hedge funds | | 19.90% | | 5.03% | 18.36% | 22.20% | 14.41% | | 16.24% | | 9.67% | | | |
| Affordable housing partnerships | | 20.11% | | 7.70% | 13.91% | 12.76% | 11.13% | | 13.52% | | 10.01% | | | |
| Total annualized yield | | 19.91% | J | 5.45% | 17.62% | 20.30% | 13.75% | | 15.78% | J | 9.74% | | | |

American International Group, Inc. AIG Life and Retirement Guaranteed Benefits (13) (dollars in millions)

| | Quarterly | | | | | | | | |
|---|-----------|-----|-----------|-----------|-----------|--------|--|--|--|
| | 4Q13 |] _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | | |
| Account value by benefit type | | | | | | | | | |
| Guaranteed Minimum Death Benefits (GMDB) only (a) | \$ 62,868 | \$ | 59,776 \$ | 58,174 \$ | 58,053 \$ | 55,967 | | | |
| Guaranteed Minimum Income Benefits (GMIB) (b) | 3,081 | | 2,994 | 2,948 | 3,049 | 2,981 | | | |
| Guaranteed Minimum Account Value (GMAV) (c) | 627 | | 682 | 734 | 841 | 874 | | | |
| Guaranteed Minimum Withdrawal Benefits (GMWB) (d) | 27,924 | | 25,080 | 22,387 | 20,798 | 18,955 | | | |
| Liability by benefit type | | | | | | | | | |
| Guaranteed Minimum Death Benefits (GMDB) (a) | \$ 355 | \$ | 355 \$ | 363 \$ | 368 \$ | 374 | | | |
| Guaranteed Minimum Income Benefits (GMIB) (b) | 43 | | 42 | 45 | 47 | 47 | | | |
| Guaranteed Minimum Account Value (GMAV) (c) | 8 | | 14 | 19 | 21 | 36 | | | |
| Guaranteed Minimum Withdrawal Benefits (GMWB) (d) (e) | (45) | | 94 | 311 | 737 | 961 | | | |

(a) A guaranteed minimum death benefit is an amount paid from a variable annuity upon the death of the owner. This benefit protects beneficiaries from market volatility and may be different than the account value. Each of these benefits may be subject to a maximum amount based on age of owner or dollar amount. "Guaranteed Minimum Death Benefits only" signifies that no other guarantees are present. Contracts with a guaranteed living benefit also have a guaranteed minimum death benefit.

(b) A guaranteed minimum income benefit establishes a minimum amount available to be annuitized regardless of actual performance in the product. The benefit is not available until a set number of years after contract issue.

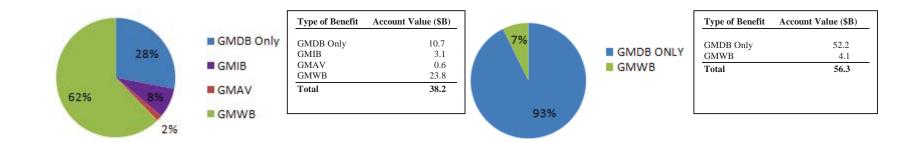
(c) A guaranteed minimum account value ensures a return of premium invested at the end of 10 years. The amount is based on premium in a defined period.

(d) A guaranteed minimum withdrawal benefit establishes an amount that can be taken as withdrawals over a fixed period or for life, regardless of market performance, even if the account value drops to zero.

(e) The fair value of GMWB embedded derivatives is based on actuarial and capital market assumptions related to projected cash flows of rider fees and claims over the expected lives of the contracts. The decrease in the fair value of the GMWB liability resulted in the recognition of a net asset at December 31, 2013, primarily due to higher interest rates and equity market returns.

Retirement Income Solutions

Group Retirement



American International Group, Inc. AIG Life and Retirement - Retail Operating Statistics (in millions)

| | | | Full Year | | | | | | |
|--|-------------|----|-----------|----------|---------------|-------|-----------|-----|--------|
| | 4Q13 | | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 |] _ | 2012 |
| Premiums and deposits (1) | \$ 5,627 | \$ | 6,133 \$ | 4,666 \$ | 3,486 \$ | 3,001 | \$ 19,912 | \$ | 12,512 |
| Revenues: | | | | | | | | | |
| Premiums | \$ 372 | \$ | 403 \$ | 389 \$ | 358 \$ | 350 | \$ 1,522 | \$ | 1,524 |
| Policy fees | 513 | | 509 | 491 | 487 | 495 | 2,000 | | 1,869 |
| Net investment income: | | | | | | | | | |
| Interest and dividends (2) | 1,362 | | 1,328 | 1,359 | 1,355 | 1,367 | 5,404 | | 5,745 |
| Alternative investments | 251 | | 63 | 211 | 251 | 121 | 776 | | 370 |
| Call and tender income | 35 | | 24 | 25 | 33 | 28 | 117 | | 87 |
| Other | 68 | | 81 | (34) | 64 | 84 | 179 | | 172 |
| Investment expenses | (53) | | (51) | (51) | (46) | (43) | (201) | | (162) |
| Total net investment income | 1,663 | | 1,445 | 1,510 | 1,657 | 1,557 | 6,275 | 1 - | 6,212 |
| Advisory fee and other income | 419 | | 409 | 382 | 365 | 328 | 1,575 | | 1,183 |
| Total revenues excluding net realized capital gains (losses) | 2,967 | | 2,766 | 2,772 | 2,867 | 2,730 | 11,372 | 1 - | 10,788 |
| Benefits and expenses: | | | | | | | | | |
| Policyholder benefits and claims incurred (3) | 683 | | 765 | 689 | 635 | 777 | 2,772 | | 2,791 |
| Interest credited to policyholder account balances (4) | 579 | | 503 | 584 | 611 | 609 | 2,277 | | 2,554 |
| Amortization of deferred policy acquisition costs | 198 | | 2 | 177 | 163 | 170 | 540 | | 727 |
| Non deferrable commissions | 75 | | 72 | 74 | 67 | 72 | 288 | | 272 |
| General operating expenses (5) | 317 | | 295 | 303 | 307 | 275 | 1,222 | | 1,171 |
| Commissions and advisory fee expenses | 295 | | 283 | 275 | 263 | 229 | 1,116 | | 831 |
| Total benefits and expenses | 2,147 | | 1,920 | 2,102 | 2,046 | 2,132 | 8,215 | 1 - | 8,346 |
| Pre-tax operating income (6) | 820 | | 846 | 670 | 821 | 598 | 3,157 | | 2,442 |
| Adjustments to arrive at pre-tax income: | | | | | | | | | |
| Legal settlements (7) | 350 | | - | 221 | 76 | 106 | 647 | | 106 |
| Changes in fair values of fixed maturity securities designated to hedge living benefit liabilities, net of interest expense | (33) | | (30) | (69) | (29) | (11) | (161) | | 37 |
| Changes in benefit reserves and DAC, VOBA and SIA related to net realized | 7 | | (23) | (160) | 39 | 20 | (137) | | (57) |
| capital gains (losses) | | | | · · · · | | | . , | | |
| Net realized capital gains (losses) | 105 | | 148 | 515 | 89 | (1) | 857 | _ | (460) |
| Pre-tax income | \$ 1,249 | \$ | 941 \$ | 1,177 \$ | 996 \$ | 712 | \$ 4,363 | \$ | 2,068 |

American International Group, Inc. AIG Life and Retirement - Retail Life Insurance and A&H Operating Statistics (in millions)

| | Quarterly | | | | | | | | Full Year | | | | | | |
|--|---------------|-----|------------|------------|------------|---------|----|---------|-----------|---------|--|--|--|--|--|
| | 4Q13 |] _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2 | 2013 | | 2012 | | | | | |
| Premiums and deposits (1) | \$ 853 | \$ | 830 \$ | 850 \$ | 842 \$ | 858 | \$ | 3,375 | \$ | 3,381 | | | | | |
| Revenues: | | | | | | | | | | | | | | | |
| Premiums | 308 | | 335 | 365 | 339 | 331 | | 1,347 | | 1,423 | | | | | |
| Policy fees | 334 | | 341 | 332 | 337 | 353 | | 1,344 | | 1,324 | | | | | |
| Net investment income: | | | | | | | | | | | | | | | |
| Interest and dividends (2) | 453 | | 445 | 462 | 453 | 476 | | 1,813 | | 1,970 | | | | | |
| Alternative investments | 71 | | 19 | 61 | 70 | 32 | | 221 | | 103 | | | | | |
| Call and tender income | 1 | | 10 | 8 | 10 | 3 | | 29 | | 23 | | | | | |
| Other | 22 | | 26 | (10) | 20 | 22 | | 58 | | 37 | | | | | |
| Investment expenses | (16) | | (16) | (16) | (16) | (17) | | (64) | | (64) | | | | | |
| Total net investment income | 531 | | 484 | 505 | 537 | 516 | | 2,057 | | 2,069 | | | | | |
| Advisory fee and other income | - | | - | 1 | - | 1 | | 1 | | 1 | | | | | |
| Total revenues excluding net realized capital gains (losses) | 1,173 |] — | 1,160 | 1,203 | 1,213 | 1,201 | | 4,749 | | 4,817 | | | | | |
| Benefits and expenses: | | | | | | | | | | | | | | | |
| Policyholder benefits and claims incurred (3) | 572 | | 667 | 619 | 592 | 685 | | 2,450 | | 2,515 | | | | | |
| Interest credited to policyholder account balances | 120 | | 122 | 127 | 148 | 120 | | 517 | | 485 | | | | | |
| Amortization of deferred policy acquisition costs | 79 | | 89 | 86 | 83 | 112 | | 337 | | 378 | | | | | |
| Non deferrable commissions | 29 | | 28 | 28 | 27 | 30 | | 112 | | 119 | | | | | |
| General operating expenses (5) | 160 | | 147 | 147 | 149 | 166 | | 603 | | 660 | | | | | |
| Total benefits and expenses | 960 |] — | 1,053 | 1,007 | 999 | 1,113 | | 4,019 | | 4,157 | | | | | |
| Pre-tax operating income (6) | \$ 213 | \$ | 107 \$ | 196 \$ | 214 \$ | 88 | \$ | 730 | \$ | 660 | | | | | |
| Gross life insurance in force, end of period | \$ 819,769 | \$ | 818,384 \$ | 817,822 \$ | 816,604 \$ | 816,844 | \$ | 819,769 | \$ | 816,844 | | | | | |
| Reserves: | | | | | | | | | | | | | | | |
| Policyholder benefits for life and accident & health insurance contracts | \$ 11,921 | \$ | 11,846 \$ | 11,766 \$ | 11,702 \$ | 11,690 | \$ | 11,921 | \$ | 11,690 | | | | | |
| Policyholder contract deposits | 13,624 | | 13,577 | 13,471 | 13,431 | 13,028 | | 13,624 | | 13,028 | | | | | |
| Separate account reserves | 716 | | 679 | 651 | 657 | 624 | | 716 | | 624 | | | | | |
| Total reserves | \$ 26,261 | \$ | 26,102 \$ | 25,888 \$ | 25,790 \$ | 25,342 | \$ | 26,261 | \$ | 25,342 | | | | | |

American International Group, Inc. AIG Life and Retirement - Retail Life Insurance and A&H Other Data (in millions)

| | | | | Full Year | | | | |
|---|---|----------|--|--|---|---|---|---|
| | 4Q13 | | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Life Insurance and A&H CPPE sales: (14) Term Universal life Other life Single premium and unscheduled deposits A&H Total | \$ 25 38 1 2 5 71 | \$ \$ | 25 \$ 34 2 1 6 68 \$ | 25 \$ 35 2 3 7 72 \$ | 23 \$ 26 2 3 6 60 \$ | 26 31 2 3 5 67 | \$ 98 133 7 9 24 \$ 271 | \$ 114 113 8 12 22 \$ 269 |
| Life and A&H sales by distribution channel: Retail - Independent Retail - Affiliated (Career and AIG Direct) Total | 46 25 71 | | 42 26 68 | 39 33 72 | 33 27 60 | 38 29 67 | 160 111 271 | 150 119 269 |
| Surrender rates: (15) Independent distribution Career distribution | 4.6% 8.6% | | 4.9% 8.4% | 4.8% 8.3% | 4.9% 8.7% | 4.8% 8.4% | 4.8% 8.7% | <u>5.1%</u> 7.8% |
| DAC rollforward: Balance at beginning of period Deferrals Operating amortization Change from realized gains (losses) Change from unrealized gains (losses) Balance at end of period | \$ 3,497 70 (79) (6) 74 3,556 | \$ | 3,464 \$ 68 (89) (1) 55 3,497 \$ | 3,342 \$ 75 (86) - 133 3,464 \$ | 3,377 \$ 73 (83) 2 (27) 3,342 \$ | 3,408 73 (112) (3) 11 3,377 | \$ 3,377 286 (337) (5) 235 \$ 3,556 | \$ 3,494 294 (378) (3) (30) \$ 3,377 |
| Reserve rollfoward: Balance at beginning of period, gross Premiums and deposits Surrenders and withdrawals Death, and other contract benefits Subtotal Change in fair value of underlying assets and reserve accretion, net of policy fees Cost of funds Other reserve changes Balance at end of period Reinsurance ceded Total insurance reserves | \$ 27,225 853 (166) (131) 556 (149) 120 (362) 27,390 (1,129) 26,261 | \$ | 27,007 \$ 830 (168) (148) 514 (101) 122 (317) 27,225 (1,123) 26,102 \$ | 26,914 \$ 850 (174) (173) 503 (117) 127 (420) 27,007 (1,119) 25,888 \$ | 26,479 \$ 842 (182) (156) 504 (131) 148 (86) 26,914 (1,124) 25,790 \$ | 26,338 858 (202) (185) 471 (197) 120 (253) 26,479 (1,137) 25,342 | \$ 26,479 3,375 (690) (608) 2,077 (498) 517 (1,185) 27,390 (1,129) \$ 26,261 | \$ 25,945 3,381 (784) (590) 2,007 (525) 485 (1,433) 26,479 (1,137) \$ 25,342 |

American International Group, Inc. AIG Life and Retirement - Retail Fixed Annuities Operating Statistics (in millions)

| | | | | | Quarterly | | | | Full | Year | |
|--|----|-----------------|-----|--------------------|--------------------|--------------------|-----------------|----|-----------------|------|--------|
| | | 4Q13 |] _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 20 | 013 | _ | 2012 |
| Premiums and deposits (1) | \$ | 1,005 | \$ | 1,208 \$ | 365 \$ | <u>395</u> \$ | 265 | \$ | 2,973 | \$ | 1,561 |
| Revenues: | | | | | | | | | | | |
| Premiums | \$ | 60 | \$ | 69 \$ | 27 \$ | 16 \$ | 19 | \$ | 172 | \$ | 101 |
| Policy fees | | 7 | | 6 | 8 | 7 | 10 | | 28 | | 33 |
| Net investment income: | | | | | | | | | | | |
| Interest and dividends (2) | | 818 | | 796 | 823 | 827 | 811 | | 3,264 | | 3,489 |
| Alternative investments | | 139 | | 35 | 121 | 144 | 66 | | 439 | | 211 |
| Call and tender income | | 31 | | 14 | 11 | 22 | 25 | | 78 | | 61 |
| Other | | 36 | | 45 | (20) | 37 | 59 | | 98 | | 124 |
| Investment expenses | | (30) | | (30) | (31) | (25) | (23) | | (116) | | (91) |
| Total net investment income | | 994 | | 860 | 904 | 1,005 | 938 | | 3,763 | | 3,794 |
| Advisory fee and other income | | - | | - | - | - | 1 | | - | | 1 |
| Total revenues excluding net realized capital gains (losses) | | 1,061 | | 935 | 939 | 1,028 | 968 | | 3,963 | | 3,929 |
| Benefits and expenses: | | | | | | | | | | | |
| Policyholder benefits and claims incurred | | 97 | | 104 | 63 | 42 | 58 | | 306 | | 255 |
| Interest credited to policyholder account balances (4) | | 425 | | 348 | 426 | 437 | 463 | | 1,636 | | 1,962 |
| Amortization of deferred policy acquisition costs | | 81 | | (145) | 67 | 80 | 44 | | 83 | | 295 |
| Non deferrable commissions | | 7 | | 7 | 5 | 5 | 6 | | 24 | | 25 |
| General operating expenses | | 38 | | 35 | 35 | 37 | (1) | | 145 | | 103 |
| Total benefits and expenses | | 648 | | 349 | 596 | 601 | 570 | | 2,194 | | 2,640 |
| Pre-tax operating income (6) | \$ | 413 | \$ | 586 \$ | 343 \$ | 427 \$ | 398 | \$ | 1,769 | \$ | 1,289 |
| Reserves: | | | | | | | | | | | |
| Future policyholder benefits | \$ | 2,898 | \$ | 2,889 \$ | 2,913 \$ | 2,948 \$ | 2,952 | \$ | 2,898 | \$ | 2,952 |
| Policyholder contract deposits and separate account reserves | Ф | 2,898 54,271 | ð | 2,889 \$ 54,418 | 2,913 \$ 54,234 | 2,948 \$ 55,235 | 2,952 56,110 | Φ | 2,898 54,271 | Ф | , |
| | ¢ | | ¢ — | | | | | ¢ | | ф — | 56,110 |
| Total reserves | \$ | 57,169 | \$ | 57,307 \$ | 57,147 \$ | 58,183 \$ | 59,062 | \$ | 57,169 | \$ | 59,062 |

American International Group, Inc. AIG Life and Retirement - Retail Fixed Annuities Other Data (dollars in millions)

| | | | Quarterly | | | Full | Year |
|---|-----------|-----------|--------------|-----------|---------|-----------|-----------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Net investment spreads: (a) | | | | | | | |
| Base yield (8) | 5.24% | 5.17% | 5.25% | 5.10% | 5.12% | 5.18% | 5.20% |
| Alternative investments (9) | 0.53% | (0.02)% | 0.47% | 0.55% | 0.23% | 0.38% | 0.15% |
| Other enhancements (10) | 0.25% | 0.18% | (0.22)% | 0.33% | 0.39% | 0.15% | 0.37% |
| Total yield | 6.02% | 5.33% | 5.50% | 5.98% | 5.74% | 5.71% | 5.72% |
| Cost of funds (b) | 2.91% | 2.93% | 2.89% | 2.91% | 3.14% | 2.91% | 3.14% |
| Net spread rate, as reported | 3.11% | 2.40% | 2.61% | 3.07% | 2.60% | 2.80% | 2.58% |
| Base net investment spread (c) | 2.33% | 2.24% | 2.36% | 2.19% | 1.98% | 2.27% | 2.06% |
| Surrender rates (16) | 7.1% | 5.9% | 7.1% | 6.6% | 6.9% | 6.6% | 6.3% |
| DAC rollforward: | | | | | | | |
| Balance at beginning of period | \$ 1,046 | \$ 802 | \$ 438 \$ | 626 \$ | 5 701 | \$ 626 | \$ 1,489 |
| Deferrals | 24 | 27 | 8 | 8 | 2 | 67 | 44 |
| Operating amortization | (81) | 145 | (67) | (80) | (44) | (83) | (295) |
| Change from realized gains (losses) | (37) | (11) | 3 | (7) | (19) | (52) | (81) |
| Change from unrealized gains (losses) | 65 | 83 | 420 | (109) | (14) | 459 | (531) |
| Balance at end of period | \$ 1,017 | \$ 1,046 | \$ 802 \$ | 438 \$ | 626 | \$ 1,017 | \$ 626 |
| Reserve rollforward: | | | | | | | |
| Balance at beginning of period, gross | \$ 57,672 | \$ 57,449 | \$ 58,183 \$ | 58,978 \$ | 59,821 | \$ 58,978 | \$ 61,404 |
| Premiums and deposits | 1,005 | 1,208 | 365 | 395 | 265 | 2,973 | 1,561 |
| Surrenders and withdrawals | (1,019) | (841) | (1,033) | (1,035) | (1,032) | (3,928) | (3,799) |
| Death, and other contract benefits | (577) | (581) | (674) | (504) | (655) | (2,336) | (2,594) |
| Subtotal | (591) | (214) | (1,342) | (1,144) | (1,422) | (3,291) | (4,832) |
| Change in fair value of underlying assets and reserve accretion, net of policy fees | 42 | 21 | 49 | 36 | 83 | 148 | 235 |
| Cost of funds (b) | 392 | 398 | 393 | 407 | 452 | 1,590 | 1,836 |
| Other reserve changes (including loss recognition) | 16 | 18 | 166 | (94) | 44 | 106 | 335 |
| Balance at end of period | 57,531 | 57,672 | 57,449 | 58,183 | 58,978 | 57,531 | 58,978 |
| Reserves related to unrealized investment appreciation | - | - | 74 | 370 | 456 | - | 456 |
| Reinsurance ceded | (362) | (365) | (376) | (370) | (372) | (362) | (372) |
| Total insurance reserves | \$ 57,169 | \$ 57,307 | \$ 57,147 \$ | 58,183 | 59,062 | \$ 57,169 | \$ 59,062 |

(a) Excludes immediate annuities.

(b) Excludes the amortization of sales inducement assets.

(c) Excludes impact of alternative investments and other enhancements.

American International Group, Inc. AIG Life and Retirement - Retail Retirement Income Solutions Operating Statistics (in millions)

| | | | | | Quarterly | | | | Full | Year | r |
|--|----|--------|-----|-----------|-----------|-----------|--------|----|--------|------|--------|
| | | 4Q13 | | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 |] _ | 2012 |
| Premiums and deposits (1) | \$ | 2,502 | \$ | 2,463 \$ | 2,236 \$ | 1,416 \$ | 1,263 | \$ | 8,617 | \$ | 4,846 |
| Revenues: | | | | | | | | | | | |
| Policy fees | \$ | 175 | \$ | 158 \$ | 146 \$ | 136 \$ | 132 | \$ | 615 | \$ | 497 |
| Net investment income: | | | | | | | | | | | |
| Interest and dividends (2) | | 90 | | 87 | 74 | 75 | 79 | | 326 | | 286 |
| Alternative investments | | 41 | | 9 | 29 | 37 | 22 | | 116 | | 54 |
| Call and tender income | | 3 | | - | 6 | 1 | - | | 10 | | 3 |
| Other | | 10 | | 10 | (4) | 7 | 3 | | 23 | | 9 |
| Investment expenses | | (5) | | (5) | (4) | (5) | (3) | | (19) |] | (7) |
| Total net investment income | | 139 | | 101 | 101 | 115 | 101 | | 456 | | 345 |
| Advisory fee and other income | | 50 | | 44 | 40 | 37 | 34 | | 171 | | 131 |
| Total revenues excluding net realized capital gains (losses) | | 364 | | 303 | 287 | 288 | 267 | | 1,242 | | 973 |
| Benefits and expenses: | | | | | | | | | | | |
| Policyholder benefits and claims incurred (17) | | 13 | | (3) | 3 | 3 | 34 | | 16 | | 21 |
| Interest credited to policyholder account balances (4) | | 34 | | 31 | 33 | 26 | 26 | | 124 | | 106 |
| Amortization of deferred policy acquisition costs | | 37 | | 56 | 25 | 1 | 13 | | 119 | | 53 |
| Non deferrable commissions | | 39 | | 39 | 40 | 34 | 36 | | 152 | | 128 |
| General operating expenses | | 52 | | 47 | 53 | 49 | 48 | | 201 | | 189 |
| Commissions and advisory fee expenses | | 3 | | 1 | 3 | 2 | 1 | | 9 |] | 7 |
| Total benefits and expenses | | 178 | | 171 | 157 | 115 | 158 | | 621 | | 504 |
| Pre-tax operating income (6) | \$ | 186 | \$ | 132 \$ | 130 \$ | 173 \$ | 109 | \$ | 621 | \$ | 469 |
| General and separate account reserves: | | | | | | | | | | | |
| Policyholder contract deposits and future policy benefits | \$ | 7,233 | \$ | 6,835 \$ | 6,479 \$ | 6,210 \$ | 5,450 | \$ | 7,233 | \$ | 5,450 |
| Separate account reserves | Ť | 33,511 | l í | 30,599 | 28,095 | 27,397 | 25,616 | Ť | 33,511 | Ť | 25,616 |
| Total general and separate account reserves | \$ | 40,744 | \$ | 37,434 \$ | 34,574 \$ | 33,607 \$ | 31,066 | \$ | 40,744 | \$ | 31,066 |

American International Group, Inc. AIG Life and Retirement - Retail Retirement Income Solutions Other Data (dollars in millions)

| | | | | Quarterly | | <u> </u> | Full Y | ear |
|---|----|-----------|-----------|-----------|-----------|-----------|--------------------|---------|
| | | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Net investment spreads: | | | | | | | | |
| Base yield (8) | | 5.08% | 5.23% | 5.18% | 5.15% | 5.15% | 5.15% | 5.08% |
| Alternative investments (9) | | 1.43% | (0.17)% | 1.18% | 1.71% | 0.67% | 1.01% | 0.37% |
| Other enhancements (10) | | 0.27% | 0.25% | (0.25)% | 0.51% | 0.22% | 0.20% | 0.33% |
| Total yield | | 6.78% | 5.31% | 6.11% | 7.37% | 6.04% | 6.36% | 5.78% |
| Cost of funds (a) | | 1.99% | 1.73% | 2.19% | 2.20% | 2.24% | 2.02% | 2.44% |
| Net spread rate, as reported | | 4.79% | 3.58% | 3.92% | 5.17% | 3.80% | 4.34% | 3.34% |
| Base net investment spread (b) | | 3.09% | 3.50% | 2.99% | 2.95% | 2.91% | 3.13% | 2.64% |
| Surrender rates (16) | | 8.1% | 8.1% | 10.3% | 8.9% | 9.9% | 8.7% | 10.3% |
| DAC rollforward: | | | | | | | | |
| Balance at beginning of period | \$ | 1,047 \$ | 964 \$ | 866 \$ | 833 \$ | 759 \$ | s 833 \$ | 540 |
| Deferrals | | 147 | 137 | 130 | 82 | 74 | 496 | 277 |
| Operating amortization | | (39) | (56) | (25) | 1 | (13) | (119) | (53) |
| Change from realized gains (losses) | | 58 | (11) | (36) | 46 | 18 | 57 | 99 |
| Change from unrealized gains (losses) | | (39) | 13 | 29 | (96) | (5) | (93) | (30) |
| Balance at end of period | \$ | 1,174 \$ | 1,047 \$ | 964 \$ | 866 \$ | 833 \$ | <u> </u> | 833 |
| Reserve rollforward: | | | | | | | | |
| Balance at beginning of period, gross | \$ | 37,439 \$ | 34,581 \$ | 33,610 \$ | 31,071 \$ | 30,428 \$ | 5 31,071 \$ | 26,826 |
| Premiums and deposits | | 2,502 | 2,463 | 2,236 | 1,416 | 1,263 | 8,617 | 4,846 |
| Surrenders and withdrawals | | (796) | (726) | (836) | (748) | (762) | (3,106) | (2,980) |
| Death, and other contract benefits | | (135) | (124) | (132) | (135) | (141) | (526) | (511) |
| Subtotal | | 1,571 | 1,613 | 1,268 | 533 | 360 | 4,985 | 1,355 |
| Change in fair value of underlying assets and reserve accretion, net of policy fees | ļ | 1,712 | 1,222 | (353) | 1,315 | 246 | 3,896 | 2,787 |
| Cost of funds (a) | | 32 | 26 | 31 | 26 | 26 | 115 | 102 |
| Other reserve changes | | (6) | (3) | 25 | 665 | 11 | 681 | 1 |
| Balance at end of period | | 40,748 | 37,439 | 34,581 | 33,610 | 31,071 | 40,748 | 31,071 |
| Reinsurance ceded | | (4) | (5) | (7) | (3) | (5) | (4) | (5) |
| Total insurance reserves | \$ | 40,744_\$ | 37,434 \$ | 34,574 \$ | 33,607 \$ | 31,066 | 5 <u>40,744</u> \$ | 31,066 |

(a) Excludes the amortization of sales inducement assets.

(b) Excludes impact of alternative investments and other enhancements.

American International Group, Inc. AIG Life and Retirement - Institutional Operating Statistics (in millions)

| | | | | (| Quarterly | | | Full | Year | |
|---|--------|-----|-----|----------|-----------|----------|-------|-------------|------|----------|
| | 4Q13 | |] | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | | 2012 |
| Premiums and deposits (1) | \$ 2,4 | 15 | \$ | 2,289 \$ | 2,099 \$ | 2,094 \$ | 2,214 | \$ 8,897 | \$ | 8,482 |
| Revenues: | | | | | | | | | | |
| Premiums | \$ 2 | 34 | \$ | 318 \$ | 260 \$ | 262 \$ | 284 | \$ 1,074 | \$ | 940 |
| Policy fees | 1 | 39 | | 136 | 132 | 128 | 123 | 535 | | 480 |
| Net investment income: | | | | | | | | | | |
| Interest and dividends (2) | 9 | 29 | | 928 | 960 | 952 | 949 | 3,769 | | 3,905 |
| Alternative investments | 2 | 54 | | 74 | 225 | 238 | 211 | 791 | | 584 |
| Call and tender income | | 22 | | 10 | 29 | 18 | 14 | 79 | | 59 |
| Other | | 42 | ļ | 49 | (50) | 49 | 15 | 90 | | 71 |
| Investment expenses | (1 | 37) |] | (39) | (37) | (37) | (31) | (150) | | (113) |
| Total net investment income | 1,2 | 10 | | 1,022 | 1,127 | 1,220 | 1,158 | 4,579 | | 4,506 |
| Advisory fee and other income | | 35 | | 34 | 37 | 28 | 30 | 134 | | 110 |
| Total revenues excluding net realized capital gains (losses) | 1,6 | 18 |] . | 1,510 | 1,556 | 1,638 | 1,595 | 6,322 | | 6,036 |
| Benefits and expenses: | | | | | | | | | | |
| Policyholder benefits and claims incurred | 4 | 58 | | 551 | 494 | 463 | 511 | 1,966 | | 1,801 |
| Interest credited to policyholder account balances (4) | 3 | 99 | | 421 | 387 | 406 | 426 | 1,613 | | 1,786 |
| Amortization of deferred policy acquisition costs | (| 14) | | 74 | 25 | 25 | 6 | 110 | | 85 |
| Non deferrable commissions | | 46 | | 45 | 44 | 50 | 45 | 185 | | 191 |
| General operating expenses | 1 | 39 | | 117 | 123 | 118 | 112 | 497 | | 444 |
| Commissions and advisory fee expenses | | 4 | | 4 | 2 | 3 | 3 | 13 | | 11 |
| Total benefits and expenses | 1,0 | 32 | | 1,212 | 1,075 | 1,065 | 1,103 | 4,384 | | 4,318 |
| Pre-tax operating income (6) | 5 | 86 | | 298 | 481 | 573 | 492 | 1,938 | | 1,718 |
| Adjustments to arrive at pre-tax income: | | | | | | | | | | |
| Legal settlements (7) Changes in benefit reserves and DAC, VOBA and SIA related to net | 2 | 03 | | - | 138 | 32 | 48 | 373 | | 48 |
| realized capital gains (losses) | (| 11) | | (248) | (992) | (98) | (101) | (1,349) | | (1, 144) |
| Net realized capital gains (losses) | (| 52) | | 250 | 915 | 67 | 101 | 1,180 | | 1,090 |
| Pre-tax income | | 26 | \$ | 300 \$ | 542 \$ | 574 \$ | 540 | \$ 2,142 | \$ | 1,712 |

American International Group, Inc. AIG Life and Retirement - Institutional Group Retirement Operating Statistics (in millions)

| | | | | (| Quarterly | | | Full | Year | |
|--|----|--------|-----|-----------|------------------|------------------|--------|-----------|----------|--------|
| | | 4Q13 |] | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 |] _ | 2012 |
| Premiums and deposits (1) | \$ | 1,968 | \$ | 1,838 \$ | 1,705 \$ | 1,740 \$ | 1,823 | \$ 7,251 | \$ | 7,028 |
| Revenues: | | | | | | | | | | |
| Premiums | \$ | 4 | \$ | 3 \$ | 2 \$ | 4 \$ | 4 | \$ 13 | \$ | 19 |
| Policy fees | | 105 | | 101 | 99 | 95 | 93 | 400 | | 355 |
| Net investment income: | | | | | | | | | | |
| Interest and dividends (2) | | 533 | | 527 | 532 | 512 | 515 | 2,104 | | 2,120 |
| Alternative investments | | 86 | | 23 | 75 | 86 | 77 | 270 | | 219 |
| Call and tender income | | 14 | | 10 | 16 | 10 | 11 | 50 | | 32 |
| Other | | 27 | | 31 | (16) | 28 | 5 | 70 | | 36 |
| Investment expenses | | (21) |] | (21) | (21) | (21) | (14) | (84) | <u> </u> | (48) |
| Total net investment income | | 639 | | 570 | 586 | 615 | 594 | 2,410 | | 2,359 |
| Advisory fees and other income | | 36 | | 34 | 35 | 28 | 30 | 133 | | 110 |
| Total revenues excluding net realized capital gains (losses) | | 784 | | 708 | 722 | 742 | 721 | 2,956 | | 2,843 |
| Benefits and expenses: | | | | | | | | | | |
| Policyholder benefits and claims incurred | | 6 | | 9 | 15 | 12 | 12 | 42 | | 55 |
| Interest credited to policyholder account balances (4) | | 287 | | 312 | 289 | 287 | 299 | 1,175 | | 1,189 |
| Amortization of deferred policy acquisition costs | | (17) | | 69 | 22 | 20 | 4 | 94 | | 66 |
| Non deferrable commissions | | 23 | | 16 | 17 | 17 | 17 | 73 | | 68 |
| General operating expenses | | 88 | | 79 | 82 | 77 | 78 | 326 | | 291 |
| Commissions and advisory fee expenses | | 5 | | 3 | 2 | 3 | 3 | 13 |] _ | 11 |
| Total benefits and expenses | | 392 | | 488 | 427 | 416 | 413 | 1,723 | | 1,680 |
| Pre-tax operating income (6) | \$ | 392 | \$ | 220 \$ | 295 \$ | 326 \$ | 308 | \$ 1,233 | \$ | 1,163 |
| General and separate account reserves: | | | | | | | | | | |
| Future policyholder benefits | \$ | 456 | \$ | 463 \$ | 465 \$ | 473 \$ | 476 | \$ 456 | \$ | 476 |
| Policyholder contract deposits | φ | 37,738 | Ψ | 37,483 | 37,102 | 37,101 | 36,778 | 37,738 | Ψ | 36,778 |
| Separate account reserves | | 32,277 | | 30,364 | 28,780 | 28,787 | 27,006 | 32,277 | | 27,006 |
| Total general and separate account reserves | | 70,471 | | 68,310 | 66,347 | 66,361 | 64,260 | 70,471 | | 64,260 |
| Group retirement mutual funds | | 15,126 | | 13,817 | 13,017 | 12,778 | 11,802 | 15,126 | | 11,802 |
| - | ¢ | | ¢ — | | 79,364 \$ | <u>79,139</u> \$ | 76,062 | 1 | ¢ — | 76,062 |
| Total reserves and group retirement mutual funds | \$ | 85,597 |] ⊅ | 82,127 \$ | /9,304 \$ | 19,139 \$ | /0,002 | \$ 85,597 | ¢ | /0,002 |

American International Group, Inc. AIG Life and Retirement - Institutional Group Retirement Other Data (dollars in millions)

| | | | Quarterly | | | Full | Year | |
|---|-----------|-----------|---------------------|--------------------|---------|-----------|------|---------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2 | 2012 |
| Net investment spreads: | | | | | | | | |
| Base yield (8) | 5.10% | 5.08% | 5.14% | 4.85% | 4.95% | 5.04% | | 5.09% |
| Alternative investments (9) | 0.57% | (0.01)% | 0.49% | 0.60% | 0.45% | 0.41% | | 0.23% |
| Other enhancements (10) | 0.21% | 0.20% | (0.16)% | 0.33% | 0.19% | 0.15% | | 0.32% |
| Total yield | 5.88% | | 5.47% | 5.78% | 5.59% | 5.60% | | 5.64% |
| Cost of funds (a) | 3.05% | 3.08% | 3.06% | 3.10% | 3.26% | 3.07% | | 3.27% |
| Net spread rate, as reported | 2.83% | 2.19% | 2.41% | 2.68% | 2.33% | 2.53% | | 2.37% |
| Base net investment spread (b) | 2.05% | 2.00% | 2.08% | 1.75% | 1.69% | 1.97% | | 1.82% |
| Surrender rates (16) | 8.3% | 9.3% | 9.5% | 9.0% | 10.2% | 9.0% | | 8.7% |
| DAC rollforward: | | | | | | | | |
| Balance at beginning of period | \$ 846 | \$ 856 | \$ 726 \$ | 5 769 \$ | 762 | \$ 769 | \$ | 903 |
| Deferrals | 21 | 19 | 16 | 15 | 14 | 71 | | 92 |
| Operating amortization | 17 | (69) | (22) | (20) | (4) | (94) | | (66) |
| Change from realized gains (losses) | (3) | (4) | (3) | (2) | (6) | (12) | | (23) |
| Change from unrealized gains (losses) | 19 | 44 | 139 | (36) | 3 | 166 | | (137) |
| Balance at end of period | \$ 900 | \$ 846 | \$ 856 \$ | <u>5 726</u> \$ | 769 | \$ 900 | \$ | 769 |
| Reserve rollforward: | | | | | | | | |
| Balance at beginning of period, gross | \$ 82,127 | \$ 79,364 | \$ 79,139 \$ | 5 76,062 \$ | 75,321 | \$ 76,062 | \$ | 69,676 |
| Premiums and deposits | 1,968 | 1,838 | 1,705 | 1,740 | 1,823 | 7,251 | | 7,028 |
| Surrenders and withdrawals | (1,744) | (1,872) | (1,879) | (1,755) | (1,931) | (7,250) | | (6,325) |
| Death, and other contract benefits | (141) | | (124) | (101) | (107) | (491) | | (401) |
| Subtotal | 83 | (159) | (298) | (116) | (215) | (490) | | 302 |
| Change in fair value of underlying assets and reserve accretion, net of policy fees | 3,102 | 2,637 | 217 | 2,807 | 641 | 8,763 | | 4,833 |
| Cost of funds | 285 | 286 | 282 | 279 | 299 | 1,132 | | 1,189 |
| Other reserve changes | - | (1) | 24 | 107 | 16 | 130 | ļ | 62 |
| Total insurance reserves | \$ 85,597 | \$ 82,127 | \$ <u>79,364</u> \$ | § <u>79,139</u> \$ | 76,062 | \$ 85,597 | \$ | 76,062 |

(a) Excludes the amortization of sales inducement assets

(b) Excludes the impact of alternative investments and other enhancements.

American International Group, Inc. AIG Life and Retirement - Institutional Institutional Markets Operating Statistics (in millions)

| | | | (| Quarterly | | | | Full ` | Year | |
|--|--------------|------|-----------|-----------|---------------|--------|----------|--------|------|--------|
| | 4Q13 |] _ | 3Q13 | 2Q13 | 1Q13 | 4Q12 | | 2013 |] _ | 2012 |
| Premiums and deposits (1) | \$ 294 | \$ | 293 \$ | 223 \$ | <u>181</u> \$ | 221 | \$ | 991 | \$ | 774 |
| Revenues: | | | | | | | | | | |
| Premiums | \$ 123 | \$ | 208 \$ | 144 \$ | 135 \$ | 164 | \$ | 610 | \$ | 458 |
| Policy fees | 29 | | 28 | 27 | 28 | 24 | | 112 | | 102 |
| Net investment income: | | | | | | | | | | |
| Interest and dividends (2) | 363 | | 366 | 374 | 428 | 415 | | 1,531 | | 1,704 |
| Alternative investments | 162 | | 50 | 145 | 147 | 133 | | 504 | | 361 |
| Call and tender income | 8 | | - | 12 | 6 | 3 | | 26 | | 26 |
| Other | 32 | | 34 | 6 | 18 | 8 | | 90 | | 32 |
| Investment expenses | (15) |] _ | (16) | (15) | (15) | (15) | | (61) | | (57) |
| Total net investment income | 550 | | 434 | 522 | 584 | 544 | | 2,090 | | 2,066 |
| Advisory fee and other income | - | | - | 1 | - | - | | 1 | | - |
| Total revenues excluding net realized capital gains (losses) | 702 |] | 670 | 694 | 747 | 732 | | 2,813 | | 2,626 |
| Benefits and expenses: | | | | | | | | | | |
| Policyholder benefits and claims incurred | 377 | | 467 | 408 | 364 | 420 | | 1,616 | | 1,432 |
| Interest credited to policyholder account balances (4) | 105 | | 104 | 92 | 112 | 121 | | 413 | | 571 |
| Amortization of deferred policy acquisition costs | 1 | | 1 | 1 | 1 | (2) | | 4 | | 3 |
| Non deferrable commissions | 9 | | 9 | 6 | 12 | 7 | | 36 | | 39 |
| General operating expenses | 19 | | 14 | 15 | 16 | 10 | | 64 | | 56 |
| Total benefits and expenses | 511 | | 595 | 522 | 505 | 556 | | 2,133 | | 2,101 |
| Pre-tax operating income | \$ 191 | \$ | 75 \$ | 172 \$ | 242 \$ | 176 | \$ | 680 | \$ | 525 |
| | | | | | | | | | | |
| General and separate account reserves: | 10.055 | ¢ | 15 001 + | | 10.150 + | 10.05 | | 10.055 | | 10.00 |
| Future policyholder benefits | \$ 18,073 | \$ | 17,981 \$ | 17,784 \$ | 18,452 \$ | 18,324 | \$ | 18,073 | \$ | 18,324 |
| Policyholder contract deposits | 9,513 | | 9,527 | 10,541 | 10,623 | 12,214 | | 9,513 | | 12,214 |
| Separate account reserves | 4,509 | ł. – | 4,277 | 4,194 | 4,181 | 4,054 | <u> </u> | 4,509 | ł. — | 4,054 |
| Total general and separate account reserves | \$ 32,095 | \$ | 31,785 \$ | 32,519 \$ | 33,256 \$ | 34,592 | \$ | 32,095 | \$ | 34,592 |

American International Group, Inc. AIG Life and Retirement - Institutional Institutional Markets Other Data (in millions)

| | | | Q | uarterly | | | Full | Year | |
|---|--------------|-----|-----------|-----------|--------------|--------|--------------|------|---------|
| | 4Q13 |] | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 |] | 2012 |
| DAC rollforward: | | 1 - | | | | | | | |
| Balance at beginning of period | \$ 22 | \$ | 21 \$ | 19 \$ | 18 \$ | 10 | \$ 18 | \$ | 19 |
| Deferrals | 1 | | 1 | 1 | - | 1 | 3 | | 2 |
| Operating amortization | (1) | | (1) | (1) | (1) | 2 | (4) | | (3) |
| Amortization related to realized gains (losses) | - | | - | - | - | 5 | - | | (73) |
| Changes related to unrealized gains (losses) | - | | 1 | 2 | 2 | - | 5 | | 73 |
| Balance at end of period | \$ 22 | \$ | 22 \$ | 21 \$ | <u>19</u> \$ | 18 | \$ 22 | \$ | 18 |
| Reserve rollforward: | | | | | | | | | |
| Balance at beginning of period, gross | \$ 31,791 | \$ | 32,312 \$ | 31,262 \$ | 32,242 \$ | 32,028 | \$ 32,242 | \$ | 31,378 |
| Premiums and deposits | 294 | | 293 | 223 | 181 | 221 | 991 | | 774 |
| Surrenders and withdrawals | (99) | | (1,103) | (190) | (1,228) | (127) | (2,620) | | (1,128) |
| Death, and other contract benefits | (326) | | (365) | (340) | (340) | (333) | (1,371) | | (1,384) |
| Subtotal | (131) | | (1,175) | (307) | (1,387) | (239) | (3,000) | | (1,738) |
| Change in fair value of underlying assets and reserve accretion, net of policy fees | 339 | | 253 | 291 | 273 | 210 | 1,156 | | 876 |
| Cost of funds | 104 | | 104 | 92 | 113 | 121 | 413 | | 571 |
| Other reserve changes (including loss recognition) | (3) | | 297 | 974 | 21 | 122 | 1,289 | | 1,155 |
| Balance at end of period | 32,100 | | 31,791 | 32,312 | 31,262 | 32,242 | 32,100 | | 32,242 |
| Reserves related to unrealized investment appreciation | - | | - | 215 | 2,004 | 2,359 | - | | 2,359 |
| Reinsurance ceded | (5) | | (6) | (8) | (10) | (9) | (5) | | (9) |
| Total insurance reserves | \$ 32,095 | \$ | 31,785 \$ | 32,519 \$ | 33,256 \$ | 34,592 | \$ 32,095 | \$ | 34,592 |
| Reserves by line of business: | | | | | | | | | |
| Structured settlements | \$ 18,234 | \$ | 18,113 \$ | 17,984 \$ | 18,597 \$ | 18,789 | \$ 18,234 | \$ | 18,789 |
| Terminal funding annuities | 2,965 | | 2,988 | 2,934 | 3,038 | 3,088 | 2,965 | | 3,088 |
| Corporate and bank-owned life insurance | 4,755 | | 4,680 | 4,672 | 4,695 | 4,631 | 4,755 | | 4,631 |
| High net worth products | 2,233 | | 2,074 | 1,982 | 1,945 | 1,870 | 2,233 | | 1,870 |
| Guaranteed investments contracts | 3,908 | ļ _ | 3,930 | 4,947 | 4,981 | 6,214 | 3,908 | _ | 6,214 |
| Total insurance reserves | \$ 32,095 | \$ | 31,785 \$ | 32,519 \$ | 33,256 \$ | 34,592 | \$ 32,095 | \$ | 34,592 |
| Stable value wraps - Assets under management (11) | \$ 24,565 | \$ | 19,280 \$ | 14,005 \$ | 12,374 \$ | 10,353 | \$ 24,565 | \$ | 10,353 |

American International Group, Inc. AIG Life and Retirement Notes

AIG Life and Retirement presents its results in the following two operating segments:

Retail: product lines include life insurance and accident and health (A&H), fixed annuities, retirement income solutions (including variable and indexed annuities), brokerage services and retail mutual funds.

Institutional: product lines include group retirement, group benefits and institutional markets. The institutional markets product line consists of stable value wrap products, structured settlement and terminal funding annuities, high net worth products, guaranteed investment contracts (GIC), and corporate-and bank-owned life insurance.

Invested assets are maintained in segregated portfolios for each of the product lines comprising our Retail and Institutional operating segments. Our fundamental investment strategy is to maintain primarily a diversified, high quality portfolio of fixed maturity securities and, as is practicable, to match established duration targets based on characteristics of the underlying liabilities. Invested assets in excess of liabilities are allocated to product lines based on an internal capital model.

Selected operating statistics are provided for life insurance and A&H, fixed annuities, retirement income solutions, group retirement, and institutional markets. Operating statistics are not separately presented for brokerage services and retail mutual funds included in the Retail operating segment and group benefits included in the Institutional operating segment. Pre-tax operating income for brokerage services and retail mutual funds for the three months ended December 31, 2013 and the twelve months ended December 31, 2013 and 2012, was \$9 million, \$37 million and \$23 million, respectively.

AIG Life and Retirement insurance operations are conducted through American General Life Insurance Company, The Variable Annuity Life Insurance Company, and The United States Life Insurance Company in the City of New York.

- (1) Premiums and deposits is a non-GAAP measure. Premiums and deposits consist of direct and assumed amounts received on traditional life insurance policies, group benefits policies and deposits on life contingent payout annuities as well as deposits received on universal life, investment-type annuity contracts, GICs and mutual funds.
- (2) Interest and dividends in the twelve months ended December 31, 2012 included gains of \$246 million related to AIG's retained interest in Maiden Lane II LLC (ML II). Substantially all of the assets of ML II were sold by the Federal Reserve Bank of New York (FRBNY) in the first quarter of 2012 and no additional income has been recorded from ML II subsequent to that time.
- (3) The twelve months ended December 31, 2012 included a charge of \$57 million to increase liabilities for claims incurred but not reported related to multi-state examinations relating to the handling of unclaimed property and the use of the Social Security Death Master File (SSDMF) to identify death claims that have not been submitted to AIG in the normal course of business.
- (4) Interest credited to policyholder account balances includes amortization of sales inducement assets. The twelve months ended December 31, 2012 includes a charge to interest credited expense of \$110 million as a result of a comprehensive review of reserves of the GIC portfolio.
- (5) The twelve months ended December 31, 2012 included an accrual of \$20 million from the consolidation of AIG Life and Retirement's life operations and administrative systems and an \$11 million regulatory assessment related to the handling of unclaimed property and the use of the SSDMF to identify death claims that have not been submitted to AIG Life and Retirement in the normal course of business.
- (6) Pre-tax operating income for the three months ended December 31, 2013, September 30, 2013 and December 31, 2012, and the twelve months ended December 31, 2013 and 2012, include the net effect of adjustments to reflect updated assumptions for fixed annuity spreads, variable annuity growth rates, surrender rates, and life insurance mortality rates as follows:

| | | Li | ife and A | &H | | | Fixe | ed Annu | ities | | Re | tirement | Income | Solutions | | | Т | otal Reta | il | |
|--|------|----------|-----------|---------|--------|------|---------|---------|---------|------|------|----------|--------|-----------|--------|------|----------|-----------|---------|------|
| | Q | uarterly | | Full Ye | ar | Q | arterly | | Full Ye | ar | Q | uarterly | | Full Ye | ear | Q | uarterly | | Full Ye | ear |
| (in millions) | 4Q13 | 3Q13 | 4Q12 | 2013 | 2012 | 4Q13 | 3Q13 | 4Q12 | 2013 | 2012 | 4Q13 | 3Q13 | 4Q12 | 2013 | 2012 | 4Q13 | 3Q13 | 4Q12 | 2013 | 2012 |
| Policy fees | \$ - | \$28 | \$16 | \$ 28 | \$16 | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | 28 | 16 | \$ 28 | \$16 |
| Interest credited to policyholder account balances | - | - | - | - | - | - | 82 | 29 | 82 | 29 | - | (1) | - | (1) | - | - | 81 | 29 | 81 | 29 |
| Amortization of deferred policy acquisition costs | - | (33) | (17) | (33) | (17) | - | 224 | 47 | 224 | 47 | - | (33) | 15 | (33) | 15 | - | 158 | 45 | 158 | 45 |
| Policyholder benefits and claims incurred | - | (75) | (42) | (75) | (42) | - | - | - | - | - | - | 6 | (26) | 6 | (26) | - | (69) | (68) | (69) | (68) |
| Pre-tax operating income (loss) | \$ - | (\$80) | (\$43) | (\$80) | (\$43) | \$ - | \$306 | \$76 | \$306 | \$76 | \$ - | (\$28) | (\$11) | (\$28) | (\$11) | \$ - | \$198 | \$22 | \$198 | \$22 |

| | Iı | istitution | al - Grou | p Retireme | nt | | Total Li | fe and R | Retirement | | | |
|--|-------|------------|-----------|------------|------|-------|-----------|----------|------------|------|--|--|
| | (|)uarterly | | Full Y | ear | (|)uarterly | | Full Year | | | |
| (in millions) | | | | 2013 | 2012 | 4Q13 | 3Q13 | 4Q12 | 2013 | 2012 | | |
| Policy fees | \$ - | \$ - | \$ - | \$ - | \$ - | \$ - | \$28 | \$16 | \$ 28 | \$16 | | |
| Interest credited to policyholder account balances | 2 | (20) | 2 | (18) | 2 | 2 | 61 | 31 | 63 | 31 | | |
| Amortization of deferred policy acquisition costs | 31 | (60) | 18 | (29) | 18 | 31 | 98 | 63 | 129 | 63 | | |
| Policyholder benefits and claims incurred | 2 | - | - | 2 | - | 2 | (69) | (68) | (67) | (68) | | |
| Pre-tax operating income (loss) | \$ 35 | (\$80) | \$20 | (\$45) | \$20 | \$ 35 | \$118 | \$42 | \$153 | \$42 | | |

American International Group, Inc. AIG Life and Retirement Notes (continued)

- (7) Legal settlement income reflects settlements with financial institutions who participated in the creation, offering and sale of RMBS from which AIG and its subsidiaries realized losses during the financial crisis.
- (8) Includes the investment return other than alternative investment or yield enhancement activities. Quarterly results are annualized.
- (9) Includes incremental effect on base yield of investments in hedge funds, private equity funds and affordable housing partnerships. Quarterly results are annualized.
- (10) Includes incremental effect on base yield of gains on ML II and other enhancement items such as income from calls and prepayment fees. Quarterly results are annualized.
- (11) Includes the notional value of stable value wraps novated with Global Capital Markets and rewritten as group annuity contracts at AIG Life and Retirement.
- (12) Net flows are provided for fixed annuities, retirement income solutions, retail mutual funds and group retirement. Annuity net flows represent premiums and deposits less death, annuity payouts, surrender and other withdrawals benefits. Net flows related to retail mutual funds are deposits less withdrawals. Life insurance and A&H, brokerage services, institutional markets and group benefits are not included in net flows. Net flows exclude activity related to closed blocks of fixed and variable annuities.
- (13) AIG Life and Retirement uses reinsurance and hedging to mitigate risks related to guaranteed benefits in individual annuity contracts. Certain GMDB benefits written before 2004 are reinsured. The majority of GMIB benefits, which are no longer offered, are reinsured. GMWB liabilities and GMAV liabilities (GMAV is no longer offered) are included in AIG Life and Retirement dynamic hedging program. The hedging program is focused on mitigating economic risk fluctuations. The program manages equity market risk (delta), interest rate risk (rho), volatility risk (vega and gamma) within specified levels. The hedge portfolio is regularly rebalanced to manage gamma and to maintain delta neutrality and to maintain rho and vega within exposure limits established by AIG Life and Retirement and AIG Enterprise Risk Management. Rho and vega are not fully hedged due to potential adverse effects on statutory capital from the mismatch between fair value accounting for hedge assets and prescribed methods for calculating statutory reserves and capital.
- (14) Life insurance and A&H sales are shown on a continuous payment premium equivalent (CPPE) basis. Life insurance sales include periodic premiums from new business expected to be collected over a one-year period and 10 percent of unscheduled and single premiums from new and existing policyholders. Sales of accident and health insurance represent annualized first-year premium from new policies.
- (15) Life insurance lapse rates are reported on a 90-day lag basis to include grace period processing.
- (16) Annuities surrender rates represents annualized surrenders and withdrawal as percentage of average reserves.
- (17) Policyholder benefits and claims incurred is negative in the three months ended September 30, 2013 as a result of updated actuarial assumptions related to variable annuity growth and surrender rates.

American International Group, Inc. Other Operations (in millions)

| | | | Quarterly | | | Full Y | lear |
|---|----------|---------------|-----------|----------|---------|------------|------------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Other operations: | | | | | | | |
| Mortgage Guaranty | \$ 48 | \$ 43 \$ | 73 \$ | 41 \$ | (45) | \$ 205 | \$ 9 |
| Direct Investment book | 418 | 110 | 591 | 329 | 509 | 1,448 | 1,215 |
| Global Capital Markets | 194 | 29 | 175 | 227 | 300 | 625 | 557 |
| Interest expense | (328) | (334) | (353) | (397) | (408) | (1,412) | (1,597) |
| Corporate expenses, net (1) | (213) | (282) | (253) | (261) | (337) | (1,009) | (900) |
| Severance expense (2) | (265) | - | - | - | - | (265) | - |
| Other non-core businesses (3) | 131 | (142) | (36) | (60) | (5) | (107) | (94) |
| Change in fair value of AIA securities | - | - | - | - | 240 | - | 2,069 |
| Change in fair value of ML III | - | - | - | - | - | - | 2,888 |
| Consolidation & elimination | 1 | 1 | 1 | 1 | 1 | 4 | - |
| Pre-tax operating income (loss) | (14) | (575) | 198 | (120) | 255 | (511) | 4,147 |
| Adjustments to arrive at pre-tax income (loss) before net realized capital gains (losses): | | | | | | | |
| Legal reserves | (21) | (400) | (14) | (11) | (10) | (446) | (754) |
| Legal settlements (4) | 71 | - | 46 | 2 | 39 | 119 | 39 |
| Loss on extinguishment of debt | (192) | (81) | (38) | (340) | - | (651) | (32) |
| Change in benefit reserves and DAC, VOBA and SIA related to net realized capital gains (losses) | (98) | - | - | - | - | (98) | - |
| Divested businesses (5) | (189) | (1) | 18 | 43 | 69 | (129) | 338 |
| Net loss on sale of divested businesses (6) | (1) | - | (47) | - | (6,714) | (48) | (6,717) |
| Total adjustments | (430) | (482) | (35) | (306) | (6,616) | (1,253) | (7,126) |
| Pre-tax income (loss) before net realized capital gains (losses) | \$ (444) | \$ (1,057) \$ | 163 \$ | (426) \$ | (6,361) | \$ (1,764) | \$ (2,979) |

Notes:

(1) Includes unallocated corporate expenses, including AIG Parent service fees, project related costs, restructuring expenses, professional fees, long-term compensation costs and certain litigation expenses.

(2) Includes \$263 million of severance expense attributable to AIG Property Casualty.

- (3) Includes results from AIG's real estate investment operations and other minor subsidiaries. In 4Q13, includes gains from real estate sales transactions of \$170 million.
- (4) Reflects litigation settlement income from settlements with financial institutions that participated in the creation, offering and sale of RMBS from which AIG and its subsidiaries realized losses during the financial crisis.

(5) Includes the results of ILFC.

(6) Net loss on sale of divested businesses includes results that are not presented as discontinued operations, primarily consisting of losses on the sale of ILFC.

American International Group, Inc. Mortgage Guaranty Operating Statistics (dollars in millions)

| | | | Full Year | | | | |
|--|-----------|--------------|-----------|-----------|--------|-----------|----------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Total new insurance written | \$ 10,859 | \$ 14,437 \$ | 13,979 \$ | 10,658 \$ | 11,629 | \$ 49,933 | \$37,509 |
| Net premiums written | 255 | 272 | 275 | 246 | 236 | 1,048 | 858 |
| Net premiums earned | 203 | 204 | 208 | 194 | 190 | 809 | 715 |
| Claims and claims adjustment expenses incurred | 128 | 136 | 119 | 131 | 225 | 514 | 659 |
| Underwriting expenses | 60 | 57 | 49 | 56 | 47 | 222 | 193 |
| Underwriting income (loss) | 15 | 11 | 40 | 7 | (82) | 73 | (137) |
| Net investment income | 33 | 32 | 33 | 34 | 37 | 132 | 146 |
| Pre-tax operating income (loss) | 48 | 43 | 73 | 41 | (45) | 205 | 9 |
| Adjustment to arrive at pre-tax income (loss): | | | | | | | |
| Net realized capital gains (losses) | 3 | | 2 | 3 | (2) | 8 | 6 |
| Pre-tax income (loss) | \$ 51 | \$ 43 \$ | 75 \$ | 44 \$ | (47) | \$ 213 | \$15 |
| Underwriting ratios: | | | | | | | |
| Loss ratio | 63.1 | 66.7 | 57.2 | 67.5 | 118.4 | 63.5 | 92.2 |
| Expense ratio | 29.6 | 27.9 | 23.6 | 28.9 | 24.7 | 27.4 | 27.0 |
| Combined ratio | 92.7 | 94.6 | 80.8 | 96.4 | 143.1 | 90.9 | 119.2 |

American International Group, Inc. Mortgage Guaranty - Domestic First Lien Operating Statistics (dollars in millions)

| | Quarterly | | | | | | Full Year | | | | | |
|---|-----------|-----------------|----|-----------------|----|-----------------|-----------------------|--------------------|----|-----------------|----|-----------------|
| | | 4Q13 | _ | 3Q13 | | 2Q13 | 1Q13 | 4Q12 | | 2013 | | 2012 |
| 1st lien new insurance written | \$ | 10,752 | \$ | 14,230 | \$ | 13,817 | \$ 10,556 | \$ 11,565 | \$ | 49,355 | \$ | 37,273 |
| 1st lien persistency (twelve months) | | 80.1% | | 77.5% | | 76.1% | 76.0% | 76.6% | | 80.1% | | 76.6% |
| 1st lien insurance in force | \$ | 147,612 | \$ | 141,962 | \$ | 134,137 | \$ 126,112 | \$ 121,505 | \$ | 147,612 | \$ | 121,505 |
| Total 1st lien primary risk in force - net of reinsurance and stop loss | \$ | 36,367 | \$ | 35,548 | \$ | 32,219 | \$ 30,005 | \$ 28,847 | \$ | 36,367 | \$ | 28,847 |
| Number of primary paid claims Gross paid claims | \$ | 4,041 183 | \$ | 5,626 253 | \$ | 5,074 240 | \$ 5,121 244 | 6,908 \$ 349 | \$ | 19,862 920 | \$ | 30,712 1,604 |
| Number of ending primary delinquent loans Gross loss reserves | \$ | 47,518 1,220 | \$ | 49,932 1,293 | \$ | 53,036 1,429 | \$ 57,040 1,540 | 62,832 \$ 1,660 | \$ | 47,518 1,220 | \$ | 62,832 1,660 |
| Primary delinquency ratio | | 5.9% | | 6.4% | | 7.1% | 7.9% | 8.8% | | 5.9% | | 8.8% |
| In force count | | 799,573 | | 780,267 | | 752,143 | 724,986 | 710,230 | | 799,573 | | 710,230 |
| Aging of primary delinquent inventory: | | | | | | | | | | | | |
| 3 or fewer payments missed | | 30.4% | | 29.1% | | 26.6% | 25.9% | 28.6% | | 30.4% | | 28.6% |
| 4-11 payments missed | | 27.1% | | 27.0% | | 28.5% | 30.7% | 29.7% | | 27.1% | | 29.7% |
| 12-23 payments missed | | 18.0% | | 19.7% | | 21.6% | 22.0% | 21.9% | | 18.0% | | 21.9% |
| 24-35 payments missed | | 11.3% | | 12.1% | | 12.8% | 12.8% | 11.9% | | 11.3% | | 11.9% |
| More than 35 payments missed | | 13.2% | | 12.0% | | 10.5% | 8.6% | 7.9% | | 13.2% | | 7.9% |

American International Group, Inc. Mortgage Guaranty Domestic First Lien - Primary Gross Risk In Force by Vintage

| | | | Full Year | | | | |
|----------------|------|------|-----------|------|------|------|------|
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Vintage year: | | | | | | | |
| 2004 and prior | 5% | 8% | 9% | 11% | 12% | 5% | 12% |
| 2005 | 4% | 6% | 7% | 7% | 8% | 4% | 8% |
| 2006 | 5% | 6% | 7% | 8% | 9% | 5% | 9% |
| 2007 | 11% | 12% | 13% | 15% | 16% | 11% | 16% |
| 2008 | 6% | 6% | 7% | 8% | 8% | 6% | 8% |
| 2009 | 3% | 3% | 3% | 4% | 4% | 3% | 4% |
| 2010 | 3% | 3% | 4% | 4% | 5% | 3% | 5% |
| 2011 | 8% | 9% | 10% | 11% | 12% | 8% | 12% |
| 2012 | 23% | 23% | 25% | 27% | 26% | 23% | 26% |
| 2013 | 32% | 24% | 15% | 6% | 0% | 32% | 0% |

| American International Group, Inc. |
|---|
| Condensed Balance Sheet — Parent Company Only |

| (in millions) | D | ecember 31, 2013 | December 31, 2012 |
|--|----|---------------------|----------------------|
| Assets: | | | |
| Short-term investments (1) | \$ | 11,965 \$ | 14,764 |
| Other investments (2) | | 7,561 | 3,902 |
| Total investments | | 19,526 | 18,666 |
| Cash | | 30 | 81 |
| Loans to subsidiaries* (3) | | 31,220 | 35,064 |
| Due from affiliates - net* | | 765 | 422 |
| Deferred income taxes | | 19,352 | 20,601 |
| Investments in consolidated subsidiaries* | | 66,201 | 70,781 |
| Other assets | | 1,489 | 2,130 |
| Total assets | \$ | 138,583 \$ | 147,745 |
| Liabilities: | | | |
| Intercompany tax payable* | \$ | 1,419 \$ | 6,078 |
| Notes and bonds payable | | 14,312 | 14,334 |
| Junior subordinated debt | | 5,533 | 9,416 |
| MIP notes payable | | 7,963 | 9,287 |
| Series AIGFP matched notes and bonds payable | | 3,031 | 3,329 |
| Loans from subsidiaries* | | 852 | 1,002 |
| Other liabilities (4) | | 5,003 | 6,297 |
| Fotal liabilities | | 38,113 | 49,743 |
| AIG Shareholders' equity: | | | |
| Common stock | | 4,766 | 4,766 |
| Treasury stock | | (14,520) | (13,924) |
| Additional paid-in capital | | 80,899 | 80,410 |
| Retained earnings | | 22,965 | 14,176 |
| Accumulated other comprehensive income | | 6,360 | 12,574 |
| Total AIG shareholders' equity | | 100,470 | 98,002 |
| Fotal liabilities and equity | \$ | 138,583 \$ | 147,745 |

* Eliminated in consolidation.

Notes:

 Includes \$1.8 billion intercompany deposits with AIG Funding in each of the years ended December 31, 2013 and December 31, 2012, which are eliminated in consolidation. Also includes securities purchased under agreements to resell, including balances attributable to the DIB.

(2) Includes investments and intercompany derivative assets attributable to the DIB.

(3) Represents AIG Parent's loan to Global Capital Markets (mostly through AIG Funding) and other subsidiaries.

(4) Primarily consists of intercompany derivative liabilities (eliminated in consolidation) and accrued liabilities.

American International Group, Inc. Condensed Statement of Operations — Parent Company Only

| | | Q | Juarterly | | | Full | Year |
|--|------------|-------------|-----------|----------|---------|------------|------------|
| (in millions) | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 |
| Revenues: | | | | | | | |
| Equity in undistributed net income (loss) of consolidated subsidiaries* | \$ (3,667) | \$ (436) \$ | 390 \$ | 1,487 \$ | (4,697) | \$ (2,226) | \$ (8,740) |
| Interest income | 90 | 73 | 117 | 107 | 20 | 387 | 358 |
| Change in fair value of ML III | - | - | - | - | - | - | 2,287 |
| Dividend income from consolidated subsidiaries* | 5,048 | 2,428 | 1,984 | 404 | 910 | 9,864 | 10,710 |
| Net realized capital gains (losses) | 32 | (103) | 159 | 81 | 304 | 169 | 747 |
| Other income | 334 | 94 | 397 | 106 | 513 | 931 | 806 |
| Expenses: | | | | | | | |
| Interest expense | 463 | 465 | 482 | 528 | 538 | 1,938 | 2,257 |
| Loss on extinguishment of debt | 192 | 81 | 38 | 269 | - | 580 | 9 |
| Other expenses | 259 | 668 | 335 | 258 | 324 | 1,520 | 1,602 |
| Income (loss) from continuing operations before income tax expense (benefit) | 923 | 842 | 2,192 | 1,130 | (3,812) | 5,087 | 2,300 |
| Income tax expense (benefit) | (1,066) | (1,328) | (538) | (1,080) | 147 | (4,012) | (1,137) |
| Income (loss) from discontinued operations | (11) | - | 1 | (4) | 1 | (14) | 1 |
| Net income (loss) attributable to AIG | \$ 1,978 | \$ 2,170 \$ | 2,731 \$ | 2,206 \$ | (3,958) | \$ 9,085 | \$ 3,438 |

* Eliminated in consolidation.

| American International Group, Inc. |
|---|
| Condensed Statement of Cash Flows — Parent Company Only |

| | Twelve Months Ended December 31, | | | | | | |
|---|----------------------------------|---------|----|----------|--|--|--|
| (in millions) | | 2013 | | | | | |
| Net cash provided by (used in) operating activities | \$ | 6,422 | \$ | (825) | | | |
| Cash flows from investing activities: | | | | | | | |
| Sales and maturities of investments | | 1,074 | | 16,546 | | | |
| Purchase of investments | | (5,506) | | (4,406) | | | |
| Net change in restricted cash | | 493 | | (377) | | | |
| Net change in short-term investments | | 2,361 | | (2,029) | | | |
| Contributions to subsidiaries, net * | | (2,081) | | (152) | | | |
| Payments received on mortgages and other loan receivables | | 351 | | 328 | | | |
| Loans to subsidiaries, net | | 3,660 | | 5,126 | | | |
| Other, net | | 130 | | 259 | | | |
| Net cash provided by investing activities | | 482 | | 15,295 | | | |
| Cash flows from financing activities: | | | | | | | |
| Issuance of long-term debt | | 2,015 | | 3,754 | | | |
| Purchase of common stock | | (597) | | (13,000) | | | |
| Repayments of long-term debt | | (7,439) | | (3,238) | | | |
| Loan repayments to subsidiaries, net | | (123) | | (2,032) | | | |
| Cash dividends paid to shareholders | | (294) | | - | | | |
| Other, net | | (517) | | (49) | | | |
| Net cash used in financing activities | | (6,955) | | (14,565) | | | |
| Change in cash | | (51) | | (95) | | | |
| Cash at beginning of year | | 81 | | 176 | | | |
| Cash at end of year | \$ | 30 | \$ | 81 | | | |

* Includes a \$1.9 billion capital contribution to AIG Capital Corporation in 4Q13 related to the life settlements transfer (see page 28).

American International Group, Inc. Cash and Investments by Segment (in millions)

| | December 31, 2013 | | | | | | |
|--|-----------------------|---------------------|----------|--------------------|------------|--|--|
| | AIG | AIG | Mortgage | Other Operations | | | |
| | Property Casualty | Life and Retirement | Guaranty | & Eliminations (1) | AIG Inc. | | |
| Bonds available for sale: | | | | | | | |
| U.S. government and government sponsored entities | \$ 2,165 \$ | 720 \$ | 87 \$ | 223 | \$ 3,195 | | |
| Obligations of states, municipalities and political subdivisions | 22,023 | 3,773 | 2,067 | 1,517 | 29,380 | | |
| Non-U.S. governments | 18,329 | 3,606 | 127 | 447 | 22,509 | | |
| Corporate debt | 34,389 | 105,955 | 1,261 | 2,947 | 144,552 | | |
| Mortgage-backed, asset-backed and collaterized: | | | | | | | |
| RMBS | 11,684 | 22,826 | - | 1,638 | 36,148 | | |
| CMBS | 2,671 | 8,662 | 30 | 119 | 11,482 | | |
| CDO/ABS | 5,711 | 9,221 | 120 | (4,044) | 11,008 | | |
| Total mortgage-backed, asset-backed and collateralized | 20,066 | 40,709 | 150 | (2,287) | 58,638 | | |
| Total bonds available for sale | 96,972 | 154,763 | 3,692 | 2,847 | 258,274 | | |
| Other bond securities | 1,995 | 2,406 | - | 18,222 | 22,623 | | |
| Equity securities available for sale | 3,618 | 36 | - | 2 | 3,656 | | |
| Other equity securities trading | 198 | 538 | - | 98 | 834 | | |
| Mortgage and other loans receivable | 4,217 | 19,078 | 2 | (2,532) | 20,765 | | |
| Other invested assets | 9,316 | 13,025 | 24 | 6,294 | 28,659 | | |
| Cash and short-term investments | 6,737 | 7,009 | 216 | 9,896 | 23,858 | | |
| Total cash and investments | \$ 123,053 \$ | 196,855 \$ | 3,934 \$ | 34,827 | \$ 358,669 | | |

| | | | | Ľ | December 31, 2012 | | |
|--|----|--------------------------|----------------------------|----|----------------------|--|------------|
| | | AIG Property Casualty | AIG Life and Retirement | | Mortgage Guaranty | Other Operations & Eliminations (1) | AIG Inc. |
| | | Troperty Casualty | Life and Kethement | | Guaranty | & Eminiations (1) | Alt III. |
| Bonds available for sale: | | | | | | | |
| U.S. government and government sponsored entities | \$ | 2,396 \$ | 1,053 | \$ | 34 \$ | - | \$ 3,483 |
| Obligations of states, municipalities and political subdivisions | | 28,010 | 3,355 | | 2,831 | 1,509 | 35,705 |
| Non-U.S. governments | | 22,633 | 3,947 | | 137 | 83 | 26,800 |
| Corporate debt | | 34,899 | 115,344 | | 509 | 360 | 151,112 |
| Mortgage-backed, asset-backed and collaterized: | | | | | | | |
| RMBS | | 9,279 | 24,296 | | - | 817 | 34,392 |
| CMBS | | 2,184 | 7,708 | | - | 23 | 9,915 |
| CDO/ABS | _ | 5,365 | 7,847 | | 8 | (4,668) | 8,552 |
| Total mortgage-backed, asset-backed and collateralized | | 16,828 | 39,851 | | 8 | (3,828) | 52,859 |
| Total bonds available for sale | | 104,766 | 163,550 | | 3,519 | (1,876) | 269,959 |
| Other bond securities | | 1,597 | 1,856 | | - | 21,131 | 24,584 |
| Equity securities available for sale | | 3,093 | 111 | | - | 8 | 3,212 |
| Other equity securities trading | | - | 562 | | - | 100 | 662 |
| Mortgage and other loans receivable | | 4,478 | 18,755 | | 2 | (3,753) | 19,482 |
| Other invested assets | | 8,365 | 12,737 | | 1 | 8,014 | 29,117 |
| Cash and short-term investments | _ | 8,507 | 7,689 | | 700 | 13,063 | 29,959 |
| Total cash and investments | \$ | 130,806 \$ | 205,260 | \$ | 4,222 \$ | 36,687 | \$ 376,975 |

Notes:

(1) Includes AIG Parent, Global Capital Markets and Direct Investment book.

AIG

American International Group, Inc Other Invested Assets by Segment (dollars in millions)

| | _ | Dec. 31, 2013 | Dec. 31, 2012 | % Inc. (Dec.) |
|--|----|------------------|------------------|------------------|
| AIG Property Casualty (1) | | | | |
| Alternative investments (2) | \$ | 7,846 \$ | 7,015 | 11.8 % |
| Investment real estate | | 312 | 245 | 27.3 |
| All other investments (3) | | 1,158 | 1,105 | 4.8 |
| Total AIG Property Casualty | | 9,316 | 8,365 | 11.4 |
| AIG Life and Retirement | | | | |
| Alternative investments (2) | | 11,208 | 10,666 | 5.1 |
| Investment real estate | | 840 | 913 | (8.0) |
| Aircraft asset investments | | 763 | 984 | (22.5) |
| All other investments (3) | | 214 | 214 | - |
| Total AIG Life and Retirement | | 13,025 | 12,777 | 1.9 |
| Other Operations (1) | | | | |
| Alternative investments (2) | | 655 | 1,309 | (50.0) |
| Investment real estate | | 1,961 | 2,037 | (3.7) |
| Investments in life settlements | | 3,601 | 4,357 | (17.4) |
| All other investments and eliminations (3) | | 101 | 272 | (62.9) |
| Total Other Operations | | 6,318 | 7,975 | (20.8) |
| Total AIG Other Invested Assets | | | | |
| Alternative investments (2) | | 19,709 | 18,990 | 3.8 |
| Investment real estate | | 3,113 | 3,195 | (2.6) |
| Aircraft asset investments | | 763 | 984 | (22.5) |
| Investments in life settlements | | 3,601 | 4,357 | (17.4) |
| All other investments (3) | | 1,473 | 1,591 | (7.4) |
| Total AIG Other Invested Assets | \$ | 28,659 \$ | 29,117 | (1.6)% |

Notes: (1) Amounts for December 31, 2012 have been revised to reflect the transfer of the legal entities that own the investment in life settlements from AIG Property Casualty to AIG's Other operations. (See page 28).

(2) Includes hedge funds, private equity funds and other investment partnerships.

(3) Represents all other invested assets that are not separately presented.

American International Group, Inc. Net Realized Capital Gains (Losses) (dollars in millions)

| (dollars in millions) | | | | | | | | | |
|---|----------|----------|-----------|--------|--------|----------|----------|--|--|
| | | | Quarterly | | | Full Ye | ear | | |
| | 4Q13 | 3Q13 | 2Q13 | 1Q13 | 4Q12 | 2013 | 2012 | | |
| AIG Property Casualty | | | | | | | | | |
| Bonds available for sale | \$ 90 | \$ 33 | \$ 66 | \$ 54 | \$ 174 | \$ 243 | \$ 662 | | |
| Stocks available for sale | 17 | 13 | 20 | 17 | (4) | 67 | 11 | | |
| Other transactions | 27 | (19) | 14 | 4 | (80) | 26 | (35) | | |
| Other than temporary impairments: | | | | | | | | | |
| Severity | (1) | - | (3) | (2) | (26) | (6) | (35) | | |
| Change in intent | - | - | - | (2) | (1) | (2) | (4) | | |
| Foreign currency declines | (1) | - | - | - | (1) | (1) | (8) | | |
| Issuer-specific credit events | (10) | (13) | (5) | (15) | (20) | (43) | (330) | | |
| Adverse projected cash flows | - | - | (1) | - | - | (1) | (1) | | |
| Total other than temporary impairments | (12) | (13) | (9) | (19) | (48) | (53) | (378) | | |
| Foreign exchange transactions | 107 | 45 | 94 | 50 | 37 | 296 | 3 | | |
| Derivative instruments | (62) | (9) | (76) | (52) | (71) | (199) | (52) | | |
| Total pre-tax net realized capital gains | \$ 167 | \$ 50 | \$ 109 | \$ 54 | \$ 8 | \$ 380 | \$ 211 | | |
| AIG Life and Retirement | | | | | | | | | |
| Bonds available for sale | \$ 286 | \$ 457 | \$ 1,253 | \$ 255 | \$ 242 | \$ 2,251 | \$ 2,095 | | |
| Stocks available for sale | - | (1) | 21 | 16 | 2 | 36 | 37 | | |
| Other transactions | 45 | (23) | 8 | 21 | 44 | 51 | 216 | | |
| Other than temporary impairments: | | | | | | | | | |
| Severity | - | - | - | - | (3) | - | (9) | | |
| Change in intent | (44) | - | - | - | - | (44) | (20) | | |
| Issuer-specific credit events | (55) | (42) | (77) | (48) | (133) | (222) | (691) | | |
| Adverse projected cash flows | - | - | - | (6) | (1) | (6) | (4) | | |
| Total other than temporary impairments | (99) | (42) | (77) | (54) | (137) | (272) | (724) | | |
| Foreign exchange transactions | (26) | (62) | (7) | 77 | (23) | (18) | (34) | | |
| Derivative instruments | (153) | 69 | 232 | (159) | (28) | (11) | (960) | | |
| Total pre-tax net realized capital gains | \$ 53 | \$ 398 | \$ 1,430 | \$ 156 | \$ 100 | \$ 2,037 | \$ 630 | | |
| Other Operations | | | | | | | | | |
| Bonds available for sale | \$ (7) | \$ - | \$ (46) | \$ (9) | \$4 | \$ (62) | \$ (150) | | |
| Stocks available for sale | 8 | - | (1) | 1 | 9 | 8 | 436 | | |
| Other transactions (1) | (653) | (68) | (28) | (43) | (82) | (792) | (257) | | |
| Other than temporary impairments: | | | | | | | | | |
| Change in intent | - | (1) | - | (1) | (34) | (2) | (38) | | |
| Issuer-specific credit events | - | - | - | - | - | - | (27) | | |
| Total other than temporary impairments | - | (1) | - | (1) | (34) | (2) | (65) | | |
| Foreign exchange transactions | (65) | (259) | (5) | 202 | (146) | (127) | (202) | | |
| Derivative instruments | 98 | 132 | 132 | (60) | 277 | 302 | 327 | | |
| Total pre-tax net realized capital gains (losses) | \$ (619) | \$ (196) | \$ 52 | \$ 90 | \$ 28 | \$ (673) | \$ 89 | | |
| Total AIG | | | | | | | <u> </u> | | |
| Bonds available for sale | \$ 369 | \$ 490 | \$ 1,273 | \$ 300 | \$ 420 | \$ 2,432 | \$ 2,607 | | |
| Stocks available for sale | 25 | 12 | 40 | 34 | 7 | 111 | 484 | | |
| Other transactions (1) | (581) | (110) | (6) | (18) | (118) | (715) | (76) | | |
| Other than temporary impairments: | · · · · | | | | | | | | |
| Severity | (1) | - | (3) | (2) | (29) | (6) | (44) | | |
| Change in intent | (44) | (1) | - | (3) | (35) | (48) | (62) | | |
| Foreign currency declines | (1) | - | - | - | (1) | (1) | (8) | | |
| Issuer-specific credit events | (65) | (55) | (82) | (63) | (153) | (265) | (1,048) | | |
| Adverse projected cash flows | - | - | (1) | (6) | (1) | (7) | (5) | | |
| Total other than temporary impairments | (111) | (56) | (86) | (74) | (219) | (327) | (1,167) | | |
| Foreign exchange transactions | 16 | (276) | 82 | 329 | (132) | 151 | (233) | | |
| Derivative instruments | (117) | 192 | 288 | (271) | 178 | 92 | (685) | | |
| Total pre-tax net realized capital gains (losses) | \$ (399) | \$ 252 | \$ 1,591 | \$ 300 | \$ 136 | \$ 1,744 | \$ 930 | | |
| Total net realized gains (losses), net of tax | \$ (253) | \$ 175 | \$ 1,034 | \$ 201 | \$ 97 | \$ 1,157 | \$ 586 | | |
| 0 | | | × 7 | | | | | | |

Note:

(1) Includes impairments on investments in life settlements.